



0000094430

ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

476

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77379

Date: 3/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

RECEIVED
2009 MAR 11 11:40
AZ CORP COMM
DOCKET COM

First:

Last:

Complaint By: Lois

Anthony

Account Name: Lois Anthony

Home: [REDACTED]

Street: [REDACTED]

Work:

City: 0000000

CBR:

State: AZ Zip: 00000

is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED] Arizona Corporation Commission

Nature of Complaint:

DOCKETED

Received the following ACC Public Comment Form dated 3/4/09:

MAR 11 2009

I am against the rate increase of 20% for sewer rates for the following reasons:

DOCKETED BY [Signature]

The sewer rates are already higher than other neighborhoods.

There are just 2 people who live in my household, we are not a large family, therefore the sewer usage is minimal.

The proposed sewer rate increase is not related to water usage like most utilities use to determine what the sewer rate would be based on.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer and acknowledged her ACC Public Comment Form re: Johnson Utilities and provided my name and toll free tel#. I advised her comments would ne noted for the record in this matter and would be considered before a decision is rendered in this matter.

I e-mailed Carmen Madrid @ ACC Phoenix Office to have this OPINION docketed towards Johnson Utilities, docket no, WS-02987A-08-0180. File closed.

End of Comments

Date Completed: 3/10/2009