

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



0000094436

ARIZONA CORPORATION COMMISSION

ARIZONA CORPORATION COMMISSION

March 11, 2009

To: Docket Control **ORIGINAL**

RE: Far West Water & Sewer, Inc. - Customer Comments
Docket No. WS-03478A-08-0454

Please docket the attached 41 customer comments **OPPOSING** the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR 11 2009

DOCKETED BY 

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 MAR 11 A 11:43

RECEIVED

WS-03478A-08-0454

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77369

Date: 3/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barbara Last: Cate

Account Name: Barbara Cate

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(WS-03478A-08-0454)

Customer is against proposed rate increase by Arizona American Water Company as she does not believe the increase to the sewer rate is justified. Especially those charge a minimum monthly fee while they are not in town and away during the summer months.

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I told customer that her Opinion would be entered into the database for the record and her Opinion would be docketed so that the Commissioners would have an opportunity to read her concerns prior to rendering their decision. FILE CLOSED.

I called Barbara Cates (an elderly woman) and asked her if the water company's proposed rate increase she was objecting to was AAWC and she said no it was Far West. This is not what she initially told me when I asked her.

Deb, thanks for catching this before it was docketed. I changed this as well on my Opinion # 77369.

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc.- Docket No.WS-03478A-08-0454

End of Comments

Date Completed: 3/9/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2009 - 77369

Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME <i>Marion L. Buzzard</i>	DATE <i>3-7-09</i>
ADDRESS, CITY, STATE AND ZIP <i>9663 E. 38th Place, Yuma, Az, 85365</i>	YOUR PHONE NUMBER <i>928-342-7587</i>
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007:

or

Mick & Nona Buzzard
11499 S Prescott Ave.
Yuma, AZ 85365

You may e-mail it as an attachment to:
mailmaster@azcc.gov

March 6, 2009

Arizona Corporation Commission
Docket Control
1200 W. Washington ST.
Phoenix, AZ 85007

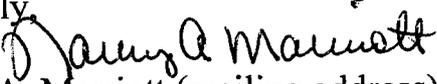
We would like to comment on the Application of Far West Water & Sewer Company for increase in its Rates and Charges for utility service.

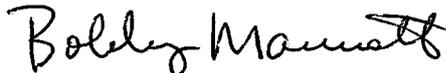
DOCKET No. WS-03478A-08-0454

Our name, address and telephone number are listed below.
We wish to oppose the application for increases in the Water Rates and Charges filed by Far West Water and Sewer Company. We are a residential customer of the Utility and therefore have an interest in the ramifications of an additional increase in the water rates.

We hereby certify that a copy of this Notice of Comment has been mailed to Far West Water and Sewer Company, 13157 E. 44th St., Yuma, Arizona 85367.

Sincerely,


Nancy A. Marriott (mailing address)
11861 Foutch Rd.
Pilot Point, TX 76258
Telephone: 940-686-8056


Nancy A. Marriott
13728 S. Dorothy DR.
Yuma, Arizona 85367
account#32548
(service address)

CC: Arizona Corporation Commission (1)
Far West Water and Sewer Company (1)

Arizona Corporation Commission Public Comment Form

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YOUR NAME <i>CONSTANCE M. PERSHINSKY</i>	DATE <i>3-9-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10313 E. 38TH PL. YUMA, AZ. 85365</i>	YOUR PHONE NUMBER <i>928-342-3909</i>
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

If you need additional space for your comments, please use the continuation page below.

*This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;*

*You may e-mail it as an attachment to:
mailmaster@azcc.gov*

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Step 2

YOUR NAME <i>Jack Blau</i>	DATE <i>Mar 7/09</i>
ADDRESS, CITY, STATE AND ZIP <i>10402 E 37 Street Mesa AZ 85205</i>	YOUR PHONE NUMBER <i>928-343-2777</i>
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>N/A</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

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Phoenix, Arizona 85007;

or

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mailmaster@azcc.gov



ry 14, 2009

a Corporation Commission
mer Services Section
7. Washington Street
ix, AZ 85007

ir West Water & Sewer Rate Increase

riting to strongly protest the sewer rate increase currently bei
- West Water & Sewer Company in Yuma, Arizona. This is outrage
ou even begin to seriously entertain allowing an almost 215% i
hat will be impacted by this request increase is home to a larg
r citizens on a fixed income (whose annual COLA increases ov
I not even come close to the 214.5% increase they are request
ther working families who are already financially pressed. If F
ver cannot keep up with expanding services without increasin
ing customers then they need to stop expanding or find anothe
ng. Perhaps they need to take a hard look at what they pay the
rs then go on a diet just like the rest of us.

keep allowing APS to increase their rates until it is all we can c
now all the other utilities want an even bigger piece of the pie.
dy. Stop this madness.

