

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

customers to increase their energy efficiency.

I realize that energy efficiency programs require some up front funding that can result in slightly higher electricity rates. I also know that investing in efficiency measures will help to lower overall electric bills - windows with high SHGC, weatherization, energy efficient lighting and appliances, and mitigating the heat island effect can all reduce energy consumption. I am willing to pay higher rates to fund programs that will help me to lower my energy use and my electric bills.

As part of the APS rate case and the Commission's workshops, I encourage you to require that APS invest in programs to provide rebates and technical assistance to electric utility customers who purchase energy efficient lighting, air conditioners, and other equipment or invest in measures - such as windows with high SHGC - that result in reductions in energy use. I also would like to see programs to help reduce the urban heat island effect through shading, cool roofs, and cool pavements. As an APS customer, these are programs that will benefit me by helping to lower my electric bills.

I also support measures to provide technical assistance and financial incentives for businesses and schools that increase their energy efficiency, as well as design assistance and incentives for builders who construct efficient homes and buildings - like my current home. Any efficiency program should include grants for weatherizing low-income housing - rental and owner-occupied.

Thank you for considering my comments as you deliberate over increasing energy efficiency in Arizona.

Sincerely,

Michael P. Fiflis

[REDACTED]
Scottsdale, Arizona 85266-4295

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Responded with the following e-mail -

Dear Mr. Fiflis,

Thank you for your recent e-mail to the Arizona Corporation Commission. It has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

Your opinion in these cases will be filed with Docket Control so that all Commissioners will have the opportunity to review them before making a decision. The Commission appreciates your interest in these matters.

Deb Reagan
Public Utilities Consumer Analyst
Utilities Division
AZ Corporation Commission
End of Comments

Date Completed: 3/12/2009

Opinion No. 2009 - 77458

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM
