

E-01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMISSION RECEIVED  
UTILITY COMPLAINT FORM

470

Investigator: Al Amezcua

Phone: [REDACTED]

2009 APR -2 P 4: 48

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2009 - 77947

Date: 3/31/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Laura

Sloan-Cohen

Account Name: Laura Sloan-Cohen

Home: (623) 582-9049

Street: [REDACTED]

Work: (000) 000-0000

City: Phoenix

CBR: [REDACTED]

State: AZ Zip: 85027

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment

Contact Phone: (602) 250-2922

Nature of Complaint:

3/23/2009

Laura Sloan-Cohen

Arizona Corporation Commission  
DOCKETED

APR -2 2009

DOCKETED BY [Signature]

Docket you wish to comment on: Permanent Base Rate Increase  
Docket Number: E-01345A-08-0172  
Case or Utility Name: Arizona Public Service  
Position on Docket: Con

The Corporation Commission must not approve another rate increase for APS. To do so would be grossly negligent and irresponsible. The Corporation Commission is already doing the citizens of Arizona a great disservice by allowing the travesty of the Utility Monopolies to continue as monopolies. Numerous other states have already done away with their Utility Monopolies and Arizona needs to follow suit. To not allow the citizens of this state to chose with whom they do business is criminal, and letting these monopolies thrive at the expense of the citizens is beyond criminal. As long as APS continues as a monopoly they will never be accountable for their actions and they will never charge rates that are appropriate for the service they provide, and they will always be mismanaged.

On 10/27/08, Channel 5 news reported that utility shut-offs have increased dramatically and that it will only be getting worse. What kind of effect do you think ANOTHER rate increase will have? How many people have to go without electricity before the Corporation Commission acts responsibly and puts an end to these systematic and unnecessary rate increases?

APS is the same as AIG, they just have a different anagram. They are paying ridiculous salaries and bonuses to

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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their executives that have caused the company to fail financially through their greed and corruption. And there isn't a single person that didn't see through the "emergency rate increase" that was approved immediately after the "interim rate increase" was denied. How can the Corporation Commission allow such a blatant end run tactic, it is ludicrous & Something has to be done NOW to put an end to these business practices and let APS know that it is no longer business as usual. Just like everyone else in this economy they need to be responsible, make the right cut-backs and put an end to their irresponsible spending.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

3/31/09 I left a voice mail message for Ms. Laura Sloan-Cohen. I wanted her to know that her letter regarding the Arizona Public Service Company "APS" rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application. Staff appreciates her comments and the interest taken on the proposed rate increase. CLOSED.

\*End of Comments\*

**Date Completed: 3/31/2009**

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