

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP

ORIGINAL



0000093692

ARIZONA CORPORATION COMMISSION

February 12, 2009

To: Docket Control

RE: Arizona American Water Company - Customer Comments
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached 181 customer comments in response to the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

FEB 12 2009

DOCKETED BY

A handwritten signature in black ink, appearing to be "M".

AZ CORP COMMISSION
DOCKET CONTROL

2009 FEB 12 P 3: 26

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely yours,

Joy Palethrope
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I e-mailed Trish Meeter @ ACC Phoenix Office to please have this OPINION placed in the appropriate stack and have this docketed towards docket nos. Arizona-American Docket Nos. W-01303A-08-0227/SW-01303A-08-0227

rate Increase File closed.

End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75878

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75819

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Bill & Judy **Last:** Poff

Account Name: Bill & Judy Poff

Home: (623) 266-1030

Street: [REDACTED] e

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Sun City West Water District)
SW-01303A-08-0227 and W-01303A-08-0227

Received the following correspondence:

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 10
Phoenix, AZ 85007

Docket No. W01303A-08-0227 and SW-01303A-08-0227

Dear Commissioners,

We live in Sun City West, Arizona and are very concerned by the extremely high rate increase requested by AZ/AM Water. We are retired and do not have the ability to develop extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you grant in AZ/Am Water. The company is asking for a 500% increase in operating income at a time when everyone is experiencing financial stress.. Your assistance will be greatly appreciated all residents in Sun City West.

Sincerely,

Bill and Judy Poff
End of Complaint

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion Docketed.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75819

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75846

Date: 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Nancy & Graham **Last:** Alcock

Account Name: Nancy & Graham Alcock

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR: [REDACTED]

State: AZ **Zip:** 00000

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****REFERRED FROM COMMISSIONER NEWMAN'S OFFICE*****

*****SUN CITY WEST WATER DIVISION*****

From: GRAHAM ALCOCK [mailto:[REDACTED]]
Sent: Friday, January 30, 2009 8:22 AM
To: Newman-Web
Subject: Proposed Water Rate Increase

Dear Commissioner:

We are writing to protest the proposed water rate increase of 79.96%. We are residents of Sun City Grand in Surprise. Please do not allow this unreasonable increase.

Thank you.

Nancy and Graham Alcock
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/12/09 opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/12/2009

Opinion No. 2009 - 75846

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75797

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Scott **Last:** Kennedy

Account Name: Scott & Patricia Kennedy

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

SUN CITY WEST WATER DISTRICT.

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and
SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Scott and Patricia Kennedy

[REDACTED]

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75797

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 75827

Date: 2/11/2009

Complaint Description:

08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Arthur

Roan

Account Name:

Arthur Roan

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

Sun City West

CBR:

State:

AZ Zip: 85375

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

ARTHUR ROAN

[REDACTED]
February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by Arizona/American Water. It is insane to even request a 79.96% increase in water rates at any time. It is much more ridiculous at a time when we are in the worst recession in decades with costs continuing to increase for virtually every other utility. We senior citizens live on what were once fixed incomes but are now declining incomes due to the loss of interest and/or investment income and rising prices.

Please defend and protect us by drastically slashing the rate increase you allow Arizona/American Water to charge. Arizona/American Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,

Arthur Roan

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75827

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75828

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jack R Last: Winemiller

Account Name: Jack R Winemiller

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

Jack R Winemiller
[REDACTED]

February 9, 2009

Arizona Corporation Commission
1200 W Washington St Room 1
Phoenix, AZ 85007

Docket No W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by Arizona/American Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. I know the reason they gave for needing it, but that is no excuse for their poor corporate planning!

I thing it is your responsibility to protect us by drastically slashing the rate increase you allow Arizona/American Water to have. The Water Company is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Jack R Winemiller

S

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75828

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75825

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Ronald **Last:** Riggs

Account Name: Ronald Riggs

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

February 9, 2009

Arizona Corporation Commission -
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-O227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess.

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Ronald Riggs & Nancy Wishard

[REDACTED]

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75825

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75824

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Curtis P **Last:** Utpadel

Account Name: Curtis P and Lynette S Utpadel **Home:** (000) 000-0000

Street: [REDACTED] **Work:** (000) 000-0000

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins **Contact Phone:** (623) 815-3107

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

Curtis P. and Lynette S. Utpadel
[REDACTED]

February 17, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water. How come all of the sudden does this corporation feel a need to increase its income approximately 80%. This we do not understand. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. With today's present economic situation we do not feel that they can justify their increase requested.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Please assist us in reevaluating the requested increase. Thank you in advance for looking into this issue.

Sincerely,

Curtis P and Lynette S. Utpadel Sr.

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75824

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75823

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Paul Last: Swiger

Account Name: Paul & Dannie Swiger

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-0 1 303A-08-0227 and SW-0 1 303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and we are completely discussted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Paul & Dannie Swiger
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75823

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75822

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Ronnie **Last:** Skogrand

Account Name: Ronnie and Sherry Skogrand

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona, and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired, living on a fixed income and do not have any extra funds to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to implement. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents of Sun City West.

Sincerely,

Ronnie and Sherry Skogrand

[REDACTED]

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75822

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75791

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Dewey **Last:** Kearney

Account Name: Dewey Kearney

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

February 8, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket W-01303A-080227 and SW-01303A-082007

Dear Commissioners

I live in Sun City West, Arizona and am appalled and frightened by this extremely high rate increase requested by the AZ/AM Water. I am retired living on a single, fixed income and barely getting by now. Frankly I don't have any extra income to cover the 79.96% increase requested in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water. What they are requesting as you know is a 500% increase in operating income at a time when not only myself but the entire country is in financial trouble. Your assistance will be greatly appreciated not only by me but by all the residents in Sun City West.

Sincerely

Dewey Kearney
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75791

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75787

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Joel G **Last:** Wolff

Account Name: Joel G & Gail Wolff

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

SUN CITY WATER DISTRICT

Joel G Wolff

[REDACTED]

02/09/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-0 1 303A-08-0227 and SW-OI 303A-08-2007

Dear Commissioners,

My wife and I live in Sun City West, Arizona and we are very concerned by the ridiculously high rate increase requested by Arizona American Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. Arizona American Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated.

Sincerely

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Joel and Gail Wolff
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75787

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75793

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Carolyn Check**

Account Name: Carolyn Check

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Dear Commissioners:

I live in Sun City West , Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am is asking for a 500% increase in operating income when I as well as the entire country are in a financial mess. Your assistance will be greatly appreciated not only by me but all the residents in Sun City West.

Sincerely,

Carolyn Check

[REDACTED]

End of Complaint

Utilities' Response:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator's Comments and Disposition:
*Customer comments entered for the record and filed with Docket Control.
End of Comments

Opinion No. 2009 - 75793

Date Completed: 2/11/2009

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2009 - 75762

Date: 2/11/2009

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Rose M

Last:

Teske

Complaint By:

Account Name:

Rose M Teske

Home: (000) 000-0000

Street:

[REDACTED]

Work: (000) 000-0000

City:

Sun City West

CBR:

State:

AZ

Zip: 85375

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

Rose M Teske
[REDACTED]

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room I
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

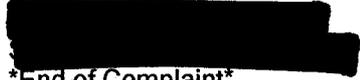
Dear Commissioners,

I live in Sun City West, Arizona and am disgusted by the ridiculously high, obscene rate increase requested by A7JAM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. In the current economy only a monopoly like Arizona American Water would have the nerve to propose such an increase, if they had used good business practices and maintained the system the way they should have over the years they would have been using their current income each year for what they want to bill us a ridiculous amount now. They should have reinvested more of their profit and paid out less to their stockholders and there would be no need for all of this - instead they want the customers to suffer for their bad business practices and to a tune that is exorbitant Their rates are already much higher than I have paid anywhere else I have lived even taking inflation into account! What they charge a month we were accustomed to paying every three months (actually the 3 month bill was less than AZ American Water charges for one month I was shocked when we got our first bill in 2001 when we moved back to AZ).

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West

Sincerely
Rose M Teske



End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/11/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75762

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75696

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75695

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/11/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75761

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75697

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75698

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75694

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75704

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75702

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75701

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75700

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75705

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Carlos E **Last:** Wilson

Account Name: Carlos E Wilson

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

February 9, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high and also unreasonable rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Carlos E Wilson
[REDACTED]

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75705

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75706

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Henry W **Last:** Westrich

Account Name: Henry W Westrich

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

February 9, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high and also unreasonable rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Henry W Westrich
[REDACTED]

Sunday, February 08, 2009 America Online: Aandestevens
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75706

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75707

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75708

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Glenn W Last: Brown

Account Name: Glenn W and Jean L Brown

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

February 9, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high and also unreasonable rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Glenn W and Jean L Brown

[REDACTED]

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75708

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Utilities' Response:

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75709

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75710

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/2009 - Docketed with Docket Control Center of Arizona Corporation Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75693

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75692 Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First: Donald W Last: Schnetzler**

Account Name: Donald W Schnetzler **Home:** (000) 000-0000

Street: [REDACTED] **Work:** (000) 000-0000

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins **Contact Phone:** [REDACTED]

Nature of Complaint:
SUN CITY WEST WATER DISTRICT.

February 9, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high and also unreasonable rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Donald W Schnetzler & Linda Schnetzler

[REDACTED]

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docket it
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75692

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75691

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Edgar K Last: Stevens

Account Name: Edgar K and Elsie M Stevens

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

February 9, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high and also unreasonable rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Edgar K. Stevens and Elsie M. Stevens

[REDACTED]
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Comments entered and docket for the record.

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75691

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75658 **Date:** 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Anonymous Anonymous

Account Name: Anonymous Anonymous **Home:** (000) 000-0000

Street: none given **Work:**

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins **Contact Phone:** (623) 815-3107

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT
DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

Received the following correspondence:

2/09/09

(No name provided)

[REDACTED]
Sun City West, AZ 85375

Name of Utility: Arizona American Water
Docket #SW-01303A-08-0027

Protest Outrageous request for a 79% increase in water rate - DO SOMETHING!!!
End of Complaint

Utilities' Response:

NA
End of Response

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

This correspondence will be docketed.

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75658

W 01303A - 08-0227
Sw 01303A - 08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75795

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Fred H. Last: Nunamaker

Account Name: Fred H. Nunamaker

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

Date: Feb. 9, 2009
FEB 10 2009
Arizona Corporate Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners

I live in Sun City West, Arizona and am very surprised and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely
Fred H. Nunamaker

[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75795

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75796

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Wallace Last: Seidon

Account Name: Wallace & Yetta Seidon

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission 1 o
1200 W. Washington St., Room I
Phoenix, AZ 85007
Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AzJAm Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely
Yetta and Wallace Seidon

[REDACTED]
Sun City West, Arizona
Monday, February 09, 2009 America Online: SeidonW
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75796

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A - 08 - 0227
SW 01303A - 08 - 0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75786

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Donald **Last:** Braddock

Account Name: Donald & Karin Braddock

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1 FEB
Phoenix, AZ 85007 ' 00S
Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are horrified by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a controlled income and do not have any extra income to pay an increase of 79.96% in water rates. Our income has DECREASED because of the collapse in the rate of interest paid by banks! Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Donald and Karin Braddock
[REDACTED]
Sun City West, AZ 85375-2846
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion do
End of Comments

[REDACTED]

Date Completed: 2/11/2009

Opinion No. 2009 - 75786

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75788

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** W. R. **Last:** Anderson

Account Name: W.R. Anderson

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227

SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

09 February 2009

Arizona Corporation Commission 10

1200 W. Washington St. Room 1 -

Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water!

