

G-04204A-08-0571



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM RECEIVED

4766

Investigator: Richard Martinez Phone: [REDACTED] 2009 APR -2 Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 77957 Date: 3/31/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard Last: King

Account Name: Richard King Home: (000) 000-0000

Street: [REDACTED] Work:

City: Kingman CBR:

State: AZ Zip: 86409 is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED] Arizona Corporation Commission Contact Phone: [REDACTED]

Nature of Complaint: DOCKETED

(Docket No. G-04204A-08-0571)

APR -2 2009

March 26, 2009

DOCKETED BY [Signature]

To: UNS GAS

COMMENTS RE: DOCKET NO. G-04204A-08-0571
PERMANENT BASE RATE INCREASE

I believe that UNS is taking the easy way out in collecting the most amount of money by raising the largest amount of your rate increase on the elderly and poor. Your Cares Program is very poorly crafted because it is a very small part of your rates. Every time you raise your rates you take away cares by 5 times. Your product should be the one that drives the rate increase and should be increased on usage. Those who use the most ..pay the most.

I would appreciate it if you think about those people that will be cold because of your all year rate increase with no usage of gas. Have you thought about the poor people who have very little income who live in older housing and get less heating for their dollar because of less insulation and unefficient window insulation.

Maybe a few less new trucks and a few less non productive people and/or jobs would save a lot more money and lean a little more to the sympathetic side for the low income. You are penalizing us for trying to conserve on our utilities so we may have food on the table.

Sincerely,

Richard King
[REDACTED]
Kingman, AZ 86409

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Unisource ** Energy Services (UNS) Docket No. G-04204A-08-0571. FILE CLOSED.

End of Comments

Date Completed: 4/1/2009

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