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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

RECEIVED

47
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Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

2009 FEB 17 A 10:10

Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Opinion No. 2009 - 76377

Date: 2/17/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Louis **Last:** Savenelli

Account Name: Louis Savenelli **Home:** (602) 000-0000

Street: n/a **Work:**

City: n/a **CBR:**

State: AZ **Zip:** 00000 **is:**

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: Louis Savenelli [REDACTED]
Sent: Friday, February 13, 2009 4:31 PM
To: Hearings Division; Utilities Div - Mailbox; Bradley Morton
Cc: 'Louis Savenelli'
Subject: APS Rate Hikes

Arizona Corporation Commission

DOCKETED

FEB 17 2009

DOCKETED BY [Signature]

Arizona Corporation Commission,

Another rate increase for APS is not acceptable. APS continually applies to the Arizona Corporation Commission for rate increases and it appears that always are granted an increase, perhaps not what they fully asked for, but apparently, some level of an increase is realized at each request. Thus, they keep coming back; they know they will be granted an increase(s).

ARIZONA REPUBLIC Wednesday, December 17, 2008

Headline: "APS renewable energy tariff hiked"

An increase of \$1.85 per month for residential users.

increase ...in the same article the commission was scheduled to voted on another APS of \$4.66 for each household.

would ultimately ...the article further indicates APS wants an additional 9.4 percent increase...that increase the average household bill by \$11.00...

ARIZONA REPUBLIC Thursday, December 18, 2008 - (The next day another request - albeit an extension of

1/28/09

ARIZONA CORPORATION COMMISSION
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an on-going request)

however, still a request)

Headline: "APS seeks emergency rate hike"

After an increase granted the day before,

APS returns for an "emergency" increase.

Further on in the article a reference to two commissioners suggesting a partial rate increase - an indication APS will receive some level of an increase.

Thus, my comment above - APS always appears to be granted an increase.

ARIZONA REPUBLIC Sunday, February 1, 2009

Headline: APS LOOKS FOR CONSENSUS ON RATE INCREASES

NOTE: Key word Increases - that is plural how many do they want?

"APS is asking for a hike that would boost household bills by 9.4 percent, or about \$11 a month on average."

Obliviously, APS's continuing stream of requests is yielding success. Does the commission ever say, no! It is time they should consider NO as an alternative - consumers are being furloughed from jobs, others not receiving raises or working reduced hours, people losing their homes because of their financial situation and many living on fixed incomes, especially seniors. Yet APS, a major electrical utility provider continues to receive increases granted by the Corporation Commission impacting households and businesses throughout the valley.

Respectfully,

Lou Savenelli
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton
Sent: Tuesday, February 17, 2009 7:55 AM
To: 'Louis Savenelli'
Subject: RE: APS Rate Hikes

Mr Savenelli,

This is to acknowledge receipt of your opinion regarding the APS rate case, I will have it docketed so it is part of the case and the Commissioners will be made aware of your opinion.

Regards,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Bradley Morton
Public Utilities Consumer Analyst II


End of Comments

Date Completed: 2/17/2009

Opinion No. 2009 - 76377