I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents of Sun City West.

Yours very truly,
W R Anderson

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition

Opinion docketed
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75788

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A - 08 - 0227
SW 01303A - 08 - 0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No. 2009 - 75772** **Date:** 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Lillard E. Sanders

Account Name: Lillard E & Betty E. Sanders **Home:** (623) 000-0000

Street: [REDACTED] **Work:**

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 8, 2009
Arizona Corporation Commission FEB 10
1200 W. Washington St, Room 1
Phoenix, AZ 85007
Docket No. W-01 303A-08-0227 and SW-01 303A-08-2 007

Dear Commissioners,

We live in Sun City West, AZ are scared out of our minds by the idea of such an absolutely huge rate increase to our water bill by AZ/AM Water.

We are retired on a low fixed income and do not have any extra income to pay an increase of 79.96% in our current water rates.

In fact, as consumers we look to you to realize this as you too must be facing increases in your daily lives. We need you to be fair in your decisions.

Can any of the Commissioners face a whopping 500% increase in any of your utility bills?
It is unfathomable to even whisper such figures at this time and place!
We appreciate your endeavors and plead for a reasonable outcome for this elderly community!
Sincerely,

Lillard E Sanders and Betty E Sanders

[REDACTED]
Sun City West, AZ 85375-5051

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Id of Complaint [REDACTED]

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75772

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75792

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Carol **Last:** Bowden

Account Name: Carol Bowden

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: (602) 945-1111 [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled and disgusted by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

[REDACTED]

[REDACTED]

Date Completed: 2/11/2009

Opinion No. 2009 - 75792

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75790

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Duane **Last:** Berglund

Account Name: Duane & Pat Berglund

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009 FEB 10 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My wife and I live in Sun City West, Arizona. We are sickened and disgusted by the ridiculously high water rate increase requested by AZ/AM Water. We are retired and are on a fixed income like many in our community. We do not have any extra income to pay an increase of 79.96% in unjustified new water rates. Our future income is uncertain due to the downturn in the economy and our retirement funds. They are dropping while everything else just goes up and up. Food, gas and health care to name a few. Now you want to allow water costs to go up a whopping 80% increase.

Please help and protect us by "drastically reducing" the rate increase being requested by AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country has a deep recession or depression occurring.

Your assistance will be greatly appreciated by us and the senior residents of Sun City West.

Thank you for your utmost consideration of our plea! Sincerely,

Duane and Pat Berglund
[REDACTED]

Sun City West, AZ 85375

End of Complaint

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75790

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75771 Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Phillip **Last:** Garner

Account Name: Phillip Garner **Home:** (623) 000-0000

Street: [REDACTED] **Work:**

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

FEB 09 2009
February 09, 2009
Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007
Ret: Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners;
We live in Sun City West, Arizona and are appalled by the incredible high rate increase requested by AZ/AM Water for our community. My wife and I are retired on a fixed income and have very little extra income to pay an increase of 7996 percent in water rates. We understand that AZ/Am Water is requesting a 500 percent increase in operating income at a time when our country, along with the entire world, is experiencing major financial crises.

If this proposed high rate increase is primarily caused by AZ/Am to recover their cost for required additional capital equipment, then they should spread out those capital costs over a longer period of time as a way to reduce this proposed rate increase.

Please do what you can to significantly reduce this very high rate increase proposed by AZ/Am Water.

Sincerely
Phillip Garner
[REDACTED]r.
Sun City West, AZ 85375-6106
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities Response: [REDACTED]

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75771

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W. 01303A. 08. 0227
SW. 01303A. 08. 0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2009 75755

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Richard **Last:** Nix

Account Name: Richard Nix

Home: (000) 000-0000

Street: 12328 W Aurora Dr.

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

*****DOCKET NO. W-01303A-08-0227 & SW01303A-08-0227 ***** SUN CITY WEST

2/10

02-09-2009 Arizona Corporation Commission

1200 W. Washington Street, Room 1 -

Phoenix, AZ. 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sub City West, Arizona and I am worried to death that this EXCESSIVE[LY] high rate increase requested by AZ/AM Water will force me to sell my home and put me in the bread line. I am on a fixed income and would be unable to pay for an increase of 79.96% in water rates.

Please protect us by cutting the rate increase drastically for AZ/AM Water. To ask for a rate increase of 500% at a time when I and the whole Nation is in a financial crises is just to sad to think about. Please re consider this and all of we residents of Sun City West would be greatly appreciative.

Sincerely,

Richard L. Nix

12328 W. Aurora Drive

Sun City West, AZ. 85375-1965

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/11/2009

Opinion No. 2009 - 75755

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2009 75758

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Juanita **Last:** Lawless

Account Name: Juanita Lawless **Home:** (000) 000-0000

Street: 15719 W. Ballad Dr. **Work:**

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins **Contact Phone:** (623) 815-3107

Nature of Complaint:

2/10*****DOCKET NO. W-01303A-08-0227 & SW01303A-08-0227 ***** SUN CITY WEST

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room I
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled and disappointed by the ridiculously high rate increase requested by AZ/AM Water. I am retired, (supporting my mentally ill son that lives with me), living on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please rethink the proposition proposed, and protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country and we is in a financial mess. So many companies and citizens have come forward to help out with this crisis, won't you do the same and advise AZIAM that their request will not be granted, and they need to cut back on their expenses.

Your assistance will be greatly appreciated by all the residents in Sun City West. Sincerely

Juanita E. Lawless
1S719 w. Ballad Drive
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/11/2009

Opinion No. 2009 - 75758

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2009 75756

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Alvin & Jeannine Phelps

Account Name: Alvin & Jeannine Phelps

Home: (000) 000-0000

Street: 12738 W. Bonanza Dr.

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

2/10*****DOCKET NO. W-01303A-08-0227 & SW01303A-08-0227 ***** SUN CITY WEST

Arizona Corporation Committee
1200 W. Washington St., Room I
Phoenix, AZ 85007

Docket No. W-0 1 303A-08-0227 and SWO 1303A-08-2007 Dear Commissioners,

We live in Sun City West, AZ and are "sticker shocked" by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking 500% increase in operating income at a time when we and the entire country are in a financial crisis. Your assistance will be greatly appreciated by us and all the residents of Sun City West, AZ.

Sincerely,

Alvin & Jeannine Phelps
12738 W. Bonanza Dr.
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 2/11/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2009 - 75756

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

DOCKETED
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75757

W. 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75751

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Janet Last: Kintz

Account Name: Janet Kintz

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

2/10 *****DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227 *****SUN CITY WEST

Feb. 9, 2009
Arizona Corporation Commission
Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007
Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/Am Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 2/11/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2009 - 75751

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75753

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert Last: England

Account Name: Robert England Home: (000) 000-0000

Street: [REDACTED] Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

2/10 *****DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227 *****SUN CITY WEST

Robert V. England, Jr.
Lynn L. England

[REDACTED]
FEB 10 2009 Sun City West, AZ 85375

[REDACTED]
February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-0 13 03A-08-0227 and SW-0 13 03A-08-2007

Dear Commissioners,
We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.
Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.
Sincerely,
Lynn L. England
Robert V. England, Jr.
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75753

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75754

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Michael

Butler

Account Name:

The Auro Match Maker

Home: (000) 000-0000

Street:

[REDACTED]

Work:

City:

Sun City West

CBR:

State:

AZ Zip: 85375

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

2/10 *****DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227 *****SUN CITY WEST

February 9th 2009

Arizona Corporation Commission

1200 W. Washington St., Room I

Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007 Dear Commissioners,

FEB 10 200

I work and am a small business owner in Sun City West, Arizona and am appalled, disgusted and outraged by the ridiculously high rate increase requested by AZ/AM Water.

As a small business owner, I am already pressured by rising costs in the day to day operation of my business... and I can't pass every increase along to my clients.

Any rate increase will continue to pressure my operating costs, but I would understand a small increase.. - .NOT an increase of nearly 80% where's the sound planning for the future????

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Your assistance will be greatly appreciated by all of the business owners and residents in Sun City West.

The Auto Match Maker, LLC

[REDACTED]

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/11/2009

Opinion No. 2009 - 75754

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

DOCKETED
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75752

W. 01303A.08.0227
SW. 01303A.08.0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75759

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Susan & Dale Schneider

Account Name: Susan & Dale Schneider

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

2/10 *****DOCKET NO. W-01303A-08-0227 & SW 01303A-08-0227 SUN CITY WEST

February 9th, 2009
Arizona Corporation Commission -
1200 W. Washington St. Room I
Phoenix AZ 85007

Docket No. W-01 303A-08-0227 and SW-OI 303A-08-2007

Dear Commissioners, -

My husband and I reside in Sun City West, Arizona and we are so upset by the rate increase requested by AZ/AM Water and find it totally unfair and wrong. My husband and I are retired and live on a fixed income and will find it difficult to deal with an increase of 79.96% increase in water rates.

Please help us by drastically reducing the rate increase you allow AZ/AM Water to have. They are asking for a 500% increase in operating income while we and our country are in a financial mess. Your help will mean so very much to us and to all the fine people who reside in Sun City West.

Sincerely, /

Susan and Dale Schneider

[REDACTED]
Sun City West, AZ 85375

2/9/2009

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 2/11/2009

Opinion No. 2009 - 75759

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75703

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Edward J. & Joyce A. Artman**

Account Name: Edward J. & Joyce A. Artman

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Surprise

CBR:

State: AZ Zip: 85374

is:

Utility Company. **Arizona - American Water Company**

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227)

1-30-2009

TO: AZ Corp Commission

It is with great shock and disappointment that as a commission you would consider a raise of such huge amount for residential water rates!! We are referring to Docket SW-08-0227.

With the economy as difficult as it is and so many struggling, a rate increase of this magnitude is unthinkable.

As there are no increases of wages, (often decreases) who would you expect the increase of water rates to be paid????

Edward J. Artman

Joyce A. Artman
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

This Opinion will be docketed.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75703

W. 01303A.08.0227
SW. 01303A.08.0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75634

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Bob & Carol Last: Bromme

Account Name: Bob & Carol Bromme

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)

Received the following correspondence:

2/09/09

Bob & Carol Bromme

[REDACTED]
Sun City West, AZ 85375-5622

Name of Utility Co.: Arizona American Water
Docket #W-01303A-08-0227 & SW-01303A-08-2007

Dear Commissioners,

We are permanent residents of Sun City West, AZ and it is more than unbelievable the high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have extra income to pay the proposed increase of 79.96%. It looks like they are conducting their own stimulus program to line their own pockets.

