

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



0000094332

RECEIVED

2009 MAR -6 A 11: 49

AZ CORP COMMISSION
DOCKET CONTROL

March 6, 2009

ORIGINAL

To: Docket Control

RE: Arizona American Water Company - Customer Comments
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached 47 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR - 6 2009

DOCKETED BY 

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

James W Robinson

Mildred Lorraine Robinson

Address:

13642 ALEPPO DR

SUN CITY WEST AZ 85375

Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME Howard Carroll	DATE 3/1/2009
ADDRESS, CITY, STATE AND ZIP 7235 E. Arlington Road, Scottsdale, AZ 85250	YOUR PHONE NUMBER (312) 401-4004
DOCKET YOU WISH TO COMMENT ON: Arizona-American Water Co., Inc's proposal to raise rates	DOCKET NUMBER W-01303A-08-0227
CASE OR UTILITY NAME Arizona-American Water Co.	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS senhwc@hotmail.com	

Step 3

ENTER YOUR COMMENTS HERE:

There is no justification for the increase requested for the Paradise Valley Water District for residential customers of 42.79%. This adds an unconscionable and unnecessary burden on the residents of the Water District at a time when the income of most residents is down significantly because of the current state of the economy. an increase of this amount could cause some home owners to be closer to foreclosure, which harms all of the homeowners in the area served

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
 Phoenix, Arizona 85007;**
 or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Rodney A. Doff + Sandra M. Doff

Address:

13613 Bolero Dr

Sun City West, AZ 85375

*Mr. & Mrs. Richard Altopp
21510 North Limousine Drive
Sun City West, Arizona 85375*

February 27, 2009

Arizona Corporation Commission
1200 West Washington Street, Room 1
Phoenix, Arizona 85007

DOCKET NO. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We reside in Sun City West and have been watching, with interest, the rhetoric over the proposed rate increase targeted for our area. One of the most suspect comments was in THE INDEPENDENT February 18, 2008 by "one of the company's officials who said, "...the proposed increase is necessary to ensure the system is capable of meeting your existing and future water needs". This is a community that has been established and built-out for twenty years. What indicators show our existing or future water needs have or will change more than they have in the past ten years? Our population, average age and lifestyle have not changed - we are a constant, and we have not added any more water facilities. Many of the residents are part-time (snowbirds), often widowed, and the community itself is very water-conscious with few personal swimming pools or numerous cars being washed in the driveway. The lifestyle does not match the profile of other family communities where houses are being densely developed and who use water in abundance. It is unfair to require us to participate in a rate increase when we are unequally yoked, in usage, compared to other areas of the valley.

Retirees on fixed incomes have trimmed their budgets beyond the limit in order to meet the devastating financial news of today and are now being targeted by the outrageous AZ/Am Water rate increase. We plead that those officials be made to go back to the drawing board to prove the reasons for this proposal and compare the growth and water usage to other communities. Needless to say, we are suspect with all the deceit in business today that this proposal is out of line for internal reasons.

We thank you, in advance, for helping us realize a FAIR assessment of this appalling plan. It's another money-grab on seniors who can ill-afford it.

Sincerely,

Mr. & Mrs. Richard Altopp

Mary Blume
16160 West Vista North Drive
Sun City West, Arizona 85375

February 27, 2009

Arizona Corporation Commission
1200 West Washington Street, Room 1
Phoenix, Arizona 85007

DOCKET NO. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

As a retiree on a fixed income, I have been fearful of the recent news regarding the outrageous increase in water usage proposed by AZ/Am Water. My personal water usage is at minimum now and I watch closely, every dollar of my budget. What I thought would be enough money to live out my days is being targeted, daily, by numerous services and companies.

I am not the only resident who is worried about how to best manage my daily needs, food, healthcare and constant price increases at every turn. Retirees DO NOT waste resources – we are of a generation who are, instead, RESOURCEFUL by living within our means.

