

W. 01445A-08-0440



0000094480

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77382

Date: 3/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Charles Last: Davison

Account Name: Charles Davison

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Superior

CBR:

State: AZ Zip: 85273

is:

Utility Company: Arizona Water Company

Division: Superior

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following letter dated 3-4-09 addressed to the ACC Phoenix address:

Hello-

I live in Superior, Arizona, and I strongly oppose any increase in our water rates. First, our community is already a low income area, we have been financially impacted severely in the nations economic crisis. Any increase in rates would be an unfair burden for people like myself who have seen their income decrease or been eliminated. The estimated 14.33% hike is outrageous, considering that it is more than double the inflation rate. Perhaps the Arizona Water Company needs to economize like the rest of us. This increase proposed is greedy, considering we are in crisis.

Respectfully
Charles Davison
End of Complaint

Arizona Corporation Commission
DOCKETED

MAR 12 2009

Utilities' Response:

DOCKETED BY [Signature]

Investigator's Comments and Disposition:

I e-mailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Arizona Water rate application, W-01445A-08-0440. File closed.

End of Comments

Date Completed: 3/10/2009

Opinion No. 2009 - 77382

RECEIVED
2009 MAR 12 A 9:51
AZ CORP COMMISSION
DOCKET CONTROL

W.01445A-08-0440

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 77450

Date: 3/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Mr. Elfido

Vigil, Sr.

Account Name: Mr. Elfido Vigil, Sr.

Home: [REDACTED]

Street: [REDACTED]

Work:

City: San Manuel

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona Water Company

Division: San Manuel

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. W-01445A-08-0440

Arizona Corporation Commission
Consumer Services

Feb 26-09

We the people of San Manuel Oppose the Rate Hike on our water. Last year we got hit with a \$15.00 Hike at once a month. We, believe it is high enough already. It is hard to pay the utilities which have increased rapidly some of us don't get paid enough to comply with the economy being down so low as it is. I like to have a green yard, but as last year or so I have let my yard go because of the water hike is to high.

Thanks
Mr. Vigil

PS. I do believe they have net their greater with the \$15.00 A month to each customer already changing us if your count it by the years that's a lot of money there taking from us.

Docket No- W01445A-08-0440

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 3/11/2009

Opinion No. 2009 - 77450
