

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



0000093907

ARIZONA CORPORATION COMMISSION

February 20, 2009

ORIGINAL

To: Docket Control

RE: Arizona American Water Company - Customer PETITION
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached Petition containing 141 customer names OPPOSED to the above filed rate case.

The Petition can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

FEB 20 2009

DOCKETED BY 

AZ CORP COMMISSION
DOCKET CONTROL

2009 FEB 20 P 3:18

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2009 76089

Date: 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: PETITION

Last: PETITION

Account Name: TOM C. Courtney

Home: (928) 768-9037

Street: 2061 E. Desert Lakes Drive

Work: (000) 000-0000

City: Bullhead City

CBR:

State: AZ Zip: 86426

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

***** PETITION PETITION 141 SIGNATURES WERE LISTED ON THE PETITION *****

***** MOHAVE WATER AND WASTEWATER DISTRICT *****

Arizona Corporation Commission
1300 W. Washington, 1st Floor
Phoenix, AZ 85007-2929

Dear Corporation Commission Members:

The customers of American Arizona Water (A.A.W.) listed below request that you reject the company's application for a rate increase.

Re: SWO1303A-08-0227

To counter said application, the following facts are provided:

- A.A.W purchased the existing waste water plant and its pipeline structure in 2002.
- According to company supplied information, there were 570 customers at the time of purchase and the treatment plant was capable of handling 250,000 gallons per thy.
- The current customer base is 1246 and the waste water treatment plant has been upgraded to handle 500,000 gallons per thy. This work was completed in September, 2008.
- The applicant is requesting an increase of 79.4%, from \$49.65 per month per customer to \$89.10 per month, which they claim will benefit customers (see attached letter from AA.W. to existing customers).

If A.A.W. had done their due diligence prior to purchasing this business, which we are sure they did, they would have known that if projected population increases held true, the treatment plant would have to be upgraded.

Using the A.A.W. supplied customer base information of 1246, multiplied by an increase of \$39.45 per customer

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

per month; the gross income would increase by \$49,154.70 per month or \$589,856.40 per year. Also, using the figure expended to upgrade their pipe line and water treatment facilities of \$4,740 million1 A.A.W. would retrieve its investment in 8.025 years, using the rate increase only to pay it back. The expansion would allow more customers to be added, each new customer would be charged \$89.10 per month.

We are being asked to pay for AA.W.'s upgrade in its entirety and ensuring them an enormous future profit before the upgrade is actually needed.

The treatment plant handled 188,000 gallons per thy in July2008, 75% of its capacity. There was no need to increase the treatment plant capacity based on these numbers.

AA.W. is asking you to approve an increase, which sits squarely on the shoulders of current and future customers. We all would be burdened financially by a huge 889.10 per month waste water treatment bill.

Sincerely,

Mohave Valley Water District Protest Members

Direct questions and response to
T.C. Courtney .
2061E. Desert Lakes Drive
Ft Mohave, AZ 86426
928-768-9037
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

2-20-09 Original opinion form was docketed without signatures sheets. PETITION RE-DOCKETED WITH ENTIRE PACKAGE WHICH CONTAINS CUSTOMER LETTER, 141 SIGNATURES, AND CUSTOMER NOTICE
End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 76089

October 16, 2008

RECEIVED

FEB 09 2009

AZ CORP COMM
Director Utilities

Arizona Corporation Commission
1300 W. Washington, 1st Floor
Phoenix, AZ 85007-2929

Dear Corporation Commission Members:

The customers of American Arizona Water (A.A.W.) listed below request that you reject the company's application for a rate increase.

Re: SW01303A-08-0227

To counter said application, the following facts are provided:

- A.A.W purchased the existing waste water plant and its pipeline structure in 2002.
- According to company supplied information, there were 570 customers at the time of purchase and the treatment plant was capable of handling 250,000 gallons per day.
- The current customer base is 1246 and the waste water treatment plant has been upgraded to handle 500,000 gallons per day. This work was completed in September, 2008.
- The applicant is requesting an increase of 79.4%, from \$49.65 per month per customer to \$89.10 per month, which they claim will benefit customers (see attached letter from A.A.W. to existing customers).

