

COMMISSIONERS
KRISTIN K. MAYES, Chairman
ORIGINAL
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



0000093670

ARIZONA CORPORATION COMMISSION

February 11, 2009

To: Docket Control

RE: Arizona American Water Company - Customer Comments
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached 271 customer comments in response to the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
FEB 11 2009

DOCKETED BY MM

AZ CORP COMMISSION
DOCKET CONTROL

2009 FEB 11 P 3:42

RECEIVED

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75735 Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Robert W. and Mary McGrath

Account Name: Robert W. and Mary McGrath Home: (000) 000-0000

Street: [REDACTED] Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

February 9,2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ. 85007

Docket No. W-0130A-08-0227 and SW-O1303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired and on a fixed income. We do not have any extra income to pay for an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,

Mr. & Mrs. Robert W. McGrath
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75735

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75736

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jane Last: Young

Account Name: Jane Young

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

FEBRUARY 9,2009

ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON STREET, ROOM 1
PHOENIX,AZ 85007

DOCKET NO. W-01303A-08-0227 & SW-01303A-08-2007

DEAR COMMISSIONERS.

LIVE IN SUN CITY WEST,ARIZONA AND AM APPALLED BY THE RIDICOULOUSLY HIGH RATE INCREASE REQUESTED BY AZ/AM WATER. AM RETIRED ON A FIXED INCOME AND DO NOT HAVE ANY EXTRA INCOME TO PAY AN INCREASE OF 79.96% IN WATER RATES.

PLEASE PROTECT US BY DRASTICALLY SLASHING THE RATE INCREASE YOU ALLOW AZ/AM WATER TO HAVE. AZ/AM WATER IS ASKING FOR 500% INCREASE IN OPERATING INCOME AR A TIME WHEN I AND THE ENTIRE COUNTRY IS IN A FINANCIAL MESS. YOUR ASSISTANCE WILL BE GREATLY APPRECIATED BY ME AND ALL OF THE RESIDENTS OF SUN CITY WEST.

SINCERELY,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

JANE YOUNG
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75736

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75738

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Donald E. Last: Franklin

Account Name: Donald E. Franklin

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Donald E. Franklin
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75738

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75739 **Date:** 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Delman & Marian **Last:** Vosburg

Account Name: Delman & Marian Vosburg **Home:** (000) 000-0000

Street: [REDACTED] **Work:**

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins **Contact Phone:** [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

Dear Commissioners

We live in Sun City West, AZ. and we are appalled by the rediculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay for an increase of 79.96% in water rates

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

Delman & Marian Vosburg
[REDACTED]
Sun City West AZ.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Customer comments entered for the record and with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75739

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75741

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gary Last: Steward

Account Name: Gary Steward

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

February 9,2009

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am shocked by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

Gary Steward
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75741

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sun City West, AZ 85375-4649

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75745

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75746

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

John W. Geyer
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75744

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Edward B. Byerley
Eva M. Byerley

[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75742

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75747

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Charles & Lucille Last: Giannetto

Account Name: Charles & Lucille Giannetto

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

Monday February 9, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 80% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents of Sun City West.

Sincerely,

Charles & Lucille Giannetto
[REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75747

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Gordy and Virginia Gosselin
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75740

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Duane B. Robinson
[REDACTED]

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75763

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75764

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Earl & Gerry Last: Zopf

Account Name: Earl & Gerry Zopf

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

February 9,2009

Arizona Corporation Commission
1200 W. Washington Street
Phoenix,Arizona 85007

Docket No. W-01303A-08-0227 & SW-01 303A-08-2007

Dear Commissioners;

We live in Sun City West and are shocked by the preposterous high rate increase requested by the water company ,we are on social security and a small pension and do not have the money to pay such a costly increase of 80% in monthly water rates.

Please examine their Quote thoroughly and reduce the quote to a reasonable and sensible figure for our retirement community.

Thank's & God Bless you;

Earl & Gerry Zopf
[REDACTED]

Sun City West, Arizona 85375

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75764

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75765

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75766 Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Don & Dorothy Liess

Account Name: Don & Dorothy Liess Home: (000) 000-0000

Street: [REDACTED] Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW - 01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ.AM Water. We are retired, living on a fixed income and we do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a severe financial crisis. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Don and Dorothy Liess
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75766

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75767

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: LeRoy & Elaine Last: Ruppert

Account Name: LeRoy & Elaine Ruppert

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

February 6, 2009
Sun City West, Az.

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, Az. 85007

Docket No. W-013 03A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My husband and I are writing to you because we are concerned about the high 79.96% increase in residential water rates.

Don't you people know that we are in a recession and we live on a limited income? Just because we live in Sun City West doesn't automatically make us millionaires. We are appalled that you would even suggest a rate increase of this size. There is no reason to pick on the retired people. Our health insurance is going up, we constantly have to search out ways to cut costs. You will realize when you reach our ages, life is not always the glory you imagine we have. Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have.

AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

financial mess. Your assistance will be greatly appreciated by us and all the residents of Sun City West.

Sincerely

LeRoy & Elaine Ruppert

[REDACTED]
Sun City West, Az. 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75767

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75768

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Frank Last: DuPree

Account Name: Frank DuPree

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

From: "PORA Newsletter" <admin porascw.org>
To: <dupree706msn.com>
Sent: Monday, February 09, 2009 4:12 AM
Subject: PORA Newsletter - Special Edition - Monday, February 10, 2009

Committee for Reasonable Water Rate meets and needs your help!

The Committee for Reasonable Water Rate Increase met on Thursday February 5, 2009 at PORA. The complete report by RUCO, the Residential Utility Consumer Office, was received prior to the meeting. The report formed the basis for RUCO's recommendation for a 59% rate increase in the Sun City West Water District. RUCO's recommendation was particularly troubling because the purpose of RUCO is to protect the utility customers. The Committee considers RUCO's recommendation exorbitant and will strive to influence the ACC, the Arizona Corporate Commission, to lower it.

The Committee continues to exhort residents to write letters to the ACC, protesting the requested high rate increase. A sample letter has been developed and is shown below. Just copy the letter and paste it into any word or text processor. Then change it any way that you would like.

Sample Letter:

Date

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address
Frank DuPree


Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75768

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM


Sun City West, AZ. 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75769

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75770

Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: William & Joan Last: Armstrong

Account Name: William & Joan Armstrong

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

Customer sent the following correspondence -

February 10, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

RE: Docket #W-01303A-08-227/SW-01 303A-08-2007

Dear Commissioners:

I wish to convey my dismay regarding the proposed huge rate increase requested by the Arizona American Water Company. As a retiree on a fixed income, I am very angry at the decision of this company to suggest such a massive rate increase. I would hope that the Commission perform due diligence in determining if such an increase is truly warranted. Please do not allow this company to get away with such an injustice!

Sincerely,

William & Joan Armstrong

[REDACTED]
Sun City West, AZ 85375

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75770

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

no telephone, no letter

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75649

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75785 Date: 2/11/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Max L. & Mary M. Fletcher

Account Name: Max L. & Mary M. Fletcher Home: (000) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Max L. and Mary M. Fletcher

[REDACTED]
Sun City West, AZ 85375-2257

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75785

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75743

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Charles E. **Last:** Maney

Account Name: Charles E. Maney

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 9, 2009

Arizona Corporate Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Ref: Docket No. W-01303A-08-0227 and SW-01303A-0.8-2007

Dear Commissioners,

I live in Sun City West, Arizona. The water rates being proposed by the Arizona American Water Company appears to be exorbitant. The improvements to the water system were necessary and I hope the Commission conducts the required reviews of the information. In order to set a fair and equitable rate for the residents of Sun City West.