 Katherine
Tanner & Katherine
10698 E. 34th St.
Yuma, AZ 85365

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Step 2

YOUR NAME <i>Joyce M. Gaud</i>	DATE <i>Nov 7/09</i>
ADDRESS, CITY, STATE AND ZIP <i>10402 E 87 Street Yuma AZ 85365</i>	YOUR PHONE NUMBER <i>928-343-2777</i>
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>N/A</i>	

Step 3

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <i>ARLENE K WOGGE</i>	DATE <i>MARCH 9, 2009</i>
ADDRESS, CITY, STATE AND ZIP <i>13628 E 55th Lane Yuma AZ 85367</i>	YOUR PHONE NUMBER <i>928-342-7751</i>
DOCKET YOU WISH TO COMMENT ON: <i>Far West Water & Sewer Company</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water & Sewer Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

I was at the meeting MARCH 5, 2009. BUT unable to get inside. But this increase that Far West is asking for is just ridiculous. Why should we pay for all their goof up's. The percentage is way out of line. The Schechert sisters put in new developments. Then expect us to pay for it. When they get all the profit.

I've never heard of such a increase in all my life.

Please do not give this to them. A dollar or two per month would be okay. that is enough. Let them use their own money. not ours. After all they've been milking The business for years. And making mistake after mistake.

Arlene K Wogge

If you need additional space for your comments, please use the continuation page below.

Step 4

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Phoenix, Arizona 85007;
or

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mailmaster@azcc.gov

Arlene K. Wogge
13628 E-55th Ln.
Yuma, AZ 85367-8718

March 3, 2009

Az. Corp. Commission - Docket Control
1200 W. Washington St.
Phoenix, Az. 85007

Regarding Far West Water + Sewer, Inc.

It appears the owners of Far West Water + Sewer have a serious cash flow problem. They have a sub-division of lots sold to The Development Group, plus one of their own going on the market with water + sewer already installed. Then the "gall" to ask the earlier 8000 customers to pay again for the expansion + improvements necessary for this expansion - and apparently more increases in the future.

A possible answer to this problem would be to leave as is or reduce the rate for the earlier 8000 customers + add a surcharge or sewer fee on the new lots as they are added to the service to cover the extra cost of plant expansion - this to be a permanent fee for all new developments.

Mr. Jack S. Lawton
13249 S. Onammi Ave.
Yuma, AZ 85367

Jack S. Lawton
13249 S. Onammi Ave
Yuma AZ 85367

March 7, 2009

**Arizona Corp. Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007**

Re: WS-03478A-08-0608 & WS-034478A-0454

We object to the proposed rate increases on the above mentioned by Far West Water & Sewer Co. We are winter residents and already pay for a full year of service when we only use the system no more than six months out of every year. That, in and of itself, is unfair without having the rate increased by 200% or more.

Please consider, carefully, the money that winter visitors bring into this area, before making your decision on this matter.

Sincerely,

Vern McGhan
Dorothy McGhan

**Vern & Dorothy McGhan
13228 E. 47th St
Yuma, AZ 85367
e-mail <vlmcghan@aol.com>**

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME James M. Welday	DATE 3/6/09
ADDRESS, CITY, STATE AND ZIP 11322 S. Ave. 12E #2 Yuma, AZ 85367	YOUR PHONE NUMBER 952-836-6632
DOCKET YOU WISH TO COMMENT ON: Rate Application for Sewer Service Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer Co.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS jmwelday@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

I am strongly **OPPOSED** to the absurd sewer service rate increases requested by Far West in the above referenced case for the Yuma Foothills Area. In a time when we are all making painful sacrifices to deal with a disasterous worldwide economic depression, it is just plain unbelievable that anyone would make such an outrageous request. Undoubtedly this ridiculously high increase proposal is only made as a negotiating tactic to make an unwarranted increase look at all reasonable. I beg the Arizona Corporation Commission not play along with this Far West tactic, but rather reject all requests for interim and permanent sewer service rate increases. What may look somewhat reasonable when presented by Far West executives and consultant accountants, is totally unreasonable when considered in the context of the dire economic straits faced on a daily basis by the public.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Phoenix, Arizona 85007;
or

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mailmaster@azcc.gov

**Arizona Corporation Commission
Public Comment Form
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

The Commission is aware of the documented mismanagement of Far West as witnessed by past private litigations and public regulatory agency lawsuits against Far West. The conflict of interests (common ownership) between Far West and numerous LLC's such as H and S Development is well documented. If the Commission allows Far West to pass their mismanagement costs on to the public, this will only encourage further mismanagement by Far West. It is time that the Commission consider what actions they can take which would result in a properly managed public water and wastewater utility for the Yuma Foothills Region. Thank you for your time and responsible consideration, and complete rejection of this Far West rate increase request.