If A.A.W. had done their due diligence prior to purchasing this business, which we are sure they did, they would have known that if projected population increases held true, the treatment plant would have to be upgraded.

Using the A.A.W. supplied customer base information of 1246, multiplied by an increase of \$39.45 per customer per month; the gross income would increase by \$49,154.70 per month or \$589,856.40 per year. Also, using the figure expended to upgrade their pipe line and water treatment facilities of \$4,740 million, A.A.W. would retrieve its investment in 8.025 years, using the rate increase only to pay it back. The expansion would allow more customers to be added, each new customer would be charged \$89.10 per month.

We are being asked to pay for A.A.W.'s upgrade in its entirety and ensuring them an enormous future profit before the upgrade is actually needed.

The treatment plant handled 188,000 gallons per day in July 2008, 75% of its capacity. There was no need to increase the treatment plant capacity based on these numbers.

A.A.W. is asking you to approve an increase, which sits squarely on the shoulders of current and future customers. We all would be burdened financially by a huge \$89.10 per month waste water treatment bill.

Sincerely,

Mohave Valley Water District Protest Members

Direct questions and response to
T. C. Courtney
2061 E. Desert Lakes Drive
Ft. Mohave, AZ 86426
928-768-9037

Attachments

{ A - A1 - A2 - A3 -
A4 A5 A6 } B - C + D

RECEIVED

AZ CORP COMM
Director Utilities

ATTACHMENT
A-1

FOOT MOHAVE PROTEST MEMBERS
MOHAVE WASTE WATER DISTRICT

	Name	Address	Phone #
	DON GRADY	1813 FAIRWAY CIR	768-4543
	Dolores Grady	1813 FAIRWAY CIR	768-4543
	BERNARD MEHALJEVIC	1952 FAIRWAY DR.	(630) 248-9285
	Lewis Rees	1926 FAIRWAY DR.	928-768-2499
	Colow Rees	1926 Fairway Dr	928-768-2499
	Judith MEHALJEVIC	1952 FAIRWAY DR	630 248-9285
	JIM HAUGEN	1968 FAIRWAY DR	562-631-8897
	JANE HAUGEN	1968 FAIRWAY DR	562-631-8897
	STJ GILMAN	1763 LIPAN CIRCLE	928 768 2488
10.	PEGGY GILMAN	1763 LIPAN CIRCLE	928 768 2489
	John White	1834 FAIRWAY BEND	928 768 7983
	THOMAS FRANK	5804 CLUBHOUSE DR	928-768-6454
	BONNIE FRANK	5804 CLUBHOUSE DR	928-768-6454
	Robert ELLIOTT	6093 BELLA VISTA DR.	928-768-9321
	CHARLES JOHNSON	1831 LIPAN BLVD	928 768 7315
	DIANNA JOHNSON	1831 LIPAN BLVD	928 768 7315
	Tom Fitzpatrick	2201 Via Del Agua Dr.	928 768-8844
	EDWIN LONGWORTH	5789 CLUBHOUSE DR	928 788-2664
	LOIS LONGWORTH	" "	" "
20.	JESSE CRAIG	2057 SANDTRAP LANE	928 768-3924
	SHARON CRAIG	2057 SANDTRAP LANE	928 768-3924
	Jim McLaurine	5967 Mountain View Rd.	928 770-4362
	Jerry Black	5961 Mountain View Rd.	928-768-1672
	Wayne Jensen	5651 Clubhouse Dr.	928-768-2397
30.	ROBERT HAZJARRILLS	5807 S. DESERT LAKES DR.	928-788-3277
		5557 Crater Lake Ct.	928 768-1547
	Curt Fisher	1921 Desert DR Ft Mohave	928-768-4599
		2077 Desert Palms Ft. Mohave	928-768-9398
10.	Biel Paulsen	1879 Fairway Bnd FT Mohave	928-768-1532
	Guy Marlow	2069 Desert Lakes Dr. Ft. Mohave	929-788-3492
	Tuber SOLARDO	1949 Lipan Blvd	Ft Mohave 928-768-469.
3.	ROSEMARIE SOLARDO	1949 Lipan Blvd	Ft MOHAVE 928-768-469

