

**COMMISSIONERS**  
KRISTIN K. MAYES - Chairman  
GARY PIERCE  
PAUL NEWMAN  
SANDRA D. KENNEDY  
BOB STUMP



0000094437

Arizona Corporation Commission

A20

**ARIZONA CORPORATION COMMISSION**

March 11, 2009

**ORIGINAL**

To: Docket Control

RE: Arizona American Water Company - Customer Comments  
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached 26 customer comments **OPPOSING** the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**

MAR 11 2009

DOCKETED BY 

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2009 MAR 11 A 11:44

**RECEIVED**

MS. REBA BOATRIGHT  
12906 W. Copperstone Dr.  
Sun City West, AZ 85375-4835

Az. Corporation Commission

1200 W. Washington St Room 1

Phoenix

Receipt no - 01303A-08-022750-

- 01303A-200'

Dear Commissioners

I live in Sun City West AZ, and am appalled  
sickened & ~~am~~ upset by the ridiculously high  
rate increase requested by AZ Water

I am retired on a fixed income & do not  
have any extra income to pay increase's  
of 79.96% in water rates.

Please protect us by drastically  
slashing the rate increase you allow AZ  
AW Water to have.

Your assistance will be greatly appreciated  
by me & all of the residents in Sun City W.

Sincerely, Reba Boatright

03-85375

12906 Copperstone Dr. Sun City West

Arizona Corporation Commission  
1200 W. Washington St. Room 1  
Phoenix, Az. 85007

Docket No. W-01303 A-08-0227 and SW-01-303A-08-2007

Dear Commissioners:

Please protect us by disallowing the 79% increase proposed by Arizona American Water.

Arizona American Water is asking for a 500% operating income increase. This is the worst possible time for this raise. Many families are struggling to put food on the table. Many are without jobs. Many are on fixed incomes trying to cope with everything going up while incomes are reduced or stagnant.

This obvious disregard for the state America is in seems unamerican of Arizona American Water! Therefore, we are depending on you for any assistance you can give the citizens of Arizona.

Sincerely,

*Steven M. O'Hare*  
Steven M. O'Hare

11523 W. SandSnake Ct  
Surprise, AZ 85324

14703 W HERITAGE DR. SUN CITY WEST, AZ 85375  
TEL 623 214 8309 CELL 701 371 1427  
EMAIL TBECKLUND@MAC.COM

## BECK AND JAN BECKLUND

March 5, 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

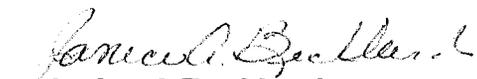
We live in Sun City West, Arizona and Are amazed by the ridiculously high rate increase requested by AZ/AM Water. We believe the present rate should actually be adjusted down.

Since we only live here for 6 months a year our water consumption averages 8T gal a month when we are here. The rest of the years use is 3T gal per month. The part that is mind boggling is the fact that all of this 3T per month is used for yard irrigation and the bill for Wastewater is still 20.56/mo. and there in NO wastewater. I don't argue about the cost of the water but the robbery of wastewater charges should never be allowed by any responsible agency

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have, and correct the glaring inequity of the present structure. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

  
Thornton E Becklund

  
Janice A Becklund

LAVA DRIVE HOME OWNERS'S ASSOCIATION  
SUN CITY WEST, ARIZONA  
85375

Date: 3-6-2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We certainly cannot understand how they justify an increase of 79.96% in the water rate for our area.

Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residences in Sun City West Arizona.

Sincerely,



Print your name: John L. Vincent

Address: 18625 N 136<sup>th</sup> DR  
SUN CITY WEST, AZ 85375

February 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled at the ridiculously high rate increase requested by Arizona American Water. I am retired on a fixed income and cannot afford to pay an increase of 79.96% in water rates.

Please protect me and other retirees by drastically reducing the rate increase you grant AZ/AM Water. Arizona American Water is asking for a 500% increase in operating income at a time when the entire country is in a financial quagmire. Your careful consideration will be greatly appreciated by all of us residents in Sun City West.