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Helen R Kelso</i>	DATE <i>3-4-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13816 S. Dorothy Dr. Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>928-304-1063</i>
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <i>dhkelso@hotmail.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

If you need additional space for your comments, please use the continuation page below.

*My husband and I are living on a fixed income
we simply can't afford this proposed increase.*

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Helen Kelso

13683 E 53rd Street
Yuma, AZ 85367
March 5, 2009
(208-631-8011)

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Docket No. WS-03478A-08-0454

Ladies and Gentlemen

We are writing in regards to the request by Far West Water and Sewer of Yuma for an exorbitant rate increase.

As retirees on a fixed income, we are overwhelmed by such a request. The COLAS that we received each year are about 1 percent. These help us try to keep up with the rising cost of groceries and medication. We have always tried to live within our means—why not Far West. Their expansion practices and growth programs should be paid for by the new purchasers of the land that they now have under development plus future development projects. We have paid our way.

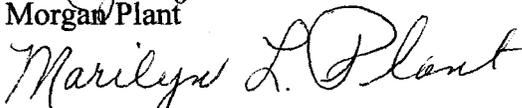
If these rate demands are put into place, many of us will need to put our properties up for sale and no longer call Yuma our winter home. So many property owners that have to leave because they can no longer keep up with the expenses will cause a glut on the real estate market and cause the property values to decrease even further causing yet more hardships.

Far West has also extracted extra money by charging for the time we are not using the facilities. Realizing that their expenses continue during the time we are away, we have absorbed those expenses; however, ENOUGH IS ENOUGH. Make Far West become more responsible with their management.

Sincerely



Morgan Plant



Marilyn L. Plant

PC: Far West Water

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YOUR NAME Gerry E. JoAnne Bouchard	DATE 3/4/09
ADDRESS, CITY, STATE AND ZIP 1352 S. AVE 1072 E. YUMA AZ 85365	YOUR PHONE NUMBER 928 345 0240
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Gerry.Caribou@ADL.COM	

Step 2

ENTER YOUR COMMENTS HERE:

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Step 2

YOUR NAME <i>Cindi Highley-Thurman</i>	DATE <i>3-</i>
ADDRESS, CITY, STATE AND ZIP <i>12302 S Renee Ave Yuma AZ 85307</i>	YOUR PHONE NUMBER <i>928 3458777</i>
DOCKET YOU WISH TO COMMENT ON: <i>Request for Permanent Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water & Sewer</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>lilentrywstrnlvr@yahoo.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

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 Phoenix, Arizona 85007;**

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Step 2

YOUR NAME Joseph + Kay DUARTE	DATE 2-
ADDRESS, CITY/STATE AND ZIP 1380 CARPENTER RD OAKLEY CA 94561	YOUR PHONE NUMBER 925-813-1151
DOCKET YOU WISH TO COMMENT ON: Increase in annual revenues for sewer service	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Ciscoduarte@sbcglobal.net	

Step 3

ENTER YOUR COMMENTS HERE:

We are part Time residents at 12755 S. Dorothy Dr. Foothills
The rate raise would make it hard for us to maintain
our property.
Please don't let this rate increase go forward.
The increase should go to the lots and homes that are
just coming on line.

If you need additional space for your comments, please use the continuation page below.

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
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mailmaster@azcc.gov*

William Houghton
180 Twin Fawn Lane
Sequim, WA 98382
February 20, 2009

Docket Control
1200 W. Washington
Phoenix, AZ 85007

Re: Docket numbers WS-03478A-08-0608 and WS-03478A-08-0454

Gentlemen:

We are retired and are in the process of purchasing property at 13672 E 53rd Drive, Yuma, AZ 85367. We will close on this property on March 16, 2009.

We request that the increases in the referenced docket numbers be limited to a reasonable amount rather than the extreme increase that is requested by Far West. Living on a fixed income, especially in the current economy, would make the proposed rate hike an extreme hardship on us. Why should Far West require rates higher than the city of Yuma. The current residents should not be penalized for their mismanagement.

There are currently a large number of properties for sale in our area, most of which are not on Far West's sewer system. This enormous rate increase will have a negative impact on our property values. In fact, had we known about the proposal we would have limited our search to an area on septic.