ATTACHMENT
A-2

FORT MOHAVE PROTEST MEMBERS
MOHAVE WASTE WATER DISTRICT

	Name	Address	Phone #
	Snal McLaurine	5967 Mountain View Rd	FTM 770-4367
	Naren Wilson	5973 MT View	788-1966
	Don A Wilson	5973 MT View	788-1966
	Margie Black	5961 Mt. View Rd	FAZ 768-4672
	James Clauson	5947 MT. View Rd	FT Mohave 788-2284
	Christina Guzman	5985 Mt View Rd	Ft Mohave 382-531
40.	Manny Guzman	5985 Mt. View Rd	Ft Mohave 382-5317
	Min Martinez	1977 Lipan Blvd	Ft Mohave 768-629
	John Martinez	"	"
	Rose Amaya	1961 E Lipan Blvd	
	Ramon Amaya	" " " "	
	Riel Humbert	1987 Lipan Blvd	928-768-2251
	Daveen Kennel	" " " "	
	Eddie Hayes	1869 Lipan Blvd	FM -
	Dianna Hayes	" " " "	FM
	Alde Basso	1845 Lipan Blvd	928-444-2171
50.	Jerry Lyde	1845 Lipan Blvd	
	Dianna Johnson	1831 Lipan Blvd	928-768-7315
	Mana Gish	5993 Lipan Ct	(928) 234-9678
	Bryan Gish	5993 Lipan Ct	(928) 234-6555
	Bill Moran	5997 Lipan Ct	(928) 768-1843
	Lisa Ferrell	1807 Lipan Cir.	(928) 768-5715
	Kevin Ferrell	1807 Lipan Cir.	(928) 768-5715
	Jeff Davis	1795 Lipan Cir.	(928) 768-5724
	Jenine Davis	1795 Lipan Cir.	(928) 768-5724
	RUBEN A. FLORES	1787 LIPAN CIRCLE	(928) 770-4096
60.	LUPE SALVADOR FLORES	1787 LIPAN CIRCLE	(928) 770-4096
	Deanna DeLuna	1763 LIPAN CIRCLE	928 768 2489
	Margaret Hillman	1763 Lipan Circle	928-763-2489
	Shirley McCliff	1762 LIPAN CIR	708-430-3241
	JACK McCliff	1762 LIPAN CIR	708-430-3241

65.

	Name	Address	Phone #
	^{Danna Moorehead} Tom & Danna McKean	"1774" E Lipan Cir	928-768-4435
	Hathleen Kinsler	1783 E Lipan Blvd	
70.	Gary Kinsler	1783 E LIPAN BLD	
	MARK WHITE	1733 E LIPAN BLD	
	Dennis	1787 E LIPAN BLD	
	RICHARD WILSON	1777 E LIPAN BLD	
	Rick Smith	1781 LIPAN BLVD	
75.	Christy Hower	1850 Fairway Bend	
	Thom Hower	1850 Fairway Bend	
	Kathy Hower	1846 Fairway Bend	
	Gerald Hower	1846 Fairway Bend	
	David Court	1866 Fairway Bend	
80.	Ruth Court	1866 Fairway Bend	
	PAUL W. SEIFERLEIN	1864 Fairway Bend	
	JANA S. SEIFERLEIN	1864 Fairway Bend	
	Effie Wilson	1960 Fairway Drive	
	Jerry Wilson	1960 Fairway Drive	
85.	W J STATHS	5916 W VIEW RD	
	ANN STATHS	5906 W VIEW RD	
	John & NITA Applewhite	2005 E DESERT LAKES DR	
	JOHN SPAULDING	2000 DESERT LAKES DR.	
	BETTY SPAULDING	2000 DESERT LAKES DR.	
90.	Thomas Courtney THOMAS C. COURTNEY	2061 E DESERT LAKES DR	928-768-9037
	Stephanie Courtney	2061 E. Desert Lakes Drive	
	Lewis E. Stamm	2068 E. Desert Lakes Dr. Ft Mohave AZ	
	Carolyn A. Stamm	2068 E. DESERT LAKES DR., FT MOHAVE AZ	

