

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



ARIZONA CORPORATION COMMISSION

February 18, 2009

ORIGINAL

To: Docket Control

RE: Arizona American Water Company - Customer Comments
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

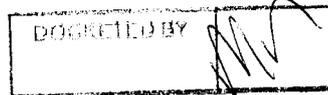
Please docket the attached 92 customer comments in response to the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

FEB 18 2009



RECEIVED
2009 FEB 18 P 4: 11
AZ CORP COMMISSION
DOCKET CONTROL

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76579 **Date:** 2/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Gerold & Marilyn Mikols**

Account Name: Gerold & Marilyn Mikols **Home:** (000) 000-0000

Street: [REDACTED] **Work:**

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT
DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

Feb 11/09

Dear Commissions

We are Sun City West, Arizona residents and are appalled by the ridiculously high rate increased requested by the American, AZ Water Company. We are retired on a fixed income and do not have the extra income to pay an increase of 79.96% in water rates.

Please protect us by slashing the rate increase you allow AZ/AM Water to have. They are asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your help will be greatly appreciated by us and all who live in Sun City West.

Sincerely
Gerold and Marilyn Mikols

[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

na
End of Response

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/18/2009

Opinion No. 2009 - 76579

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76604 **Date:** 2/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Fred **Last:** Bookman

Account Name: Fred Bookman **Home:** (000) 000-0000

Street: specific address not provided **Work:**

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT
Docket Nos. W-01303A-08-0227 AND SW-01303A-08-0227

2/10/09

Arizona Corporation Commission
1200 W. Washington St.
Room 1
Phoenix, AZ 85007

Re: Rate Increase Request AZ AM Water

Dear Commissioners

I recently received information that AZ/AM Water is requesting an increase in water rates exceeding 50%. This seems exorbitant to me. In this down economy this increase would create a great burden for me and other living on a fixed income or unemployment.

I ask that you deny this request.

Sincerely,

Fred Bookman
End of Complaint

Utilities' Response:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

na
End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/18/2009

Opinion No. 2009 - 76604

2/13/09

Docket No. W-01303A-08-0227 +
SW-01303A-08-2007

Dear Commissioners

We live in Sun City West, Arizona
& are disgusted by the ridiculously
high rate increase requested by
AZ/AM Water. We are retired on a
fixed income & do not have any
extra income to pay an increase of
79.96% in water rates.

Please protect us by drastically
slashing the rate increase you
allow AZ/AM Water to have. Your
assistance will be greatly appreciated
by us & all of the residents in
Sun City West.

Sincerely

Mrs & Mrs Tony Burdi
15452 W Gunsight Dr.
Sun City West, Az. 85375

Mr. and Mrs. Tony Burdi
15452 W Gunsight Dr.
Sun City West, AZ 85375-3026



Arizona Conf. Comm.

Packet # W-01303A-08-0227 and
SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West and
are appalled at rate increase
requested by AZ/Am Water.

Please protest us by denying
or drastically reducing these water
increase.

This seems to be another case
of Corp. greed. Thanks for your
help & reasonableness.

James Seiberlich
21612 N. Yellowstone Ct.
Sun City West, AZ 85375

James & Annella
Seiberlich

21612 Yellowstone
Sun City West, AZ



Date 2-13-2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely *Lilo Nibbelink*

Name(s) and Address

Lilo Nibbelink
17638 N. 131 st. Drive
Sun City West, AZ 85375

2/14/2009

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,



Mr. Cornelis Drop
15105 W Domingo Lane
Sun City West, AZ 85375-2963

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

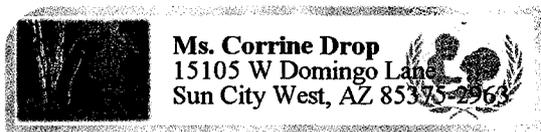
Dear Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

Corrine Drop



**Mr. & Mrs. A. C. Erling
14621 W. Las Brisas Lane
Sun City West, AZ 85375**

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

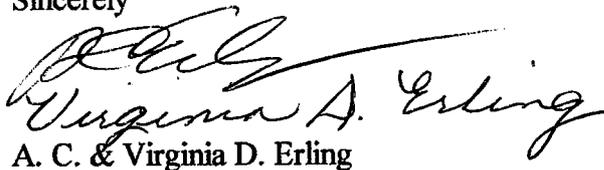
Dear Commissioners,

We live in Sun City West, Arizona and are appalled the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

**We had a well run water company before American Water purchased Arizona Water Co.
Why do we have to pay for their mismanagement?**

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely


A. C. & Virginia D. Erling

Date 2/14/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Betty Habel

BETTY HABEL
13430 WEST DESERT GLEN DR.
SUN CITY WEST, AZ. 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water.

We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

CREEKWOOD HOA RESIDENT

F.T. A.E.E. O'Brien

*O'Brien
20214 N. M. Middleton Court
Sun City West, AZ 85375*

Date 2/14/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

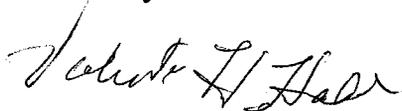
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



VALENTINE HABEL
13430 W DESERT GLEN DR.
SUN CITY WEST, AZ. 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water.