We understand that residents in the Far West service area pay for their sewer 12 months of the year, even though they use the property only 5 to 6 months out of the year. Why aren't the excess monies that the company earns during the summer months being invested in their infrastructure?

Perhaps Far West should pursue bankruptcy in order to place more scrutiny on their bottom line.

Respectfully,

Handwritten signatures of William and Karen Houghton in cursive script.

William and Karen Houghton

March 3, 2009

Az. Corp. Commission - Docket Control
1200 W. Washington St.
Phoenix, Az. 85007

Regarding Far West Water + Sewer, Inc.

It appears the owners of Far West Water + Sewer have a serious cash flow problem. They have a sub-division of lots sold to The Development Group, plus one of their own going on the market with water + sewer already installed. Then the "gall" to ask the earlier 8000 customers to pay again for the expansion + improvements necessary for this expansion - and apparently more increases in the future.

A possible answer to this problem would be to leave as is or reduce the rate for the earlier 8000 customers + add a surcharge or sewer fee on the new lots as they are added to the service to cover the extra cost of plant expansion - this to be a permanent fee for all new developments.

Mr. Jack S. Lawton
13249 S. Onammi Ave.
Yuma, AZ 85367

Jack S. Lawton
13249 S. Onammi Ave
Yuma AZ 85367

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I hereby request the commission to give consideration to other properties such as ours (seasonal RV use only).

Mr. and Mrs. Clifford Zimmerman

Yuma, AZ

RV Properties: 14751 and 14761 Ea. 52nd. St.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 3/5/2009

Opinion No. 2009 - 77269

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

actively using the service are charged full fare while away during the summer months. Everyone should be paying their fair share.

5. State and Federal Regulators impose various regulations and demands upon the company, what if any reimbursement/ tax incentives are provided utility companies? Do rate increases take place in a timely manner to allow compliance with imposed regulatory requirements and mandates?

Sincerely,

Vernon McMillan

*****See Complaint #77247 as a reference as ACC sent this customers questions to answer*****

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc. Docket No. WS-03478A-08-0454. FILE CLOSED.

End of Comments

Date Completed: 3/5/2009

Opinion No. 2009 - 77249

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Val B. Andreassen</i>	DATE <i>3/4/09</i>
ADDRESS, CITY, STATE AND ZIP <i>11344 37th St - Yuma Az. 85367</i>	YOUR PHONE NUMBER <i>928-305-0077</i>
DOCKET YOU WISH TO COMMENT ON <i>Request for Permanent Rate Increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water & Sewer</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <i>Lvalal@people.pc.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

if you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

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You may e-mail it as an attachment to:
mailmaster@azcc.gov

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YOUR NAME GARY DALE Grimmett	DATE 2/23/2009
ADDRESS, CITY, STATE AND ZIP 12544E. 47 th. Dr.	YOUR PHONE NUMBER (928) 345-9696
DOCKET YOU WISH TO COMMENT ON: FARWEST WATER & SEWER RATE INCREASE	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME FARWEST WATER & SEWER	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS POSSUM70@MSN.COM	

INREGARDS TO THE FARWEST WATER & SEWER CO. RATE INCREASE IS FAR OUT OF RANGE IT SEEMS THEY CAN PUT ALL THESE SUB DIVISIONS IN AND THEN EXPECT US TO PAY FOR IT WHICH IS'NT RIGHT LET THEM FIGURE ANOTHER WAY TO TAKE CARE OF THEM ITS NOT FAIR AND WE THE PEOPLE CAN'T AFFORD IT'

WE STARTED OUT PAYING \$20.00 AMONTH AND PAID FOR 6 MONTHS AS WE ARE HERE FOR 6 MONTHS THEN THEY CHANGED THAT AND HAVE US PAY YEAR AROUND AND ALSO RAISED THE FEE .NOW THEY ARE ASKING A COMPLETELY OUT OF RANGE RATE INCREASE.

SO TO SUM IT ALL UP YES WE ARE AGAINST THE RATE INCREASE WE COULD GO FOR A REASONABLE RAISE WITH IN REASON MAKE IT SOMETHING PEOPLE COULD AFFORD.

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;

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YOUR NAME johnnita Darline Grimmert	DATE 2/23/2009
ADDRESS, CITY, STATE AND ZIP 12544E. 47 th. Dr.	YOUR PHONE NUMBER (928) 345-9696
DOCKET YOU WISH TO COMMENT ON: FARWEST WATER & SEWER RATE INCREASE	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME FARWEST WATER & SEWER	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS POSSUM70@MSN.COM	

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Step 2

YOUR NAME <i>Clyde R. Whiteaker</i>	DATE <i>02-28-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13476 E 53rd lane Yuma, AZ 85367</i>	YOUR PHONE NUMBER <i>(938) 342-1693</i>
DOCKET YOU WISH TO COMMENT ON: <i>Sewer rate INCREASE REQUEST</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>H+S Development-FAR West Water And Sewer</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Raising sewer costs to the amount Far West proposes for 3 years is outrageous!

