

G-04204A-08-0571



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77858

Date: 3/27/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Victor Zuppa

Account Name: Victor Zuppa

Home: [REDACTED]

Street: n/a

Work: (000) 000-0000

City: Humboldt

CBR:

State: AZ Zip: 00000

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Consumer is opposed to the rate increase that UNS is asking for. He states that he received notification that a hearing is scheduled to be heard on August 10, 2009 at 9:30 a.m. in Phoenix. He is 74 years old and how will they be able to attend the hearing in Phoenix. He states that there is a recession right now and that it will probably go into a depression. How do they expect people to pay for any increases.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I explained that his opinion would be docketed and placed in the rate case docket. Closed

Filed in Docket No. G-04204A-08-0571

End of Comments

Date Completed: 3/27/2009

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Arizona Corporation Commission
DOCKETED

MAR 30 2009

DOCKETED BY [Signature]

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