Please protect us by reducing the rate you allow AZ/AM Water to have. We, and the entire country, as you know, are in deep financial trouble. If AZ/AM does not realize this, they are living in LA-LA land. We will appreciate helping us and all the residents in Sun City West.

Sincerely,
Bob & Carol Bromme

[REDACTED]
Sun Cit West, AZ 85375

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I called customer to acknowledge the fact that we received his correspondence regarding his Opinion against the proposed rate increase by Arizona - American Water Company. I told customer that his Opinion would be entered into our database for the record and that the Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns. Customer was thankful that the Arizona Corporation Commission returned his call. FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75634

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75669

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket # W.01303A-08-0227 & SW-01303A-08-
2207

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please, protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Malcolm R. Thomas
(Malcolm R. Thomas)

Shirley M. Thomas
(Shirley M. Thomas)

15708 W. Heritage Dr.
Sun City West, AZ. 85375-6664

February 11 / 09

Arizona Corporation Commission
1200 W Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West AZ and am appalled by the
ridiculously high rate increase requested by AZ/AM Water.
I am retired on a fixed income and do not have any extra
income to pay an increase of 79.96% in water rates

Please protect us by drastically slashing the rate increase
you allow AZ/AM Water to have. AZ/AM Water is asking
for a 500% increase in operating income at a time
when I and the entire country is in a financial mess.
Your assistance will be greatly appreciated by me and
all the residents of Sun City West

Sincerely,

Ann m Booth
13227 W. Kodiak Drive
Sun City West AZ
85375

Arizona Corporation Commission Public Comment Form

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.

Step 2

YOUR NAME H. James Angrick	JIM & DIANNE ANGRICK 14230 W. DOMINGO LANE SUN CITY WEST, AZ 85375	DATE 2/11/2009
ADDRESS, CITY, STATE AND ZIP 14230 W. Domingo Lane		YOUR PHONE NUMBER (623) 214-9154
DOCKET YOU WISH TO COMMENT ON: SCW Water Rate Increase		DOCKET NUMBER SW-01303A-08-0227
CASE OR UTILITY NAME Arizona-American Water Company		YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS jdp-a@cox.net		

Step 3

ENTER YOUR COMMENTS HERE:

INSANE, INSANE, INSANE !!!!

This is what I think of this 79% rate increase proposal. I would hope that the commission staff would do their own due diligence on this and ignore RUCO's 59% figure. Also, the arsenic part of this we are already paying for (from a previous rate case).

Greed seems to be an epidemic in this country and the root cause of our downfall. This Company must think we are stupid.

If you need additional space for your comments, please use the continuation page below.

Step 4

This form may be completed electronically, printed and mailed to:
**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
 Phoenix, Arizona 85007;**
 or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

February 10, 2009

Arizona Corporation Commission
1200 West Washington Street
Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

James Quinlan
Carole Quinlan

James and Carole Quinlan
13936 W. Via Tercero
Sun City West, AZ 85375

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are part of the Stardusters Condominium Association of Sun City West, Arizona and we are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely, *Gaye Swenson* Feb 11, 2009
Gaye Swenson February 10, 2009

Address: *12711 W. Ballad Dr.*

Sun City West, AZ 85375



Gaye L. Swenson
12711 W Ballad Drive
Sun City West, AZ 85375

Date 02/11/2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

John W. Hindman
13461 W. Desert Glen Dr.
Sun City West Az. 85375

John & Josie Hindman
13461 Desert Glen Drive
Sun City West, AZ 85375

12, 2009

Corporation Commission
Washington St., Room 1
AZ 85007

No. W-01303A-08-0227 and SW-01303A-08-2007

Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/Am Water. I am retired on a fixed income and do not have any extra income to pay an increase of 500% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

rely



Lisa K. Barklow

8 N Broken Arrow Dr

City West, AZ 85375

February 10, 2009

Docket No. W-01303A-08-0227
and SW-01303A-08-2007

Dear Commissioners,

This is another letter of protest concerning the high rate increase requested by Arizona American Water. We are retired & living on a fixed income, which is losing value every year.

Please protect us by drastically reducing the rate increase the company requests. We would greatly appreciate you looking out for the best interest of us and all the members of this community.

Sincerely,
Betty and James Miller

Betty & Jim Miller
13526 Wagon Wheel Drive
Sun City West, AZ 85375

James C. Miller
Betty D. Miller

FEB 10, 2009

AZ CORP. COMMISSION

1200 W. WASHINGTON ST. ROOM 1

PHOENIX, AZ 85007

DOCKET NO. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, AZ and are appalled by the high rate increase requested by AZ/Am Water. We are on a fixed income and cannot stand an increase of 79.96% in water rates.

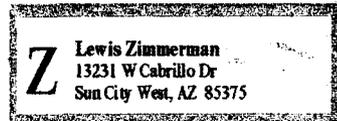
Please protect us at a time when the country & economy is in a mess.

Sincerely,

Lewis + Lana Zimmerman

13231 W. CABRILLO DR.

SUN CITY WEST, AZ 85375



February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script, appearing to read "Neil & Lynn McCauley". The signature is written in black ink and is positioned above the typed name.

Neil & Lynn McCauley
22219 N. Lobo Lane
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script, appearing to read "Bonnie L. Barron".

Bonnie L. Barron
13357 W. Desert Glen Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporate Commission
1200 W. Washington St. Room 1
Phoenix, Arizona 85087

Docket # W 01303 A – 08-0227 and SW – 01303A – 08 – 2007

Dear Commissioners:

I live in Sun City West, Arizona and am appalled and disgusted by the ridiculously high rate increase requested by AZ/AM Water. I am retired , on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect me by drastically slashing the rate you are allowing AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country am in a financial mess. Your assistance will be greatly appreciated by me and all of the residents of Sun City West.

Sincerely,



Darlene A. Blankensop
14736 W. Buttonwood Dr.
Sun City West, Arizona 85375

February 10, 2009

**Arizona Corporations Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West, Arizona, and am disgusted by the ridiculously high rate increase requested by Arizona American Water Company. I am retired, live on a fixed income and do not have any extra income to pay an increase of 79.96% in our water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water Company to have. Arizona American Water Company is asking for a 500% increase in operating income at a time when I and the entire country are in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

Virginia M. Cutler
(Name)

13227 W. Hardwood Dr
Street Address

SCW AZ

Virginia Cutler 13227 W Hardwood Dr. Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

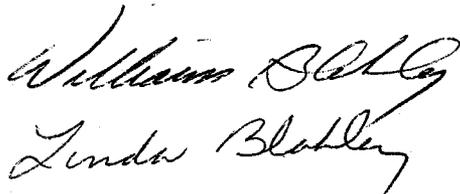
Dear Commissioners,

We live in Sun City West, Arizona and are extremely concerned by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not believe an increase of 79.96% in water rates is anywhere near reasonable. Water is a necessity of life and should be made available at an affordable rate.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

William and Linda Blakley

The image shows two handwritten signatures in cursive. The top signature is "William Blakley" and the bottom signature is "Linda Blakley". Both signatures are written in dark ink and are positioned above the typed address.

19035 Camino del Sol

Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

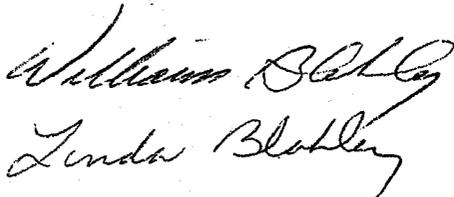
Dear Commissioners,

We live in Sun City West, Arizona and are extremely concerned by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not believe an increase of 79.96% in water rates is anywhere near reasonable. Water is a necessity of life and should be made available at an affordable rate.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

William and Linda Blakley

Handwritten signatures of William and Linda Blakley. The signature for William Blakley is written in a cursive style, and the signature for Linda Blakley is also in cursive, appearing below the first signature.

19035 Camino del Sol

Sun City West, AZ 85375

Feb 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in this financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

John & Glory Worden
14707 W. Blue Verde Dr.
Sun City West, Az. 85375

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

2/10/09

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely
Leon & Carol Troeger
13548 Spring Meadow Dr.
SCW

85375

Robert & Charlotte Jacobs

**13815 W. Via Tercero
Sun City West, AZ 85375**

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

RE: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

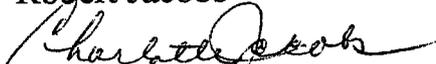
We are residents in Sun City West, Arizona and are appalled by the exorbitantly large rate increase requested by AZ/AM Water. The rationale presented does not make a good reason for the proposed 79.96% increase at this time, which will greatly impact a community basically made up of senior citizens on limited incomes experiencing severe income restrictions due to the financial problems facing everyone.

It is difficult to comprehend the need for a 500% increase in operating income at this time and it appears there is a greater need to examine the management practices of the water company.

Your diligent consideration of the viability of this rate increase and the impact on our citizens will be greatly appreciated by all of us here in Sun City West.

Sincerely,


Robert Jacobs


Charlotte Jacobs

Mr. & Mrs. Gerard J. Golden
13603 W. Pyracantha Drive
Sun City West, Arizona 85375

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

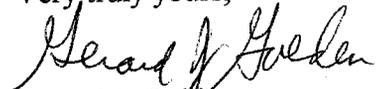
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

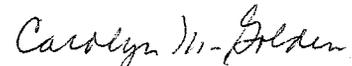
Dear Commissioners,

We live in Sun City West, Arizona and are astonished and appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an exorbitant increase of water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated.

Very truly yours,


Gerard J. Golden


Carolyn M. Golden

February 10, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are protesting the rate increase requested by AZ/AM Water. We are on limited income and cannot afford an increase of 59% in water rates. Even IF we could it is exorbitant beyond what would be considered reasonable; bordering on robbery. We expected you to protect us from such thievery. Az/Am Water is asking for an increase at a time when we can least afford it.

The entire country is in a trouble and for the most part it is because of bad management. Perhaps that is their problem as well. Our suggestion is to quit paying top management such high salaries and pay the peons more. That way they will get more done and done right and right away. Anyway, raising the water rates alone will not solve the problem.

Very Sincerely

Robert and Norma Cameron
12711 West Ashwood Dr.
Sun City West
AZ., 85375
Phone: 623-584-0722
E-Mail: unclebob3@juno.com

Glenna Cram
21616 N. Yellowstone Ct.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket # W-01303A-08-0227 and SW-01303A-2007

Dear Commissioner:

My husband and I live in Sun City West, are on a fixed income, and Arizona-American Water is asking for a ridiculously high rate of increase of 79.96% on our water rates! What can they be thinking in these terrible economic times. Many of our investments which we saved for our retirement years are fast going due to the U. S. financial crisis.

Arizona American Water is asking for a 500% increase in operating income! Our Social Security increase of 5.8% "ain't gonna cut it." Please reconsider!