We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

CREEKWOOD HOA RESIDENT



Maurine Shelley
20203 N Medallion Ct.
Sun City West, AZ 85375

January 17th, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

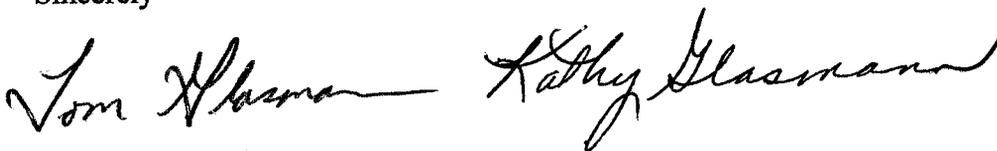
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are shocked and dismayed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have the extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial crisis. Your assistance will be greatly appreciated by us and all of the residents in Sun City West. Thank you in advance.

Sincerely

Handwritten signatures of Tom and Kathy Glasmann. The signature for Tom is on the left and for Kathy is on the right, both written in cursive.

Tom and Kathy Glasmann
14711 W. Antelope Drive
Sun City West, AZ

February 15, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We have lived in Sun City West for over 10 years and are on a fixed income. Lately, we are just barely able to make it financially due to prices soaring. My husband has a part-time job, which has all been eaten up by inflation. An increase of 79.96% for water rates is just ridiculous.

With just the two of us, our water bill has been around \$30 per month. This past year it has risen to \$50 per month even though we have been cutting back as much as possible. I only do laundry once every two weeks, we now shower just every other day, etc. Now they want to add on another 80 percent making our bill \$90 per month. This is just NOT ACCEPTABLE.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. They have no right to ask for this huge rate increase – especially when everyone is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in black ink, appearing to read "Dave Patton" and "Patricia Patton" written together.

Dave and Patricia Patton
15191 W. Las Brisas Lane
Sun City West, AZ 85375
623-975-9362

Feb 16, 2009

22813 N Dusty Trail Blvd
Sun City West, AZ 85375

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

RE: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

As new residents of Sun City West we are appalled by the ridiculously large rate increase for water proposed by the Residential Utility Consumer Office. In January of this year we retired to Arizona on a fixed income. We are very concerned about the increased cost and are worried about what comes next - a 100% increase in electricity rates?

Please be reasonable and consider a significantly lower rate increase. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

A handwritten signature in black ink, appearing to read "Michael and Catherine Haseman". The signature is written in a cursive, flowing style.

Michael and Catherine Haseman

February 13, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My wife and I live in Sun City West, Arizona and are seriously concerned by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have the extra disposable income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when my wife and I and, in fact, the entire country, are in a financial crisis. Your assistance will be greatly appreciated by us and, I am sure, all of the residents in Sun City West.

Sincerely,

Louis W. Plass
Penny L. Plass

Louis W. Plass and Penny L. Plass
21435 N. Palm Desert Dr.
Sun City West, AZ 85375-1832

February 15, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have the extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. They have not acted responsibly over the past few years and are now asking the residents of Sun City West to pay for their poor planning for the future and current financial planning. A reasonable increase, in line with the current rate of inflation, would make more sense and encourage AZ/AM Water to act more responsibly in the future. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



William P. Cox

Veronica M. Cox

20406 N Skylark Dr.

Sun City West, AZ 85375

Merle I. & Susan E. Pasternack

21340 N. REDINGTON POINT DRIVE
SURPRISE, ARIZONA
85387

PHONE: 623-533-4586

2/12/09

**ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON ST., ROOM 1
PHOENIX, AZ 85007**

DEAR COMMISSIONERS:

**WE LIVE IN SUN CITY GRAND AND ARE APPALLED BY THE
RIDICULOUSLY HIGH RATE INCREASE REQUESTED BY ARIZONA
AMERICAN WATER. WE ARE RETIRED ON A FIXED INCOME AND
DO NOT HAVE ANY EXTRA INCOME TO PAY AN INCREASE OF
67.7% IN WATER RATES.**

**PLEASE PROTECT US BY DRASTICALLY SLASHING THE RATE
INCREASE YOU ALLOW ARIZONA AMERICAN WATER TO HAVE.**

**ARIZONA AMERICAN WATER IS ASKING FOR AN APPROXIMATELY
500% INCREASE IN OPERATING INCOME AT A TIME WHEN WE
AND THE ENTIRE COUNTRY IS IN A FINANCIAL QUANDRY.
PERHAPS THE HIGH LEVEL EXECUTIVES OF ARIZONA AMERICAN
WATER COULD TAKE A SUBSTANTIAL SALARY CUT TO HELP
OPERATE THEIR COMPANY.**

**YOUR ASSISTANCE WILL BE GREATLY APPRECIATED BY US AND
ALL OF THE RESIDENTS IN SUN CITY GRAND.**

SINCERELY YOURS,

MERLE & SUSAN PASTERNAK

William & Brenda Skaggs

17826 Conquistador Dr.
Sun City West, AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

RE: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

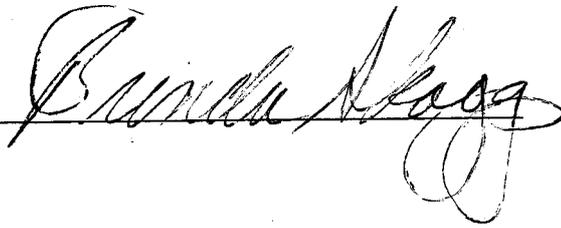
Dear Commissioners,

We live in Sun City West, Arizona and are very concerned and outraged by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated and remembered by us and all of the residents in Sun City West.