Sincerely
Charles E. Maney

[REDACTED]
Sun City West, AZ: 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75743

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75737

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 75733 **Date:** 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Mr. & Mrs. Travis **Regnier**

Account Name: Mr. & Mrs. Travis Regnier **Home:** (000) 000-0000

Street: [REDACTED] **Work:** (000) 000-0000

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a **Contact Phone:** n/a

Nature of Complaint:
*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Mr. & Mrs. Travis A. Regnier

[REDACTED]
Sun City West, AZ 85375
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75733

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2009 75737

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Charles & Karen** **Spencer**

Account Name: Charles & Karen Spencer

Home: (000) 000-0000

Street: 17226 N. 125th Ave.

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 9, 2009

Arizona Corporate Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Ref: Docket No. W-01303A-08-0227 and SW-01303A-0.8-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled at the ridiculously high rate increase requested by Arizona American Water. We are retired on a fixed income and do not have the extra income to pay an increase of 79.96% in water rates.

Please consider a more reasonable increase. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely
Charle'nd Karen Spencer
17226 N. 125th Ave.
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

V-01303A-08-0227
V-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75732

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gene & Martha Last: Murphy

Account Name: Gene & Martha Murphy

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Gene & Martha Murphy

[REDACTED]
Sun City West, AZ 85375

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75732

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid **Phone:** [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 75731 **Date:** 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Mr. & Mrs. Gary **Ford**

Account Name: Mr. & Mrs. Gary Ford **Home:** (000) 000-0000

Street: [REDACTED] **Work:** (000) 000-0000

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a **Contact Phone:** n/a

Nature of Complaint:
*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Mr. & Mrs. Gary Ford
[REDACTED]
Sun City West, AZ 85375
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75731

1-01303A-08-0227
-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: ([REDACTED])

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75671

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Lawrence & Dolores Staub**

Account Name: Lawrence & Dolores Staub

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 9, 2009

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My husband and I live in Sun City West, Arizona. It has come to our attention that the AZ/AM Water Company has requested an increase in the water rates of 79.96%. THIS IS A TRAVESTY, especially in light of the financial crisis facing our Country and we are appalled and angered at your lack of compassion for we citizens whose compensation never get raised.

We respectfully request that you reconsider not only not taking this requested raise in the water rates, but that you drastically reduce the current cost of water.

Sincerely,

Lawrence A. Staub
Dolores A. Staub
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75671

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75673

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mr. & Mrs. Vincent Last: Dimizio

Account Name: Mr. & Mrs. Vincent Dimizio

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZAM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Mr. and Mrs. Vincent DiMizio

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75673

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75674

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75675

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Mr. & Mrs. W.** **Last:** **Carpenter**

Account Name: Mr. & Mrs. W. Carpenter

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Date 2/10/09

Arizona Corporation Commission
1200 W. Washington St., Room I
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

(We) live in Sun City West, Arizona and -(are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We) retired on a fixed income and do not have any extra income to pay an increase of 79.9% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ Water to have. Az Water is asking for a 500% increase in operating income at a time when (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by (us) and all of the residents in Sun City West.

Sincerely,
Name(s) and Address

Mr & Mrs W. Carpenter

[REDACTED]
Sun City West, AZ 85375

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75675

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75676

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Janet Yetter**

Account Name: Janet Yetter

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Janet W Yetter
[REDACTED]
Sun City West AZ 85375-5004

Arizona Corporation Commission
1200 W Washington St, Room 1
Phoenix, AZ 85007

February 9, 2009

RE: AZ/AM Water rate increase

Dear Sirs;

I am a widow living in Sun City West, Arizona & am greatly distressed by the outrageous high rate increase requested by Az/Am Water. I live on a fixed income, my investments have taken a huge hit this year. This unfair increase of 79.96% is going to be very difficult for me to afford. I am not in a position to earn additional income.

Please do your very best to help me by drastically slashing the rate increase AZ/AM Water is requesting & you apparently approve. This increase seems entirely unfair in a time when we are in such a financial mess. I would appreciate your assistance in making the requested increase a fair one.

Sincerely,

Janet Yetter
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75676

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75678

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Tom Pritchard**

Account Name: Tom Pritchard

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are shocked by the ridiculously high rate increase requested by AZ/AM Water. My wife and I are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is experiencing a serious financial crisis. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,
Tom Pritchard

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75678

V-01303A-08-0227

V-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75679

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Don & Melissa Last: Hild

Account Name: Don & Melissa Hild

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

FEBRUARY 9, 2009

ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON ST., ROOM 1
PHOENIX, AZ 85007

DOCKET NO. W-01303A-08-0227 AND SW-0103A-08-2007

DEAR COMMISSIONERS,

WE LIVE IN SUN CITY WEST, ARIZONA AND ARE APPALLED BY THE RIDICULOUSLY HIGH RATE INCREASE REQUESTED BY AZ/AM WATER. WE ARE RETIRED ON A FIXED INCOME AND DO NOT HAVE ANY EXTRA INCOME TO PAY AN INCREASE OF 79.96% IN WATER RATES.

PLEASE PROTECT US BY DRASTICALLY SLASHING THE RATE INCREASE YOU ALLOW AZ/AM WATER TO HAVE. AZ/AM WATER IS ASKING FOR A 500% INCREASE IN OPERATING INCOME AT A TIME WHEN WE AND THE ENTIRE COUNTRY IS IN A FINANCIAL MESS. YOUR ASSISTANCE WILL BE GREATLY APPRECIATED BY US AND ALL OF THE RESIDENTS OF SUN CITY WEST.

SINCERELY,

DON AND MELISSA HILD
[REDACTED]
SUN CITY WEST, AZ 85375
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75679

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75680

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Anita C.

Taillon

Account Name: Anita C. Taillon

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St.. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am extremely upset by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Anita C. Taillon

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75680

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75730

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Edwin & Joan **Last:** McIntyre

Account Name: Edwin & Joan McIntyre

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Edwin S. & Joan J. McIntyre

[REDACTED]
Sun City West, AZ 85375

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75730

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75728

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Mr. & Mrs. Stanley Robinett**

Account Name: Mr. & Mrs. Stanley Robinett

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Mr. & Mrs. Stanely Robinett

[REDACTED]
Sun City West, AZ 85375-2257

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75728

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75723

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barbara Last: Gilpin

Account Name: Barbara Gilpin

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Barbara Gilpin

[REDACTED]
Sun City West, AZ 85375-2257

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75723

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75721

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Patricia **Last:** Jackson

Account Name: Patricia Jackson

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Patricia Jackson

[REDACTED]
Sun City West, AZ 85375-2257

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75721

N-01303A-08-0227
N-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75720 Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Laurel **Last:** Ericson

Account Name: Laurel Ericson **Home:** (000) 000-0000

Street: [REDACTED] **Work:** (000) 000-0000

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a **Contact Phone:** n/a

Nature of Complaint:
*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Laurel Ericson
[REDACTED]
Sun City West, AZ 85375-2257
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75720

V-01303A-08-0227
0-01303A-08-0227

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75717

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Henry Last: Sniadoch

Account Name: Henry Sniadoch **Home:** (000) 000-0000

Street: [REDACTED] **Work:** (000) 000-0000

City: Sun City West **CBR:**

State: AZ **Zip:** 85375 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a **Contact Phone:** n/a