Sincerely,


Glenna Cram
Chet Cram

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

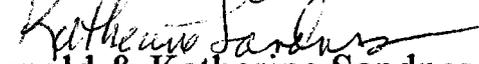
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We reside in Sun City West, Arizona and are not pleased with the rate increase requested by AZ/AM Water. We are retired and with the cost of living forever increasing, we will find it very difficult to pay an increase of 79.96% in water rates. We have to budget for the future and believe AZ/AM Water can do a better job of budgeting than just slap a 500% increase in operating income.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and we are sure by all of the residents in Sun City West.

Sincerely



Arnold & Katherine Sandness
12406 W Sonnet Dr
Sun City West, AZ 85375

February 11,2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West and are disgusted by the ridiculous high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,

Pete and Marilyn Arndt
21615 N. 153rd Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My wife and I live in Sun City West, Arizona and are outraged at the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. Arizona American Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Charles S. Herndon
13003 W. Wildwood Drive
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

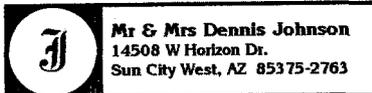
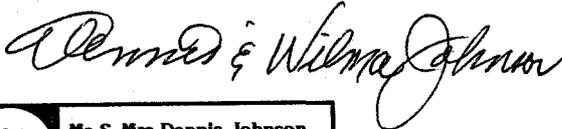
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and we are appalled by the ridiculously high rate increase requested by the AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in Water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all the residents of Sun City West.

Sincerely



**Jacquelyn A. Norris
15601 Futura Dr
Sun City West, AZ 85375-6547**

February 11, 2009

Arizona Corporation Commission
1200 W. Washington Street
Room 1
Phoenix, AZ 85007

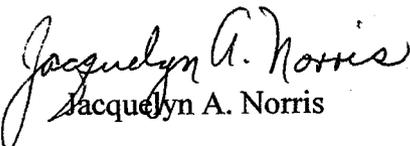
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I have lived in Sun City West, Arizona for 15 years and am appalled by the ridiculously high rate increase of 79.96% in water rates requested by AZ/AM Water. I do understand that business operations need financial backing but this 79.6% increase that they are requesting is not reasonable! AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess.

Please protect us by drastically slashing the rate increase you allow.

Sincerely,


Jacquelyn A. Norris

Alan M. & Roberta L. Nicolay
14603 W Sentinel Drive
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

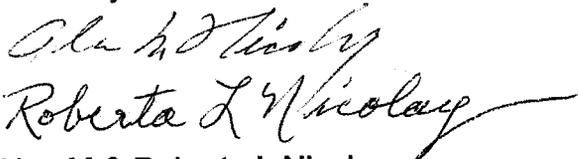
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled & disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely

Handwritten signatures of Alan M. Nicolay and Roberta L. Nicolay. The signature of Alan M. Nicolay is written in cursive and is positioned above the signature of Roberta L. Nicolay, which is also in cursive and includes a long horizontal flourish.

Alan M & Roberta L Nicolay

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

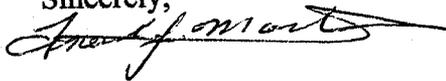
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by Arizona American Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we, and the entire country, are in a financial mess. Your assistance will be greatly appreciated by us, and by all of the residents of Sun City West.

Sincerely,



Phoebe L. Martin

Frank and Phoebe Martin
21625 N. 154th Lane
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

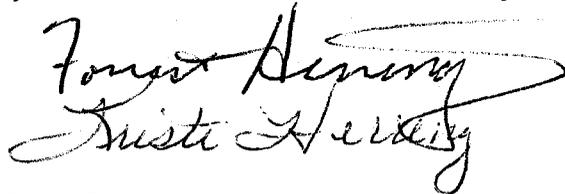
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and certainly do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Handwritten signatures of Forrest Herring and Kristi Herring in cursive script.

Forrest and Kristi Herring
15467 W Ganado Dr.
Sun City West, AZ 85375

Date: 2-9-09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script, appearing to read "John & Dolores Falconbridge". The signature is written in dark ink and is positioned above the typed name.

John & Dolores Falconbridge
22014 N. Mirage Ln.
Sun City West. AZ 85375

Don & Wanda Loseke

22025 N. Desperado Drive
Sun City West, Az. 85375
623-975-3905
email-dloseke7@yahoo.com

Arizona Corporation Commission
1200 W. Washington St.
Room 1
Phoenix, Az. 85007
Re: Docket #SW-01303A-08-0227

Sirs:

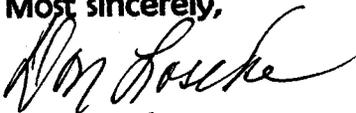
This is regarding the proposed increase in water rates by Arizona American Water. They have proposed a 79.76% increase in their rates for this area. How they arrived at this figure is not known to us, but if that kind of increase is needed they need new management or should consider selling the operation.

If I was a member of the Arizona Corporation Commission and this request came before me I would totally reject the proposal, and tell them to go back and come up with something realistic. In view of the current economic conditions we feel that no increase is in order at this time. Just a little over a year ago they raised our rates approximately \$8.00 per month to help pay for new equipment they had installed. Now they come back and want another increase but they don't really explain what it is for other than to give them more profit. They just need to do as everyone else, suck it up and make the best of what you have.

We sincerely hope you will see that this is just a ploy to feather their nest at the expense of many others.

Please deny this rate increase in any form.

Most sincerely,


Don Loseke


Wanda Loseke

February 10, 2009

Arizona Corporation Commission
1200 W Washington St. Room 1
Phoenix, AZ 85007

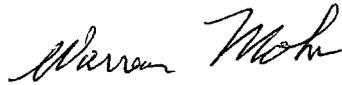
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are shocked by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Warren and Edna Mohr
15719 W White Horse Drive
Sun City West, AZ 85375-6656

**Mr. & Mrs. Ben E. Jackson
13231 W. Kodiak Dr.
Sun City West, Arizona 85375
623-584-3690**

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

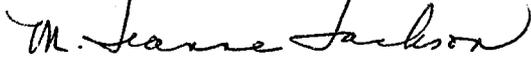
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Mr. & Mrs. Ben E. Jackson
13231 W. Kodiak Dr.
Sun City West, AZ 85375
623-584-3690

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the exurbanite, ridiculously high rate increase requested by AZ/AM Water. We are maxed out financially, and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when the entire country, not just Sun City West is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents on Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "James and Linda Reed". The signature is written in black ink and is positioned above the typed name and address.

James and Linda Reed
13722 W. Terra Vista Dr.
Sun City West, AZ 85375

Mr. Parker Fredricks
13211 Harwood Dr
Sun City West, AZ 85375

Street Address

13211 Harwood Drive

(Name(s))

Judith and Parker Fredricks

Sincerely,

We live in Sun City West, Arizona, and are disgusted by the ridiculously high rate increase requested by Arizona American Water Company. We are retired, live on a fixed income and do not have any extra income to pay an increase of 79.96% in our water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water Company to have. Arizona American Water Company is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Dear Commissioners:

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Arizona Corporations Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

February 10, 2009

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled at the ridiculously high rate increase requested by Arizona American Water. I am retired on a fixed income and cannot afford to pay an increase of 79.96% in water rates.

Please protect me and other retirees by drastically reducing the rate increase you grant AZ/AM Water. Arizona American Water is asking for a 500% increase in operating income at a time when the entire country is in a financial quagmire. Your careful consideration will be greatly appreciated by all of us residents in Sun City West.

Sincerely,



Sherrill Wollam
12831 W. Maplewood Dr.
Sun City West, AZ 85375

Date February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

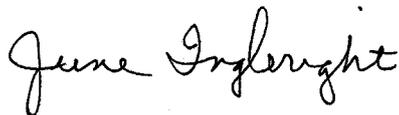
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and I am appalled, sickened, disgusted, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



June Ingleright
13814 Pecos Lane
Sun City West, AZ 85375

Date: 2-10-09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and I am very upset by the ridiculously high rate increase requested by AZ/AM Water. I am a widow, retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Blanka Schuster
15620 W. Sentinel Dr.
Sun City West, AZ 85375-6673



**C. GARY AND SHARON ANDERSON
15522 WEST FUTURA DRIVE
SUN CITY WEST, AZ 85375**

February 10, 2009

**Arizona Corporation Commission
1200 West Washington Street, Room 1
Phoenix, AZ 85007**

DOCKET NO. W-01303A-08-0227 AND SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona, and are appalled, sickened and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water. AZ/AM Water is asking for a 500% increase in operating income at a time when we, and the entire country, are in a financial crisis. Your assistance will be greatly appreciated by all the residents in Sun City West.

Sincerely,


C. Gary and Sharon G. Anderson

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

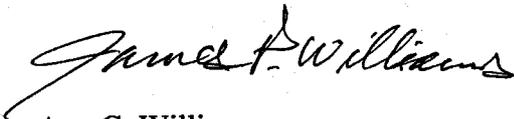
1. Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

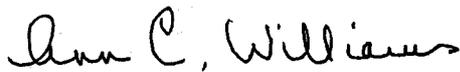
We live in Sun City Grand, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City Grand.

James P. Williams



Ann C. Williams



16464 W Una Noche Ct.
Surprise, AZ 85374

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and to pay an increase of 79.96% in water rates would be a very big hit for our budget.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. . AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in financial stress. Your assistance will be greatly appreciated by us and all of the residents of Sun City West.

Sincerely

Larry Bell
Cheryl Bell

Larry & Cheryl Bell
22511 Via De La Caballa
Sun City West, Arizona 85375

2/11/09



Phyllis Osborne
15840 W Falcon Ridge Dr
Sun City West, AZ 85375-6686

Arizona Corporation Commission

1200 W. Washington St. Room 1

Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-0130
3A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AW Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slash the rate increase you allow AZ/AW water to have. AZ/AW Water is asking for a 50% increase in operating income at a time when we and the entire county is in a financial mess. Your assistance will be greatly appreciated by us and all of Sun City West.

Sincerely, Charles & Phyllis Osb
15840 Falcon Ridge Dr.
Sun City West, AZ 85375-6686

2/10/09

Arizona Corporation Commission
1200 W Washington St. Room 1
Phoenix, Az. 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired, on a fixed income, and do not have any extra income to pay any increase in water rates.

Az/Am water is asking for an enormous increase in operating income at a time when the entire country and we are in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,

Donald & Iva Robinson
14223 W Desert Glen Dr
Sun City West Az, 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners;

We live in Sun City West Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM water. We are retired and on a fixed income and do not have any extra income to pay an increase of 70.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM water to have. AZ/AM water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West. Thank you very much.

A handwritten signature in cursive script that reads "Mr. & Mrs. Garman Sowers". The signature is written in dark ink and is positioned above the typed name and address.