Sincerely


William & Brenda Skaggs



February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and certainly do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Guy and Georgia McCombs
15329 W Robertson Dr.
Sun City West, AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

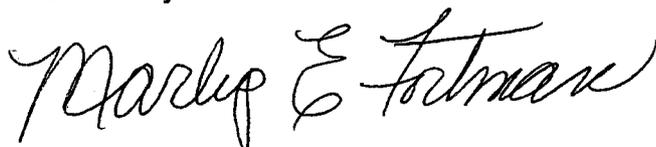
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled, sickened, and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



Marlys E. Fortman
13522 W. Gemstone Dr.
Sun City West, Az 85375

February 17, 2009

Arizona Corporation Commission
1200 W. Washinton Street, Room 1
Phoenix, Arizona 85007

Re: **W-01303A-08-0227 and SW-01303A-08-2007**

Dear Commissioners:

We live in Sun City West, Arizona and we are outraged with the ridiculously high rate increase requested by AZ/AM Water. PLEASE LISTEN TO THE PEOPLE!!! We are retired and living on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. Arizona American Water is asking for a 500% increase in operating income at a time when we, and the entire country, is financially depressed. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely yours,

Dale R Keel
Nancy G. Keel

Dale and Nancy Keel
21402 N. 138th Avenue
Sun City West, Arizona 85375

February 16, 2009

Arizona Corporation Commission
1200 W. Washington St., Rm 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Commissioners,

We, the undersigned, live in Sun City West, Az and are disheartened, disappointed & disillusioned by the outrageous high rate increase being requested by Arizona American Water. We are retired, on a fixed income and will find it very difficult to accept and pay such an increase in our water rate.

We would appreciate it very much if you would intervene on our behalf and protect us by disallowing the requested rate increase they are endeavoring to impose upon us. It is unconscionable that they are asking for such a gigantic and outrageous increase when the entire nation and its peoples are in a financial crises. Your attention and assistance in this matter will be greatly appreciated by us and the other residents in Sun City West.

Respectfully,



FREDERICK S. GREEN



JANET GREEN

16156 W. Sentinel Dr.
Sun City West, Az 85375

John & Marianne Means
15306 W Whitewood Dr
Sun City West, AZ 85375

February 16, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

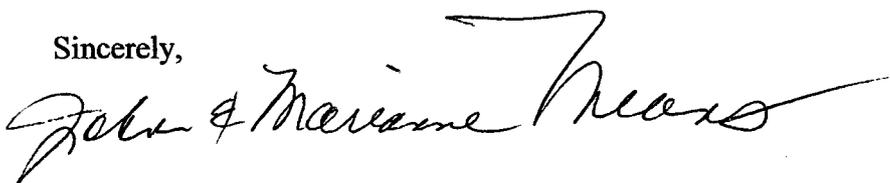
Docket # W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My husband and I live in Sun City West. We are very concerned about your Commission granting a 79.96% increase in water rates requested by Arizona American Water. Please deny this request. Arizona American Water is absolutely out of line asking for a 500% increase in operating income, at a time when everyone in this country is having to cut back on expenses.

Your assistance in this matter is greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "John & Marianne Means". The signature is written in black ink and is positioned above the printed name.

John & Marianne Means

February 15, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are shocked by the ridiculously high rate increase requested by AZ/AM Water. It's preposterous to think of asking for an increase by this percentage even in good economical times. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Mr & Mrs. Harvey D. Bettesworth
23122 N 145th Lane
Sun City West, AZ 85375

February 4, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

RE: Docket # SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.

Mary M. Giese
14666 W. Yosemite Dr
Sun City West, AZ

Tuesday, February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

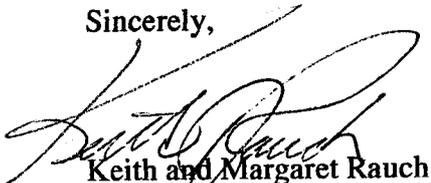
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are residents of Sun City West, Arizona and are concerned by the rate increase requested by AZ/AM Water. What is most disturbing is the newspaper reported that at a meeting of residents an official said, "We know we won't get nearly that rate of increase." Our question is, shouldn't they request the increase they REALLY need rather than asking for an extremely high rate that they don't expect to get? That doesn't sound like the right way to run a business.

Therefore, we are asking you to carefully consider their request and grant them the rate they really need. Your assistance will be appreciated by us and all of the residents of Sun City West.

Sincerely,



Keith and Margaret Rauch
13702 W. Elmbrook Drive
Sun City West, AZ 85375



February 15, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-1303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and I am appalled by the ridiculously high rate increase requested by Arizona American Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. Arizona American Water is asking for a 500 % increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Pauletta Pearson

17619 North 133rd Drive
Sun City West, Arizona 85375

PHOENIX, ARIZONA, FEBRUARY 15, 2009
TO THE HONORABLE COMMISSIONERS OF THE ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON STREET, ROOM 1
PHOENIX, ARIZONA 85007
FROM: PAULETTA PEARSON
SUBJECT: REQUEST FOR ASSISTANCE IN OPPOSING A 79.96% INCREASE IN WATER RATES
REQUESTED BY ARIZONA AMERICAN WATER

February 15, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

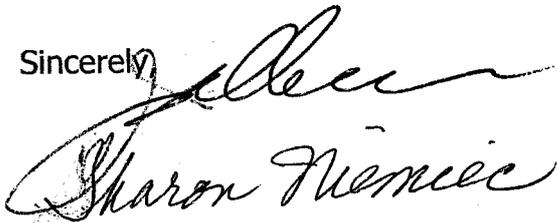
Dear Commissioners,

We live in Sun City West, Arizona and are shocked and offended by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have the excessive extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess.