Nature of Complaint:
*****SUN CITY WEST WATER DISTRICT*****

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired with a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Henry Sniadoch
[REDACTED]
Sun City West, AZ 85375-2257

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75717

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75716

V-01303A-08-0227
1-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75712

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Robert E. **Last:** Badendick

Account Name: Robert E. Badendick

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 4, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

RE: Docket# SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75712

W-01303A-08-0227
PW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75682 Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Lawrence Last: Reeder

Account Name: Lawrence Reeder Home: (000) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a Contact Phone: n/a

Nature of Complaint:
*****SUN CITY WEST WATER DISTRICT*****

Lawrence Reeder
[REDACTED]
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

RE: Docket No. W-01303A-08-0227 and SW-01303A-08-0227

Dear Commissioners:

My wife and I live in Sun City West and are shocked by the high increase in rates requested by AZ/AM Water. We are retired on a fixed income and view a rate increase of 79.96% as exorbitant and uncalled for. How is such a rate justified and who benefits from the excessive, proposed rate increase?

The entire country is in economic turmoil and AZ/AM Water wants an excessive increase _____ . Why do they want a 500% increase in operating income? Are we expected to make up for shortcomings in management? Maybe, excessive management compensation and return on shareholder equity my enter in the equation? In any event, we are opposed to the increase and hope that you will also be opposed to the increase.

Please do the right thing and deny the increase. Your assistance in this matter would he greatly appreciated by

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

us and the other residents of Sun City West.

Lawrence Reeder
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75682

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA-AMERICAN WATER
January 15, 2009

1. MY WATER BILL HAS GONE UP WITHIN THE LAST THREE YEARS FROM ABOUT \$33.00 PER MONTH TO \$55.00 PER MONTH.
2. ABOUT THREE YEARS AGO, MY METER WAS CHANGED OUT, FOR WHAT PURPOSE I DON'T KNOW OR UNDERSTAND. (See attached letter.)
3. WHAT ARE THE VARIOUS SALARIES OF THE WORKERS AND MANAGEMENT AT ARIZONA-AMERICAN WATER? ARE THEY REASONABLE?
4. WHAT IS THE HISTORY OF THESE SALARIES? HOW MUCH ARE THEIR INCREASES IN SALARY? MY SOCIAL SECURITY FOR THE PAST FIVE YEARS HAS RISEN BETWEEN 1.4 AND 3.5 PERCENT. MY MILITARY RETIREMENT INCREASES HAVE BEEN ABOUT 3.00 PERCENT PER YEAR. MEDICARE WITHHOLDING AND MY DENTAL INSURANCE HAVE INCREASED EACH YEAR TO THE POINT THAT THESE INCREASES CONSUME SOCIAL SECURITY AND MILITARY RETIREMENT INCREASES. GASOLINE PRICES SKYROCKETED - BUT THANKFULLY HAVE GONE DOWN SOMEWHAT BUT ARE ON THE RISE AGAIN. FOOD PRICES HAVE INCREASED TO THE POINT OF BEING OBSCENE. PRICES AT SAFEWAY AND BASHAS CONTINUE TO RISE UNABATED. BREAD IS PRICED FROM \$2.00 TO \$4.00 A LOAF. COX COMMUNICATIONS IS INCREASING THEIR PRICES ON CABLE TV AND HS INTERNET.
5. THE VALUES OF OUR HOUSES HAVE DECREASED SIGNIFICANTLY, AS HAS OUR STOCK AND SAVINGS PORTFOLIOS (Down 35 %). EVERYONE IS BEING FORCED TO BE MORE CONSERVATIVE IN SPENDING. THAT ADVERSELY AFFECTS JOBS, SALARIES, ETC.
6. UNEMPLOYMENT IS AT AN ALLTIME HIGH--NOT SEEN SINCE THE GREAT DEPRESSION, WHICH ADVERSELY IMPACTS EVERYONE'S PURCHASING POWER, AND CONSEQUENTLY ADVERSELY IMPACTS JOB AVAILABILITY.
7. ADDITIONALLY, EVEN FOR THE NECESSITIES OF LIFE, SUCH AS ELECTRICITY, WATER, BASIC TELEPHONE SERVICE, AND FOR NICETIES OF LIFE, SUCH AS CELL PHONES, TELEVISION, ETC., WE ARE BEING TAXED EXORBITANTLY WITH NUMEROUS UNNECESSARY TAXES AND FEES THAT MANY AGENCIES ARE ADDING ON.

EXAMPLES ARE: (AZ-American Water): Groundwater savings fee-\$ 1.60, Groundwater Withdrawal Fee-\$0. 10, ACC Resid Reg Assmnt Fee-\$0.05, Arsenic Recovery (EPA mandate)-\$8.29, Another ACC Resid Reg Assmnt Fee-\$0.05, State Taxes-\$1.51, Maricopa County Tax-\$0.19, Water Use Tax-\$0.07.

(APS – Electricity): Basic Service Charge-\$ 1.62, Environmental Benefits Surcharge-\$1.32, Federal Environmental Improvement Surcharge-\$0.28, Competition Rules Compliance Charge-\$0.58, System Benefits Charge-\$3.18, Power Supply Adjustment-\$6.87, Metering-\$2.32, Meter Reading-\$ 1.60, Billing- \$1.80, Transmission and Ancillary Services-\$8.94, Transmission Cost Adjustment-\$2.08, Regulatory Assessment-\$0.43, State Sales Tax-\$13.13, County Sales Tax-\$1.64, City Sales Tax-\$0.00, Franchise Fee-\$0.00. These are in addition to Delivery service Charge-\$56.52 and Generation of Electricity- \$146.92.

(Qwest): Federal Excise Tax at 3%-\$0.96, State Sales Tax at 5.6%-\$1.46, County Sales Tax at 0.7%-\$0.18,

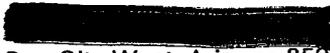
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

State 911 at \$0.20 per access line-\$0.20, Arizona universal Service Fund at \$0.01 per line-\$0.01, Federal universal Service Fund at 11.4% - \$0.72, Telecommunications Relay Service Fund at 1.1% - \$0.14, Regulatory Surcharge at 0.19% - \$0.05, (For Long Distance): Federal Universal Service Fund-\$0.16, Federal Telecom Relay Service-\$0.02.

(Cox Television and High Speed Internet): FCC Fee-\$0.07, License Fee-\$3.55. (Verizon wireless): Federal Universal Service Charge-\$0.89, Regulatory Charge-\$0.07, Administrative Charge-\$0.85, AZ Trans Priv Surcharge on Tele-\$1.81, Maricopa County Tran Priv Surcharge Tel-\$0.29, AZ State E91 1 Fee-\$0.21.

8. I BELIEVE ADDING TAXES AND FEES TO THE NECESSITIES OF LIFE, SUCH AS ELECTRICITY, WATER AND WASTE WATER, GARBAGE REMOVAL, AND FOR BASIC TELEPHONE SERVICE SHOULD BE MADE ILLEGAL. SOME MAY QUESTION WHY I ADDED BASIC TELEPHONE SERVICE TO THIS LIST OF NECESSITIES, BUT CONSIDER THE ELDERLY, THE SHUT-IN, THE WIDOW OR WIDOWER LIVING ALONE, ETC. TELEPHONE SERVICE IS THEIR CONTACT WITH THE OUTSIDE WORLD AND SHOULD NOT BE TAXED AND BURDENED WITH UNNECESSARY FEES.