Mr. And Mrs. Garman Sowers
14408 W. Heritage Drive
Sun City West, Arizona 85375

14681 W. Yosemite Drive
Sun City West, AZ 85375
February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

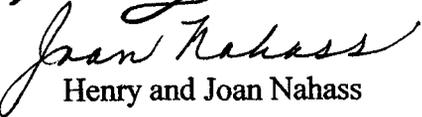
Dear Commissioners:

We live in Sun City West, Arizona and are absolutely appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on fixed incomes and do not have any extra income to pay an increase of 79.96% in water rates!

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. They are asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Thank you.

Sincerely,



Henry and Joan Nahass

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room I
Phoenix, AZ. 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by Arizona American Water. We are retired and live on a fixed income which does not allow extra money to pay an increase of 79.6% in water rates. We do not have grass and are careful to conserve our water usage.

Please do your part to protect us by cutting the rate increase you allow to AZ/Am Water. This business is asking for a 500% increase in their operating income at a time when we are all of the people in the country are in financial trouble through no fault of our own. Your assistance will be greatly appreciated by all of the Sun City West residents.

Sincerely,

A handwritten signature in cursive script that reads "James and Nan Hoffman".

James and Nan Hoffman
13415 W. Stardust Blvd.
Sun City West, AZ. 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are amazed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and **DO NOT** have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Stephen & Tamara Hillman

Sun City West, AZ. 85375

hillmanst@yahoo.com

Handwritten signatures of Stephen and Tamara Hillman in black ink.

Mr & Mrs Stephen Hillman
13310 W Castle Rock Dr
Sun City West AZ 85375-4806

19039 N. 134th Drive
Sun City West, AZ 85375

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 & SW-01303A-08-2007

Dear Commissioners:

As a resident of Sun City West, Arizona we are shocked at the high rate of increase the AZ/AM Water has requested.

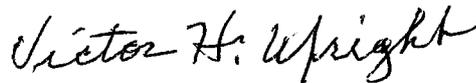
How can AZ/AM Water ask for a 500% increase for operating income at this time? How can customers afford an increase of 79.96% in water rates? Many residents will not be able to afford the increases.

Water is a valuable and needed resource to our community, we need to promote Conservation of this resource. We need to use newer techniques to help families use water wisely. We need to give discounts to families, cities and communities that promote conservation of water in their homes and communities. Promoting Xero landscaping and artificial grass will improve the water consumption for the Valley.

We would hope that the Commission would consider the "big picture" of water in the Valley. Moderate rates and promotion of conservation of our natural resource is essential to this Valley.

Thank you for assistance.

Sincerely,



Nancy Wright
Victor Wright

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Malcolm J. Fraser
Rose-Marie E. Fraser
14409 W. Via Tercero
Sun City West, AZ 85375



January 11th, 2009

Arizona Corporation Commission
1200 W. Washington Street
Room 1
Phoenix AZ 85007

Docket No. W-01303A-08-0227 4
SW-0130A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona, and are extremely displeased by the mindbogglingly high rate increase requested by AZ/AM Water.

We are retired, on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. This water company is asking for a 500% increase in operating income at a time when we and the entire country is in a

financial predicament. Your assistance will be greatly appreciated by us and all the residents of Sun City West.

Yours sincerely,

Dwayne Barnard

D Barnard.

14203 White Rock Drive
Sun City West 85375

David & Diane Barnard
14203 W. White Rock Drive
Sun City West
AZ 85375

February 10, 2009

*Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix Az. 85007*

Docket No. W-01303A-8-0227 and W-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona. I'm depressed and experiencing anxiety attacks which are caused by the unfair high rate increase requested by Arizona American Water Company. I am retired and living on a fixed income. This increase could very well put me in a position where I have to choose weather I can buy my mediations and proper food or buy water.

The people have given you the trust of protecting them form the greed displayed by Arizona America Water Company. I respectfully request that you reject the total Arizona American Water Company rate increase and that you instruct then to submit a new plan

Sincerely

William T Springman
William T. Spingman

*Bill & Johanna Springman
14019 W Yosemite Ct.
Sun City West Az. 85375*

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am stunned by the rate increase requested by Arizona/American Water. I have lived here for just three and a half years and this is the second or third major rate increase proposed in that short time.

The one letter sent by Az/Am Water notifying rate payers of the proposed increase rate did not explain the need. The one meeting they had in the community was a fiasco which again did not explain the need for the increase. Both the letter and meeting offered only generic platitudes – no information on details to justify the need.

I oppose any increase that can not be fully explained to customers. If I understood the need for the increase, perhaps I would support it. But without clear, rational explanation, I must oppose it and I hope you will too.

I question the rate increase for the following reasons.

- If they can not clearly explain the reasons for the rate increase, they probably don't have a handle on it.
- During the last rate increase, there was no notice of this soon to follow major increase. What are their long range plans/alternatives?
- This proposal does not include a planning horizon. Will the company be back next year with another rate change? Or, the next year. This proposal needs to be put into a future context.
- It also appears they have altered how to charge for the arsenic removal process they completed a couple years ago. Without more information, it is not clear if this change is of benefit to the customers, the company, neither or both.

On the surface it appears (and was confirmed to us in the meeting) the water company has proposed an increase larger than justified because they know you will limit it. Excuse me; that is no justification.

Please consider these comments when you evaluate the proposal.

Sincerely,

A handwritten signature in black ink, appearing to read "Linda Krugel". The signature is fluid and cursive, with the first name "Linda" being more prominent than the last name "Krugel".

Linda Krugel
12802 W Gable Hill Dr
Sun City West, AZ 85375

623-322-3898

ljk

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and despite what is often said, not everyone living here has lots of money. I am a board member of the Community Fund of Sun City West. This organization was formed in 1985 by far-sighted members of our community knowing that many of our residents would loose income, have many many health care problems that their once adequate income could not be covered with the future costs of care and generally out-live their income. This has become the case for many of our residents. The Community Fund has helped hundreds of our residents to just stay in their homes and be able to put food on the table. I am writing because of these people who are not "making it" now and will find it impossible to pay their water bill if such an increase of 79.96% is put into place. What does one do without water??

It seems appalling to me that any increase of nearly 80% would ever be justified. How have you been able to operate now if you are loosing to the "tune" of 80% with the current rates? How can any company justify such an increase, especially with our country in such dire straights. I ask that you realize what you are asking of your customers, especially many that have their water bills paid by our Fund now. Your assistance in reviewing this matter will be greatly appreciated by everyone in Sun City West.

Sincerely, *Martha B Garth*

Martha B. Garth
14124 W. Wagon Wheel Dr.
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and certainly do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Shirley May
Lester May

Lester and Shirley May
13248 W Ballad Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

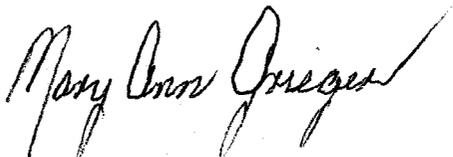
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Mary Ann Grieger". The signature is written in black ink and is positioned above the typed name and address.

Mary Ann Grieger
12719 W. Keystone Dr.
Sun City West, AZ 85375

**Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ. 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

Feb.12th.09

I am a resident of SCW, AZ. and have been advised that our water supplier, AZ American Water, has applied for an excessive (+79%) increase in our water rates. We feel someone should be watching over and protecting us from these efforts. Most of us here are on fixed incomes and have to omit something in our lives, like a meal a day, to cover necessities like water.

With the economy as it is today, the slow down in new construction, people leaving the area, = less demand for water, and that raising prices to those that have to stay is taking advantage.

The HOA associations will certainly get on the bandwagon and make the matter worse than it is. Thinking of more things to spend for is the norm and this is no secret.

Your assistance, like getting this request reviewed and reasonably reduced will be a matter appreciated by all of us living here.

Sincerely,



**Joseph T. Grande (age 83)
21818 N. Maya Ct.
SCW, AZ. 85375**

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

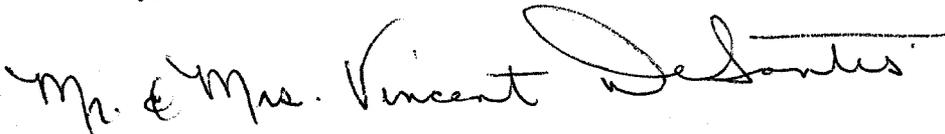
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are shocked by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Mr. & Mrs. Vincent DeSantis". The signature is written in dark ink and is positioned above the typed name.

Mr. and Mrs. Vincent DeSantis
13423 W. Prospect Drive
Sun City West, AZ 85375

Gary Roady
14022 W Ravenswood Ct.
Sun City West, AZ

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

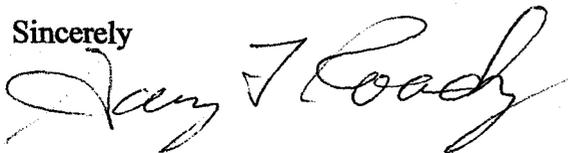
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance, which is desperately needed, will be greatly appreciated by all of the residents in Sun City West.

Sincerely



Gary F Roady
14022 West Ravenswood Ct.
Sun City West, AZ
85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We have lived in Sun City West, Arizona, for 17 years, and I have never felt compelled to complain about anything before. But I am truly upset to think that ANY company can inflict such a hardship on a retirement community as is proposed by the AZ/AM Water Company. At a time when we seniors are worried about meeting the expenses we already have because of the loss of our retirement income, an astronomical increase in water rates should truly be avoided.

Please help us by renegotiating the amount of increase that AZ/AM Water is permitted to charge. We appreciate the importance of the Water Company in our lives. Please encourage them to make gradual improvements over time and to operate more efficiently. We just want to be sure that everyone will be ABLE to pay their bill.

Sincerely



Bette and Robert Knuppel
12346 W. Cougar Drive,
Sun City West, AZ, 85375

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am very upset by the outrageously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when individuals and the entire country are in a financial mess. Your reasonable response will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



Mary Flint
13436 West Desert Glen Drive
Sun City West, AZ 85375

2/10/2009

Nancy Bonniwell
14010 Ravenswood Ct.
Sun City West, AZ

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance, which is desperately needed, will be greatly appreciated by all of the residents in Sun City West.

Sincerely



Nancy Bonniwell
14010 West Ravenswood Ct.
Sun City West, AZ
85375

ED AND MARCIA SROCZYNSKI

626 Freedom Way
Shorewood, IL 60404-7005

17802 N. 125th Drive
Sun City West, AZ 85375

815/744-5322 and Fax

eds17802@msn.com
mars17802@msn.com

eds17802@aol.com

February 9, 2009

Arizona Corporation Commission

Gentlemen:

We have a home in Sun City West, AZ and are appalled at the ridiculously high rate increased requested by AZ/AM Water.

We are on a fixed income and do not have any extra income to pay an increase of 79.9% in water rates.

Please protect us by slashing the rate increase requested by AZ/AM Water.

If such an increase is allowed, we will have to pull up all our landscaping because we could not afford to water our plants and trees. Not to mention probably selling our house and leaving AZ.


Thank you, Ed Sroczyński

Fax:

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St. , Room 1
Phoenix, AZ 85007

Docket No. W-01303A and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have .AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents of Sun City West.