Paying sewer prices along with water usage year round has increased since we built our house in 1998. Now this proposed increase would put an unusual burden on us as winter visitors. We are here only 5 months Nov-April. We would hate to sell this second home, but may not afford these proposed price raises

If you need additional space for your comments, please use the continuation page below.

Step 4

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Step 2

YOUR NAME <i>Joanne A. Whiteaker</i>	DATE <i>02-28-09</i>
ADDRESS, CITY, STATE AND ZIP <i>13476 E 53rd Lane, Yuma, AZ 85367</i>	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: <i>Sewer rate INCREASE REQUEST</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>H+S Development-FAR West Water And Sewer</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

*same as Clyde Whiteaker's comment.
-also-
Why not allow FarWest to sell to another
company - maybe Yuma (City of) or any
other corporation!*

If you need additional space for your comments, please use the continuation page below.

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Step 2

YOUR NAME PAUL C OSTERMAN	DATE 2-23-08
ADDRESS, CITY, STATE AND ZIP 10430 So. SUMNER	YOUR PHONE NUMBER 918-305-0713
DOCKET YOU WISH TO COMMENT ON: WS03478-A-0454	DOCKET NUMBER WS03478A-08-0454
CASE OR UTILITY NAME F.A.R WEST WATER & SEWER	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS PLDL CAL @ AOL.COM	

Step 3

ENTER YOUR COMMENTS HERE:

THE SEWER RATE INCREASE IS A JOKE
HOW DID THEY GET IN SUCH BAD SHAPE
AS THEY SAY THEY ARE.
I DON'T BELIEVE I SHOULD HAVE TO PAY
EXTRA ESPECIALLY WHEN I AM NOT HERE FOR
6 MO. THEY SAY IT'S BEEN DONE SINCE 1997 THAT
DON'T MAKE IT RIGHT

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Step 2

YOUR NAME JC and Ida Bell Eades	DATE 2/11/2009
ADDRESS, CITY, STATE AND ZIP 13154 East 46th Street Yuma, AZ 85367	YOUR PHONE NUMBER (928) 342-8168
DOCKET YOU WISH TO COMMENT ON: WS-03478A-08-0454	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

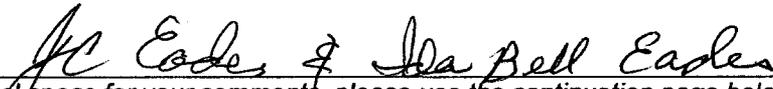
ENTER YOUR COMMENTS HERE:

Dear Sir or Madam:

My spouse and I are retired and on a fixed income. We feel Far West Water and Sewer is asking far to much of an increase in the new prospective sewer rate. We currently pay atleast \$600.00+ per year for water and sewer and are only here for six (6) months, we are at our primary resident the other six (6) months. We cannot afford a 300% increase over a three (3) year period. We have to have something left to live on. My spouse and I are on alot of medication and cannot afford not to take the medication. I feel if they get what they want we will probably have to sell our home. I hope all these complaints don't fall on deaf ears. Please listen to our pleas.

Thank-you

JC and Ida Bell Eades



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Step 2

YOUR NAME <i>Veronica Davis</i>	DATE <i>03-02-09</i>
ADDRESS, CITY, STATE AND ZIP <i>14808 E. 54th Drive</i>	YOUR PHONE NUMBER <i>928-261-6102</i>
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS <i>vpdavis2003@yahoo.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

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Step 2

YOUR NAME JACOB & BERNICE WILHMS	DATE MAR 4 / 2009
ADDRESS, CITY, STATE AND ZIP 13475 E 54 ST. YUMA, AZ. 85367	YOUR PHONE NUMBER 928-305-8821
DOCKET YOU WISH TO COMMENT ON: Sewer Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME H+S Dev- FAR West Water + Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

YOUR PROPOSAL IS EXHORBITANT!
GIVEN THE PRESENT STATE OF THE ECONOMY
IT WILL MAKE IT NEXT TO IMPOSSIBLE
TO CONTINUE OUR RESIDENCY IN THIS
COMMUNITY.

If you need additional space for your comments, please use the continuation page below.