It is truly unconscionable that AZ/AM Water could even suggest such an increase. Thank you for your attention and reflective consideration to this matter. Your assistance will be greatly appreciated by both of us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sharon Niemiec". The signature is written in black ink and is positioned above the typed name and address.

Joseph and Sharon Niemiec
12610 W. Brandywine Drive
Sun City West, AZ 85375

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

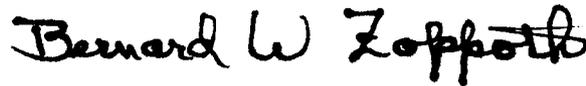
Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

We will not consent to being robbed by a greedy water company and can promise You some strong and determined resistance.

Sincerely,



Bernard W Zoppoth 17018 127 th Drive Sun City West 85375

February 14, 2009

Arizona Corporation Commission
1200 Washington St., Room 1
Phoenix, AZ 85007

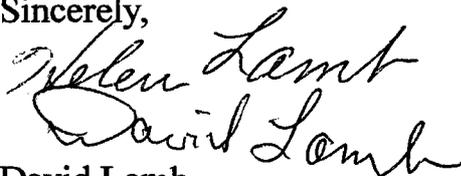
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 59% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a outrageous increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the rest of the residents of Sun City West.

Sincerely,

Handwritten signatures of Helen Lamb and David Lamb in cursive script.

David Lamb
Helen Lamb

23112 N. 146th Lane
Sun City West AZ 85375

Richard V. Turek Sr.
20431 N. Tanglewood Drive
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are (appalled) by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Richard V. Turek Sr.
Richard V. Turek Sr.

Sylvia L. Turek

Sylvia L. Turek

20431 N. Tanglewood Drive
Sun City West, AZ 85375

Date

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Lou Hoel
19043 N 134th Drive
ScW, AZ 85375

Lou Hoel
19043 N. 134th Dr.
S.C.W., AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I, and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

*Corinne Stratton
12518 W. Rampart Dr.
Sun City West, Az 85375*

Ms. Corinne Stratton
12518 W. Rampart Dr.
Sun City West, AZ 85375-4604

Dorothy J. Walsh



12526 West Skylark Drive
Sun City West, Arizona 85375
Phone: 623.584.1161

February 17, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Dorothy Walsh".

Dorothy Walsh

cc

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No, W-01303A-08-0227 and SW-01303A-08-2007

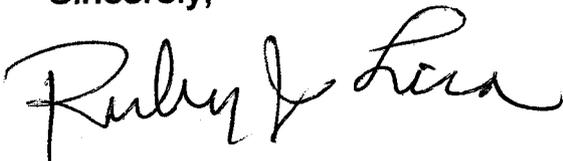
Dear Commissioners,

I live in Sun City West, AZ and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have.

Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Ruby J. Lira".

Ruby J. Lira
13727 Greenview Dr.
Sun City West, AZ 85375

Feb 16/09

Mrs. Norma Stout
13631 W. Cavalcade Dr.
Sun City West, AZ 85375

Arizona Corporate Commission
1200 W Washington St Room 1
Phoenix Arizona 85007

Dear Sirs

As a widow living in Sun City West I am on a limited budget and am very concerned to read about the proposed increase in our water rates. I certainly do not have the extra income to be able to pay such a huge jump in our water bills.

I am requesting that you give this proposed huge rate increase a great deal of consideration and thought. Our incomes have gone way down not up... we cannot handle doubling our monthly water bills.

Thanking you in advance for your efforts on our behalf.

Respectfully
Norma J. Stout

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are thoroughly disappointed and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have extra income to pay these suggested extreme water rate increases.

Please protect us by drastically slashing the rate increase your allow AZ/Am Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess! Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,


Jack and Doris Hamel

21603 N Yellowstone Ct
Sun City West, AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I, and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

Helen L. Condo

12518 W Rampart Drive

Sun City West, Az 85375

H. L. Condo
12518 W. Rampart Dr.
Sun City West, AZ 85375

2/11/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

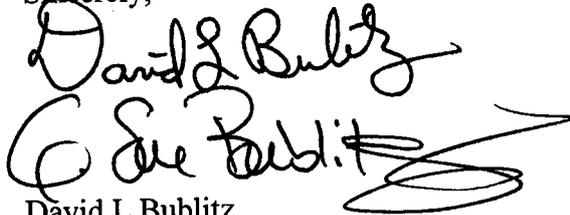
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are taken aback by the ridiculously high rate increase requested by AZ/AM Water. We are semi-retired and do not have any extra income to pay an increase of 79.96% in water rates.

The entire country is in a financial mess. Please protect us by drastically slashing the 500% increase in operating income that AZ/AM is requesting. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

The image shows two handwritten signatures in black ink. The first signature is 'David L Bublitz' and the second is 'Georgeanna S Bublitz'. Both signatures are written in a cursive, flowing style.

David L Bublitz
Georgeanna S Bublitz
15119 W White Horse Dr.
Sun City West, AZ 85375

Date Feb. 14/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



G.L. DEERING
13465 W. DESERT GLEN DR.
SUN CITY WEST AZ.
85375-4832



ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON ST., ROOM 1
PHOENIX, ARIZONA 85007

RECEIVED
FEB 16 2009
10:00 AM

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are shocked by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Joyce and Ralph Linroth
13726 W. Greenview Dr.
Sun City West, Az 85375

February 10, 2009

**Arizona Corporations Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West, Arizona, and am disgusted by the ridiculously high rate increase requested by Arizona American Water Company. I am retired, live on a fixed income and do not have any extra income to pay an increase of 79.96% in our water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water Company to have. Arizona American Water Company is asking for a 500% increase in operating income at a time when I and the entire country are in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,


(Name)


Street Address

Elsie M. Schelke
13206 W. Hardwood Dr.
Sun City West, AZ 85375

February 17, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Reference: Docket # SW-01303A-08-0227

We are writing to protest the ridiculously high requested rate increase for water in our City of Sun City West. This would pose a great financial hardship for us.