Sincerely,



Joseph Tolerico, Jr. & Gail E. Tolerico
20034 N.146th. Drive
Sun City West, AZ 85375

**Homer E. Willard, Jr.
Virginia V. Willard
15170 West Gunsight Drive
Sun City West, Arizona 85375**

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Subject: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled at the ridiculously high rate increase requested by Arizona American Water. We are retired and on a limited income. We do not have the extra income to pay an increase of 79.9 percent in water rates.

Please protect us by drastically slashing the rate increase, which you allow Arizona American Water to have. The company is asking for what appears to be about a 500 percent increase in operating income at a time when we and the entire country are in a financial mess.

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Homer E. Willard, Jr.

Homer E. Willard, Jr.

Virginia V. Willard

Virginia V. Willard

February 12, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired and live on a fixed income and we do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script that reads "David & Kay Bakke". The ink is dark and the writing is fluid, with a large loop for the 'B' in Bakke.

David & Kay Bakke

12618 W Gable Hill Drive

Sun City West AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

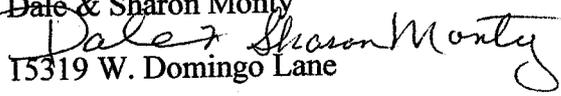
Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Dale & Sharon Monty


15319 W. Domingo Lane

Sun City West, Az.85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington ST. Room 1
Phoenix, AZ 85007

Docket No. W-01303-08-0227 and SW-01303A-08-2007

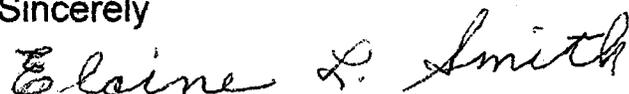
Dear Commissioners,

My name is Elaine Smith, I am a widow, I live in Sun City West, AZ., I live on a fixed income and I am appalled at the high rate increase of 79.96 percent requested by AZ/AM Water.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. They are asking for a 500 percent increase in operating income at a time when I and our entire country is in a financial mess.

Your assistance will be greatly appreciated by me and all the residents of Sun City West.

Sincerely

A handwritten signature in cursive script that reads "Elaine L. Smith".

Elaine L. Smith
13214 W. La Terraza Dr. Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when not only us but the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Handwritten signatures of Sylvia Henderson and Brian Henderson. The signature for Sylvia Henderson is written in a cursive style, and the signature for Brian Henderson is also in cursive, appearing below the first signature.

Brian & Sylvia Henderson
14226 W. Via Manana
Sun City West, AZ 85375

**HAROLD AND JANET REED
P.O. BOX 5342
SUN CITY WEST, AZ 85376**

February 10, 2009

**Arizona Corporations Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona, and are disgusted by the ridiculously high rate increase requested by Arizona American Water Company. We are retired, live on a fixed income and do not have any extra income to pay an increase of 79.96% in our water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water Company to have. Arizona American Water Company is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Harold & Janet Reed
(Name(s))

13215 W. Hardwood Dr
Street Address

Feb 10, 2009

1. Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

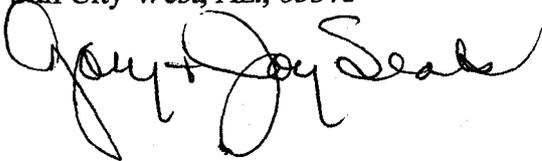
Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Gary & Joy Seals
12926 W. Meeker Blvd.
Sun City West, Az., 85375

A handwritten signature in cursive script that reads "Gary & Joy Seals". The signature is written in dark ink and is positioned below the typed name and address.

15111 W. Sentinel Dr.
Sun City West, AZ 85375
Feb 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

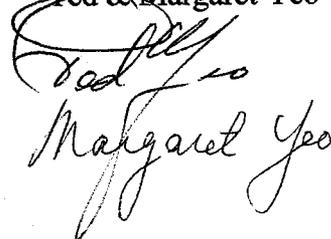
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase in water rates of this magnitude.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a humongous ncrease in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely
Ted & Margaret Yeo

Handwritten signatures of Ted and Margaret Yeo. The signature for Ted is written in a cursive style, and the signature for Margaret is also in cursive, appearing below Ted's signature.

**David and Sidney Franz
13433 W Caribbean Lane, Surprise, AZ 85379
(623) 214-9124**

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

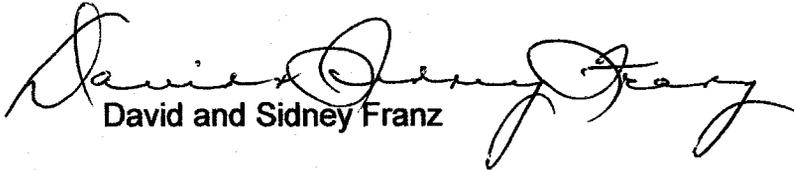
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We have a home at 14820 W Granite Valley Drive, Sun City West, Arizona and are shocked by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,


David and Sidney Franz

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, Arizona 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are most upset by the extremely high rate increase requested by AZ/AM Water. We retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Sandra Howes, M. Cameron Howes
Sandra and Cameron Howes
14115 W. Casa Linda Dr.
Sun City West, Az. 85375

Louis & Mary Rentas
13319 W. Blue Bonnet Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Handwritten signatures of Mary Rentas and Louis G. Rentas in cursive script.

Louis G. Rentas and Mary Rentas
13319 W. Blue Bonnet Drive
Sun City West, AZ 85375

February 10, 2009

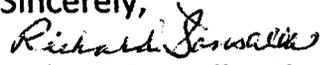
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We the 28 homeowners in the Pebbleview Condominium Association live in Sun City West, Arizona and are frightened by the ridiculously high rate increase requested by AZ/AM Water. We are retired and live on fixed incomes and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Richard Sonsalla, Chairman

Pebbleview Condominium
18602 – 18852 N 130th Ave
Sun City West, AZ 85375

11, 2009

Arizona Corporation Commission

February

1200 W. Washington Street
Room 1
Phoenix, AZ 85007

Dear Commissioners,

I have been a Sun City West resident for 20 years, and would like to know why a 79.96% increase in our water rates is necessary.

Has there been mismanagement in the past that this massive increase is needed now?

Please charge reasonable rates for something we cannot live without.

Thank you for your consideration.

Patricia M. Barclay

Patricia M. Barclay
14017 W. Rico Drive
Sun City West
AZ 85375

623 214 1587

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Dianne A. Phelps". The signature is written in black ink and is positioned below the word "Sincerely,".

Dianne A. Phelps
13357 W. Desert Glen Dr.
Sun City West, AZ 85375

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are homeowners in Sun City West, Arizona and we are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. Our retirement funds have been hit hard by the economic downturn. We feel an increase of this kind would have us making drastic decisions regarding our buying capabilities.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Paul & Janet Morrison

February 10, 2009

Address: 13555 W. Ballad Dr.

Sun City West, AZ 85375

To: _____
 Cc: _____
 Bcc: _____
Subject: _____

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

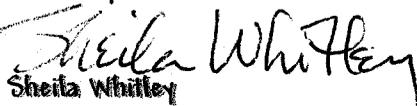
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 19.96% in water rates.

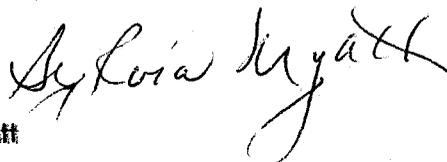
Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial crisis. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Sheila Whitley
14106 West Via Tercero
Sun City West, AZ 85375

Sylvia Myatt



2/10/2009

02/10/2009

Arizona Corporation Commission
1260 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am floored by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not extra income to pay an increase of 79.96% in water rates and many of my senior friends do not have it either.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Ruth W. Goldstein

Ruth W. Goldstein
21617 N. 152nd Drive
Sun City West, AZ 85375

February 10.2009

Arizona Corporation Commission
1200 W. Washington Street Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously HIGH RATE INCREASE requested by AZAM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% inwater rates.

PLEASE PROTECT US by drastically slashing the rate increase you allow AZAM Water to have.

AZAM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial crisis.

Your assistance in this matter will be greatly appreciated by us and all of the residents in Sun City West.

Looking Forward to your assistance in this matter,

Sincerely,

Mr and Mrs Milo J. Plant
14915 W. Antelope Drive
Sun City West, AZ 85375

Phone: 623-584-0684

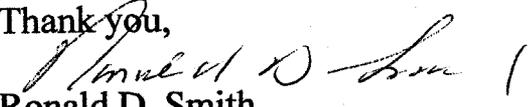
Arizona Corporation Commission
1200 W. Washington Street
Room 1
Phoenix, Arizona 85007

Too Whom It may Concern:

Regarding Arizona Americans Water request for a large rate hike, Docket
#SW-01303A-08-0227.

I am a senior citizen and wish to express my concern regarding the size of
this increase. I am very much opposed to a large increase and hope you will
turn it down or lower it as you see fit.

Thank you,


Ronald D. Smith

184w38 Conquistador Drive
Sun City West, Az. 85375

PAUL A. & MARY T. FREID
12311 FOXFIRE DRIVE
SUN CITY WEST, AZ
85375-5125

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

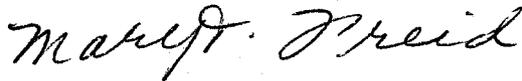
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Gentlemen,

We live in Sun City West, Arizona, and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra money to pay an increase of almost 80% in water rates.

Please protect us by drastically slashing the rate increase you are allowing AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,



Paul A Freid and Mary T Freid

February 11, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

As a resident and property owner and real estate agent in Sun City West, I can and will attest to the arbitrary nature with which Arizona American Water charges property owners. Usage is not the primary determinant of one's billing charge. This can easily be proven by the fact that many homes are vacant and still charged the same or more than occupied dwellings. There are times absentee owners are charged several times the monthly average by the company, hundreds of dollars in a single month. When the customer complains, the company's position is that their water meter reading trumps any other explanation, even if no usage by the customer can be verified and no leaks were found. They will offer to re-read the meter and then make a small adjustment to the overcharge. Rather than take on this big company, most people just pay it.

Now Arizona American Water is requesting an 80 percent rate increase. What would they "need" if they were only charging customers for the water we actually use, 200%? No doubt the cost of doing this business is going up due to water supply and distribution, but is mismanagement or worse also to blame?

Is part of your responsibility as commissioners to address the way in which customers are treated and charged by this company? Please help us know the truth. We all need water, and if the cost is more, the cost is more. It seems to me, however, that if we are currently not being charged by the amount of water we actually use, and if decreased volume would affect the rate, which it should, that the argument to increase rates based on volume of usage is dishonest and unfair. And, if they argue the volume is accurate, but their charges are being spread over consumers to average the cost burden, that is fraud.

Sincerely,



Philip Alfonsi
19815 N 129th AVE
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket Nos. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West. A cursory review of my water bills shows that I already pay more than twice the monthly amount that I paid just a very few years ago. I am retired on a fixed income and do not have extra dollars to pay an increase of the 79% in water rates that I am seeing in the local newspapers.