Sincerely,

*Liville M. Reitermeyer*  
*12915 W. Maple Wood Dr*  
*Sun City West, Az 85375*

*Reitermeyer*  
*12919 W Maple Wood DR*  
*Sun City West, Az 85375*

LAVA DRIVE HOME OWNERS'S ASSOCIATION  
SUN CITY WEST, ARIZONA  
85375

Date; 3-6-09

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We certainly cannot understand how they justify an increase of 79.96% in the water rate for our area.

Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residences in Sun City West Arizona.

Sincerely,

*Carol L. Hoffman*

Print your name: Carol L. Hoffman

Address: 18631 N. 136<sup>th</sup> Dr  
Sun City West AZ 85375

Carol Hoffman  
18631 N 136th Dr  
Sun City West, AZ 85375-4747

## Arizona Corporation Commission Public Comment Form

### Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

### Step 2

YOUR NAME <b>Jack Watts</b>	DATE <b>3/5/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>2165 Lipan Place</b>	YOUR PHONE NUMBER <b>(928) 770-4003</b>
DOCKET YOU WISH TO COMMENT ON: <b>Arizona-American Water Co. rate increase</b>	DOCKET NUMBER <b>W-01303A-08-0227</b>
CASE OR UTILITY NAME <b>Arizona- American Water Co.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>puss2bones@hotmail.com</b>	

### Step 3

ENTER YOUR COMMENTS HERE:

The Company has just increased our price about 25% and now they want more. We only use \$18.00 worth of water so see no reason it should cost the now price of \$49.75 to go out. Much less the 80% raise they are trying to get. We are on a fixed income and just cannot afford the extra cost. Please help us and refuse to let this Company take more of our retirement from us for no other reason than just because they can. Thank you.

*If you need additional space for your comments, please use the continuation page below.*

### Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;*  
or

You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

*Watts  
2165 Lipan Pl.  
Fort Mohave, Az. 86426*

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

Peggy Watts  
2165 E. Lipan Blvd.  
Fort Mohave, AZ 86426

## Step 2

YOUR NAME <b>Peggy Watts</b>	DATE <b>3/4/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>2165 Lipan Place</b>	YOUR PHONE NUMBER <b>(928) 770-4003</b>
DOCKET YOU WISH TO COMMENT ON: <b>Arizona-American Water Co. RATE INCREASE</b>	DOCKET NUMBER <b>W-01303A-08-0227</b>
CASE OR UTILITY NAME <b>Arizona-American Water Co.</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>puss2bones@yahoo.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

We were told the Wastewater District put in the pipes for the golf course on Boundry Cone but didn't sell enough houses to pay for it and now they want us to pay more to cover their mistake.  
We have to pay \$50 a month now and that is \$20 more than Bullhead Sewer Co. charges their customers. We pay \$17 for water in and that is 3 times the price for sewer water out. This is not right for any of us.  
If we had been told we would have to pay \$50 for sewer every month we would not have bought this house. We have been told we can't put in a septic tank or use another sewer service so PLEASE do not let them raise our price any more because we are on a fixed income and we would like to have some money for food.

Thank you,  
Peggy Watts

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:*  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

LAVA DRIVE HOME OWNERS'S ASSOCIATION  
SUN CITY WEST, ARIZONA  
85375

Date;

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We certainly cannot understand how they justify an increase of 79.96% in the water rate for our area.

Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residences in Sun City West Arizona.

Sincerely,



Print your name: POMMERENK JOHN H

Address: 18609 136 DR

SUN CITY WEST, AZ 85375

Annabelle Pommerenk  
18609 N 136th Dr.  
Sun City West, AZ 85375

LAVA DRIVE HOME OWNERS'S ASSOCIATION  
SUN CITY WEST, ARIZONA  
85375

Date;

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We certainly cannot understand how they justify an increase of 79.96% in the water rate for our area.

Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residences in Sun City West Arizona.

Sincerely,



Paula A. Ralph

Print your name: DAVID W FRYE / PAULA A. RALPH

Address: 18623 N136TH DR

Sun City West AZ

85375

LAVA DRIVE HOME OWNERS'S ASSOCIATION  
SUN CITY WEST, ARIZONA  
85375

Date: 6 March, 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

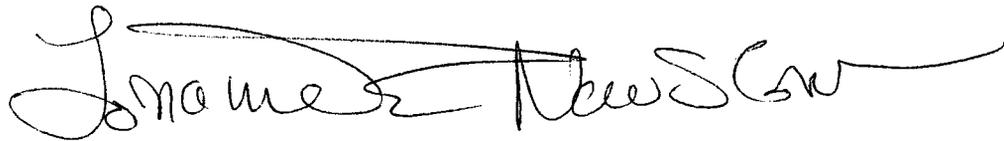
We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We certainly cannot understand how they justify an increase of 79.96% in the water rate for our area.

Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residences in Sun City West Arizona.

Sincerely,



Print your name: LORRAINE E. NEWSLOW

Address: 18617 N. 136<sup>TH</sup> DR.  
SUN CITY WEST, AZ 85375

Ms. Lorraine Newslow  
18617 N 136th Dr  
Sun City West, AZ 85375-4747

Arizona Corporate Commission  
Consumer Service Section  
1200 W. Washington St.  
Phoenix, AZ 85007

Regarding: Docket #SW-01303A-08-0227

March 1, 2009

William and Marlene Schab  
5071 S. Sage Lane  
Fort Mohave, AZ 86426

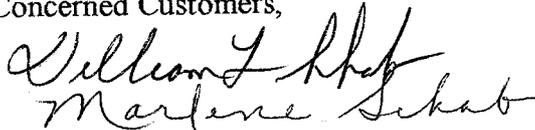
We object to the requested rate increase of 66% by the Arizona American Water Company (AAW). This rate increase was lowered from the original request of 81%. The reduction, according to AA was due to increased efficiency at their Wishing Well water treatment facility after capital improvements. Why wasn't the original request just 66%? We believe the lowering of the requested rate increase was due to the large number of negative responses by the people affected.

AAW indicated that they were required to do capital improvements once the plant reached 80% capacity. Everyone expected the building boom to continue but the bubble burst. Now AAW wants 1241 unfortunate households to pay for the 4 million dollar improvements to the antiquated facility they purchased. Doesn't AAW have a capital improvement fund or do they expect the rate payer to cover the costs with one huge rate increase?

We believe the rate payer is being expected to protect stockholder investments. Where is a mention of a dividend reduction or elimination until the economy changes? This area, as well as across the country, is in a recession and many people are being hit hard in the wallet over this rate increase.

Perhaps it is time that the ACC consider other ways for AAW to obtain operating capital, such as increasing builder/developer hook up fees, or rate consolidation for all AAW utilities so that this sort of capital improvement can be spread out over a large customer base thereby lowering the per household increase. Any relief the ACC can provide to AAW customers in this difficult economic time would be greatly appreciated by this small community.

Concerned Customers,



William Schab  
Marlene Schab

LAVA DRIVE HOME OWNERS'S ASSOCIATION  
SUN CITY WEST, ARIZONA  
85375

Date;

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We certainly cannot understand how they justify an increase of 79.96% in the water rate for our area.

Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residences in Sun City West Arizona.

Sincerely,



Print your name: Jerral & Carol Jones

Address: 13710 W. Countryside Dr  
Sun City West, Az 85375

---

MRS. CAROL JONES  
13710 W Countryside Dr  
Sun City West, AZ 85375

Date 3-5-09

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

Betty L. Pitts  
18006 Desert Glen  
Sun City West, Az. 85375  
Return to home page...

