

W-01445A-08-0440



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ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4760

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 77578

Date: 3/17/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Jeffrey R Last: Carter

Account Name: Jeffrey R Carter

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Apache Junction

CBR: [REDACTED]

State: AZ Zip: 85220

is: E-Mail

Utility Company: Arizona Water Company

Division: Apache Junction

Contact Name: Tom Harrell

Contact Phone: [REDACTED]

Nature of Complaint:

From: [REDACTED]  
Sent: Friday, March 06, 2009 12:34 PM  
To: Utilities Div - Mailbox  
Subject: Public Comment on W-01445A-08-0440

Arizona Corporation Commission  
DOCKETED

MAR 20 2009

DOCKETED BY [Signature]

Attached find my comments in opposition to this rate increase.

Jeffrey R. Carter

Comments:

The requested 24% increase is unreasonable. Given recent rates of inflation, that represents more than 7 years' worth of inflation. Since it has not been that long since the company's last rate increase, I recommend that this application be rejected.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/17/09 emailed the following to Mr. Carter

March 17, 2009

RE: ARIZONA WATER COMPANY

Dear Mr. Carter:

Your letter regarding the Arizona Water Company ("AWC") rate case will be placed on file with the Docket

RECEIVED  
2009 MAR 20 P 4: 08  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 3/17/2009**

**Opinion No. 2009 - 77578**

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