Please help protect the retirees by closely scrutinizing the rate increase that you allow AZ/Am Water to receive. AZ/Am is asking for a 5-fold increase in operating income at a time when the entire country is in a financial bind. Your assistance will be greatly appreciated by my wife and I and all of the residents of Sun City West.

Sincerely,



Barry Terlazzo
14606 W. Antelope Drive
Sun City West, AZ 85375

Phone: (623) 546-0770

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

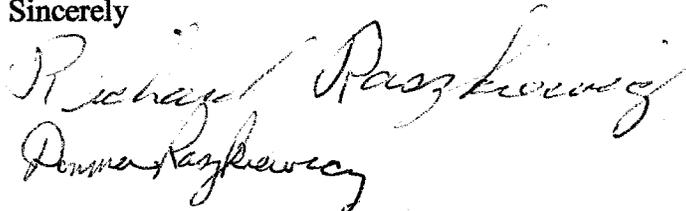
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We retired to Arizona on a fixed income and an increase of 79.96% in water rates would create yet another undue hardship on Arizona's Seniors.

AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in financial distress. Please protect us by drastically slashing the rate increase you allow. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Handwritten signatures of Richard and Donna Raszkiewicz. The signature of Richard is written in a cursive style, and the signature of Donna is written below it in a similar style.

Mr. & Mrs. Richard Raszkiewicz
20423 N. Skylark Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

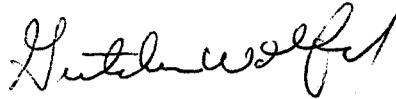
Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely





Donald & Gretchen Wolford
19019 N. Camino Del Sol
Sun City West, Az 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

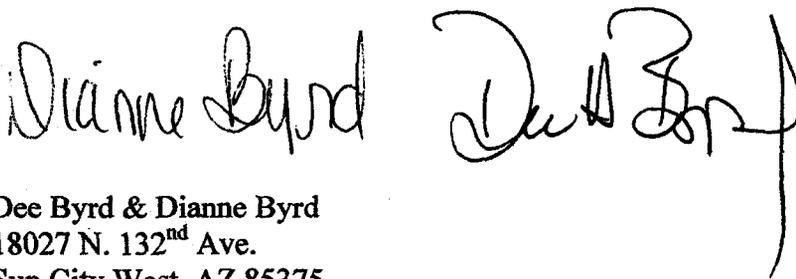
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired, on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. It is hard enough to to pay the increase in price of gas, heating and food without the additional burden of such a large increase in the cost of water.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Dee Byrd & Dianne Byrd
18027 N. 132nd Ave.
Sun City West, AZ 85375

Date: Feb. 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

Joan Andrey

JOAN ANDREY

22612 N. DUSTY TR. BLVD.

SUN CITY WEST, AZ. 85375-2009

Joan Andrey
22612 N Dusty Trail Blvd
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled and sickened by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Gary and Louise Chickering
15614 W Sky Hawk Drive
Sun City West, AZ 85375

Handwritten signatures of Gary and Louise Chickering. The signature for Gary is written in a cursive style, and the signature for Louise is written in a similar cursive style below it.

12733 W. Shadow Hills Dr.
Sun City West, AZ. 85375-4654
February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ. 85007

Docket No. W-01303A-08-0227 & SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West and am very disgusted by the terribly high rate increase requested by AZ/AM Water. I am a retired person on a fixed income and certainly do not have extra income to pay an increase of 70.6% in water rates.

Please protect us by drastically cutting the rate increase you will allow AZ/AM to have. AZ/AM Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will certainly be appreciated by me and all residents of Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Joan Cosson".

Joan Cosson

February 11, 2009

Arizona Corporation Commission
1200 West Washington St., Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303-A08-0227 and No. SW-01303A-08-2007

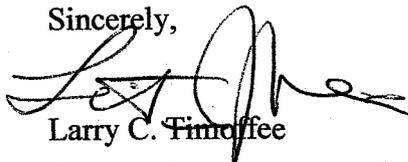
Dear Commissioners:

We are residents of Sun City West which is a retirement community where we, and other residents, are on a fixed income. We are appalled by the ridiculously huge water rate increase of 79.96 % requested by AZ/Am Water.

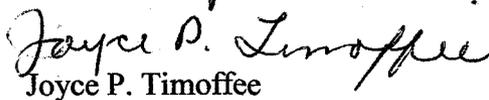
Please protect us from this unjustified increase, especially when the whole country is in financial difficulties.

Your assistance will be appreciated by us and all of the Sun City West residents.

Sincerely,



Larry C. Timoffee



Joyce P. Timoffee

2006 North 124 Drive
Sun City West
AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

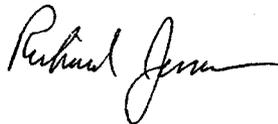
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

As residents of Sun City West, we are astonished by the rate increase requested by AZ/AM Water. An increase of 79.96% in water rates is totally unreasonable.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country are in a financial meltdown. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Richard and Glenda Jessen
22311 N Desperado Dr
Sun City West, AZ 85375

22413 N. Via de La Caballa
Sun City West, AZ 85375
February 11, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

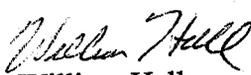
Dear Commissioners:

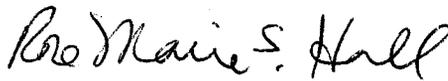
We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we can ill afford it and the entire country is in a financial mess.

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely yours,


William Hall


Rose Hall

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled and disgusted by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



Rae Nicholson
13202 W. Castlebar Drive
Sun City West, AZ 85375

9 February 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Dear Commissioners,

We live in Sun City West, Arizona and are very concerned by the extreme high rate increase requested by AZ/AM Water. We are retired on a fixed income and find this increase to be a real strain on our monthly expenditures.

Please protect us by drastically cutting the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your consideration will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,



William G. Hohneck and Christine T. Hohneck
12426 West Firebird Dr.
Sun City West, AZ 85375-1929

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am sickened by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Lois Becker
21816 N. Inca Court
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and certainly do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Jack Eggleston". The signature is written in black ink and is positioned to the right of the typed name.

Jack Eggleston
13615 W Robertson Dr.
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

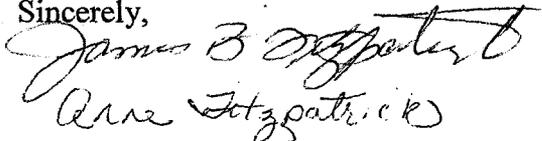
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and certainly do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



James and Anne Fitzpatrick
13734 W Via Tercero
Sun City West, AZ 85375

Date 2-9-09

Arizona Corporation Commission

1200 W. Washington St., Room 1

Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

William & Iris Jones

15006 W. Buttonwood Dr.

Sun City West., Az. 85375

Arizona Corporation Commission
1200 W Washington Street Room 1
Phoenix, Arizona 85007

February 10, 2009

Subject: Arizona/American Water Request For Rate Increase

Reference: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We have lived in Sun City West, AZ, for over 16 years. My wife will be 80 years old in March 2009 and I will be 82 years old in April 2009. On April 9 of this year we hopefully will be able to celebrate 60 years of married life. We live on our Goodyear Pension check and Social Security benefits.

We just heard that Arizona/American Water is seeking a 79.96% increase in water rates for Sun City West residents. This is an astronomical increase in rates which Arizona/American Water is asking for the Commissioners to approve, particularly at this time of economic crisis that faces residents like us trying to live on a fixed income; and, in our opinion is totally unacceptable.

We appeal to the Commissioners responsible for approving this rate increase to drastically reduce the rate which Arizona/American Water is requesting. We are placing our confidence in you and relying on you to do the right thing to protect us and the other residents of Sun City West. We will sincerely appreciate your efforts.

Respectfully Submitted,



Norine L and Dale W Jenkins

15105 W. Heritage Drive

Sun City West, Arizona 85375-6619

13206 W. Beechwood Drive
Sun City West, AZ 85375-3262

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates!

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial crisis. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Very truly yours,

William G. and Ruth C. Sager

William G. and Ruth C. Sager

RSB

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and certainly do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Tom and Joan Fitzpatrick
14747 W Las Brizas Ln.
Sun City West, AZ 85375

Tom & Joan Fitzpatrick

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Feb. 10, 2009

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am are appalled,
by the ridiculously high rate increase requested by AZ/AM Water. We
are retired on a fixed income and do not have any extra income to pay
an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you
allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase
in operating income at a time when We and the entire country is in
a financial mess. Your assistance will be greatly appreciated by
us and all of the residents in Sun City West.

Sincerely,



William & Joan Armstrong

William Armstrong
14331 W. Colt Ln.
Sun City West, AZ 85375

12939 West Crystal Lake Drive
Sun City West, Arizona 85375

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, Arizona 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West, Arizona, and am shocked by the ridiculously high rate increase requested by AZ/AM Water. Facing a 79.96% increase in water rates would be difficult for most every person to pay, especially those on fixed incomes.

Please protect us by drastically slashing the rate increase you permit AZ/AM Water to receive. This company asking for a 500% increase in operating income at this time in our country's economic crisis is wrong.

Your most thoughtful consideration to curtail such a high increase will be greatly appreciated.

Thank you,



Betty Conry

February 11,2009

Arizona Corporation Commission
1200 W. Washington St.,Room 1
Phoenix, AZ.85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Richard and Margaret Barrett
13146 W. Castlebar Dr.
Sun City West, AZ. 85375

Rich & Margaret Barrett
13146 W. Castlebar Dr.
Sun City West, AZ. 85375

February 9, 2009

Arizona Corporation Commission
1200 Washington St. Room 1
Phoenix, AZ 85007

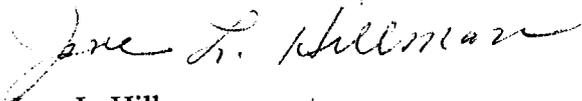
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/ AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all the residents in Sun City West.

Sincerely,



Jane L. Hillman
13114 W. Blue Bonnet Dr.
Sun City West, AZ 85375-22537

HAROLD L. KUHN
13534 W. Oxbow Drive
Sun City West, AZ 85375
H) 623-266-3931

February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

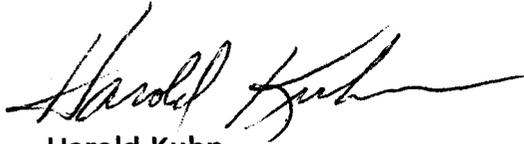
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by Arizona American Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. Arizona American Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,


Harold Kuhn

To: Villas @ Yuma Meadows Home owners (or renters if you pay the water bill, otherwise, please pass this on to the owner).

From concerned neighbors: Cathy Haring & Nita Williams.

If you are concerned about the rate increase by Far West Water & Sewer, please write to the Commission OR cut on the dotted line below, add your signature, address and mail the letter to the AZ Corporation Commission. If you are interested in going to the public comment meeting on March 5, 2009, call Nita Williams at 928-342-8387. My address: 10689 E. 34th Street

.....

