

E.00000J.08.0314
G-00000C-08-0314



ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4765

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77367

Date: 3/9/2009

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Bettina Last: Bickle

Account Name: Bettina Bickle Home: (000) 000-0000

Street: [REDACTED] Work:

City: Glendale CBR:

State: AZ Zip: 85302 is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:
3/6 DOCKET NO. E-00000J-08-0314

Bettina Bickel
[REDACTED]
Glendale, AZ 85302
March 3, 2009
Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007
Re: Docket E-00000J-OX-03 14

Arizona Corporation Commission
DOCKETED
MAR 13 2009
[REDACTED]

RECEIVED
2009 MAR 13 P 3: 06
AZ CORP COMMISSION
DOCKET CONTROL

Dear Arizona Corporation Commissioners,
I strongly support increase energy efficiency requirements as part of the APS rebate case. Energy efficiency is the cleanest and least expensive source of energy we have. Energy efficiency programs will require upfront investments that can result in slightly higher electric rates, but over the long term efficiency will save energy and money. It makes economic and environmental sense for consumers to pay higher rates while enjoying lower bills!

Please require APS to invest in efficiency, including providing rebates and technical assistance to utility customers who purchase energy efficient lighting, air conditioners, and other equipment, or who take measures to weatherize their homes.

As summer low temperatures in urban areas continue to rise due to the urban heat island effect, energy requirements for nighttime cooling increase. I think it is also important to mitigate the urban heat island effect with shading, cool roofs, and cool pavement.

Energy efficiency is good for our environment and our economy. Thank you for considering my comments.

Sincerely,
Bettina Bickel
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
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Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 3/9/2009

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customers to increase their energy efficiency.

I realize that energy efficiency programs require some up front funding that can result in slightly higher electricity rates. I also know that investing in efficiency measures will help to lower overall electric bills - windows with high SHGC, weatherization, energy efficient lighting and appliances, and mitigating the heat island effect can all reduce energy consumption. I am willing to pay higher rates to fund programs that will help me to lower my energy use and my electric bills.

As part of the APS rate case and the Commission's workshops, I encourage you to require that APS invest in programs to provide rebates and technical assistance to electric utility customers who purchase energy efficient lighting, air conditioners, and other equipment or invest in measures - such as windows with high SHGC - that result in reductions in energy use. I also would like to see programs to help reduce the urban heat island effect through shading, cool roofs, and cool pavements. As an APS customer, these are programs that will benefit me by helping to lower my electric bills.

I also support measures to provide technical assistance and financial incentives for businesses and schools that increase their energy efficiency, as well as design assistance and incentives for builders who construct efficient homes and buildings - like my current home. Any efficiency program should include grants for weatherizing low-income housing - rental and owner-occupied.

Thank you for considering my comments as you deliberate over increasing energy efficiency in Arizona.

Sincerely,

Michael P. Fiflis


Scottsdale, Arizona 85266-4295
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Responded with the following e-mail -

Dear Mr. Fiflis,

Thank you for your recent e-mail to the Arizona Corporation Commission. It has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

Your opinion in these cases will be filed with Docket Control so that all Commissioners will have the opportunity to review them before making a decision. The Commission appreciates your interest in these matters.

Deb Reagan
Public Utilities Consumer Analyst
Utilities Division
AZ Corporation Commission
End of Comments

Date Completed: 3/12/2009

Opinion No. 2009 - 77458

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

