

G-04204A-08-0571



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ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 77390

Date: 3/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Cheryl Last: Miller

Account Name: Cheryl Miller

Home: [Redacted]

Street: [Redacted]

Work: (000) 000-0000

City: n/a

CBR: [Redacted]

State: AZ Zip: 00000

is: E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

3/6/2009

Cheryl Miller
[Redacted]

Phone: [Redacted]
Email: [Redacted]

Arizona Corporation Commission
DOCKETED
MAR 11 2009

DOCKETED BY [Signature]

RECEIVED
2009 MAR 11 A 11: 53
AZ CORP COMMISSION
DOCKET CONTROL

Docket you wish to comment on: G-04204A-08-0571
Case or Utility Name: UNS Gas
Position on Docket: Con

I am in total disagreement with the rate hike increase-
1. Due to economic conditions that everyone is facing it is unfair to ask for more rate hikes when people are losing their homes. Plus the state of Arizona wants to increase our taxes already, where does it end. Did UNS Gas make a profit for the 2008 or did they lose money, which is what every American is going thru right now with their 401k's and investments.
2. We used to only pay for the gas we used plus a service charge now we are being charged for a delivery of this gas which already almost doubles your gas bill. It's too hard for people to even stay warm in the winter months.
3. Why does the customer charge need to increase anyway, what is this money used for more salary increases?
DO NOT MAKE ARIZONANS PAY THIS INCREASE
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

3/10/09 I left a voicemail that opinion had been received and will be filed in the docket. Opinion noted and filed in Docket No. G-04204A-08-0571. closed
End of Comments

Date Completed: 3/10/2009

Opinion No. 2009 - 77390

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

G-04204A-08-0571

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77389

Date: 3/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: James D. Bailey

Account Name: James D. Bailey

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Prescott

CBR: [REDACTED]

State: AZ Zip: 86301

is: E-Mail

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

3/6/09

James D. Bailey
[REDACTED]
Prescott, AZ 86301

Phone: [REDACTED]
Email: [REDACTED]

Docket you wish to comment on: G-04204A-08-0571
Case or Utility Name: UNS Gas
Position on Docket: Con

Seriously!!! The raise of rates is getting a little out of control! With no competitors on this utility it's getting to be a nuisance. With the economy as crapy as it is it's not fair to make it more difficult for people. Help the problem-not make it worse! These are some of the highest gas prices in the country already. Get a Clue!!
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/10/09 I contacted consumer and I informed him that his opinion had been received and will be made part of the permanent filed. He appreciated the call and information. Opinion noted and filed in Docket No. G-04204A-08-0571. closed
End of Comments

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 3/10/2009

Opinion No. 2009 - 77389

G-04204A-08-0571

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77384

Date: 3/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Jeanette

Rodriguez

Account Name:

Jeanette Rodriguez

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Prescott Valley

CBR:

State:

AZ Zip: 86314

is:

Utility Company:

Unisource ** Energy Services (UNS)

Division:

Gas

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No G-04204A-08-0571)

Received the following correspondence:

I don't agree with the increase!
Economic conditions are terrible. It is unfair to ask for more rate hikes when people are losing jobs & homes. The state wants to increase our taxes already. Did UNS Gas make a profit for 2008 or did they lose money? People used to only pay for the gas they used plus a service charge. Now we are being charged for delivery of this gas which already almost doubles your gas bill. It's hard for people to stay warm in the winter month already.

Please do not make Arizonans pay for this increase.

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Unisource Energy Services (UNS) Gas Division - Docket No G-04204A-08-0571 . FILE CLOSED.

End of Comments

Date Completed: 3/10/2009

Opinion No. 2009 - 77384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

this case? We all need to be cutting costs at this time.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer to acknowledge receipt of opinion and docket it.
End of Comments

Date Completed: 3/10/2009

Opinion No.: 2009 - 77403