February 14, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington Street
Phoenix, AZ 85007

Re: Far West Water & Sewer Rate Increase

I am writing to strongly protest the sewer rate increase currently being requested by Far West Water & Sewer Company in Yuma, Arizona. This is outrageous. How can you even begin to seriously entertain allowing an almost 215% increase. The area that will be impacted by this request increase is home to a large number of senior citizens on a fixed income (whose annual COLA increases over 15 years would not even come close to the 214.5% increase they are requesting), military and other working families who are already financially pressed. If Far West Water & Sewer cannot keep up with expanding services without increasing rates to long existing customers then they need to stop expanding or find another source of funding. Perhaps they need to take a hard look at what they pay their CEOs and owners then go on a diet just like the rest of us.

You keep allowing APS to increase their rates until it is all we can do to keep up and now all the other utilities want an even bigger piece of the pie. Enough already. Stop this madness.

I AM ONE ON A FIXED INCOME. MY YEARLY COLA
DOESN'T COVER MY HEALTH PREMIUM INCREASES.
AND THEY WANT THIS

David L. Ogden

DAVID L. OGDEN
11421 KINGMAN AVE
YUMA, AZ 85365

Date

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Edwin J. Last



Mr. Edwin J. Last
22616 N Dusty Tr. Blvd.
Sun City West AZ 85375-2009

Feb. 8, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Ken & Darlene Neuffer
21617 157th Drive
Sun City West, AZ 85375

JOSEPH E DONOHUE
21209 N AURORA DR
SUN CITY WEST AZ 85375

ARIZONA CORPORATION COMMISSION
1200 W WASHINGTON ST ROOM 1
PHOENIX AZ 85007

DOCKET NO W-01303A-08-0227 & SW-01303A-08-2007

DEAR SIRs

WE LIVE IN SUN CITY WEST AZ COMMUNITY. WE HAVE RECEIVED AN E-MAIL FROM PORA OF A PROPOSED WATER INCREASE. THE RATE OF INCREASE OF 79.96% THIS A HUGE INCREASE

THE RESIDENTIAL UTILITY CONSUMER OFFICE (RUCO) OUR "PROTECTOR" HAS
[REDACTED]!!
THE INCREASE TO THE SUN CITY WEST WATER DISTRICT.

NO DOUBT ARIZONA AMERICAN WATER IS IN FINANCIAL TROUBLE, BUT WHY?? THE COMPANY HAS PROBABLY BEEN MISMANAGED AND SHOULD DO SOME INTERNAL IMPROVEMENTS IN ITS OPERATION. RUCO HAS NOT PROTECTED THE CONSUMER.

REAL-ESTATE PRICES HAVE GONE DOWN, THE COUNTRY AND WORLD IS IN FINANCIAL CRISIS. WE DO NOT WANT A NECESSARY ELEMENT "WATER" TO BE A SWORD OVER OUR HEADS. WATER WE CHOOSE TO FILTER BECAUSE IT JUST TASTES AWFUL.

WE WOULD APPRECIATE THE AZCC INPUT AND INVESTIGATION OF AZ/AM WATER . WE ALL CARRY ~~OUR~~ LOSSES AS PART OF THE TRYING TIMES ,BUT THIS HAS A FISHY SMELL TO IT.

↑ OUR

SINCERELY

Joseph E. Donohue & Joan P. Donohue 2/11/2009

JOSEPH E DONOHUE JOAN P DONOHUE

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am sickened and appalled by the ridiculously high rate increase requested by AZ/AM Water.

I am retired and a widow on a fixed income and can not pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



Barbara D. Winn
14714 W. Via Montoya
Sun City West, Arizona 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007
Subject: Water Rate Increase

Dear Commissioners:

This letter is to request that you do something to prohibit the exorbitant rate increases being proposed on Sun City West, Arizona.

My husband and I have lived in Sun City West, Arizona the last four years and have already seen a substantial increase in water rates. This new proposed increase requested by AZ/AM Water of 79.96% is absolutely ridiculous. For these people to think that SCW residents can afford such increases is ludicrous!

My husband is still employed, but he has had to take a substantial cut in pay this past year with no hope of an increase to cover additional costs such as this. I am on disability, which is limited and fixed. We do not have the means to cover exorbitant increase in expenses like this. We have already cut back in every area we possibly can – just to survive right now. We've lost practically 50% of what we had saved for retirement due to the stock market and economy. Now this! Something has to be done to stop these increases.

Please – we are begging – do something to protect SCW residents by drastically slashing the rate increase requested by AZ/Am Water.

Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is already in a horrible financial mess. Everyone is cutting back in expenses as much as they can to make ends meet. Az/Am needs to do some serious cutting back also and cut their operating expenses – not increase them.

Your assistance in helping the residents in Sun City West will be greatly appreciated.

Sincerely,



John & Antoinette Brown

13503 W Spring Meadow Dr, Sun City West, AZ 85375

**Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and S @-01303A-08-2007

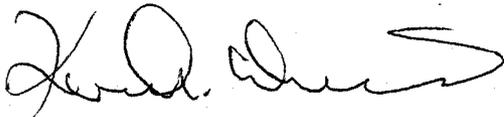
Dear Commissioners,

I live in Sun City West, Arizona and are appalled by the ridiculously high rate increase recently requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. They are asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

**Keith A. Urbain
14804 W. Arzon Way
Sun City West, AZ, 85375**



Georgann and Chris Fennell
12313 West Aurora Drive
Sun City West, AZ 85375
February 11, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are horrified by the ridiculously high rate increase requested by AZ/AM Water. We are retired and on a fixed income and cannot afford to pay an increase of 79.96% (or even 59%) in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income while the entire country is in the middle of a financial meltdown. Such a request is simply absurd. Your assistance will be greatly appreciated by us and all of the residents of Sun City West.

Sincerely,

The image shows two handwritten signatures in black ink. The top signature is 'Georgann Fennell' and the bottom signature is 'Chris Fennell'. Both signatures are written in a cursive, flowing style.

Georgann and Chris Fennell

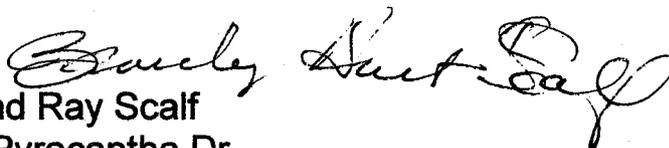
Date February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are sickened and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. How much more do people in offices of control, think the American people can bear? Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely, 
Beverly and Ray Scalf
13611 W Pyracantha Dr.
Sun City West, AZ 86375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

The rate increase of 79.96% in water rates requested by AZ/AM Water is appalling. We in Sun City West are retired, living on fixed incomes and do not have the extra income to pay the 500% increase in operating income asked by AZ/Am .

Your assistance in drastically cutting this rate increase will be greatly appreciated by us and by all residents of Sun City West.

Very truly yours,
Elaine Prendergast
Joseph Prendergast
Joseph & Elaine Prendergast

Elaine Prendergast
22207 N Cheyenne Dr.
Sun City West, AZ 85375

Date 2/9/2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

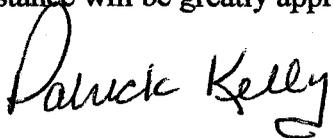
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely



Patrick W. Kelly
14524 W. Robertson Dr.
Sun City West, Az. 85375

Untitled

Date 02/09/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and
SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

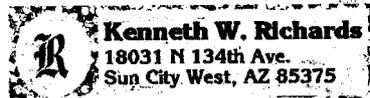
Page 1

Untitled

Sincerely

*Kenneth W Richards
18031 N 134 Ave
Sun City West
AZ 85375*

Ken Rich



W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75959

Date: 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Charlotte L. Calhoun**

Account Name: Charlotte L. Calhoun

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT
Docket No W 01303A-08-0227 / SW 01303A-08-0227

February 09, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Dear Commissioners:

I live in Sun City West, Arizona and am appealed, sickened, disgusted and so angry by the rediculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates..... this is unheard of.

Please protect us by drastically slashing the rate increase you allow ArZ/AM Water to have. AZ/AM is asking for a 500% increase in operating income at a time when I, and the entire country, is in a deep financial mess. Your assistance will be greatly appreciated by me and all the residents of Sun City West.

Sincerely,

Charlotte L. Calhoun
End of Complaint

Utilities' Response:

na
End of Response

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75959

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75893

Date: 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Donna Marie

Taylor

Account Name:

Donna Marie Taylor

Home: (000) 000-0000

Street:

[REDACTED]

Work:

City:

Sun City West

CBR:

State:

AZ

Zip: 85375

is:

Utility Company:

Arizona - American Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)
DOCKET NOS. SW-01303A-08-0227 and W-01303A-08-0227

Received the following correspondence:

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W01303A-08-0227 and SW-01303A-08-0227

Dear Commissioners,

We live in Sun City West, Arizona and are dismayed and shocked by the exorbitant rate increase requested by AZ/AM Water. We are retired and on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. In three years our water bill has tripled with AZ/AM Water.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. At the very least, the increase should be over a 3 or 5 year period. Az/Am Water is asking for 5000% increase in operating income at a time when the county and its citizens are struggling under the weight of corporate over-the top greed.

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,

Donna Marie Taylor
End of Complaint

Utilities' Response:

na
End of Response

Investigator's Comments and Disposition:

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.
End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75893

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 75936 **Date:** 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Raymond P. **Last:** Peer

Account Name: Raymond P. Peer **Home:** (000) 000-0000

Street: [REDACTED] **Work:**

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT
Docket No W 01303A-08-0227 / SW 01303A-08-0227

February 09, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Dear Commissioners:

I live in Sun City West, Arizona and am appealed by the ridiculously high rate increase requested by Arizona American Water Co. I am retired on a fixed income and even an increase of 79.96% in water rates will be a burden.

Please protect me by drastically slashing the rate increase you allow Arizona American Water to have. They are asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all the residents of Sun City West.

Sincerely,

Raymond P. Peer
[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75936

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.
End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75949

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75943

Date: 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jane P.

Kauzlaric

Account Name: Jane P. Kauzlaric

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT
Docket No W 01303A-08-0227 / SW 01303A-08-0227

February 09, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Dear Commissioners:

I live in Sun City West, Arizona and am appealed by the ridiculously high rate increase requested by Arizona American Water Co. I am retired on a fixed income and even an increase of 79.96% in water rates will be a burden.

Please protect me by drastically slashing the rate increase you allow Arizona American Water to have. They are asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all the residents of Sun City West.

Sincerely,

Jane P. Kauzlaric
End of Complaint

Utilities' Response:

na
End of Response

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.
End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75943

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75904

Date: 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** David & Gloria **Last:** Melby

Account Name: David & Gloria Melby

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)
DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W01303A-08-0227 and SW-01303A-08-0227

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow in AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

David & Gloria Melby
[REDACTED]
Sun City West, Az., 85375

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER -DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227. FILE CLOSED.

End of Comments

Date Completed: 2/12/2009

Opinion No. 2009 - 75904