I urge you to stand up for us and analyze the root cause for targeting us with such an outlandish rate increase and protect us from those who think we are ripe for the picking.

Sincerely,

Mary Blume

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,



Address:





March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

A. McCabe

Address:

13633 W Bolero

Sun City West, AZ 85375

Date *March 1-2009*

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Eileen M. Bannock

*19027 N134th
Sun City West, AZ.*

Date *Mar 1, 2009*

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Michael J Bounon
19027 W 134th Ave
Sun City West, AZ

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Richard E. Erickson

Address:

13618 Aleppo Dr

Sun City West 85375

February 9, 2009

**Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are sickened by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Harry and Ulla Koski". The signature is written in dark ink and is positioned above the typed name and address.

**Harry and Ulla Koski
22014 North Acapulco Drive
Sun City West
Arizona 85375**

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Rose Mary Root

Address:

13621 Balero Dr.

Sun City West, AZ. 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Judith Graham

Address:

18223 N. 136th Ave

Sun City West, Az 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

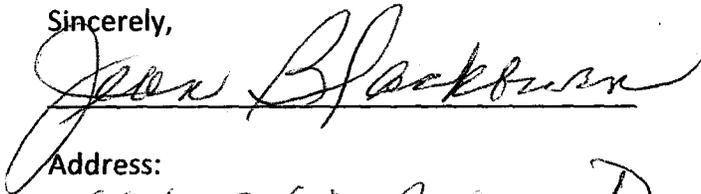
Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,



Address:

13609 W. Baker Dr.
Sun City West, Az 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,



JOYCEHALEE

Address:

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Kenneth Vaichinger & June Vaichinger

Address:

13641 W BOLERO DR

SUN CITY WEST AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Shirley M. Leheney

Address:

13649 W. Bolero Dr.

SCW. AZ 85375-

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely

Laura Lucman

Address:

18410 Spanish Dr

Sun City West AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Diane Chudoff

Address:

13618 W. ALEPPO DRIVE

SUN CITY WEST, AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Martha Cole

Address:

13646 ALEPPO

SUN CITY WEST, AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Waldemar Gralkowski

Address:

13638 W. Aleppo Dr.

Sun City West AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

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Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,



Address:

13604 W. Aleppo Dr.

SCW AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

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Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Miss Lola M. Nelson

Address:

13663 West Bolero Dr.

Sun City West, Az. 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

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Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Keith Greycik

Address:

13637 W. Bolero Dr.

Sun City West, Az. 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Bill & Barbara Gowin

Address:

12645 Bolero W.

Sun City West, Az

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

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Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Janice M. Blaker

Address:

13627 W. Bolero Drive

Sun City West, AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

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Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Sandra J. Palenick

Address:

13651 W. Bolero Drive

Sun City West, AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Anthony Lombardi

Address:

13617 West Bolero dr

Sun City West AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Paul E. Christensen

Address: Shirley A. Christensen

13603 W. Bolero Dr.

Sun City West, AZ, 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Calvin & Elizabeth Murray

Address:

13659 W. Bolero Dr.

Sun City West, AZ 85375

Ms. Joyce F. Dunn
12947 W Prospect Dr.
Sun City West, AZ 85375

Joyce F. Dunn
12947 W. Prospect
Sun City West, AZ.

March 3, 2009
Arizona Corp. Commission
Docket No. W 01303A-08-0277 and
8W-01303A-08-2007

Dear Commissioners,

I live in Sun City West, AZ. and am appalled and shocked by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a low fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slash the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country

is in a financial mess: your assistance will be greatly appreciated by me and all of the residents in Sun City West

Sincerely,

Joyce F. Dunn

12947 W. Prospect Dr
Sun City West, AZ. 85376

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Nancy Abby Zimen

Address:

13639 Boleso Drive

Sun City West, AZ. 85375

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, Az. 85007

Docket No. W-01303 A-08-0227 and SW-01-303A-08-2007

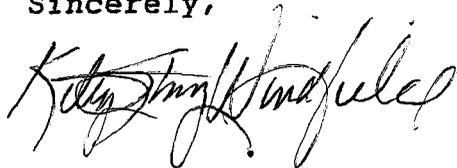
Dear Commissioners:

Please protect us by disallowing the 79% increase proposed by Arizona American Water.

