

W-03067A-08-0380



0000093887

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 76679

Date: 2/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Joanne **Last:** Wilson

Account Name: Joanne & Bob Wilson

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Littlefield

CBR: [REDACTED]

State: AZ **Zip:** 86432

is: E-Mail

Utility Company: Beaver Dam Water Company, Inc.

Division: Water

Contact Name: G.Robert Frisby

Contact Phone: [REDACTED]

Nature of Complaint:

2/13/09

Joanne & Bob Wilson
[REDACTED]
[REDACTED]

Arizona Corporation Commission

DOCKETED

FEB 20 2009

DOCKETED BY [Signature]

RECEIVED
009 FEB 20 A 11: 09
AZ CORP COMMISSION
DOCKET CONTROL

Docket you wish to comment on: #W-03067A-08-0266 & W-03067A-08-0380
Case or Utility Name: Beaver Dam Water
Position on Docket: Con

Dear Commissioners,

We are an adult retirement community on fixed incomes.

Because of the economic downturn our monitory reserves have been severely diminished.

Last month our sewer service was increased \$12.00 per mo.

Please consider all of these issues when considering a water rate increase.

Thank you,

Joanne Wilson, Robert E. Wilson
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/18/09 The following response was emailed to the customer

February 18, 2009

RE: BEAVER DAM WATER CO.

Dear Water Customer:

Your letter regarding the Beaver Dam Water Co. ("Beaver Dam") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Beaver Dam application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 2/18/2009

Opinion No. 2009 - 76679

W. 03067A-08-0380

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76741

Date: 2/19/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: C Last: Maloney

Account Name: C Maloney

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Beaver Dam Water Company, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. W-03067A-08-0380

2/19

40% increase is excessive and does not reflect inflation increases. Elected officials are expected to respect the rights and best interest of those whose property taxes pay their salaries?

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 2/19/2009

Opinion No. 2009 - 76741