Sincerely,

A handwritten signature in cursive script, appearing to read "Keith and Vivian Leslie".

Keith and Vivian Leslie
13819 W. Pecos Lane
Sun City West, AZ 85375

Ken & Judy Kane
17815 N 134th Dr
Sun City West, AZ 85375

Date: Feb. 16, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

Ken and I live in Sun City West, Arizona and are upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired and on a fixed income and do not have any extra income to pay for an increase of almost 80% in water rates.

When we first heard about this increase we called the water company and they told me that they had not sent the letters out and did not know where this information was coming from. The next time we called they told us that this was not a done deal and they were still trying to find out where the letters about the increase were coming from.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all the residents of Sun City West.

Sincerely,


Kenneth C. Kane and Judith A. Kane

Arizona Corporation Commission

1200 W. Washington St., Room 1

Phoenix, AZ 85007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. Especially since what little investments we had have been severely depleted.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Mary and Ken Bell

Mary and Ken Bell

218-7 N. Canto Lane

Sun City West. AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water.

We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

Michael Hriso & Phyllis Hriso

CREEKWOOD HOA RESIDENT

*MICHAEL HRISO
13723 W. GREENVIEW DR
S. C. WEST 85375*

Mr. Mike Hriso
13723 W. Greenview Dr.
Sun City West, AZ 85375-5441

**DELAINE & DOROTHY DONOHUE
22606 N VEGA DRIVE
SUN CITY WEST, AZ 85375**

February 13, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very concerned with the high rate increase requested by Arizona American Water Co. Though retired, we expect to pay our "fair share." However a 79.96% increase in water rates just doesn't compute!!

Be realistic and protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Arizona American Water Co is asking for a 500% increase in operating income at a time when we and the entire country are in a financial crisis. Your assistance will be greatly appreciated.

Sincerely,



Delaine & Dorothy Donohue
22606 N Vega Dr.
Sun City West, AZ 85375

February 16, 2009

Arizona Corporation Commission
1200 W. Washington Street Room 1
Phoenix, AZ 85007

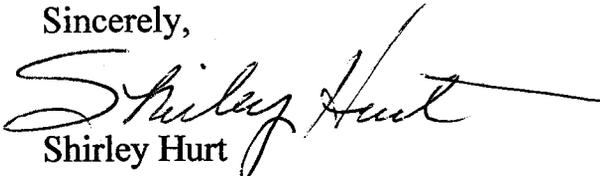
Docket # W-01303A-08-0227 and SW-01303A-08-2007

I live in Sun City West, Arizona and I am writing to tell you I am very concerned by the ridiculously high rate increase requested by AZ/AM Water. Shame on them! I am retired and living on a small fixed income and an 80% increase in my water bill is not within my means.

Please protect our citizens in Sun City West by cutting the rate increase you allow AZ/AM Water to levy against us. They are asking for a 500% increase in operating income, that much of an increase is ludicrous, perhaps they should look within their management team for a better plan.

Thank you in advance for your assistance.

Sincerely,



Shirley Hurt
13734 W. Caballero Drive
Sun City West, AZ 85375

Feb. 16, 2009

Dear Commissioners,

As a resident of Sun City West, Arizona, I'm saddened to see another AZ/AM Water increase. I'm retired, on a fixed income and do not have income to pay these huge increases in water rates.

Please protect us by slashing these water increases and protecting senior citizens. Your assistance is appreciated.



Mr. & Mrs. Eugene Keene
15207 W Via Manana
Sun City West, AZ 85375

Thank you,
Eugene Keene
15207 W. Via Manana
Sun City West, AZ.



Clara Watts
22713 N Las Vegas Dr.
Sun City West, AZ 85375

Arizona Corporation Commission
1200 N. Washington St., Room 1
Phoenix, Az. 85007

Dear Commission

I live in Sun City West & I'm appalled, by the ridiculously high Rate increase by Arizona Water Co. I'm retired & live on a fixed income & don't have the extra income to pay an increase of 79.96% in water Rates. In fact, in 84 years old & can't pay for an increase of 79.96% Please ~~do~~ everything you can to reduce the increase your help will be appreciated by me.

Sincerely
Clara Watts



Clara Watts
22713 N Las Vegas Dr.
Sun City West, AZ 85375

Rita Golden
15316 W. Heritage Drive
Sun City West, Arizona

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, Az 85007

Docket No: W-01303A-08-0227 & SW-01303A-06-2007

Dear Commissioner,

I live in Sun City West, Arizona and am very upset by the high rate increase requested by AZIAM Water. I am a widow living on my social security. I will find it mostly impossible to pay an increase of 79.96% in my water rates.

Please help by slashing the rate you allow AZIAM Water to have. Their request for a 500% increase for operating income at this time is most difficult to understand or expect. There are very hard times especially for someone who is retired and living on a fixed income. Your help will really be appreciated.

Sincerely
Rita Golden

Packet No. W-01303A and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am irate and disgusted by the ridiculously high rate increase requested by the Arizona American Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. They are asking for a 500% increase in operating income when the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all the residents in Sun City West.

