

**COMMISSIONERS**  
KRISTIN K. MAYES - Chairman  
GARY PIERCE  
PAUL NEWMAN  
SANDRA D. KENNEDY  
BOB STUMP



0000095103

ATCO

**ARIZONA CORPORATION COMMISSION**

RECEIVED

2009 MAR 30 P 2:35

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

March 30, 2009

**ORIGINAL**

To: Docket Control

RE: Arizona American Water Company - PETITION  
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached petition containing 2 customer signatures OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

**DOCKETED**

MAR 30 2009

DOCKETED BY	
-------------	--



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

houses sit empty, there will be that much less sewage to treat.

The construction of new homes has all but come to a complete standstill. People are not flocking to the Mohave Valley as they were three years ago. AZ American will be able to efficiently handle the current sewage treatment load for many years to come with NO expansion. Their request is based on population projections from 2005-06. When the construction industry does rebound, the connection fees and monthly service fees to the customers should be the source of income to enlarge the plant—not a bankroll on the backs of today's customers. When John Q. Citizen wants to expand his business, he uses his own savings or secures bank loans to do it. AZ American is expected to do the same.

Why is it that homes one block from us are on the Fort Mohave Indian treatment lines and these customers only pay \$30/mo. for their service. If the Tribe can provide service for this reasonable fee, why should AZ American be allowed to charge \$90/mo.? Why can't we choose to be served by the Tribe instead of being forced to be under AZ American?

Please deny any Arizona American rate hike request. We just cannot handle any more corporate greed and oppression. We're counting on you to stand for us.

On behalf of all the Arizona American customers who have endorsed this plea, we are respectfully,

Jim and Cheryl Gower  
Jackie DePew  
Delvin and Deborah Craig  
unreadable  
Lawrence unreadable  
Mary unreadable  
Sharon McClure  
Al and Mary Mattox  
Robert Caley  
Jenny Young  
Peter unreadable  
Lee Johnson  
Mike and Janice Hornyan  
Dave and Sandi Solverson

There are 29 homes on these two cul-de-sacs. Of these, 13 are currently "for lease/sale" or the owners come only on weekends.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments filed with Docket Control.

\*End of Comments\*

**Date Completed: 3/27/2009**

**Opinion No. 2009 - 77867**

---

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Deb Reagan

**Phone:** (602) 364-0236

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No. 2009 77849**

**Date:** 3/27/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **PETITION** **PETITION**

**Account Name:** Ken and Jackie Swanson

**Home:** (000) 000-0000

**Street:** n/a

**Work:**

**City:** Fort Mohave

**CBR:**

**State:** AZ **Zip:** 86426

**is:**

**Utility Company:** Arizona - American Sewer Company

**Division:** sewer

**Contact Name:** Karl Wilkins

**Contact Phone:** (623) 815-3107

**Nature of Complaint:**

\*\*\*\*\* W-01303A-08-0227 AND SW-01303A-08-0227 \*\*\*\*\*

\*\*\* MOHAVE WASTEWATER DISTRICT \*\*\*

\*\*\*\*\* DO NOT COUNT - ALREADY DOCKETED INDIVIDUALLY DURING 10/08 AND 11/08 \*\*\*\*\*

The following 96 letters were presented at the Public Comment Meeting held on March 19, 2009 in Phoenix at the beginning of the evidentiary hearing for this case -

To: Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, AZ 85007

Dear Commissioner:

We have been constantly dealing with the unreasonable demand of raising monthly sewer fees by Arizona American Water Company.

When there were only a few houses in our neighborhood, Sorenson Utilities was our sewer company and they tried to raise the rates from \$29 to \$39 per month with no success.

Since Arizona American Water Company has taken over, and even though the number of houses in the area had tripled, we have had two rate increases. They first raised the rate from \$29 to \$39 per month, and then, over a year ago and without prior notice, they raised the rates again from \$39 to \$49 per month, and then mailed us the notice.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

334 houses are built in Fairway Estates. Out of 585 home sites in Desert Lakes Estates, now more than 60% are built out. Los Lagos subdivision also has the same percentage of occupancy.

We are sure that other subdivisions around are using Arizona American Water Company for sewer and have a high percentage of connected services.

Arizona American Water Company has collected sewer connection fees when we built our home. They have also charge our developer for the sewer impact fee throughout the tract.

Sewer lines in the Fort Mohave area are gravity lines and there has not been any onsite nor offsite improvements done to justify doubling our fees.

As a matter of fact, the more houses built and tied into these gravity sewer lines, the more effluent they bring to the sewer lines, henceforth, the maintenance costs should go down significantly per house.

It seems that Arizona American Water Company is planning to take advantage of the current status of the economy with no merit.

If there were one business that has not been affected by gas prices, nor other inflated items that we are currently dealing with, that would be the waste water system.

At this time when we are suffering with the rising costs of gas, food and other items, for Arizona American Water Company to try and increase rates with no merit is nothing short of a fraudulent act.

We hereby request that the Arizona Corporation Commission to review and audit this company, and lower the monthly fees back to \$39, which would still be higher then all the neighboring waste water companies around us.

We will independently and separately send our strongest objections to our State Governor's office, as well as Arizona Senators and Arizona Congressional offices.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments filed with Docket Control.

\*End of Comments\*

**Date Completed: 3/27/2009**

**Opinion No. 2009 - 77849**

---