FORT MOHAVE PROTEST MEMBERS
ONLY FOR MOHAVE WASTE WATER DIST. CUSTOMERS

NAME ADDRESS AND PHONE #

Richard Norton 928 768-9807

2052 E. DESERT LAKES DR. FT MOHAVE AZ 86426

Barbara Norton

928-768-9807

2052 E. Desert Lks Dr. Ft Mohave AZ 86426

Michelle Cook

928-768-7807

2048 E. Desert Lakes Dr. Fort Mohave, AZ. 86426

Michael Grammatico

2085 E. Desert Lakes Dr Fort Mohave, AZ 86426

~~Shirley J. Sullivan~~

~~2051 DESERT LAKE DR. FT MOHAVE AZ~~

Elaine Shimp

6082 S. BELLA VISTA DR. FT MOHAVE, AZ 86426

ATT. A-4

Fort Mohave Protest Members
 ONLY FOR MOHAVE WASTE WATER DISTRICT
 CUSTOMERS

Name - Address - Phone #

Lenora PETER W. ANDRUSHKIN - 2029 E. DESERT LAKES DR.
 FORT MOHAVE AZ. 86426 Ph. 928-768-1599

ANDREW L. HOLVATH 2038 LAGO GRANDE CIRCLE
 FORT MOHAVE AZ. 86426 928-768-1578

Russell Weller 5840 CLUBHOUSE DR
 FORT MOHAVE AZ 86426 928 7881838

TONY BORELLA 1952 LEISURE 928
 FT. MOHAVE, AZ. 86426 768-105

PAT & TOM COMAI 2021^E. DESERT LAKES DR
 FORT MOHAVE AZ. 86426 928-768-4461

Norman Marie Honkanen 2017 E. DESERT LAKES DR
 FORT MOHAVE, AZ. 86426 - 928-768-1819

Phyllis & Donald E. Bailey 928) 468-5405
 2013 DESERT LAKES DR, FT. MOHAVE, AZ 86426