Sincerely
Harvey Ladouski
13231 Ashwood Dr,
Sun City West, Az, 85375

Date

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Janice A. Jones - Sherman
19047 N. 134th Dr.
Sun City West, Az.
85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water.

We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

CREEKWOOD HOA RESIDENT

Julia Blanchet
20210 N Creekwood Ct
Sun City West 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water.

We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

CREEKWOOD HOA RESIDENT

John L. Giordano
Vivian Giordano

20422 Wintergreen DR
SCW AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water.

We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

CREEKWOOD HOA RESIDENT

Luis McCaffrey


20406 N. Wintergreen
S.C.W., AZ
85375
623-584-6067

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

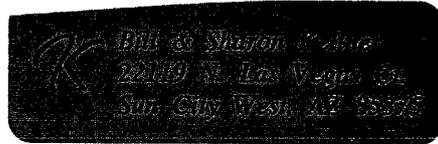
I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

Sharon J. Kellner

William J. Kellan



17 February, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My husband and I live in Sun City West, Arizona and are deeply concerned by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when everyone in the entire country is in a financial mess. We find it ludicrous that their request can even be considered. Your assistance will be greatly appreciated for those of us in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Joyce Westlund". The signature is written in black ink and is positioned above the typed name and address.

Phil and Joyce Westlund
13774 West Via Manana
Sun City West, AZ 85375

Carol Jewett and Ron Strnad
22813 N. Las Vegas Drive
Sun City West, AZ 85375

February 16, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-1303A-08-0227 and SW-01303A-08-2007

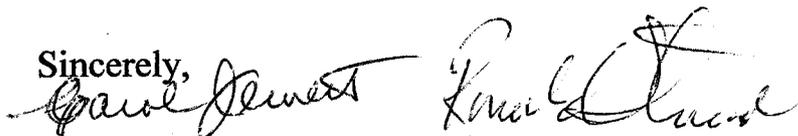
Dear Commissioners:

We live in Sun City West, and are shocked by the high rate increase requested by AZ/AM Water. We are retired, on a modest fixed income, and Ron has just lost his health insurance benefits, effective 4/1/09, which has been part of his retirement package. Since he is only 60, and has five more years to go until he reaches Medicare age, we do not know how we are going to pay for health insurance benefits, in addition to an increase of 79.96 percent in water rates.

PLEASE, protect us by cutting the rate increase you allow AZ/Am Water to implement. We understand, AZ/Am Water is asking for a 500% increase in operating income at a time when we, and the entire country, are in a financial mess.

Thank you for your consideration. We will be watching how you handle AZ/Am Water's request for an increase and will remember your actions at the next election.

Sincerely,



Carol Jewett and Ron Strnad

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, Arizona...85007

February 14, 2009

Dear Commissioners,

I live in Sun City West for twenty years...always paid my bills on time and always loved living here...I am appalled at how insensitive the Az. Corp. Comm. seems to become regarding the frivolous idea that an increase in the water rate is needed...Don't you people realize there is a major financial crisis going on and, certainly, this increase is really not needed at this critical time. I and many people who live in this community are shocked and dismayed at this attempt to fatten your purses at the expense of others.

I hope you will reconsider how this looks and how unpopular this has become..

Sincerely,

Mavis A. Webster
12306 Castle Rock Ct.
Sun City West,
Arizona - 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/Am Water.

We are retired on a small fixed income and do not have any extra income to pay an increase of 79% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have.

Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess and no one has a clue when that will turn around!

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Bryan and Cathie Sarver
19223 N. Conquistador Dr.
Sun City West, AZ 85375



Bryan & Cathie Sarver
19223 N Conquistador Dr
Sun City West, AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

Betty Selding
15129 W. Domingo Ln.
SCW, AZ 85375

RONALD B. AND ELIZABETH S. JORDAN
18615 N. 136TH. DRIVE
SUN CITY WEST, ARIZONA
85375

Date: February 12,2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in the Lava Drive Home Owners Association of Sun City West, Arizona which has thirty five (35) homes and we are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We certainly cannot understand how they can justify an increase of 79.96% in the water rates for our area.

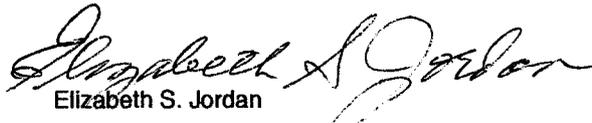
Is this another case of poor management and poor planning by AZ/AM and now they want the customer to be the savior of the problems they themselves have created.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Ronald B. Jordan



Elizabeth S. Jordan

February 15, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-0802007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. As retirees we see no way to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. Arizona/American Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial crisis. Your assistance will be greatly appreciated by us as well as all of the residents of Sun City West.

Sincerely,


Jerry & Judy Knoerr
13508 Oxbow Drive
Sun City West, AZ 85375



Feb. 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are retired and have lived in Sun City West for the past thirteen years. With careful control of expenditures and good health we are just able to meet our financial obligations with our Social Security and a small Pension income. It is understandable that we are appalled to learn of the 79% rate increase requested by Az/Am Water. This would result in our gross water utility bill increasing from \$41 a month to about \$72 a month.