9. WHY ARE WE BEING CHARGED OVER \$8.00 EACH MONTH FOR ARSENIC REMOVAL? WAS THIS CHALLENGED AS BEING NECESSARY WHEN THE FEDERAL GOVERNMENT FORCED IT UPON US? WHAT CHANGED THAT CAUSED THIS CHARGE? WAS THE ARSENIC IN OUR WATER SUPPLY ALL THE YEARS BEFORE THE CHARGE BEGAN, AND IF SO WHAT WAS THE IMPACT? I HAVE NOT HEARD OF ANY ILL EFFECT IN THE YEARS BEFORE THE ARSENIC REMOVAL WAS MANDATED.


Sun City West, Arizona 85375
October 21, 2005

Arizona-American Water
P.O. Box 578
Alton, Illinois 62002-0578

Reference the attached invoices dated October 5, 2005 and November 1, 2005. I do not agree with these invoices. For several years my water/wastewater charges have been approximately \$33.00 per month. The October 5, 2005 invoice was \$57.53 and the November 1, 2005 invoice is \$42.58. There is no way or logical reason for these two invoices to have spiked as they have. Our water usage has been consistent; it has not changed, nor have we had any water breaks or spillages that would amount to such increases. I realize there have been erroneous meter readings in the area, and my water meter was changed out about a week ago. These erroneous readings are front-page news here and admitted to by your company. I expected accommodation in my invoices to offset those erroneously high readings. I hereby request that you reduce both the October and November invoices to \$33.00 and credit my account for the difference in future invoices.

Sincerely,
John N. Elliott

Invoices Attached
Account Number: 
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

2/11/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/11/2009

Opinion No. 2009 - 75775

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75684

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Geraldine Last: Pazora

Account Name: Geraldine M. Pazora

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 4, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

RE: Docket# SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75684

1-01303A-08-0227
1-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75687

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Kathleen **Last:** Badendeck

Account Name: Kathleen Badendeck

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 4, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

RE: Docket# SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75687

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75690

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Diane **Last:** Smith

Account Name: Diane Smith

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 4, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

RE: Docket# SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75690

J-01303A-08-0227

J-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75711

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Bertha **Last:** Lang

Account Name: Bertha Lang

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 4, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

RE: Docket# SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75711

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75690

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Diane **Last:** Smith

Account Name: Diane Smith

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 4, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

RE: Docket# SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75690

V-01303A-08-0227
2-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75688

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Stephen **Last:** Smith

Account Name: Stephen Smith

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 4, 2009

Arizona Corporation Commission
1200 W. Washington St, Room 1
Phoenix, AZ 85007

RE: Docket# SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/10/09 Opinion noted and docketed in W-01303A-08-0227 and SW-01303A-08-0227. closed

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75688

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (6 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2009 - 75648

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Ron **Last:** Clymer

Account Name: Ron And Sharon Clymer

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are amazed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and DO NOT have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely
Ron & Sharon Clymer

[REDACTED]
Sun City West, Arizona 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

no telephone, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75648

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75647

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Jim **Last:** Vaughn

Account Name: Jim and Deanna Vaughn

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,
We live in Sun City West, Arizona and are very concerned about the ridiculously high rate increase requested by AZ/AM Water. We retired on a fixed income, but no citizen should be required to pick up a rate hike of 79.96% in water rates.

Please do not approve this exorbitant rate increase you are allowing AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by the senior residents in Sun City West.

Sincerely,
[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

no telephone, no letter
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75647

W 01303A-08-0227
SW 01303A-08-0227

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75644

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Fred R. **Last:** Fuller

Account Name: Fred R & Jeanette M. Cray Fuller

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9,2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,
We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a limited income and do not have sufficient funds to pay an increase of 79.96%h in our monthly water rates.

Please protect us by drastically slashing the rate increase when your Commission takes action on the AZ/AM Water request. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is trying to recover from a financial disaster.

Your consideration in this matter will be greatly appreciated by us and all of the thirty thousand residents who reside in Sun City West

Sincerely,
Fred R. Fuller
Jeanette M. Cray Fuller
[REDACTED]

Sun City West, AZ 85375
End of Complaint

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75643

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Jerry **Last:** Rogers

Account Name: Jerry & Marie Rogers

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,
We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely
Jerry and Marie Rogers

[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

no telephone, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75643

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75642

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard G. Last: Collins

Account Name: Richard G & Mary M. Collins

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 7, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,
We live in Sun City West, Arizona and are very dismayed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 7996% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely
Richard G. and Mary M. Collins, [REDACTED] Sun City West AZ 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

no telephone, no letter
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75642

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75641

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Joe **Last:** Garcia

Account Name: Joe & Andrea Garcia

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: (623) 815-3107

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W .Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired, on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,
Joe Garcia
Andrea Garcia
[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

no telephone, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75641

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75640

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Patricia Last: Taggart

Account Name: Patricia & William Taggart

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
[REDACTED]

Sun City West, Arizona 85375
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, Arizona 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

As residents of Sun City West, Arizona we are appalled, dismayed and disgusted by the ridiculously high rate increase requested by AZ/AM Water. Since we are retired and on fixed incomes there is certainly no extra income to pay a water rate increase of 79.96%.

Please protect us by drastically slashing the rate increase you are allowing AZ/AM Water. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial crisis. Your assistance will be greatly appreciated by us and the entire community of Sun City West

Most sincerely,
I and William Taggart
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

no telephone, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75640

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75639

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Hugh Last: Jones

Account Name: Hugh and Betty Jones

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 8, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,
We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Waters We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.
Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

[REDACTED]
Sun City West, AZ 85375-6600
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

no telephone, no letter
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75639

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75637

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ron Last: Van Camp

Account Name: Ron & Sharon Van Camp

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,
We live in Sun City West, Arizona and are really upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by my wife and I along with all of the residents in Sun City West.
Ron and Sharon Van Camp

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

no telephone, no letter

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75637

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75631

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Dorothy E. **Last:** Harris

Account Name: Dorothy E. Harris & Cathi L. Costa

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are writing to object to the high rate increase requested by Arizona American Water. We are residents of Sun City West and feel this rate increase is abhorrently high. As consumers we have no way to oversee the water company's operating expenses or capital improvements except through you.

No capital improvement should ever be undertaken and then charged to the user without your prior approval of that improvement. Doing so allows for unbridled and unsupervised spending by Arizona American Water.

Sincerely,
Cathi L. Costa

[REDACTED]
Sun City West, AZ 85375
Dorothy E. Harris
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

No number, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75631

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75630

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Verl R. Last: Stanley

Account Name: Verl R. Stanley

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W Washington St, Room 1
Phoenix, AZ 85007

Dear Commissioners,

We have heard that AZ/AM Water has requested a huge increase in water rates to be charged the residents of Sun City West and that RUCO has recommended a 59% increase.

This would drastically hurt a group of people many of whom are existing on very low fixed incomes. The rest of us who are dependent upon earnings from our investments have seen our net worth plunge 30-40% in the last year and interest rates/yields plunge at the same time. This has cut deeply into the retirement income upon which we depend and the outlook for the future is dismal.

Please don't pour acid in these wounds by allowing this proposed exorbitant increase in water rates to stand. Please dramatically reduce this proposed increase in our costs for water.