John & Christine Vertucci 928-768-5538
 2044 CRYSTAL DR FT. MOHAVE, AZ 86426

Ken & Mary Ellen Figura 920 960-6453
 2041 CRYSTAL DR FT MOHAVE, AZ 86426

Mr & Mrs Maivey Sevall (PATRICIA SEVALL)
 2070 CRYSTAL DR FT MOHAVE AZ 86426

Mr & Mrs Dennis & Denise Ferreiro
 2032 CRYSTAL DR. FT. MOHAVE, AZ 86426

ATT-A-5

ATT A-6
 FORT MOHAVE PROTEST MEMBERS
 ONLY FOR ~~THE~~ MOHAVE WASTE WATER DISTRICT CUSTOMERS

NAME - ADDRESS - PHONE #

- GARRY E NOWACZYK 6053 BELLA VISTA DR Fort Mohave 702-989-5157
- JUDY ROUND 2055 LAGO GRANDE BAY FT MOHAVE AZ 928-768-3377
- MICHAEL ROUND Michael Round " Fort Mohave, AZ "
- Samella Smith 2082 Via Del Agua Dr. Fort Mohave, AZ 928-768-4228
- DONNA LOE LAE 61055 LAGO GRANDE DR FT MOHAVE AZ 928-768-4323
- Kileen Trueman 2054 LAGO GRANDE BAY " " " 86426
- AT DESCHENES 2045 LAGO GRANDE PL AZ 86426 928-768-5545
- Linda Gray 2017 LAGO GRANDE PL AZ 86426 928-768-7405
- Stella Jean Bregent 6291 Vista Laguna Dr Fort Mohave AZ 86426 768-4882
- Bonnie Mullen 6161 Via del Agua Ft Mohave AZ 928 768 1579
- Al Mullen 6161 Via del Agua Ft Mohave AZ 928 768 1579
- Maureen Evans 6119 Los Lagos Plc Ft Mohave 928 768 9637
- David Evans 6119 Los Lagos Plc Ft Mohave 928 768 9637
- ARLYN TENTINGER 2034 VIA DEL AGUA DR. FT. MOHAVE 86426 768-3839
- Jack Lynn 2150 Bella Vista Dr. Ft. Mohave, 928 768-1112
- Jenny Lynn 2150 Bella Vista Dr. Ft. Mohave, 928-768-1112
- Helena Jenkins 2054 LAGO GRANDE PL. FT MOHAVE 928 768-4559
- JOHN JENKINS 2054 LAGO GRANDE PL. FT MOHAVE 928 768-4559
- Thomas Rags 2030 LAGO GRANDE PL. Fort Mohave Az 928 768-1862
- Carl J. Rags 2030 LAGO GRANDE PL Fort Mohave 928 768-1862
- Jack Russo 2033 LAGO GRANDE CT Fort Mohave 928-768-9817
- Lenore Castro 2056 LAGO GRANDE COVE Fort Mohave 928-768-5444
- Eric Hunziker 4779 S. Fawn. Ln. Ft. Mohave 763-5470
- Steven Lepore 5291 Tierra Linda Dr Ft. Mohave 768-5142
- John Kish 1832 Calle Agrada Ft. Mohave, 715 2996

ATTACHMENT B

October 21, 2008

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007-2929

Dear Corporation Commission Members:

The customers of American Arizona Water (A.A.W.) listed below request that you reject the company's application for a rate increase.

Re: SW01303A-08-0227

To counter said application, the following facts are provided:

- A.A.W. purchased the existing waste water plant and its pipeline structure in 2002.
- According to company supplied information, there were 570 customers at the time of purchase and the treatment plant was capable of handling 250,000 gallons per day.
- The current customer base is 1246 and the waste water treatment plant has been upgraded to handle 500,000 gallons per day. This work was completed in September, 2008.
- The applicant is requesting an increase of 79.4%, from \$49.65 per month per customer to \$89.10 per month, which they claim will benefit customers (see attached letter from A.A.W. to existing customers).

If A.A.W. had done their due diligence prior to purchasing this business, which we are sure they did, they would have known that if projected population increases held true, the treatment plant would have to be upgraded.

Using the A.A.W. supplied customer base information of 1246, multiplied by an increase of \$39.45 per customer per month; the gross income would increase by \$49,154.70 per month or \$589,856.40 per year. Also, using the figure expended to upgrade their pipe line and water treatment facilities of \$4,740 million, A.A.W. would retrieve its investment in 8.025 years, using the rate increase only to pay it back. The expansion would allow more customers to be added, each new customer would be charged \$89.10 per month.

We are being asked to pay for A.A.W.'s upgrade in its entirety and ensuring them an enormous future profit before the upgrade is actually needed.

The treatment plant handled 188,000 gallons per day in July 2008, 75% of its capacity. There was no need to increase the treatment plant capacity based on these numbers.

A.A.W. is asking you to approve an increase, which sits squarely on the shoulders of current and future customers. We all would be burdened financially by a huge \$89.10 per month waste water treatment bill.

Sincerely,


Mohave Valley Water District Protest Members

Direct questions and response to
T. C. Courtney
2061 E. Desert Lakes Drive
Ft. Mohave, AZ 86426
928-768-9037

Attachments

JAMES ROBERTS
2012 E. CRYSTAL DR.
FORT MOHAVE AZ.
86426

LOS-LAGOS - - 1247 - CURRENTLY -
2001-OPER MGR



ARIZONA
AMERICAN WATER

STATE
1-800-352-8404

LOCAL AM. WATER #
Arizona American Water P 800.383.0834
19820 N. 7th Street, Suite 201 F 623.445.2451
Phoenix, AZ 85024

www.arizonaamwater.com

October 1, 2008

EAST
ATTACHMENT C

Ar. Am. 763-0479

Dear Mohave wastewater district customer:

I am writing to you to explain our recent request to the Arizona Corporation Commission (ACC) to increase the rates we charge for wastewater service in your area. The rate increase request is \$1.24 per day for the typical residential customer, and if approved would take effect late summer 2009.

