

SW-02519A-06-0015



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75862

Date: 2/12/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Jill **Last:** Moritz

Account Name: Jill Moritz

Home: [REDACTED]

Street: n/a

Work: (000) 000-0000

City: n/a

CBR: [REDACTED]

State: AZ **Zip:** 00000

is: E-Mail

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****REFERRED FROM CHAIRMAN MAYES' OFFICE*****
Arizona Corporation Commission

DOCKETED

FEB 12 2009

DOCKETED BY [Signature]

RECEIVED
2009 FEB 12 P 3:23
AZ CORP COMMISSION
DOCKET CONTROL

From: Jill Moritz [mailto:[REDACTED]]
Sent: Tuesday, January 20, 2009 9:36 AM
To: Mayes-WebEmail
Subject: Gold Canyon Sewer/Algonquin Power
Importance: High

Dear Ms. Mayes,

I have just been notified that Algonquin seems to be determined to submit yet another appeal regarding the rate increase. I consider this corporate behavior nothing short of customer harassment and unnecessary spending of tax payer funds. This issue has gone far enough.

If this involved a publicly held company and not a captive audience monopoly, Algonquin Power and Gold Canyon Sewer would have no customers left. It is outrageous.

Having run multi-million dollar companies during my career, it was never expected nor did we have the ability to pass on all of our expenses (no matter how mismanaged a business might be) to our customers.

I urge you and the other ACC members to deny any further "hearings" from taking place. They have been given a significant increase. Now it's time to listen to the customer.

Jill Moritz
Gold Canyon, AZ
[REDACTED]

End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

2/12/09 I left a voicemail acknowledging receipt of opinion and that it will become part of the permanent docket and that distribution will be made to Commissioners and Staff members assigned to this matter. I left my name and telephone number if she had any questions. Closed

docket in SW-02519A-06-0015

End of Comments

Date Completed: 2/12/2009

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