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Step 2

YOUR NAME Michael T. Walker	DATE 3/3/2009
ADDRESS, CITY, STATE AND ZIP 10425 S. Orion Ave, Yuma AZ 85367	YOUR PHONE NUMBER (928) 345-9674
DOCKET YOU WISH TO COMMENT ON: WS-03478A-08-0454	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewer Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS mtwalker1@roadrunner.com	

Step 3

ENTER YOUR COMMENTS HERE:

I strongly oppose any rate increase for Sewage fees for Far West Water and Sewer Company (FWWSC) for the following reasons:

- 1. For years this company has been untrustworthy and negligent in providing its customers a safe product.**
- 2. Numerous fines from ADEQ and lawsuits have cost, and continues to cost, this company which MUST be taken into account when asking customers to assist in paying for upgraded, new facilities, or any other "company" cost!**
- 3. My present sewage service rates are almost triple for what I actually pay for the amount of water used. Include both sewage and water service rates and I presently pay nearly 5 times more in service fees than actual water used.**
- 4. Their is no incentive for people to conserve water, given the present service rates, let alone a 250% increase.**

If you need additional space for your comments, please use the continuation page below.

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**Arizona Corporation Commission
Public Comment Form
Continuation Page**

CONTINUE YOUR COMMENTS HERE:

5. I have lived in Yuma nearly all of my life (50+ years) and do not trust either FWFSC or H&S. I believe that they put greed and profit before their services or customers. I believe there is a conflict of interest in FWWSC asking for this rate increase. They (FWWSC) encourage new growth, then build new homes, and then charge new homeowners for services that they must use (Foothill area residents must use FWWSC).

I respectfully, but strongly, urge the ACC to deny any request for any rate increase from FWWSC.

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Step 1

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Step 2

YOUR NAME F. J. MENOR	DATE March 4, 2009
ADDRESS, CITY, STATE AND ZIP 13468 E 53rd Lane Yuma, AZ 85362	YOUR PHONE NUMBER 928-342-9248
DOCKET YOU WISH TO COMMENT ON: Sewer rate INCREASE REQUEST	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME H+S Development-FAR West Water AND Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS fcmenor@copper.net	

Step 3

ENTER YOUR COMMENTS HERE:

this Sewer Rate increase that Farwest Water & Sewer Ave requesting is by far the Biggest Rip off & mis management of funds that closely is associated with the same problem that our US financial Institution have gotten them selves into - Farwest Sewer & H+S Development Co. Are one of the same, therefore they should Be required to Bail themselves out of this financial situation and not put the Burden on the Foot Hills Residents.

If you need additional space for your comments, please use the continuation page below.

Step 4

F. J. Menor

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Step 2

YOUR NAME <i>Alojz Bec</i>	DATE <i>MARCH 4 / 09</i>
ADDRESS, CITY, STATE AND ZIP <i>13817 - 52 St. E Yuma ARIZONA</i>	YOUR PHONE NUMBER <i>305 - 0314</i>
DOCKET YOU WISH TO COMMENT ON: Proposed Rate increase for Far West Water & Sewer	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewer, Yuma Arizona	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>None</i>	

Step 3

ENTER YOUR COMMENTS HERE:

BASED ON THE FOLLOWING INFORMATION, we the customers of Far West Water and Sewer Co., would like to ask the Arizona Corporation Commission to NOT APPROVE the application submitted by Far west water and Sewer Company. Docket No. WS-03478A-08-0454.

A. Far West provides water and sewer services to the Foothills area east of Yuma. There are approximately 8000 residential and commercial customers in this unincorporated area of Yuma County, who would receive a rate increase of over 200% over a period of three years. Once approved this new rate will be the permanent rate and will continue until Far West decides to raise the rates again.

Please see the Next 2 Pages

If you need additional space for your comments, please use the continuation page below.

Step 4

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Arizona Corporation Commission

Public Comment Form

Continuation Page

CONTINUE YOUR COMMENTS HERE:

B. Far West Water and Sewer Co and H&S Developers has been fined and is required to pay penalties, for numerous repeated alleged water and air quality violations dating back as far as 1989 and as recently as the 50 counts filed September 9, 2009 that could amount to a judgment of millions of dollars. H & S Developers is also named because it provided the services until forming Far West as a separate company in 1998 and transferring drinking water and wastewater facilities ownership to the new company.

C. In 2006 Farwest Water & Sewer finally came in to compliance with ADEQ. The company has now since expanded its lagoon by 300%. We speculate that this effort was only put forth to compensate for the recent Subdivision that H&HS Development Co. just started.

D. H & S Development Co. recently opened El Rancho Encantado a new subdivision of RV Homes which consists of 219 sites with two RV hookups including Electrical service, sewer dump & water on each site. This is phase one of the project with two more phases to come. We question whether or not this latest request for a rate increase is designed to help pay for the new Wastewater Plant needed to support this new development?