Why do we need a rate increase?

The requested rate increase is necessary to pay for the significant improvements being made to your wastewater system to keep it well maintained and in good condition. In addition, there are increases in some operating costs that have increased since our last request for a rate increase which was filed in January 2006.

We understand that no one wants to see their bills go up, especially during these challenging economic times, but the proposed rate increase is necessary to ensure that our system is capable of meeting your existing and future wastewater needs.

Approximately, 95% of the requested revenue increase is due to new investment in the local system. Since the previous rate filing, Arizona American Water has invested approximately \$4.5 million in the Mohave wastewater district. These investments primarily include expanding the Wishing Well wastewater treatment plant from a 250,000 gallon to a 500,000 gallon facility.

The majority of the requested additional revenue will cover increases in electricity costs, labor and labor-related expenses.

How much will it cost?

Under the proposed increase, the typical wastewater bill for residential customers in the Mohave wastewater district would increase by about \$1.24 per day from \$49.65 to \$89.10 per month. *139.45 / 79.2% inc.*

? This is a large increase, but ultimately the investments funded by the rate increase may save customers money in the long run as a well maintained wastewater system is more efficient and reliable.

Wastewater rates for each of Arizona American's districts are approved by the Arizona Corporation Commission separately and are determined based on the unique cost to serve each district.

Customers will soon receive a required public notice at their service address, containing important information about the rate filing. This packet will include the date of the hearing at the ACC, opportunities for public comment and deadlines for case participation.

Arizona American Water will hold a community meeting at **Noon on Oct. 9, 2008 at the El Rio Country Club located at One Paseo El Rio Mohave Valley, AZ 86440** to inform customers about the proposed wastewater rate increase. Water professionals will be on hand to answer customer's questions and provide information about wastewater rates, customer service and water conservation. Further details on current Mohave wastewater district rates are available at www.arizonaamwater.com under the Customer Service tab.

Thank you,

Jeffery Stuck, Director of Operations, Eastern Division

ATTACHMENT D

Summary

On May 2, 2008, Arizona-American Water Company, Inc. ("Arizona-American" or "Company") filed an application with the Arizona Corporation Commission ("Commission") for permanent revenue increases for its following Districts: Agua Fria Water District, Havasu Water District, Mohave Water District, Paradise Valley Water District, Sun City West Water District, Tubac Water District, and Mohave Wastewater District. Under Arizona-American's proposal, the actual percentage rate increase for individual customers would vary depending upon the type and quantity of service provided.

For its **Mohave Wastewater District**, Arizona-American's application requests an annual revenue increase of approximately \$642,185 or 81.16 percent over current revenues. For residential customers in the Mohave Wastewater District, Arizona-American's request would increase monthly rates by 80.87 percent. **The actual percentage rate increase for individual customers would vary depending upon the type and quantity of service provided. The Company can calculate the impact of its rate increase proposal on your account.** If you would like the Company to calculate the impact of its proposal on your account, please email our **Arizona Representatives at azrates@amwater.com** and provide us with your Account Number and Service Address including City.

The Commission's Utilities Division Staff ("Staff") is in the process of auditing and analyzing the application, and has not yet made any recommendations regarding Arizona-American's proposed rate increase. The Residential Utility Consumer Office is also a party to this proceeding and will also analyze the application and make recommendations to the Commission. The Commission will determine the appropriate relief to be granted based on the evidence presented by the parties. The Commission is not bound by the proposals made by Arizona-American, Staff, or any intervenors; therefore, the final rates approved by the Commission may be higher or lower than the rates requested by Arizona-American.