Sincerely,
Verl R. Stanley /

[REDACTED]
Sun City West, AZ 85375
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

No number, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75630

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75629

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Walter** Last: **Frajola**

Account Name: Walter & Rhoda Frajola

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name: [REDACTED]

Contact Phone: ([REDACTED])

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

Walter and Rhoda Frajola

[REDACTED]
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission

1200 W. Washington St. Room 1

Phoenix, AZ 85007

Re: Water Rate Hike

Gentlemen:

Mrs. Frajola and I have been living on our retirement incomes for more than two decades. In all those years we have not experienced a rate hike such as you request. You have chosen an inappropriate time and a ridiculously high increase. Please postpone or at least reduce the rate.

Yours truly,

Walter and Rhoda Frajola

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

No number, no letter

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75629

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2009 - 75628

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Walter** Last: **Urbach**

Account Name: Walter & Nancy Urbach

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

WALTER & NANCY URBACH 2 [REDACTED] SUN CITY WEST, ARIZONA 85375-
2044 [REDACTED]
FAX [REDACTED]
email [REDACTED]
February 9, 2009
Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007
Docket No. W-0 1 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are dismayed by the exorbitantly high rate increase requested by Arizona American Water. We are retired on a stable income that does not accommodate such a large increase in water rates (79.96%).

Please ensure that the average resident is not overwhelmed by a huge increase in the cost of one of the fundamental requirements for life – water. Like the rest of us, Arizona American Water should be figuring out how to reduce their costs rather than asking for a 500% increase in operating income. The entire country is in dire financial straights and this increase would have a significantly adverse impact on our local community. Your assistance will be greatly appreciated by us, and all of the residents in Sun City West.

Sincerely,

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

No number, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75628

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

No number, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75626

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75625

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Clinton Last: Viergutz

Account Name: Clinton & Toni Viergutz

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: ([REDACTED])

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room I
Phoenix, AZ 85007
Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners,
We live in Sun City West Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun Cy West.

Sincerely
Clinton Viergutz
Toni Viergutz

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

No number, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75625

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75624

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** James **Last:** Ehas

Account Name: James & Laura Ehas

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 8, 2009
Arizona Corporation Commission
1200 W. Washington St.,
Room 1
Phoenix, AZ 85007
Docket No. W-01 303A-08-0227 and SW-01 303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and we are appalled by the outrageously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in an economic disaster. This attitude is contrary to what our President and Congress are asking of corporations. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely
James Ehas Laura Ehas

[REDACTED]
Sun City West AZ 85075

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

No number, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75624

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75623

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** John C. **Last:** Crane

Account Name: John C & Teresa A. Crane

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227
SW 01303A-08-0227 SUN CITY WEST WATER DISTRICT

February 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,
We live in Sun City West, Arizona and are concerned by the extremely large increase requested by AZ/AM water. We are retired on a fixed income and do not have any financial resources to pay an increase of 79.96% in water rates.

Please protect us by significantly reducing the rate increase that you allow to AZ/AM Water. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a difficult financial situation. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

John C. and Teresa A. Crane

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

No number, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75623

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

No number, no letter
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75622

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75619

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: David P Last: Strong

Account Name: David P Strong / Gail E. Kieffer

Home: (623) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227

SW 01303A-08-0227

SUN CITY WEST WATER DISTRICT

2/9/2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am appalled, sickened, disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AzJAm Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

David P Strong Gail E Kieffer
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

No number, no letter
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75619

SW-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75602

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Sandra & Lee **Last:** Brahos

Account Name: Sandra & Lee Brahos

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)
SW-01303A-08-0227 and W-01303A-08-0227

Received the following correspondence:

January 30, 2009

Arizona Corporation Commission
1200 W. Washington St.
Room 1
Phoenix, AZ 85007

TO: Members of the Arizona Corporation Commission

RE: Protest of Docket # SW-01303A-08-0227

This letter is sent in protest of the proposed request for increase in the water rate for Sun City West area. The requested rate is ridiculously high. It is usual to expect increases in living expenses, but this increased amount is not based in reality and it is grossly unfair to expect senior citizens to bear the brunt of the water increase.

Respectfully submitted,

Sandra and Lee Brahos
Residents of Sun City West
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

I called customer to acknowledge the fact that we received their correspondence regarding their Opinion against the proposed rate increase by Arizona - American Water Company. I told customer that their Opinion would be entered into our database for the record and that their Opinion would be docketed so that the Commissioners would have an opportunity to read their concerns. Customer was surprised and grateful for the call that the ACC placed to them. FILE CLOSED.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75602

W. 01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75667

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Bob Last: West

Account Name: Bob & Elizabeth West

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227

Sun City West

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and S-013D3A-08.2007

Dear Commissioners,
We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase recently requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. They are asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely
Robert & Elizabeth West

[REDACTED]
Sun City West, AZ, 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

Date Completed: 2/10/2009

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2009 - 75667

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75666

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Andrew Last: Emery

Account Name: Andrew & Marilyn Emery

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227

Sun City West

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired, on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess.

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Andrew Emery

Marilyn Emery
[REDACTED]

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75666

W. 01303A.08.0227
SW. 01303A.08.0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75665

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Thomas **Last:** Horn

Account Name: Thomas & Juanita Horn

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227

Sun City West

Feb 9, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007
Dear Commissioners,

We live in Sun City West, Arizona and are sickened, and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Our Sun City neighboring community is paying less now, but Sun City West feel it's necessary to charge much, much, more, and at the same time is asking this reduiculas increase over and above in present charges. We don't need, at this time the latest of equipments. I believe we can make due with what we have, at this time. Please protect us by drastically slashing the rate increase (if not denying) you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us, and all of the residents in Sun City West. Maybe postponing for two years could change our thinking.

Sincerely
Donald and Marcia Cook

[REDACTED]
Sun City West, Az 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Docketed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75665

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75663

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Sheila Nietfeld

Account Name: Sheila Nietfeld Home: (000) 000-0000

Street: [REDACTED] Work:

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227 Sun City West

Page 1 of 1

azkiki2003

From: Sheila Nietfeld [REDACTED]

To: [REDACTED]

Sent: Monday, February 09, 2009 1:11 PM

Subject water

Fob, 09,2009

Arizona Corporation Commission

1200 W.Washington St Room 1

Phoenix,Az 85007

Docket No, W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, AZ and am appalled, by the ridiculously high rate increase requested by AZIAM Water.

I am retired on a fixed income and could not possibly have any extra income to pay and increase of 79.96% in water rates,

Please protect us by drastically slashing the rate increase you allow AZIAM Water is asking for a 500% increase in operating income at a time when I as well as the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Docketed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75663

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75660

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Eugene & Sonja Last: Ballweg

Account Name: Eugene & Sonja Ballweg

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227

Sun City West

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01 303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired and on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Eugene and Sonia Ballweg

[REDACTED]
Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75660

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75657

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75656

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Morris and Arlene Last: Baker

Account Name: Morris & arlene Baker

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227

Sun City West

February 9, 2009

1. Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW
-01 303 A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired, on a fixed income, and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess.

