

T-20567A-07-0662



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ORIGINAL

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 77812

Date: 3/26/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Cheryl Crone

Account Name: Cheryl Crone

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85255

is:

RECEIVED
2009 MAR 26 P 3:44
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
Arizona Corporation Commission
DOCKETED
MAR 26 2009

Utility Company: Newpath Networks, LLC

Division: Telephone

Contact Name: n/a

Contact Phone: (000) 000-0000

DOCKETED BY [Signature]

Nature of Complaint:

From: Cheryl Crone [mailto:...]
Sent: Thursday, March 26, 2009 9:05 AM
To: Utilities Div - Mailbox; Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web
Subject: Docket Number T-20567A-07-062, New Path Networks

This email is in reference to: Docket Number T-20567A-07-062, Case or Utility Name: New Path Networks

As you are aware, New Path Networks is seeking to obtain a CCN from you in regard to the DC Ranch area. It is my understanding that this CCN would enable New Path to install a DAS network which would provide wireless service within the DC Ranch area. While doing so, New Path has proposed installing 21 antenna and radio repeaters which would be placed on or within structures such as street lights, traffic signals and fake saguaro cactus.

As you may know, DMB, the developer of DC Ranch, has created a wonderful, natural desert environment for the community. I moved to Scottsdale from California in 2001 and I believe we looked at just about every development in Scottsdale. We chose DC Ranch because of the natural surroundings -- unlike any thing else we saw. We appreciate all that the developer/community has done to preserve the natural desert landscape.

I am very concerned about the issuance of a CCN for New Path Networks and the subsequent rights New Path would receive to place these facilities in both public and private streets of DC Ranch. The visual appearance of the facilities, with items like a "fake cactus" as an antennae device is not in keeping with the natural desert environment in DC Ranch.

I am aware that cell services could be improved in the DC Ranch area, however, I do not think it should be done at the risk of disturbing the natural beauty of DC Ranch. If New Path were to receive the CCN, I would like to

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

see very strict guidelines as to where the DAS network facilities would be placed. Fake saguaros are not acceptable or in keeping with the DC Ranch environment. If "small antennas and radio repeaters" can be placed out of sight, within already existing traffic signals and street lights, that would seem to be a fair compromise. Every DC Ranch homeowner, restuarant and store has to follow guidelines and restrictions, as approved by DC Ranch. I would like to see the same happen for New Path Networks and/or any other service provider. If it is not possible to impose such restrictions with the CCN, then I would ask that you deny New Path Network's request.

Thank you for your time.

Cheryl Crone

Scottsdale, AZ 85255
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

March 26, 2009

Cheryl Crone

Scottsdale, AZ :

RE: NewPath Networks, LLC
DOCKET NO. T-20567A-07-0662

Dear Ms. Crone,

Your e-mail regarding the NewPath Networks, LLC ("NewPath") application for a Certificate of Convenience and Necessity has been received and will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the NewPath application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the application.

Staff appreciates your comments and the interest taken on the proposed application.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Filed in Docket No. T-20567A-07-0662
End of Comments

Date Completed: 3/26/2009