

WE 03478A 08.0454



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ORIGINAL

4700

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 77485

Date: 3/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Joe Last: Good

Account Name: Joe Good

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Yuma

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following letter dated 3-9-09:

Commissioners:

The mob scene at Sunrise Elementary School on 5 March 09 was a good indicator that there is more wrong with Far West Water & Sewer than just needing a rate increase.

I recommend the following actions be taken by the Commission.

1. Read presentation given to you by Richard Squires.
2. Put Far West Water & Sewer into receivership appointing a forensic accountant to go over "the books" attention shall be paid to the relationship between FWW&S & H&S Development.

Question: If FWW&S is declared to be incapable of proper operation who can take it over?

Rates:

FWW&S is proposing a 3 layer system; Commercial, Residential RV Park. I think this is all effluent! If all flows downhill and is treated the same and at the same cost per thousand gal.

I propose the rates be set similar to the electric bill.--- A constant portion that would cover admin, over head etc. and a variable based on water consumption. Landscaping in Yuma is done with rock. Therefore, most of the water going into a building or RV will wind up in the sewer system. Customers would be charged a fixed figure per meter, say 15 per mo., uses a variable based on say 90% of water consumed.

"Snowbirds" would be charged the fixed rate year round and the time they are not here using water they would not be charged.

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Arizona Corporation Commission
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DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Action must be taken

V/R
Joe Good
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer, provided my name and toll free tel # for the ACC Tucson office, and acknowledged his letter. I expressed thanks for taking the time to express his opinion and that his comments would be noted as a permanent record in this rate application. I advised his comments would be considered before a decision is reached in this matter.

I e-mailed Lupe Ortiz @ ACC Phoenix Office to please have this OPINION placed in the appropriate stack and have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed.

*ALSO SEE INQUIRY 2009-77486
End of Comments

Date Completed: 3/12/2009

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