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Morris and Arlene Baker
[REDACTED]

Sun City West, AZ 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/10/2009

Opinion No. 2009 - 75656

W. 01303A.08.0227
SW. 01303A.08.0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75655

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert Last: Bowenkamp

Account Name: Robert Bowenkamp

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227

Sun City West

ROBERT D. BOWENKAMP
[REDACTED]

SUN CITY WEST, AZ 85375-2618

9 February 2009

Arizona Corporation Commission

1200 W. Washington St., Room 1

Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I am a resident of Sun City West, Arizona, and I am appalled by the ludicrously high rate increase requested recently by Arizona-American Water. I am retired and living on a relatively fixed income. I do not have the extra income to pay an increase of 79.96% in water rates, especially in the current economic state in which we all find ourselves. Since the start of 2005 my payments to Arizona-American Water have risen almost 35%, and I have not increased my water usage at all. A further increase in the range requested by Arizona-American Water can only be categorized as delusional on their part and an attempt at highway robbery.

Please protect us by drastically slashing the rate increase you allow Arizona-American Water. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely

Robert D. Bowenkamp

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Docketed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75655

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Docketed
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75654

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75595

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Norbert & Francis Last: Perz

Account Name: Norbert & Francis Perz

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

2/9 DOCKET NO. W-01303A-08-0227 & SW-01303A-08-0227 SUN CITY WEST
2/4/09

Norbert & Frances Perz
[REDACTED]
Sun City West, AZ 85375

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

RE: Docket #SW-01303A-08-0227

Please let it be known that I am protesting Arizona/American's proposed 79.96% increase in residential water rates. The rate increase requested is ridiculously high.

NOTE

Start using your heads. How could anybody afford this huge increase. We're retired & are on a fixed income! I appose it.

Norbert & Frances Pe
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

2/10
February 10, 2009

RE: ARIZONA AMERICAN WATER CO.

Dear Mr. & Ms. Perz:

Your letter regarding the Arizona American Water Co. ("AAWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Trish Meeter
Consumer Service Analyst Utilities Division
Arizona Corporation Commission
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75595

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75524

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Gordon E & Lou Ann Cordell

Account Name: Gordon E & Lou Ann Cordell

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)

Received the following correspondence:

January 30, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007A-08-0227

Ref.: Docket # SW-01303A-08-0227

To whom it may concern:

We the undersigned, are full-time residents of Sun City West, and wish to protest the unreasonable requested water rate increase.

The regular and periodic raising of our water rates imposes a difficult financial situation on those of us living on a fixed income.

We would respectfully suggest that you should be redirected your action toward the water being wasted. Gushing lawn water pooling in our streets and gutters is one illustration of our point. Many others exist and await discovery. Penalizing

End of Complaint

Utilities' Response:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

na
End of Response

Investigator's Comments and Disposition:

I called customer and left a voice mail message stating that we are in receipt of his correspondence for his opinion against the proposed rate increase for Arizona-American Water Company. I stated that the customers' Opinion would be entered into the database for the record and that his Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns prior to rendering their decision.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75524

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75509

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Garry & Judy **Last:** Salmon

Account Name: Garry & Judy Salmon

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR: [REDACTED]

State: AZ **Zip:** 85375

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

(Docket No. W-01303A-08-0227 and SW-01303A-08-0227)

Received the following correspondence:

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007
Docket # SW-01303A-08-0227

Members of the Arizona Corporation Commission,

The rate increase proposed by Arizona American Water Company for the customers of Sun City West is out of touch with the present economic outlook.

Just as state, county and municipal government agencies are preparing for unprecedented cutbacks and layoffs, we citizens of a retirement community are also facing hard economic times ahead. Many of us have lost 50-70 percent of our 401K and must count every dollar and decide what we can afford and what we must forego until a later date.

Why didn't Arizona American ask for approval before they spent the money for expansion and other capital improvements? They claim that the rate approval is to cover the past six years of out lay for capital improvements. They should have been seeking approval prior to proceeding with the projects just as I would need to secure financing if I wanted to build an addition to my home.

Deny the 79% rate request until they come up with a request that would match the current economic outlook.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Sun City West residents are overwhelmingly on fixed incomes and cannot afford unwarranted and outrageous rate increases.

Garry and Judy Salmon

[REDACTED]

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

Replied with the following email:

RE: Arizona - American Water Company
Sun City West Water Division

Dear Garry and Judy Salmon,

Your correspondence received on February 2nd regarding the Arizona American Water Company rate application sent to the Arizona Corporation Commission ("Commission") office will be placed on file with the Docket Control Center to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Arizona-American Water Company's rate case.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148 or directly at [REDACTED]

Thank you,

Richard Martinez
Public Utilities Consumer Analyst II
Arizona Corporation Commission
Utilities Division
[REDACTED]

E-mailed Trish Meeter @ ACC's Phoenix Office to have this OPINION docketed towards Arizona - American Water Company - Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75509

W. 01303A-08-0227
SW. 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75431

Date: 2/6/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Walter & Nicolina **Last:** Keil

Account Name: Walter & Nicolina Keil

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Surprise

CBR:

State: AZ Zip: 85387

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

[REDACTED]
Surprise, AZ 85387
January 30, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Dear Sir or Madam:

We are writing to you to register our strong feelings about the rate increase that Arizona American Water is requesting. The 79.96 % increase they are requesting is outrageous in the best of times, but in this economic environment it is unconscionable. It is similar to the \$18.4 billion in bonuses the Wall Street CEO's received after the bailout of their companies.

Arizona American Water has demonstrated their incompetence in the past in their inability to correctly calculate the taxes owed by HOAs

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

We suspect they are requesting this giant increase in hopes of negotiating a lower increase that will make the public think they have compromised. Even a small increase at this time will be devastating for many people. These are difficult times we are in and even the utilities should do their part to help the situation by keeping rates affordable for everyone. Pushing more people to foreclosure and bankruptcy won't better the bottom line of this company.

Thank you for your attention to this very important matter. We hope you will consider the consumer first and foremost in your deliberations.

Sincerely yours,

Walter Keil Nicolina Keil
End of Complaint

Utilities' Response:

na
End of Response

Investigator's Comments and Disposition:

I called customer to acknowledge the fact that we received his correspondence regarding his Opinion against the proposed rate increase by Arizona - American Water Company. I told customer that his Opinion would be entered into our database for the record and that the Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns. Customer was surprised and thankful that the AC returned his call as he was not expecting to receive a call back. FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227 (Sun City Water District).
End of Comments

Date Completed: 2/6/2009

Opinion No. 2009 - 75431

SW-01303A-08-0227

W-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: ([REDACTED])

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75539

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Richard F. Berg**
First: Richard F. **Last:** Berg

Account Name: Richard F. Berg

Home: ([REDACTED])

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)
Docket Nos. SW-01303A-08-0227 and W-01303A-08-0227

Received the following correspondence:

1200 W. Washington St.
Room 1.,
Phoenix, AZ 85007

Subject: Docket # SW-01303A-08-0227

If the water rate increases applies to the total on our bill, that indeed is ridiculous.

If it applies to the present cost of 1000 gallons of water at 0.85 cents then the 79% increase is not unreasonable. I think this is the intention, it applies only on gallons used. I would not have a problem agreeing on that. I think you need to clarify this with the water company.

Richard F. Berg

[REDACTED]
Sun City West, AZ 8 [REDACTED]

End of Complaint

Utilities' Response:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator's Comments and Disposition:

I called customer and acknowledged the fact that we received his correspondence. I told customer that his Opinion would be entered into the database for the record and that his Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns prior to rendering their decision.

