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ARIZONA CORPORATION COMMISSION

March 19, 2009

ORIGINAL

To: Docket Control

RE: Far West Water & Sewer, Inc. - Customer Comments
Docket No. WS-03478A-08-0608

Please docket the attached 1 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR 20 2009

DOCKETED BY MM

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 MAR 20 A 9:03

RECEIVED

WS-03478A-08-0608

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77591

Date: 3/17/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jackson L.

Cox

Account Name: Jackson L. Cox

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR: [REDACTED]

State: AZ Zip: 00000

is: E-Mail

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****FAR WEST WATER & SEWER*****

*****EMERGENCY RATE CASE*****WS-03478A-08-0608*****

The Far West Water & Sewer emergency rate request is bogus and was well planned to divert attention away from their outrageous 250% request increase.

As was proven to the commission at the public hearing on March 5, 2009 in Yuma, AZ, this company is mismanaged, incompetent and fraudulent in its "emergency request".

The company is attempting to have their customers pay their fines and to pay their expansion plans, as well as pay off their loans.

The customer base has not decreased, but rather has increased, and the companies income is a constant from month to month. Note that the income from their claimed 6000 customers is in excess of \$174,000 per month.

This probably does not include

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/17/09 opinion noted and filed in docket no. WS-03478A-08-0608. closed

End of Comments

Date Completed: 3/17/2009

Opinion No. 2009 - 77591

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
