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February 28, 2009

Arizona Corporation Commission  
Hearing Division  
1200 West Washington Street  
Phoenix, AZ. 85007

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Response to PAYSON WATER COMPANY STATUS REPORT of January 30, 2009.  
DOCKET NO. W-03514A-07-0386 & DOCKET NO. W-03514A-08-0047

In the Payson Water Company (BUI) status report filed on January 30, 2009 they stated that the refurbishing of the Elusive Acres (EA) and the Geronimo Estates (GE) wells were complete, and the installation of two 10,000 gallon tanks was complete.

Of these four things that were reported, only one could be verified by anyone. That being the installation (not sure about the plumbing connection) of ONE 10,000 gallon tank. A few days later BUI sent out another letter correcting their oversight of the second 10,000 tank installation. A mistake that I'm sure anyone could have made.

The problem that I still have is that BUI still has trouble with reporting the facts, and that nothing besides the placement of one tank can be confirmed. There is no hard or irrefutable evidence that the wells were rebuilt or the correct plumbing connections were made. The extra storage tank or tanks will mean little if they are not being fed by the EA & GE wells together. That would mean a physical connection between the three well heads and the proper A.D.E.Q. mandated monitoring and chlorination systems be in place. Again, I must repeat that there must be an open and transparent accounting of such repairs that can be corroborated by the company to the ACC and to the customers.

The company's work is a good start to the remedy of the complaint, but it falls short of the requirements that the EA system had to meet during its installation to serve 30 lots. The math does not add up, if EA needed 13,500 gallons to serve 30 meters, there should be 40,000 gallons to serve the 88 active meters now. Not to mention any of the people on the waiting list for future development. Also, if in the future when new meter connections are granted, those people should be made to obtain valid building permits with in the 90 day criteria that we had to.

In closing I think that at a minimum, BUI should be held to the Staff's recommendation of 50,000 gallons of storage and a deeper well if needed at the GE site. But

any and all work needs to be done up to A.D.E.Q. standards and be verified by ACC and a community representative.

Respectfully submitted this 28<sup>th</sup> day of February, 2009



James E. Dunne

Copy of the foregoing mailed Feb. 28, 2009 to the following:

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