

W 01303A-08-0227

SW 01303A-08-0227



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ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

RECEIVED

Fax: [REDACTED]

Priority: Respond Within Five Days

2009 MAR -2 P 3:58

Inquiry No. 2009 - 77106

AZ CORP COMMISSION
DOCKET CONTROL
Date: 3/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard T. Last: Bohman

Account Name: SVCCC

Home: (520) 000-0000

Street: n/a

Work: [REDACTED]

City: Tubac

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

THROUGH CHAIRMAN MAYES

W 01303A-08-0227 / SW 01303A-08-0227 TUBAC WATER DISTRICT

From: [REDACTED]
Sent: Friday, February 27, 2009 9:42 AM
To: Mayes-WebEmail
Cc: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web
Subject: Docket No. E-04204A-08-0589

Arizona Corporation Commission
DOCKETED

MAR - 2 2009

DOCKETED [Signature]

Dear Chairman Mayes and ACC Commissioners,

The Santa Cruz Valley Citizens Council (SCVCC) supports the efforts of Mr. Marshall Magruder in pursuit of a formal hearing before an Administrative Law Judge whereby the public can attend and voice their concerns regarding the three "complaints" he is filing against UNS Electric for their apparent non-compliance with Arizona Corporation Commission orders. In brief, these address the following:

1. Failure to fully complete upgrades of defective utility poles and underground cables that affect reliability in various areas of Santa Cruz County and the City of Nogales
2. Failure to annually fund and implement a college loan/scholarship program for Santa Cruz County high school seniors to attend a state university in Arizona per settlement agreement with the City of Nogales by Arizona Corporation Commission orders
3. Failure to establish a notification program for all customers on life support equipment during electrical

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

outages.

These three areas need to be addressed in a formal hearing and resolved.

Sincerely,

Richard T. Bohman
President, SCVCC
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Consumer advised calling on behalf of Chairman Mayes and acknowledged his opinion.
End of Comments

Date Completed: 3/2/2009

Inquiry No. 2009 - 77106