Please protect us by slashing the rate increase you allow Az/Am Water to have. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Mr. & Mrs. R. Wanat
14618 W. Las Brisas Lane
Sun City West, AZ 85375

Melvin E. Anderson
Margaret E. Anderson
14627 W Colt Ln.
Sun City West, AZ 85375
623-214-7928
andersonmelvin@yahoo.com

February 13, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-0802007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Melvin E. Anderson
Margaret E. Anderson

Melvin E. Anderson
Margaret E. Anderson

**Sid and Millie Brown
13302 Paintbrush Dr.
Sun City West, AZ 85375**

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

How could a company run themselves into a condition that they "require" such an increase in rates,

Please protect us from this drastically rate increase request AZ/Am Water is asking. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,


Sid and Millie Brown

Nancy Ahrens
12718 W. Ashwood Drive
Sun City West, AZ 85375

February 13, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-02007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the rediculously high rate increase requested by AZIAM Water. I have been retired for 11 years, recently widowed, and am on a fixed income. I do not have any extra funds to pay an exhorbitant increase of 79.9% in water rates!

Please protect us by drastically slashing the rate increase you allow AZIAM to have.

They already received a 42% increase last year!

This year they are asking for an additional 500% increase in operating income at a time when I, and the rest of the country, are in a financial mess. Our economy, and mine in particular, is really suffering!

Your assistance in this matter will be greatly appreciated by myself and all the residents of Sun City West.

Sincerely,



Nancy Ahrens

February 14, 2009

**Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

**We live in Sun City West, Arizona and are very disturbed by the
ridiculously high rate increase requested by AZ/AM Water.
Because we are on a fixed income, which the stock market has
severely affected, we do not have extra income to pay an increase
of 79.96% in water rates.**

**Please protect us by drastically slashing the rate increase in
operating income at a time when we and the entire country is
in financial mess. Your assistance will be greatly appreciated by
all of us in Sun City West.**

Sincerely,

John & Betty Drew

**John and Betty Drew
23116 N. 145th Lane
Sun City West, AZ 85375**

Date 2/9/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (~~We~~) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (~~We are~~) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

Kathleen A. Pebley

22102 N. Las Vegas Ct.

Sun City West, AZ 85375

Date *2-16-09*

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely ,

John and Patricia Fishback

**John Fishback
13457 W Desert Glen Dr
SunCity West, AZ 85375**

February 13, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

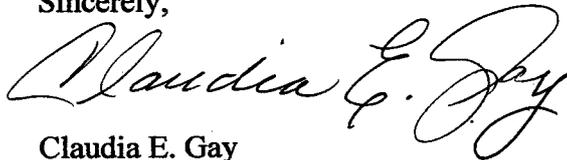
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by Arizona-American Water. I am retired and am hardly able to make ends meet now. I absolutely do not have any extra income to pay an increase of 79.96% in water rates. I have called your office to see if you offer any help to low income elderly, and was told you do not have program to help.

Please protect all of us by drastically slashing the rate increase you allow Arizona-American Water to have. Arizona-American Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Claudia E. Gay
19515 N. 140th Avenue
Sun City West, AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

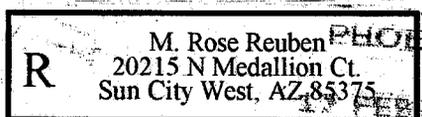
We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water.

We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

CREEKWOOD HOA RESIDENT



M. Rose Reuben

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are concerned by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay for this kind of increase (79.96%) in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. They are asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,

Michael R. Armstrong
Cathy A. Armstrong

Michael R. Armstrong
Cathy A. Armstrong
18402 N. 129th Ave.
Sun City West, AZ 85375

February 14, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

Wendell B. Galding
15129 W. Domingos Ln.
J. C. W., AZ 85375

02/14/2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened & disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Van & Gena Allan

18627 N Conquistador Drive
Sun City West, AZ., 85375

Van Allan



Feb. 15, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. This bears no relation to cost of living indexes.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,


Lee and Barbara Subke
12850 W. Ballad Dr.
Sun City West, AZ 85375

Quast

From: "Quast" <arpeq5@cox.net>
Date: Monday, February 09, 2009 2:10 PM
To: "Pearl and Art Quast" <arpeq5@cox.net>

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

Arthur R. Quast 14316 W Whitewood Dr
Pearl E Quast 14316 W Whitewood Dr



Mrs. Pearl Quast
14316 W Whitewood Dr.
Sun City West, AZ 85375

18022 - 136th Way
Sun City West, AZ 85375
February 15, 2009

Arizona Corporate Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West, Arizona and am shocked by the excessive high rate increase requested by AZ/AM Water. I am a widow, retired, on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically reducing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Doris L. Peck

Date February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and I appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Anna J Lafferty
13526 W Ballad Drive
Sun City West, AZ 85375

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 76595

Date: 2/18/2009 [REDACTED]

Complaint Description: 08A Rate Case Items - Opposed
08A Rate Case Items - Opposed

Complaint By: First: Linda Last: Emershaw

Account Name: Linda Emershaw Home: (520) 000-0000

Street: n/a Work:

City: Tubac CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona - American Water Company [REDACTED]

Division: Water

Contact Name: [REDACTED] Contact Phone: ([REDACTED])

Nature of Complaint:

COMMISSIONER NEWMAN

Docket No. W 01303A-08-0227 / SW 01303A-08-0227 TUBAC WATER DISTRICT

[REDACTED]
To: mayes-web@azcc.gov
Subject: AZ American Water Proposed Rate Increase
Date: Mon, 16 Feb 2009 14:39:51 -0800

Dear Commissioner Newman,

As a Tubac resident I have been informed that the AZ American Water Corporation is proposing a 72.7% rate increase in water rates, in addition to a subsequent rate increase for arsenic treatment that would result in a 196% increase in my monthly water bill!

