

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



0000093921

ARIZONA CORPORATION COMMISSION

February 20, 2009

ORIGINAL

To: Docket Control

RE: Arizona American Water Company - Customer Comments
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached 26 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

FEB 20 2009

DOCKETED BY MM

AZ CORP COMMISSION
DOCKET CONTROL

2009 FEB 20 P 3:49

RECEIVED

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (620) 626-6666

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76682

Date: 2/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Michael **Last:** Guliano

Account Name: Michael Guliano

Home: [REDACTED]

Street: [REDACTED] Dr

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER COMPANY

RE: Docket # SW-01303A-08-0227

Protest outrageous request for a 79% increase in a water rate. So something!!!

End of Complaint

Utilities' Response:

NA

End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/18/2009

Opinion No. 2009 - 76682

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76625 **Date:** 2/18/2009

Complaint Description: 08B Rate Case Items - No Notification
N/A Not Applicable

Complaint By: **First:** Raymond & Carol **Last:** Pock

Account Name: Raymond & Carol Pock **Home:** (000) 000-0000

Street: [REDACTED] **Work:**

City: Phoenix **CBR:**

State: AZ **Zip:** 85007 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins **Contact Phone:** (623) 815-3107

Nature of Complaint:
SUN CITY WEST WATER DISTRICT
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Customer are opposed to the proposed rate increase. See attached letter.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

Letter attached with file.
End of Comments

Date Completed: 2/18/2009

Opinion No. 2009 - 76625

W-1303A-08-0221
SW-1303A-08-0221

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 76649

Date: 2/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Linda **Last:** Emershaw

Account Name: Linda Emershaw

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Tubac

CBR: [REDACTED]

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

2/18/09 THROUGH CHAIRMAN MAYES OFFICE.

TUBAC WATER DISTRICT

From: [REDACTED]
Sent: Monday, February 16, 2009 3:40 PM
To: Mayes-WebEmail
Subject: AZ American Water Proposed Rate Increase

Dear Chairman Mayes,

As a Tubac resident I have been informed that the AZ American Water Corporation is proposing a 72.7% rate increase in water rates, in addition to a subsequent rate increase for arsenic treatment that would result in a 196% increase in my monthly water bill!

This is an outrageous proposal that is unacceptable and unaffordable for me to pay. I am a part-time, ASDB Itinerant Teacher working with families who have visually impaired children. My income does not enable me to pay for such an exorbitant increase in water costs--water which is one of life's necessities!

Please reject this excessive proposal rate increase that will cause an undue financial hardship on me, as well as the other 531 water users in the Tubac area.

I would appreciate your help in this matter. Thank you.

Linda Emershaw, M.A., Arizona American Water User
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

February 18, 2009

RE: ARIZONA AMERICAN WATER COMPANY

Dear Water Customer:

My name is Alfonso Amezcua, I was assigned to respond to your email by Chairman Mayes office. Your letter regarding the Arizona American Water Company ("AAWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 2/18/2009

Opinion No. 2009 - 76649

**C.W. and L.L. Nash
13247 Bellwood Drive
Sun City West, AZ 85375**

**Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007**

Ref: Docket No. W-01303A-08-0227 and SW-01303-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled, sickened and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired and live on a fixed income. We do not have any extra income to pay an increase of 79.96 % in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM to have. AZ/AM water asked for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents of Sun City West.

Sincerely,

Loretta L Nash

Clarence W. Nash

Clarence W. and Loretta L. Nash

2-18-09

AZ Water

I just got my march ⁰⁹ bill for \$40.50 used
2 T. Gal

June 08 I used 4 T. Gal a bill of \$42.⁰³
Dec 08 I used 4 T. .. a bill of 44⁴⁸

It seems you already raised rates.
I think your rate fee you are asking for
is way out of line.

Maybe its time for Top administrators to
not have a raise this year.
Top brass wages are way out of line compared
to the customer

Sincerely
Wanda Young
12311 W. Westgate Dr
Sun City West AZ

85375

Wanda W. Young
12311 W Westgate Dr
Sun City West, AZ 85375

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ.8500

February 12, 2009

Docket No. W-01303A-08-0227 & SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired and on a fixed income and do not have any extra income to pay and increase of 79.9% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AA/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess.
Your assistance will be greatly appreciated by me and all the residents in Sun City West.

