

WS-02987A-08-0180



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT RECEIVED

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

MAR 27 P 4:29

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 - 77803

Date: 3/26/2009

Complaint Description: 08A Rate Case Items - Opposed.
N/A Not Applicable

Complaint By: **Heather Costa**
Account Name: Heather Costa
Street: [REDACTED]
City: Queen Creek
State: AZ **Zip:** [REDACTED]

Last:
Costa

Arizona Corporation Commission
DOCKETED

Home: [REDACTED]
Work: MAR 27 2009

CBR: DOCKETED BY [Signature]
is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

Opinion Opposed:

RE: Docket No. WS-02987A-08-0180

Customer recently purchased a house within the Johnson Utility service area, and is shocked by the extremely high rates Johnson Utilities charges for water and sewer service.

Customer states that she has received water service from various companies in the past but Johnson Utilities is the first provider that bills for service at such a high rate. Customer is outraged that the Commission authorized Johnson Utilities existing rates and is opposed to any further increases for Johnson Utilities service.

Customer suggests the Commission investigate the existing rates to determine if they are in fact appropriate or is a decrease is necessary.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised the customer that an opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. Further advised the customer that the Commission will take her comments and concerns into consideration before a decision is rendered in this matter. Thanked the customer for taking the time to bring her concerns to the Commissions attention. CLOSED

End of Comments

Date Completed: 3/26/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

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