E. Winter Residents currently flock to Yuma because of the weather, and because it is economically feasible to maintain a second home here. Winter residents increase Yuma's population each year by more than 80,000 people with the majority living in the Foothills. This population will be especially affected by this increase because for 6-8 months out of the year they pay for their sewer fees despite being unable to flush their toilets because they have returned to their primary residence.

F. Of the Year round Foothills residents there is still a large majority of Retirees living on a fixed income. Many more are the working class. If the proposed increase passes it would only succeed in further devastating the local economy. There are many folks who live paycheck to paycheck as it is. A fee increase as proposed could potentially force many people to sell or foreclose. With the housing market as it is today, this will only add to the declining economy.

In Conclusion

- We don't feel that Current customers should incur the costs necessary to cover a new Wastewater Plant needed to compensate for future growth. At most this cost should be absorbed by impact fees on the new lots being developed.
- We believe they have not suggested this because it would reduce the parent Company's building profits, in part due to the recession limiting the builder's inability to charge more than the market will bear.
- We further feel that this increase is also being requested as a direct result of negligence on the part of the Water Company, Farwest Water & Sewer. It appears as if they were negligent in poor planning to prevent numerous ADEQ violations.

Continued on the Next Page.

Arizona Corporation Commission Public Comment Form Continuation Page

CONTINUE YOUR COMMENTS HERE:

- We the customers of Farwest do not feel that is a cost that should be transferred to current customers.
- We feel that Far West Water and Sewer Co. should have maintained the current facilities as repeated violations were submitted since 1990 from ADEQ as well as the September 9, 2008, 49 page complaint in Maricopa County Superior Court in which 50 counts were filed against these companies for wastewater violations. In 2006 the plant finally came into compliance with ADEQ receiving permission to allow more hookups. Maintaining is what the company should have focused on, but instead they recently increased their lagoon by 300 percent.

THEREFORE, we feel that this enormous increase is not justified. We the current owners feel that the extra charges requested are to aid H&S Developers and Far West Water & Sewer in paying Settlements incurred due to a law suit and penalties owed to ADEQ for lack of safety. We also feel it is possible that Farwest is trying to offset the costs incurred by the parent Companies new development on 48th Street. Their lack of sales and poor investments are not our responsibility. Farwest and H&S Developers, for years should have been investing their revenues in maintaining the system they have in place. If that had been the case they would not be requesting this aid currently.

Other Cities in Arizona* have been investigated and it has been found that they have seen rate increases of 5-9.5%. A small percentage is acceptable and necessary, but 200+% IS NOT. We the customers cannot afford this increase. We hope you will consider our concerns and VOTE NAY on this application. Thank You!

Dated this 12th day of February, 2009

*Average Sewer Rates around Arizona:

Sierra Vista (Rate increase of 5% total initiated Jan. 1, 2009): \$14.68/month

Tucson: \$23.61/month Rate Increase of 9.5% initiated July 1, 2008

Phoenix: \$28.50/month Proposed Rate increase of 5%

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Step 2

YOUR NAME TERRANCE BOYD	DATE 4 MAR 09
ADDRESS, CITY, STATE AND ZIP 10392 S Avenida Compadres Yuma, AZ 85365	YOUR PHONE NUMBER 360 842 5803 360 904 8984 cell
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS gotoit @ Pacifican.com	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

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Step 2

YOUR NAME <i>LYMAN & SHARON JOHNSTON</i>	DATE <i>3-2-09</i>
ADDRESS, CITY, STATE AND ZIP <i>9606 E 37TH STREET - YUMA, AZ 85365</i>	YOUR PHONE NUMBER <i>918-397-7174</i>
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>ljohn@ruralinet.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

If you need additional space for your comments, please use the continuation page below.

Sharon Johnston

Step 4

*This form may be completed electronically, printed and mailed to:
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;
or*

*You may e-mail it as an attachment to:
mailmaster@azcc.gov*

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME JAMIE HALLADAY	DATE 2-12-09
ADDRESS, CITY, STATE AND ZIP 13664 S ONAMMI. YUMA AZ	YOUR PHONE NUMBER 928 342 7293
DOCKET YOU WISH TO COMMENT ON: sewer rate increase	DOCKET NUMBER WS-03478A-08-0457
CASE OR UTILITY NAME Far West Water + Sewer, Inc.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS halladayjamie@yahoo.com	

Step 3

ENTER YOUR COMMENTS HERE:

We don't agree with or want the sewer rate increase. We think it is excessive, and it would be extremely hard to pay each month.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Step 2

YOUR NAME <i>David Lyeisley</i>	DATE <i>2/28/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13808 E 52DR Yuma AZ 85357</i>	YOUR PHONE NUMBER <i>928 342 7633</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Have not heard how money is to be spent. This is way out line the ~~chase~~ rates increases they asking for.