How You Can View or Obtain a Copy of the Rate Proposal

Copies of the application and proposed rates are available for public inspection at the Arizona American Water office located at 860 Gemstone Avenue in Bullhead City, Arizona, at the Mohave County Library located at 1170 East Hancock Road in Bullhead City, Arizona, and at the Commission's Docket Control Center at 1200 West Washington, Phoenix, Arizona, for public inspection during regular business hours and on the Internet via the Commission's website (www.azcc.gov) using the e-Docket function. The rate filing information is also available on our website at www.arizonaamwater.com under the Customer Service tab.

Arizona Corporation Commission Public Hearing Information

The Commission will hold a hearing on this matter beginning **March 19, 2009, at 1:30 p.m.** at the Commission's offices, Hearing Room #1, 1200 West Washington Street, Phoenix, Arizona. Public comments will be taken on the first day of the hearing. Written public comments may be submitted by mailing a letter referencing Docket No. W-01303A-08-0227 et al. to Arizona Corporation Commission, Consumer Services Section, 1200 West Washington, Phoenix, AZ 85007, or by e-mail. For a form to use and instructions on how to e-mail comments to the Commission, please go to http://www.azcc.gov/divisions/utilities/forms/public_comment.pdf. If you require assistance, you may contact the Consumer Services Section at 602-542-425 1 or 1-800-222-7000.

About Intervention

The law provides for an open public hearing at which, under appropriate circumstances, interested parties may intervene. Any person or entity entitled by law to intervene and having a direct and substantial interest in the matter will be permitted to intervene. If you wish to intervene, you must file an original and 13 copies of a written motion to intervene with the Commission no later than **December 15, 2008**, and send a copy of the motion to Arizona-American or its counsel and to all parties of record. Your motion to intervene must contain the following:

1. Your name, address, and telephone number, and the name, address, and telephone number of any party upon whom service of documents is to be made, if not yourself;
2. A short statement of your interest in the proceeding (e.g., a customer of Arizona-American, a shareholder of Arizona-American, etc.); and
3. A statement certifying that you have mailed a copy of the motion to intervene to Arizona-American or its counsel and to all parties of record in the case.

The granting of motions to intervene shall be governed by A.A.C. R14-3-105, except that all motions to intervene must be filed on or before December 15, 2008. If representation by counsel is required by Rule 31 of the Rules of the Arizona Supreme Court, intervention will be conditioned upon the intervenor obtaining counsel to represent the intervenor. For information about requesting intervention, visit the Commission's website at <http://www.azcc.gov/divisions/utilities/forms/interven.pdf>. The granting of intervention, among other things, entitles a party to present sworn evidence at hearing and to cross-examine other witnesses. However, failure to intervene will not preclude any interested person or entity from appearing at the hearing and providing public comment on the application or from filing written comments in the record of the case.

ADA/Equal Access Information

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternate format by contacting the ADA Coordinator, Linda Hogan, E-mail Lhogan@azcc.gov, voice phone number 602/542-393 1. Request be made as early as possible to allow time to arrange the accommodation.

PRESOP
1st CLAS
US P



ARIZONA
AMERICAN WATER

19820 N. 7th Street, Suite 201
Phoenix, AZ 85024

POSTED
FIRST CLASS MAIL
POSTAGE
PAID
SMI

MW

Thomas Courtney
2061 E Desert Lakes Dr
Fort Mohave AZ 86426-6810



ARIZONA
AMERICAN WATER

**WE CARE ABOUT WATER.
IT'S WHAT WE DO.**

**IMPORTANT NOTICE
REGARDING YOUR RATES
FROM ARIZONA AMERICAN WATER**

**PUBLIC NOTICE OF HEARING ON THE APPLICATION OF
ARIZONA-AMERICAN WATER COMPANY FOR RATE INCREASES
FOR UTILITY SERVICE IN ITS MOHAVE WASTEWATER DISTRICT.
(DOCKET NOS. W-01303A-08-0227 AND SW-01303A-08-0227)**