LAVA DRIVE HOME OWNER'S ASSOCIATION  
18615 N. 136TH. DRIVE  
SUN CITY WEST, ARIZONA  
85375

Date: *March 3, 2009*

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

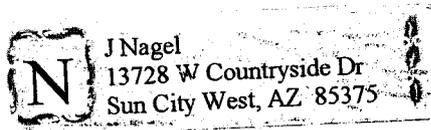
We certainly cannot understand how they can justify an increase of 79.96% in the water rates for our area.

Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

*Jeanette J. Nagel*



February 25, 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/Am Water.

We are retired on a small fixed income and do not have any extra income to pay an increase of 79% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have.

Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess and no one has a clue when that will turn around!

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

*Robert and Alice*

Robert and Alice Stoll  
19811 N. 124th Drive  
Sun City West, AZ 85375

*Happy ...*

3-04-09

ARIZONA CORPORATION COMMISSION  
1200 W WASHINGTON ST., ROOM 1  
PHOENIX, AZ 85007

DOCKET NO. W-D1303A-08-0227 AND  
SW-D1303A-08-2007

DEAR COMMISSIONERS,

WE LIVE IN SUN CITY WEST, ARIZONA  
AND ARE DISGUSTED BY THE RIDICULOUSLY  
HIGH RATE INCREASE REQUESTED BY  
AZ/AM WATER. WE ARE RETIRED ON  
A FIXED INCOME AND DO NOT HAVE ANY  
EXTRA INCOME TO PAY AN INCREASE OF  
79.96% IN WATER RATES.

PLEASE PROTECT US BY DRASTICALLY SLASHING  
THE RATE YOU ALLOW AZ/AM WATER TO HAVE  
THEY ARE ASKING FOR A 500% INCREASE IN  
OPERATING INCOME AT A TIME WHEN WE  
AND THE ENTIRE COUNTRY ARE IN A FINANCIAL

CONT. →

2

MESS. YOUR ASSISTANCE WILL BE  
GREATLY APPRECIATED BY ALL OF US  
WHO LIVE IN SUN CITY WEST.

SINCERELY,

*Richard & Anne Myers*  
RICHARD & ANNE MYERS

12826 W COPPERSTONE DR

SUN CITY WEST, AZ 85375-4848

February 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled at the ridiculously high rate increase requested by Arizona American Water. I am retired on a fixed income and cannot afford to pay an increase of 79.96% in water rates.

Please protect me and other retirees by drastically reducing the rate increase you grant AZ/AM Water. Arizona American Water is asking for a 500% increase in operating income at a time when the entire country is in a financial quagmire. Your careful consideration will be greatly appreciated by all of us residents in Sun City West.

Sincerely,

*Jane Runestad*



February 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled at the ridiculously high rate increase requested by Arizona American Water. I am retired on a fixed income and cannot afford to pay an increase of 79.96% in water rates.

Please protect me and other retirees by drastically reducing the rate increase you grant AZ/AM Water. Arizona American Water is asking for a 500% increase in operating income at a time when the entire country is in a financial quagmire. Your careful consideration will be greatly appreciated by all of us residents in Sun City West.

Sincerely,



12819 W. Maplewood Dr.  
Sun City West, AZ. 85375

Thomas W Johnson  
12819 W Maplewood Dr  
Sun City West AZ 85375-4850

**Willy and Christine Stelter  
22213 N. Via Montoya  
Sun City West, AZ 85375  
(623) 546-9687**

**March 9, 2009**

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

As residents of Sun City West, we are very concerned by the extremely high water rate that is being requested by AZ/AM Water. We attended the meeting presided by representatives of the water company. They acknowledged that they probably will not get the 79 % increase that they are requesting. Even if they get half of that, it is still an exorbitant amount. Even more disturbing is the fact that they said the company has stockholders who want to realize an increase in their investments. With the current economy, that is a ridiculous comment. Senior citizens in our community have already suffered enough losses. There is no reason why they cannot cut corners as other companies and private citizens are already doing.