Customer said that what he meant in his letter regarding the fact that if the rate increase applies all to the actual cost of the commodity (water) he would not object to a rate increase but not if includes other incidentals such as taxes, other fees, etc. Customer was thankful that the ACC called him and relayed this above information to him. FILE CLOSED.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75539

SW-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75523

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: R. W. Last: Gfeller

Account Name: R. W. Gfeller

Home: [REDACTED]

Street: [REDACTED]r.

Work:

City: Sun City West

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

Received the following correspondence:

Richard W. Gfeller

[REDACTED]
Sun City West, AZ [REDACTED]

January 30, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

RE: Docket # SW-01303A-08-0227

Dear Commissioner Members:

I am writing to protest The Arizona American Water Company's proposed 79.96% increase in residential water rates. I believe that such a large increase at this time would be ludicrous.

Our economy is in the tank, and people --especially retirees--have seen their asset values drop like a rock. To ask them to pay so much more right now is just dead wrong.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Respectfully,

R.W. Gfeller
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called customer and left a voice mail message stating that we are in receipt of his correspondence for his opinion against the proposed rate increase for Arizona-American Water Company. I stated that the customers' Opinion would be entered into the database for the record and that his Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns prior to rendering their decision.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227 (

End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75523

SW-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75523

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** R. W. **Last:** Gfeller

Account Name: R. W. Gfeller

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

SUN CITY WEST WATER DISTRICT

DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

Received the following correspondence:

Richard W. Gfeller

[REDACTED]
Sun City West, AZ [REDACTED]

January 30, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

RE: Docket # SW-01303A-08-0227

Dear Commissioner Members:

I am writing to protest The Arizona American Water Company's proposed 79.96% increase in residential water rates. I believe that such a large increase at this time would be ludicrous.

Our economy is in the tank, and people --especially retirees--have seen their asset values drop like a rock. To ask them to pay so much more right now is just dead wrong.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Respectfully,

R.W. Gfeller
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called customer and left a voice mail message stating that we are in receipt of his correspondence for his opinion against the proposed rate increase for Arizona-American Water Company. I stated that the customers' Opinion would be entered into the database for the record and that his Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns prior to rendering their decision.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227 (

End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75523

SW-01303A-08-0227

W-01303A-08-0227

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75474

Date: 2/6/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: James P. & Marinell H Eron

Account Name: James P. & Marinell H. Eron

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-01303A-08-0227 AND SW-01303A-08-0227 *****

*** SUN CITY WEST WATER DISTRICT ***

January 31, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Re: docket # SW 01303A-08-0227

Commission Members:

Please enter my, and my husband's objection to the proposed raise of more than 79% for the rate of water usage sought by Arizona American Water.

It would be a disastrous blow to the already-unsteady budget of retired persons on a fixed income, as well as to many others struggling with bills in these perilous economic times. The economic state of many of us is stretched to the edge, and the disastrous effect of this cost-rise would cause any type of yard, household, etc., Water usage to the breaking point.

Sincerely,

Marinell Eron James Eron

[REDACTED]
Sun City West, AZ [REDACTED]

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I called customer to acknowledge the fact that we received their correspondence regarding their Opinion against the proposed rate increase by Arizona - American Water Company. I told customer that their Opinion would be entered into our database for the record and that the Opinion would be docketed so that the Commissioners would have an opportunity to read their concerns. FILE CLOSED.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227 (SUN CITY WEST WATER DISTRICT)

End of Comments

Date Completed: 2/6/2009

Opinion No. 2009 - 75474

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

I called customer to acknowledge the fact that we received his correspondence regarding his Opinion against the proposed rate increase by Arizona - American Water Company. I told customer that his Opinion would be entered into our database for the record and that the Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns. FILE CLOSED.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

End of Comments

Date Completed: 2/6/2009

Opinion No. 2009 - 75415

SW-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75565

Date: 2/9/2009

Complaint Description: 08B Rate Case Items - No Notification
N/A Not Applicable

Complaint By: First: Robert S. Last: Angel

Account Name: Robert S. Angel

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)

Received the following correspondence:

DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

Robert S. Angel

[REDACTED]
Sun City West, Arizona [REDACTED]

January 31, 2009

Arizona Corporation Committee
1200 West Washington Street Room 1
Phoenix, AZ 85007

Re: Docket # SW-01303A-08-0227

Dear Sir and/or Madam:

I protest the requested rate increase; it is ridiculously high.

I am a single person, living on a very small limited income.

The drinking water is bad to say the least, what is the increase for?

Robert S. Angel

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called customer to acknowledge the fact that we received his correspondence regarding his Opinion against the proposed rate increase by Arizona - American Water Company. I told customer that his Opinion would be entered into our database for the record and that the Opinion would be docketed so that the Commissioners would have an opportunity to read his concerns. FILE CLOSED.

I emailed this OPINION to Guadalupe Ortiz @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75565

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75601

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Elmer & Adele Kish**

Account Name: Elmer & Adele Kish

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 5, 2009

Elmer and Adele Kish

[REDACTED]
Sun City west, AZ: 85375

Arizona Corporation Commission
1200 W. Washington St. Room 2
Phoenix, Arizona 85007

Docket # SW-01303A-08-02227

Dear Commission Members,

In our opinion, the Arizona American Water Company's request for a rate increase of 50 to 79% for Sun City West residents is beyond reason. In this time of economic crisis many other companies are holding the line on prices.

Because they are a monopoly the Commission has a right and duty to protect the citizens from possible over charging. Please do your best to have experts investigate their records for excessive compensations and expenses, so that we the citizens can get a fair value for a monopoly's services.

It seems to us that there are some within this country that are buying up water companies with the intent to make water the new oil.

Thank you for your services and for listening.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Elmer W. Kish
F. Adele Kish
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

February 10, 2009

Elmer and Adele Kish


Sun City West, AZ. 85375

Dear Mr. & Mrs. Kish:

Your comments regarding the Arizona-American Water Company (AAWC) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

Filed in Docket No. W-01303A-08-0227 & SW-01303A-08-0227

End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75601

W-01303A-08-0227
W-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75600

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Maureen & Al Bedenk**

Account Name: Maureen & Al Bedenk

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Feb. 2, 2009

Arizona Corporate Commission
1200 W. Washington Street Rm I
Phoenix, Arizona 85007

Re: Docket # 01303a-08-0227

Commissioners:

We are Sun City West residents and are appalled by the request for a 79% increase in water rates from Arizona American Water Corp. Yes! We are retired and are on a fixed income. Yes! We have watched our investments and savings erode drastically this year. No! We certainly don't expect that water rates remain the same indefinitely.

What we DO expect is that water rates are increased in a reasonable manner, based on reasonable and customary materials and labor costs to maintain the system, delivering safe, potable water in acceptable quantities and pressures. A 79% increase does not meet that criteria nor is it in ANY WAY a reasonable request, unless there has been a total mismanagement of the system. In these non-inflationary times, a modest 2-3% increase per year would be acceptable.

We ask that you assess this request in terms of the above criteria for our area. And we request that if, for any reason, certain people or certain areas of service will be excluded from the rate increase, that we are Included in that exclusion. Furthermore, we would like you to assure us that we are NOT being asked to pay for water delivery systems in other areas. (We would NOT like to think that we are being asked to pay for Anthem water delivery infrastructure because they are balking at the developer's agreement with Arizona American Water

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Corp. to have Anthem residents begin to pay for this infrastructure.)