This is an outrageous proposal that is unacceptable and unaffordable for me to pay. I am a part-time, ASDB Itinerant Teacher working with families who have visually impaired children. My income does not enable me to pay for such an exorbitant increase in water costs--water which is one of life's necessities!

Please reject this excessive proposal rate increase that will cause an undue financial hardship on me, as well as the other 531 water users in the Tubac area.

I would appreciate your help in this matter. Thank you.

Linda Emershaw, M.A., Arizona American Water User
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED] [REDACTED]
Investigator's Comments and Disposition:

From: [REDACTED] Bradley Morton
Sent: Wednesday, February 18, 2009 9:46 AM
[REDACTED]
Subject: Arizona American Water

Dear Ms. Emershaw,

I am contacting you on behalf of Commissioner Newman of the Arizona Corporation Commission. I would like to acknowledge receipt of your opinion regarding the above company's pending rate case. This will be docketed so it becomes part of the case record and the Commissioners are made aware of you concerns.

Regards,

Bradley G. Morton
Public Utilities Consumer Analyst II
[REDACTED]

End of Comments

[REDACTED] Date Completed 2/18/2009

[REDACTED]
Opinion No. 2009 - 76595

[REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

na
End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.
End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75990

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Surprise are planted in grass which demands constant watering. Many developments have grass planted outside the walls of the development for no reason other than ambiance.

Your assistance will be greatly appreciated by us all of the residents in Sun City West.

Sincerely,

James & Evelyn Hohlfeld
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED
End of Comments

Date Completed: 2/13/2009

Opinion No. 2009 - 76371

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

NA
End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. File closed.

End of Comments

Date Completed: 2/17/2009

Opinion No. 2009 - 76554

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76576 Date: 2/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Sonia & Bill Last: McClean

Account Name: Sonia & Bill McClean Home: (000) 000-0000

Street: no address given in Sun City West Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Feb 10,

Dear Commissioners:

We live in Sun City West, and are very upset of the thought of the proposed high rate water increase. We are retired and have a small income. We truly cannot afford an additional increase. Please, please do not increase our water rates.

Sincerely,

Sylvia & Bill McClean
End of Complaint

Utilities' Response:

NA
End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

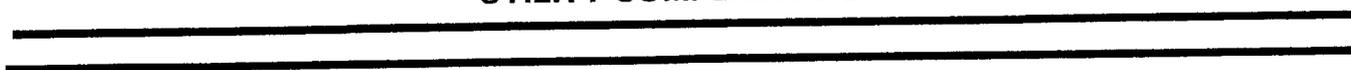
End of Comments

Date Completed: 2/18/2009

Opinion No. 2009 - 76576

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM



W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (505) 898-6558

Fax: (505) 898-6558

Priority: Respond Within Five Days

Opinion No. 2009 76367

Date: 2/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Betty & Eugene Mollick

Account Name: Betty & Eugene Mollick Home: (000) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT
Docket Nos W 01303A-08-0227 / SW 01303A-08-0227

Feb. 09, 2009
Arizona Corp. Commission
1200 W. Washington St., Rm. 1
Phoenix, AZ. 85007

Dear Commissioners,

We live in Sun City West, AZ. and are appalled by the ridiculous high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96%, 59% or an ridiculously high increase in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Betty Mollick and

Eugene Mollick
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/13/2009

Opinion No. 2009 - 76367

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76192

Date: 2/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Sandra and Cameron **Last:** Howes

Account Name: Sandra and Cameron Howes

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227 *****SUN CITY WEST

February 10, 2009

Arizona Corporation Commission
1200 West Washington Street
Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007
Dear Commissioners:

We live in Sun City West, Arizona and are most upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Sandra and Cameron Howes

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2009 76129

Date: 2/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gary & Louise Last: Chickering

Account Name: Gary & Louise Chickering Home: (000) 000-0000

Street: [REDACTED] Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227 *****SUN CITY WEST

February 10, 2009

Arizona Corporation Commission
1200 West Washington Street
Room 1
Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-0 1 303A-08-2007
Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Gary & Louise Chickering
[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

W. 01303A.08.0227
SW. 01303A.08.0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (602) 926-8558

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 75955

Date: 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Rick & Jody Last: Wade

Account Name: Rick & Jody Wade

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

SUN CITY WEST WATER DISTRICT
Docket No W 01303A-08-0227 / SW 01303A-08-0227

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Dear Commissioners:

We live in Sun City West, Arizona and am appealed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow ArZ/AM Water to have. AZ/AM is asking for a 500% increase in operating income at a time when I, and the entire country, is in a deep financial mess. Your assistance will be greatly appreciated by me and all the residents of Sun City West.

Sincerely,

Rick & Jody Wade

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

NA
End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75955

W. 01303A.08.0227
SW. 01303A.08.0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 76104

Date: 2/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Joan Last: Andry

Account Name: Joan Andry

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227 *****SUN CITY WEST

February 10, 2009

Arizona Corporation Commission
1200 West Washington Street
Room 1
Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-0 1 303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Joan Andrey

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75748

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Wilbert & Sharon Last: Helling

Account Name: Wilbert & Sharon Helling

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)
W-01303A-08-0227 & SW-01303A-08-0227

Received the following correspondence:

February 09, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-0227

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay for increase of 79.96 % in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Jane and John Doe
[REDACTED]

Sun City West Arizona 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

This Opinion will be docketed.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75748