Arizona American Water is asking for a 500% operating income increase. This is the worst possible time for this raise. Many families are struggling to put food on the table. Many are without jobs. Many are on fixed incomes trying to cope with everything going up while incomes are reduced or stagnant.

This obvious disregard for the state America is in seems unamerican of Arizona American Water! Therefore, we are depending on you for any assistance you can give the citizens of Arizona.

Sincerely,



Kitty Shay Windfield

11523 W. Snakesnake Ct
Surprise, AZ 85374

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Dennis Lee Day

Address:

13653 W. Balcon Dr.

S.C. West AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

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Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Richard W. Peltner

Address:

18402 N. SPANISH GARDEN DR

SUN CITY WEST - AZ. 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

We join many other retired citizens in our community to speak against the proposed exceedingly high water rate increase requested by the AZ/AM Water.

We do not feel that such an increase is warranted at a time when there are very serious problems with our entire economy. Food, gas and health care, among many other costs, are going up at an alarming rate and those of us who are living on a fixed income will be especially adversely affected by this drastic increase.

Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,



Address:

13623 W. BOLERO DR.

SUN CITY WEST, AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

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Sincerely,

Patrick D. Carson

Janell Carson

Address:

13661 BOLERO DR.

SUN CITY WEST, AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

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Sincerely,

Howard D. Cooper, Jr.

Address:

13619 W. Balera Dr.

Sun City West, AZ.

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

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Sincerely,

Audrey C. Kroen

Address:

18404 Spanish Garden

Sun City West, Az 85378

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

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Sincerely,

Pamela LaChance
Martine LaChance

03/02/2009

Address:

13631 W BOLERO DR

SUN CITY WEST AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

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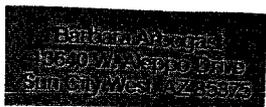
Sincerely,

Barbara P. Orvigast

Address:

13640 W. Aleppo Drive

Sun City West, 85375



March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

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Sincerely,

Goldie Steinhart

Address:

13635 W. Bolero Dr.

Sun City West, Az 85375

ABS GARDENS CONDOMINIUM ASSOCIATION

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

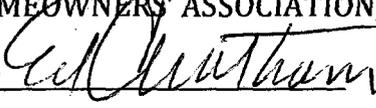
We, the undersigned, are the elected Board of Directors of ABS Gardens Condominium Association in Sun City West, Arizona. We are opposed to the extremely high water rate increase requested by the AZ/AM Water.

We do not find a justification for this increase in the water rates at a time when the entire nation is undergoing a drastic downturn in the economy. Our residents, who are retired and living on a fixed income are already drastically affected by the rise in costs for food, gas, and health care. They do not have extra income to support this increase.

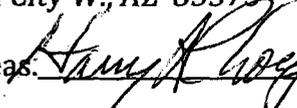
Thank you for your consideration.

Sincerely,

ABS GARDENS HOMEOWNERS' ASSOCIATION, Board of Directors

Ed Chatham, Chair 

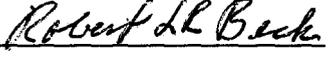
13605 Bolero Drive, Sun City W., AZ 85375

Harry Chorpenning, Treas. 