David Lyeisley

If you need additional space for your comments, please use the continuation page below.

Step 4

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Step 2

YOUR NAME <i>Ila L. Yeisley</i>	DATE <i>3/2/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13808 E 52 Dr. Yuma, AZ 85357</i>	YOUR PHONE NUMBER <i>928 342 7633</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0154</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

*We pay 12 months & use it 4 months
The rate increase is way out of line.
They didn't mention what the money
was going to use for, increase would
be hardships for use. Ila Yeisley*

If you need additional space for your comments, please use the continuation page below.

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Step 2

YOUR NAME <i>Charlene Kidd</i>	DATE <i>3/2/09</i>
ADDRESS, CITY, STATE AND ZIP <i>13865 E 52 Dr Yuma AZ 85357</i>	YOUR PHONE NUMBER <i>305 1202</i>
DOCKET YOU WISH TO COMMENT ON: <i>sewer rate increase</i>	DOCKET NUMBER <i>WS-03478A-08-0454</i>
CASE OR UTILITY NAME <i>Far West Water + Sewer, Inc.</i>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

ENTER YOUR COMMENTS HERE:

Way to much money I'm on a fix income.

Charlene M. Kidd

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 Phoenix, Arizona 85007;**

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Step 2

YOUR NAME <i>Carolyn J. Loftis</i>	DATE <i>3-5-09</i>
ADDRESS, CITY, STATE AND ZIP <i>10485 S. AVENIDA COMPADRES YUMA - AZ - 85365</i>	YOUR PHONE NUMBER <i>978.305-0993</i>
DOCKET YOU WISH TO COMMENT ON: Request for Permanent Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water & Sewer	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>NANYCL36@MSN.COM</i>	

Step 3

ENTER YOUR COMMENTS HERE:

Far West Water & Sewer Co. (FWWS) customers protest the proposed rate hike. According to the joint news release from ADEQ and the Arizona Attorney General's Office, dated September 10, 2008, FWWS has had long standing violations. The neglect of their responsibility to construct and maintain their sewer system resulted in their present crisis. FWWS apparently cut corners to save money and the owners profited in the continued growth as they developed other business interests. This, combined with inadequate planning to maintain compliance with ADEQ regulations resulted in their self made crisis. Now that ADEQ has required them to bring all treatment sites up to standards, FWWS wants customers to pay for the mismanagement. Please deny the FWWS request for a rate hike. Any alleged financial hardship appears to be associated with poor management and greed and therefore, is not the responsibility of the customers.

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Step 2

YOUR NAME David L and Elizabeth M. Hancock	DATE 3/4/2009
ADDRESS, CITY, STATE AND ZIP 10363 South Winter Ave, Yuma Az -service address	YOUR PHONE NUMBER (970) 434-3822
DOCKET YOU WISH TO COMMENT ON: Far West Sew Rate Increase	DOCKET NUMBER WS-03478A-08-0454
CASE OR UTILITY NAME Far West Water and Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input type="radio"/> OTHER <input checked="" type="radio"/>
YOUR E-MAIL ADDRESS betty@acsol.net	

David & Elizabeth Hancock
 3228 D 3/4 Rd
 Clifton CO 81520
mail address

Step 3

ENTER YOUR COMMENTS HERE:

We are absolutely against this rate increase. A 214.8 % increase is ludicrous even in phases.

Inept management is not rewarded by a 214 % increase in rates.

Distribution of fliers explaining the need of the increase by Far West Water and Sewer in areas that are on septic systems and DO NOT have sewer service defies any common sense. The fliers in all areas were distributed by a gentleman driving a Far West Water & Sewer pickup who drove door to door.

Please do not allow this rate increase.

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3-5-09

To Whom it may concern:

This is the reason the foothills customers are upset on the 250% outtage in the sewer Department.

They (Far West Water + Sewer) bit off more than they can chew.

Let them stew & bring their own bail out.

Do we look like their Bambi - Don't think so -

We could do a little raise like 1.75 like they did in 2007 - We could handle that but not 250% hike - What plants are they coming from -

We are not rich like the 2 daughters that own all the foothills. If Dad was alive he would be out raged.

The two girls fancy homes + Race horses - 2 + 3 cars and they want more -

Far West Water + Sewer will be sorry in the long run -