

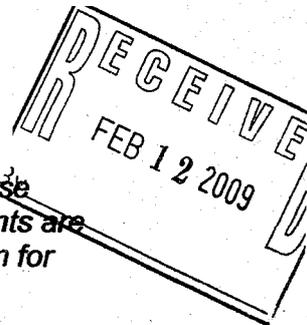
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This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME Steven Colborn	DATE 2/8/2009
ADDRESS, CITY, STATE AND ZIP 1932 East Desert Greens Lane	YOUR PHONE NUMBER (928) 785-7153
DOCKET YOU WISH TO COMMENT ON: SW-01303A-08-0227	DOCKET NUMBER(S) W-01303A-08-0227 SW-01303A-08-0227
CASE OR UTILITY NAME AZ-American Water Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS scolb2@Frontiernet.net	

Step 3

ENTER YOUR COMMENTS HERE:

On Sat. Feb. 7, 2009 I received a letter from Bob Stump, Commissioner asking the commission to think about holding the public meetings in the various locations because it would be a hardship for the customers to come to Phoenix. I sent a letter to the commission asking for them to come to Ft. Mohave to hear the complaint's on the sewer rates. People want to voice their concerns, and they would have a chance if the commission would be holding a meeting in all the areas of concern. Some or should I say most of the customers are on a fixed income and are over 60 years of age and wouldn't be able to attend a meeting in Phoenix because of the cost or because of their jobs. I did notice that Mr. Stump did not address the issue of coming to Ft. Mohave to address the sewer issue, but did address the water rates issues and did ask for a meeting at each of those. I would like the commission to consider holding a meeting in Ft. Mohave as well.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
 Phoenix, Arizona 85007;
 or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Arizona Corporation Commission

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DOCKET CONTROL AZ CORP COMMISSION

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COMMISSIONERS
KRISTIN K. MAYES – Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



MICHAEL P. KEARNS
Interim Executive Director

ARIZONA CORPORATION COMMISSION

February 5, 2009

Chairman Mayes
Commissioner Pierce
Commissioner Kennedy
Commissioner Newman

Re: AZ-American Water Company W-01303A-08-0227 & SW-01303A-08-0227

Dear Colleagues:

I believe it would be beneficial for the customers of AZ-American Water Company if the Commission were to hold public comment meetings in the various locations of which it is a hardship for the customer to travel to the Arizona Corporation Commission to give comment. I would propose the following locations to be discussed at an upcoming staff meeting:

- Sun City, AZ- To benefit customers of Agua Fria Water District and Sun City West Water District
- Lake Havasu City, AZ- To accommodate customers of Havasu Water District and Mohave Water District
- Tubac, AZ- To accommodate customers of Tubac Water District

Since the application was filed in May 2008, there have been 103 complaints, 114 inquiries, and 576 opinions, of which 564 are opposed and 6 are in favor of the proposed rate application. In addition to the inquiries above, our office has been contacted by constituents in the above service territories who have voiced concerns about the rate case.

I believe it would be beneficial for the customers and the Commission to take some time to in person to hear the concerns of these communities.

Thank you for your attention to this matter, and I look forward to discussing it with you in the near future.

Sincerely,

A handwritten signature in black ink, appearing to read "Bob Stump".

Bob Stump, Commissioner
Arizona Corporation Commission