Sincerely,



Mrs. Sachie Boehm
21769 N. Limousine Dr.
Sun City West, Az.85375

FOX HUNT HOMEOWNERS ASSOCIATION, INC.
14003 W. Antelope Court
Sun City West, AZ 85375

February 18, 2009

Commissioners
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Re: Arizona American Water Company
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

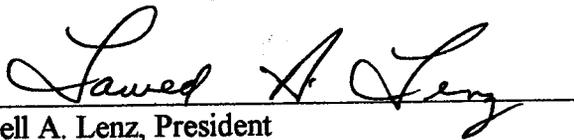
In our opinion the water rate increase requested by Arizona American Water Company for their Sun City West water district is a bit extravagant. As recent as in November 2006 we received a fairly healthy increase in our water rates due to the Arsenic Cost Recovery Surcharge. We are still trying to absorb that increase in our budget. Now, less than three years later, we are possibly looking at another very large increase in our water costs.

It would be greatly appreciated if the requested rate increase would be held to 40% or less at the present time.

Thank you for your consideration.

Very truly yours,

Fox Hunt Homeowners Association, Inc.

By: 
Lowell A. Lenz, President

February 17, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

V. G. Harttrack

13838 W. Via Manana
Sun City West, AZ, 85375-2068

February 18, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, Arizona 85007

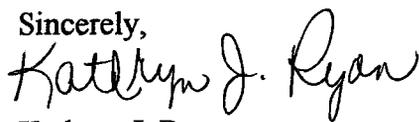
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

The speculated rate increase proposed by Arizona American Water Company is unconscionable. As a year round resident of Sun City West, I would be severely impacted by the preposterous 79.96% water rate increase calculated by AZ/AM Water Company. This extravagant increase is morally insensitive especially in light of these financially challenging times.

Please protect all Arizona American Water Company customers by prohibiting this flagrant rate proposal. Insist that AZ/AM Water Company assiduously modify their proposed rate increase and lend your prudent guidance and support to their cause.

Many, many thanks for your vigorous assistance.

Sincerely,

Kathryn J. Ryan

Kathryn J. Ryan
22108 N Las Vegas Ct.
Sun City West, AZ 85375

Feb. 18, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Az/Am also said the arsenic recovery charge would cease at their next rate and it never did. They are not to be trusted!!

Sincerely,

A handwritten signature in cursive script that reads "CAROL GRAY". The signature is written in black ink and is positioned to the right of the word "Sincerely,".

Carol Gray
14111 W Gable Hill Drive
Sun City West, Az

2-11-09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ. 85007

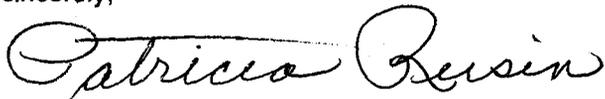
Docket No. W-01303 A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West , Arizona and are sicked by the ridiculously high increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase operating income at a time when We and the entire country is in a financial mess. Your assistance will greatly appreciated by Us and all of the residents in Sun City West.

sincerely,



Proud Supporter of The Humane Society of the United States



Ms. Patricia Rusin
13610 W Ravenswood Dr
Sun City West AZ 85375

2/11/2009

2-11-09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ. 85007

Docket No. W-01303 A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West , Arizona and are sicked by the ridiculously high increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase operating income at a time when We and the entire country is in a financial mess. Your assistance will greatly appreciated by Us and all of the residents in Sun City West.

sincerely,

Grace L Olson
12823 W. Senelle Dr
Sun City West Ariz
85375

2/11/2009

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

THOMAS & SUZANNE SENG
22109 N. BAJA DR
SUN CITY WEST, AZ 85375

Date 2/19/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

J Linda McBeth
13423 W. Desert Glen Dr
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country are in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Josephine Tomasso
14333 W. Wagon Wheel Drive
Sun City West, AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

Janet Bendinelle
15117 Domingo Lane
Sun City West, Az.
85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water.

