

W.01303A.08.0227  
SW.01303A.08.0227



0000095033

ARIZONA CORPORATION COMMIS...

ORIGINAL

UTILITY COMPLAINT FORM RECEIVED

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

2009 MAR 27 Fax [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2009 - 77694

Date: 3/20/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Rosemary

Del Peschio

Account Name: Rosemary Del Peschio

Home [REDACTED]

Street: [REDACTED]

Work:

City: Bullhead City

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Email Received - Opinion Opposed (AAWC - Mohave Wastewater District):

Arizona Corporation Commission  
DOCKETED

RE: Docket No. W-01303A-08-0227  
SW-01303A-08-0227

MAR 27 2009

From: [REDACTED]  
Sent: Monday, March 16, 2009 11:22 AM  
To: Guadalupe Ortiz  
Subject: sewer rate increase

DOCKETED BY [Signature]

We know that you are considering a sewer rate increase for AZ American Water. We now pay \$49.75 per month. Our water is with Utilities Inc. It is my understanding that everyone pays the same rate of \$49.75 per month. I do believe that the rate is unfair since we are paying the same as a big business who would obviously be putting more water into the sewer line.

We understand that the Sorenson Plant that was purchased by AZ American Water is in bad shape. Instead of passing that cost to their consumers they should have negotiated a better purchase price. That is bad business management, not our fault and the customers of AZ American Water should not have to pay for it.

Please take this into consideration when you are considering a rate increase and also consider the state of the economy. Thank you.

Vince and Rosemary Del Peschio  
\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

\*End of Comments\*

**Date Completed: 3/20/2009**

**Opinion No. 2009 - 77694**

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W.01303A.08.0227  
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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Guadalupe Ortiz      **Phone:** [REDACTED]      **Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 - 77564**      **Date:** 3/16/2009

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:**      **First:** Lawrence      **Last:** Stone P.E.  
**Account Name:**      Lawrence Stone P.E.      **Home:** [REDACTED]  
**Street:**      [REDACTED]      **Work:**  
**City:**      Sun City West      **CBR:**  
**State:**      AZ      **Zip:** [REDACTED]      **is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water  
**Contact Name:** [REDACTED]      **Contact Phone:** [REDACTED]

**Nature of Complaint:**

CORRESPONDENCE RECEIVED - OPINION OPPOSED (AAWC SCW WATER DISTRICT):

RE: Docket No. W-01303A-08-0227  
SW-01303A-08-0227

23 February 2009

Ms. Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division

Dear Ms. Ortiz

It has been a pleasure corresponding with you RE "THE ACTIONS OF THE WATER CO. ARIZONA American Water Works, regarding in their attempt to obtain the Corporation Commission of the State of Arizona to approve an increase at Sun City West etc. Attached herewith is a copy of an article as printed in the Arizona Republic - 23 February 2009, I believe it is worthwhile to include this information in the package of information regarding the "RATE INCREASE HISTORY, In this article it appears to me that the action taken by the subject Company is the near same being presented in the subject action re Sun City West. The word PLOY comes to mind.

Best wishes and thank you for permitting me to participate.

Lawrence Stone P.E.  
[REDACTED]  
Sun City West, Arizona

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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85375-5338

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ATTACHED - NEWS ARTICLE:

Despite public protest, Cave Creek council OKs increase in water rates  
Published in AZ Republic 23 Feb 09  
By Kendall Wright

Despite an outcry from residents, the Cave Creek Town council approved a water rate increase last week that could double the average water bill.

Residents poured into Town Hall to hear the councils deliberations.

Many vehemently voiced their opposition but the council voted 5 to 1 in favor of the rate hike, saying that it had no choice but to pass the increase in order to meet operation and service expenses.

The Town, which bought two privately owned water companies in the area, has been forced to spend millions of dollars to salvage the systems weak infrastructures.

Mayor Vincent Francia and council members Kim Brennan, Ernie Bunch, Dick Esser and Thomas McGuire voted in favor of the increase. Council woman Grace Meeth voted against the proposal. Vice Mayor Gilbert Lopez was absent.

A new five-tiered system will raise rates between 79 cents and \$6.79 per 1,000 gallons, depending on usage.

Residential rates are now \$2.61, respectively. In contrast, Scottsdale charges between \$1.74 and \$4.45 per 1,000 gallons.

\*\*\*CORPORATION COUNCIL

THIS IS THE SAME PLOY THAT ARIZONA AMERICAN IS PRESENTING FOR THE RATE INCREASE AT SUN CITY\*\*\*

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

\*End of Comments\*

**Date Completed: 3/16/2009**

**Opinion No. 2009 - 77564**

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 77797

Date: 3/26/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Mr. Last: Jenista

Account Name: Mr. Jenista

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Scottsdale

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

OPINION OPPOSED - AAWC PARADISE VALLEY WATER DISTRICT

RE: Docket No.'s W-01303A-08-0227  
SW-01303A-08-0227

Received a Voicemail Message from Customer, including the following public comment in regard to the AAWC - Paradise Valley Water District:

Customer indicates that he lives in the La Joya Blanca Community and was recently informed that AAWC has filed an application with the Commission requesting an additional increase in rates. Per customer, "according to his recollection the Commission just authorized an increase in rates for AAWC Paradise Valley District about one year ago", therefore the customer states that AAWC request for a 39.69% increase is uncalled for.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

\*End of Comments\*

Date Completed: 3/26/2009

Opinion No. 2009 - 77797

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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