13616 Aleppo Drive, Sun City W., AZ., 85375

Martha Rugg, Corr. Secy 

13649 Bolero Drive, Sun City W., AZ 85375

Bob Beck, Vice Chair 

13614 Aleppo Drive, Sun City W. AZ 85375

Liz Sheets, Rec. Secy 

13647 Bolero Drive, Sun City W., AZ 85375

Duane Berglund, Mbr. At Lge 

13632 Aleppo Dr., Sun City W., AZ 85375

March 1, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix, AZ 85007

Dear Commissioners:

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Please help and protect us by drastically reducing the rate increase requested by AZ/AM Water. Your assistance will be greatly appreciated by all the senior residents of Sun City West.

Sincerely,

Joseph J. Silka

Address:

13636 ALEPPO DR

SUN CITY WEST, AZ 85375

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 69011

Date: 6/4/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Ed & Joan

Curtis

Account Name: Ed & Joan Curtis

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Anthem

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****REFERRED FROM CHAIRMAN GLEASON'S OFFICE*****

ARIZONA-AMERICAN WATER CO. Anthem Water & Anthem Wastewater District**

From: Joan Curtis [mailto:[REDACTED]]
Sent: Monday, June 02, 2008 7:04 PM
To: Gleason-WebEmail
Subject: Potential Water Increase

We have been residents of Anthem since 2002 and were never advised by Del Webb that a potential water increase in the future would be part of our responsibility.

Please Please Please vote against this increase!

Thank You

Ed & Joan Curtis

[REDACTED]
Anthem

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

6/4/08 I tried to contact customers and left a voicemail for a return call.

**

3/5/09 Opinion noted and filed in docket no. W-01303A-08-0227 & WS-01303A-08-0227 closed

End of Comments

Date Completed: 3/5/2009

Opinion No. 2008 - 69011

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: ([REDACTED])

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76979

Date: 2/25/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Robert W. **Last:** Gray

Account Name: Robert W. Gray

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Tubac

CBR: [REDACTED]

State: AZ **Zip:** 00000

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****REFERRED FROM CHAIRMAN MAYES' OFFICE*****

*****TUBAC WATER SYSTEM*****

From: Bob Gray [mailto:[REDACTED]]
Sent: Saturday, February 21, 2009 10:01 AM
To: Mayes-WebEmail
Subject: AZ Water's proposal -- not a pretty picture

Chairman Kristin K. Mayes

Water costs are already very high, understandably. The proposed 72.7% increase in water rates is out of financial reach for most if not all residents within the Arizona American Water system. When the costs for arsenic treatment are added, bringing the proposed increases up to a whopping 196% increase, an impossible situation will have been created.

Many residents will be forced to move creating even greater financial pressures on Arizona Water ...

Irrigation of residential landscaping will be severely reduced, or stopped altogether resulting in native weeds and brush invading residential areas thereby increasing fire hazards and depreciating the attractiveness of neighborhoods ...

Property values will plummet ...

The area served by Arizona Water will become a deserted desert populated with vacated homes and blowing dust ...

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

This is not a pretty picture. Tax payers are already bailing out Wall Street and the mortgage and banking systems. We are being heavily burdened with Federal "stimulus programs. The stock market is in the toilet with no signs of a recovery soon to come. Arizona Water's proposal is not an acceptable solution. There has to be a better, more equitable, financially sound way to resolve Arizona Water's problems.

Please, we implore you, do not approve Arizona Water's proposal.

Respectfully,

Robert W. Gray

[REDACTED]

Tubac

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Responded with the following letter via e-mail:

February 25, 2009

Mr. Robert W. Gray

[REDACTED]

Tubac, AZ

Dear Mr. Gray:

Your comments regarding the Arizona-American Water Company (AAWC) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Filed in Docket No. W-01303A-07-0227 & SW-01303A-08-0227

End of Comments

Date Completed: 2/25/2009

Opinion No. 2009 - 76979

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you.

Sincerely,
Albert and Mable Bryant

Fort Mohave, AZ
*End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed with Docket Control Center of the Arizona Corporation Commission to be made part of the record.
CLOSED
End of Comments

Date Completed: 3/2/2009

Opinion No. 2009 - 77089
