

E-01345A-08-0172



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ORIGINAL

**ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid

Phone:

Fax:

9

Priority: Respond Within Five Days

Opinion No. 2009 77408

Date: 3/10/2009

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

First:

Last:

Complaint By: **Don**

Steuter

Account Name: Don Steuter

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85254

is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****REFERRED FROM COMMISSIONER NEWMAN'S OFFICE*****

Air Engineering A/C and Heating

Scottsdale, AZ. 85254

March 6, 2009

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

MAR 11 2009

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2009 MAR 11 A 11:52

RECEIVED

Re: Docket Numbers E-01345A-08-0172 and E-00000J-08-0314

Dear Commissioner:

I am writing to you as a small business owner and an Arizona Public Service Company customer to urge you to require that APS invest more of our ratepayer dollars in energy efficiency as part of the APS rate case and to increase energy efficiency requirements as part of the Commission workshops on energy efficiency. Electric rates keep going up and businesses need tools to reduce our electric bills and manage our energy usage. One of the most effective energy cost management tool is energy efficiency - using less electricity to achieve the desired level of lighting, space cooling, etc.

Improved energy efficiency will reduce my business's operating costs and help increase my profits. I support APS investing more in energy efficiency programs that better inform businesses about how they can reduce energy usage and reducing the cost of efficiency measures by offering more financial incentives. Rebates and technical assistance are also important mechanisms for increasing energy efficiency.

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For most commercial buildings, the greatest energy savings come from efficiency improvements in air conditioning and lighting. The benefits of energy efficiency programs for a small business such as mine can be increased by installing multiple efficiency measures at one time including energy efficient lighting, air conditioners, and other equipment. I also would like to see programs to help reduce the urban heat island effect through shading, cool roofs, and cool pavements. This will make our cities more comfortable and also reduce cooling costs.

While these measures may result in somewhat higher rates, if properly implemented, I will see a decline in my electric bills as I reduce electricity consumption. In addition, as efficiency measures reduce the aggregate demand for electricity, the total cost of electric energy services will decrease over the long run because utilities will reduce their fuel and other generation costs.

Thank you for considering my comments.

Warm regards
Don Steuter, owner
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in docket no. E-01345A-08-0172. closed
End of Comments

Date Completed: 3/10/2009

Opinion No. 2009 - 77408

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 77391

Date: 3/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Kimber Last: Lanning

Account Name: Kimber Lanning

Home:

Street:

Work: (000) 000-0000

City: Phoenix

CBR: om

State: AZ Zip: 85007

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

March 4, 2009

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Re: Docket Numbers E-01345A-08-0172 and E-00000J-08-0314

Dear Commissioners:

I am writing to you as a small business owner and an Arizona Public Service Company customer to urge you to require that APS invest more of our ratepayer dollars in energy efficiency as part of the APS rate case and to increase energy efficiency requirements as part of the Commission workshops on energy efficiency.

Electric rates keep going up and businesses need tools to reduce our electric bills and manage our energy usage. One of the most effective energy cost management tool is energy efficiency – using Less electricity to achieve the desired level of lighting, space cooling, etc.

Improved energy efficiency will reduce my business's operating costs and help increase my profits. I support APS investing more in energy efficiency programs that better inform businesses about how they can reduce energy usage and reducing the cost of efficiency measures by offering more financial incentives. Rebates and technical assistance are also important mechanisms for increasing energy efficiency.

For most commercial buildings, the greatest energy savings come from efficiency improvements in air conditioning and lighting. The benefits of energy efficiency programs for a small business such as mine can be increased by installing multiple efficiency measures at one time including energy efficient lighting, air conditioners, and other equipment. I also would like to see programs to help reduce the urban heat island effect through shading, cool roofs, and cool pavements. This will make our cities more comfortable and also reduce

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cooling costs.

While these measures may result in somewhat higher rates, if properly implemented, I will see a decline in my electric bills as I reduce electricity consumption. In addition, as efficiency measures reduce the aggregate demand for electricity, the total cost of electric energy services will decrease over the long run because utilities will reduce their fuel and other generation costs.

Thank you for considering my comments.

Warm Regards,

Kimber Lanning
Executive Director,

Phoenix, AZ 85013

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/10/09 I left a voicemail for consumer notifying her that her opinion had been received. Opinion noted and filed in Docket No. E-01345A-08-0172. closed

End of Comments

Date Completed: 3/10/2009

Opinion No. 2009 - 77391