Please help us, and not allow such a huge increase. Even the 59% increase recommended by the Residential Utility Consumer Office is way too much.

Your assistance in this matter will be greatly appreciated.

Sincerely,

*Willy Stelter*  
*Christine Stelter*

LAVA DRIVE HOME OWNERS'S ASSOCIATION  
SUN CITY WEST, ARIZONA  
85375

Date; 3/9/09

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We certainly cannot understand how they justify an increase of 79.96% in the water rate for our area.

Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residences in Sun City West Arizona.

Sincerely,

*Matilda Y. Perna*

Print your name: MATILDA Y. PERNA

Address: 18635 136 Dr

SUN CITY WEST, AZ 85375

LAVA DRIVE HOME OWNERS'S ASSOCIATION  
SUN CITY WEST, ARIZONA  
85375

Date; 3/9/09

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

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Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residences in Sun City West Arizona.

Sincerely,

*Anthony J. Perna*

Print your name: ANTHONY J. PERNA

Address: 18635 136 Dr.

SUN CITY WEST, AZ 85375

## ROBERT W. & GAIL A. CARLSON

---

15352 W. Gunsight Drive  
Sun City West, AZ 85375  
623-975-0745

March 5, 2009

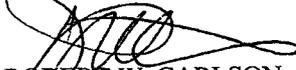
Arizona Corporation Commission  
1200 W. Washington Street, Room 1  
Phoenix, AZ 85007

Dear Commissioners:

We live in Sun City West and are greatly concerned by the ridiculously high increase being requested by AZ/American Water. I'm sure you've repeatedly heard from retired/senior citizens about their fixed incomes and the impact an increase of 79.96 percent would have on them. Well, we are retired and senior citizens, and while our income may not be entirely "fixed," but it is definitely limited. And, our concern is, however, definitely real.

Hopefully, you'll continue to ensure our best interests are looked after and such a drastic increase is appropriately reduced. An increase of 500 percent in operating income at a time when we and the entire country is in such a financial mess seems outrageous. Your assistance is greatly appreciated.

Sincerely,

  
ROBERT W. CARLSON

  
GAIL A. CARLSON

March 5, 2009

Arizona Corporation Commission  
1200 W Washington St, Room 1  
Phoenix, AZ 85007

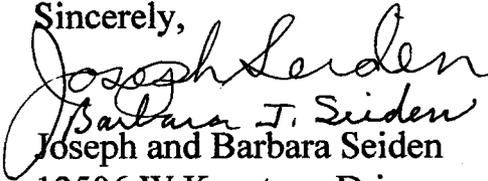
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona, and are sickened and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income... basically, just social security, No pension and do not have any extra income to pay an increase of 79.96% in water rates.

Please, protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in A financial mess! Your assistance will be greatly appreciated by us, and all of the residents in Sun City West.

Sincerely,

  
Joseph and Barbara Seiden  
12506 W Keystone Drive  
Sun City West, AZ 85375

13420 W. Caraway Dr.  
Sun City West, AZ 85375  
March 6, 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

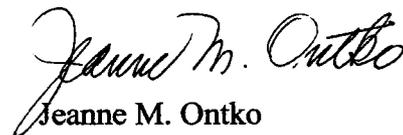
Dear Commissioners:

As an elderly senior citizen living in Sun City West, Arizona, I am not only shocked, but very disturbed about the proposed 80% increase in the water rates which has been requested by Arizona American Water Company. It is truly unbelievable!

This letter is my plea that your Commission will certainly not grant anywhere near this increase, especially in view of the economic distress under which we are all living. No one here in our city needs this added unfair financial burden.

Thank you for your heartfelt consideration regarding this matter.

Sincerely,

  
Jeanne M. Ontko

Helen D. Stowell  
14233 W. Sky Hawk Drive  
Sun City West, AZ 85375

February 20, 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, Az 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect me by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Helen D. Stowell".

Helen D. Stowell