We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

CREEKWOOD HOA RESIDENT

Mary Kennedy
Wendy Kennedy

Wendy & Mary Kennedy

20402 N. Wintergreen Dr.
Sun City West, AZ 85375

Date 2/17/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

J. Josephine Sonagere



Ms. Josephine Sonagere
13421 W Desert Glen Dr
Sun City West AZ 85375-4832

2-12-09----- :

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled, & disgusted, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Lloyd Moran
14527 Trading Post Dr.
Sun City West Az. 85375

I am adding my name to the expressed opinion stated in the above letter.

*Charles C. Haase
13521 W. Whitewood Drive
Sun City West, Az. 85375*

February 10th, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, Arizona

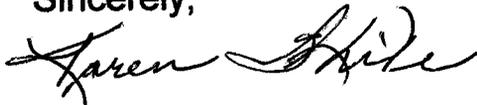
Docket No. W-01303A-08-0227 and SW-01303A-8-2007

Dear Commissioners,

I live in Sun City West, Arizona and am sickened by the rediculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect me by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country, is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Karen White".

Karen White
15311 W. Robertson Drive
Sun City West, Arizona 85375

Date

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Charlotte Rubinoff

2/18/09

Charlotte Rubinoff
13411 W. Desert Glen Dr.
Sun City West, AZ 85375

February 18,2009

Arizona Corporation Commission
1200 W, Washington St. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are,disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Thomas Stefano
Aileen Stefano

21206 N. LIMOUSINE DR
SUN CITY WEST, AZ 85375

Feb. 12/2009

Arizona Corp. Commission
1200 W. Washington St., Room #1
Phoenix, Arizona, U.S.A. 85007

Re: Docket No. (W-01303A-08-0227 and S.W.-0130A-2007)

Hear Commissioners:

We have a residence in Sun City West, Arizona. We are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are very near retirement on fixed incomes & do not have any extra income to pay an increase of 74.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely: Charlotte G. Pivo
James G. Pivo

14024 W. Rico Ave.
Sun City West
Arizona

Walter H. Bock
Beverly Bock

Thursday, February 19, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

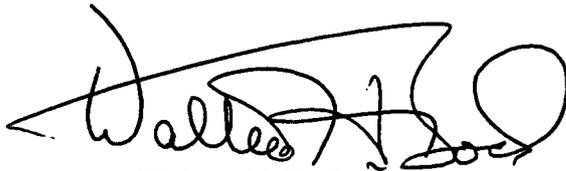
Dear Commissioners,

I live in Sun City West, Arizona. I am deeply concerned by the exceptionally large rate increase requested by AZ/American Water. I am retired and do not have any extra income to pay for an increase of 79.96% in water rates.

Please protect us and the other residents of Sun City West by greatly reducing the rate increase requested by AZ/American Water. The company is also asking for a huge increase in operating income at a time when our retirement incomes are in dire straits due to the financial instability of the stock market and the banking industry.

Your attention to this matter is appreciated by us and all the residents of Sun City West.

Sincerely,



Walter H. Bock



Beverly Bock

Robert J. Schula
Blanche M. Schulz
13415 W. Desert Glen Drive
Sun City West, AZ 85375

February 19, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Reference: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

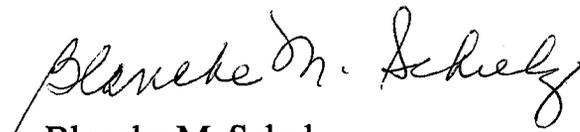
We are retired seniors living on a fixed income in Sun City West, Arizona. We cannot believe the ridiculously high rate of increase (79.96%) requested by AZ/AM Water. There is no room in the family budget to pay an increase of water rates of this magnitude.

Please drastically curtail the rate increase requested. How does AZ/AM Water have the audacity to ask for a 500% increase in operating income when we are trying to survive in the current economic climate?

We are counting on your good judgment to save us from total economic disaster.

Very truly yours,


Robert J. Schulz


Blanche M. Schulz

Feb.17, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, Az. 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am concerned by the ridiculously rate increase requested by AZ/AM Water. I am living on a fixed income and do not have the income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. I believe a rate increase in line with inflation is a fair at a time when our entire economy is under stress. Your assistance in this matter will be greatly appreciated by all of us retirees in Sun City West.

Sincerely



Mr. Noel C. Medley
15119 W Via Manana
Sun City West, AZ 85375