



0000094604

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2009 - 77536

Date: 3/16/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Georgia Last: Rawie

Account Name: Georgia Rawie

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Kingman

CBR:

State: AZ Zip: 86409

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. G 04204A-08-0571

Opinion is against rate increase, on a fixed income.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed.

End of Comments

Date Completed: 3/16/2009

Opinion No. 2009 - 77536

Arizona Corporation Commission
DOCKETED

MAR 16 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 MAR 16 P 3:06

RECEIVED

604204A-08-0571

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 77504

Date: 3/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ron & Joyce Last: Reid

Account Name: Ron & Joyce Reid

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86004

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. G-04204A-08-0571

3/11/2009

Ron and Joyce Reid

[REDACTED]
Flagstaff, AZ 86004

[REDACTED]
Docket you wish to comment on: G-04204A-08-0571 UNS GAS Permanent Base Rate Increase
Case or Utility Name: UNS GAS
Docket Number: G-04204A-08-0571
Position on Docket: Con

We note UNS Gas wants the Corporation Commission to grant a rate increase of 17.92%. We haven't seen a significant rise in natural gas prices reported on National Public Radio (Business Report) or rise in inflation that would justify a rate increase.

We must conclude the rate increase request is merely corporate greed. What does the UNS monopoly think it is - a major bank?

We hope the Commissioners would vote against a rate increase.

Ron and Joyce Reid
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer to acknowledge receipt of opinion and confirm docketing.

End of Comments

Date Completed: 3/13/2009

Opinion No. 2009 - 77504

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 3/13/2009

Opinion No. 2009 - 77503

G-04204A-08-0571

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 77524

Date: 3/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Bill

Eich

Account Name: Bill Eich

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****REFERRED FROM COMMISSIONER NEWMAN'S OFFICE AND CHAIRMAN MAYES' OFFICE*****

From: bill eich [mailto:
Sent: Thursday, March 12, 2009 11:22 AM
To: Newman-Web
Subject: UNS Gas Inc request

Dear Mr Newman,

I am against the increase request by UNS Gas Inc.

The major reason I object is the very existence of this "fee" that they want to increase, I have always felt this "fee" should have been reduced or eliminated. What is it, a sort of fee I have to pay them to sell me something? They should be set up to make their return on investment based on the selling of gas, not a "fee" for the privilege of selling me gas.

Reduce it to zero, do not increase it.

A few years ago I had a retail store where I did not use gas at all except in winter. Well as would imagine I had to pay their "fee" all summer, just to be connected I assume. I thought that was wrong. Things are "tough" all over for our citizens, this is not the time for an increase in a basic item like gas for cooking and heat, it is not something we can avoid by not using it. I can leave my car in the garage or not go to a restaurant but I need to have gas in my house.

Do not allow this increase.

Bill Eich

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: Sheila Stoeller On Behalf Of Mayes-WebEmail
Sent: Thursday, March 12, 2009 12:22 PM
To: 'bill eich'
Cc: Connie Walczak; Giancarlo Estrada
Subject: RE: UNS Gas Inc request

Mr. Eich,

Thank you for your comments regarding UNS Gas. I am placing your email in the docket, per our Utilities Division, and it will be part of the record. Once it is docketed, your thoughts will be shared with all the commissioners and whoever else wants to read it. We appreciate your concern and consideration is given to everyone's points of view in these rate cases. Thank you again for writing.

Sheila Stoeller
Executive Aide to
Chairman Kris Mayes
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

3/13/09 Opinion noted and filed in Docket No. G-04204A-08-0571. closed

End of Comments

Date Completed: 3/13/2009

Opinion No. 2009 - 77524
