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0000093978

ARIZONA CORPORATION COMMISSION

February 23, 2009

ORIGINAL

To: Docket Control

RE: Arizona American Water Company - Customer Comments
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached 14 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

FEB 23 2009

DOCKETED BY 

AZ CORP COMMISSION
DOCKET CONTROL

2009 FEB 23 1 P 4: 50

RECEIVED

Date: February 17, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

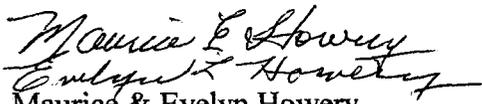
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely


Maurice & Evelyn Howery
13334 W. Meeker Blvd.
Sun City West, AZ 85375

February 13, 2009

Arizona Corp. Commission
1200 W. Washington St. Rm. 1
Phoenix, Az. 85007

Docket No. W-01303A-08-0227 and
SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect me by drastically slashing the rate increase you allow the AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents of Sun City West.

Sincerely,

Bernice Besoo

Bernice Besoo
15424 W. Blue Verde Drive
Sun City West, Az. 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

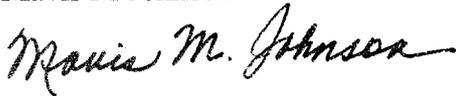
Dear Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

Mavis M Johnson



15248 W. Robertson Ct.
Sun City Wes, AZ 85375

Arizona Corporation Commission
1200 W. Washington St. room 1
Phoenix, AZ 85007

Patricia A. Lang
13303 W. Prospect Dr.
Sun City West, AZ 85375

Docket No. W-01303 A-08-0227 and SW-01303A-08-2007

Dear Commissioner,

I live in Sun City West, Arizona and am shocked by the huge rate increase requested by AZ/Am Water. I am retired. And I on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. My medical bills take a large chunk out of my income. I have worked hard to "Green" my house and yard as have many of my neighbors. We are all trying to learn to conserve water.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water is asking a 500% increase in operating income at a time when I and the entire country is in a financial mess. Please don't make me have to choose between my medical bills and paying my water bill. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely yours,



Patricia Lang
623-533-5933
Plang4@cox.net

Date 2/20/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Mary & Jerry Monson
13413 W. Desert Glen Dr.
Sun City West, AZ
85375

Jerry & Mary Monson Sr
13413 W Desert Glen Dr
Sun City West, Az 85375

02-10-2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Truman and Elizabeth Hare
19234 N. 133rd Ave.
Sun City West, AZ 85375

February 19, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Larry and Lara Bublitz
13126 W. Ballad Drive
SCW, AZ 85375

21050 North 123rd Drive
Sun City West, Arizona 85375
February 19, 2009

Arizona Corporation Commission
1200 West Washington Street, Room 1
Phoenix, Arizona 85007

RE: Docket No. W-0130A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

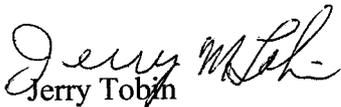
We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by Arizona American Water. We are retired and will find it difficult to absorb the increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. Arizona American Water is asking for a 500% increase in operating income at a time when we are, and the entire country is, in a financial mess. Your assistance will be greatly appreciated by us and all of the residents of Sun City West.

Sincerely,



Jo Ann Tobin



Jerry Tobin

February 19, 2009

Arizona Corporation Commission
1200 W. Washington Street – Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona, and are alarmed by the outlandishly high rate increase of 79.96% requested by AZ/AM Water. It is our opinion that this proposed increase is a result of poor management of public resources.

We ask that you will protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your help will be greatly appreciated by us and all Sun City West residents.

Sincerely,



Gil and Martha Thoele
14415 W. Pecos Lane
Sun City West, AZ 85375

Feb. 19, 2009

Arizona Corporation Commission
1200 W. Washington St., Rm 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by American Water. We are retired on a fixed income and do not have any extra income to pay an increase of 99.96% in water rates.

Please protect us by drastically slashing the rate increase you allow American Water to have. American Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financially weak condition. Our finances are in a mess. Your assistance will be greatly appreciated by us and all of Sun City West residents.

Sincerely
Mary Press
Sophia Press
12309 W. Fieldstone Dr.
Sun City West, AZ 85375

20 February 2009

Arizona Corporation Commission,
1200 West Washington Street, #1
Phoenix, AZ 85007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by Arizona-American Water Co. Most residents here are retired and live on fixed incomes and/or declining incomes. We do not have the ability to pay an increase of 79.96% in water/sewer rates.

As our representatives, protect us by slashing or better still by eliminating any rate increase. With the national economy as it is now no agency or organization should be asking for any increase in dues or rates. Every one is doing with less. The company needs to make the cuts necessary to live with the income they now receive, do your duty. We will be watching this very closely,

Sincerely,

Jerry Johnson
Torri Johnson
Jerry h. and Torri Johnson
14427 Trading Post Drive
Sun City West, AZ 85375

February 18, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by Arizona American Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. Arizona American Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

Handwritten signatures of Dick and Terri Howden in cursive script.

Dick and Terri Howden

21619 N 153 Dr

Sun City West AZ 85375

Date

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Florence M. Gilbert

Mrs. Florence Gilbert
19019 N 134th Dr
Sun City West, AZ 85375

Date 2/20/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

Mauri L. Boyd
13433 Copperstone Dr.
Sun City West, AZ
85375