We appreciate your thorough examination of this request and these issues and hope that you make a reasonable decision.

Sincerely,
Maureen and Al Bedenk

Sun City West, Arizona 85375

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

February 10, 2009

Mr. & Mrs. Al Bedenk

Sun City West, AZ 85375

Dear Mr. & Mrs. Bedenk:

Your comments regarding the Arizona-American Water Company (AAWC) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75596

Date: 2/10/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard & Joyce Last: Mitchell

Account Name: Richard & Joyce Mitchell

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Surprise

CBR:

State: AZ Zip: 85387

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****AGUA FRIA WATER & AGUA FRIA WASTEWATER DISTRICT*****

February 6,2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, Az 85007

REFERENCE; DOCKET #SW-01303A-08-0227

To All Commission Representatives,

This letter is to protest the excessively high water rate hike being proposed. A 79.96% increase in residential water rates is totally absurd and should not be allowed to be approved.

We look to you as our representatives to make sure this increase is not passed. This will place undue hardship on many older, retired people and young families and is far beyond any reasonable rate increase necessary.

Thank you for hearing our adamant feelings towards this increase.

Respectfull Yours,
Richard and Joyce Mitchell
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

February 10, 2009

Mr. & Mrs. Richard Mitchell

Surprise, AZ 85387

Dear Mr. & Mrs. Mitchell:

Your comments regarding the Arizona-American Water Company (AAWC) rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

☐☐☐☐ Carmen Madrid
☐☐☐☐ Public Utility Consumer Analyst
☐☐☐☐ Utilities Division

Filed in Docket No. W-01303A-08-0227 & SW-01303A-08-0227
End of Comments

Date Completed: 2/10/2009

Opinion No. 2009 - 75596

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75532

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Paul & Maggie Last: Ruppert

Account Name: Paul & Maggie Ruppert

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(SUN CITY WEST WATER DISTRICT)
SW-01303A-08-0227 and W-01303A-08-0227

Received the following correspondence:

Paul & Maggie Ruppert

[REDACTED]
Sun City West, AZ 85375

January 31, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Dear Commission Members,

We are appalled once again at the recent request for yet another rate increase from Arizona American Water.

Considering the country's economic chaos, a 79 percent water rate increase on the heels of a recent waste water increase is absurd.

The economic policy's of Arizona American Water are stretching the average household's ability to keep up with their request.

Please take a stand and ask this company to tighten it's belt a little too.

Sincerely yours,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Paul C. Ruppert
Margaret A. Ruppert
End of Complaint

Utilities' Response:

NA
End of Response

Investigator's Comments and Disposition:

I called customer and acknowledged the fact that we are in receipt of his correspondence. I told customer that his Opinion would be entered into the database for the record and that his Opinion would be docketed so that the Commissioners have an opportunity to read his concerns prior to rendering their decision. Customer was thankful that the Arizona Corporation Commission called him to inform him of this information. FILE CLOSED.

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER - DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227
End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75532

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75574

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Shirley **Last:** Singer

Account Name: Shirley Singer

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

February 6, 2009

Arizona Corporation Commission
1200 W. Washington St. Room I
Phoenix, Az. 85007

RE: Docket #SWO1303A-08-0227

TO WHOM IT MAY CONCERN:

I am writing to you with regard to the tremendous increase that Arizona American Water is requesting. This is an outrage for all the senior citizens here in Sun City West, especially now with the economy so bad.

We senior citizens are all on fixed incomes and an increase in in our water bills will put a great stress on our finances.

Possibly you could adjust the increase to perhaps 2% or 3% which would be more feasible, and be so helpful to us.

We implore you for your help in this situation.

Thank you.

Yours very truly,

Mrs. Shirley Singer

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM


Sun City West, Az. 85375
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/9/09 Consumer was contacted and informed that opinion had been received and will become part of the permanent docket. Distribution will be made to Commissioners and staff assigned to the matter. She appreciated the information. Closed

filed in docket no. W-01303A-08-0227 and SW-01303A-08-0227
End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75574

W-01303A-08-0227
SW-01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75571

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Estelle B. Rapisardi**

Account Name: Estelle B. Rapisardi

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

[REDACTED]
Surprise, AZ 85374-6245

February 5, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Reference: Docket # SW-01303A-08-0227

This letter is sent to you to contest ArizonalAmericants proposed 79.96% increase in residential water rates. The requested rate increase is ridiculously high. Apparently, AZ American has not heard that raising water rates 80% in the midst of a recession, bordering on depression, will be hard on many people right now.

We also try to do the right thing in this desert dry state by conserving, and we are rewarded with unbelievable proposed water rate increases! We use less because we have less money, and they raise their rates to maintain a steady revenue stream.

We are retired and on a fixed income, with our investments dropping daily. Shall we all have to go on welfare in order to afford water, a necessity of life?

This proposed rate hike is excessively high! Please do not approve it! Thanks.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Estelle B. Rapisardi
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/9/09 I contacted consumer and informed her that opinion had been received and will put into the permanent file. Distribution will be made to Commissioners and staff members assigned. She appreciated the information. Closed

filed in docket no. W-01303A-08-0227 and SW-01303A-08-0227
End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75571

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Aside from the proposal, Arizona American Water levies the 'ACC Residential Regulatory Assessment Fee' twice on the bill; once for wastewater and once for Arsenic Recovery, which I question because that is a Federal mandate, not one that's part of the regulatory scope. The Commission should clarify if this is appropriate, and if indeed the fee is being turned in to the appropriate state agencies.

In an economy like ours, where all of our sources of income are in jeopardy, this rate increase stabs like a knife at the heart of the consumer. I am retired, and on a fixed income. My wife's income is going to drop due to a salary cut at her job, and we do not have the extra money it would take to pay such an increase. Arizona American Water's 75.53 percent rate increase would mean a 500% increase in their operating income at a time when we and the entire country is suffering a tremendous financial dislocation. Even a 59 percent rate increase proposed by your Residential Utilities Consumer Office will be a tremendous burden on us

The Commission is our last hope to assure that we as consumers are not fleeced once again by greedy corporations. We hope that the Commission will do what's fair and just for both sides.

Thomas G and Peggy J Bell
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/9/09 Contacted consumer and gave him information that opinion had been received and that it will be made part of the permanent docket. Distribution will be made to Commissioners and staff members assigned to this matter. She appreciated the follow up call. Closed

Filed in docket no. W-01303A-08-0227 and SW-01303A-08-0227
End of Comments

Date Completed: 2/9/2009

Opinion No. 2009 - 75578

2-9-09

Arizona Corp. Comm.
1200 W. Washington St Room 1
Phoenix, Az. 85007

Docket # W-01303-A-08-0227 and
SW-01303-A-08-0227

Dear Commissioners,

I live in Sun City West and I am surprised by such a high rate increase requested by az/csm water. This is a 500% increase at a time when the country is in such a mess.

Please do what you can to at least lower the increase.

Thank you,
Vera Mysinski
17819 No. Bantline Rd.
Sun. West, Az. 85719

Dear Commissioners

I live in Sun City west, Ariz. and am
(appalled sickened, disgusted by the
ridiculously high rate increase requested
by AZIAM water. I am retired on a fixed
income and do not have extra income to
pay an increase of 79.9% in water rates

Please protect us by drastically slashing
the rate increase you allow AZIAM water
to have. AZIAM water is asking for a 500%
increase in operating income at a time when
we) and the entire country is in financial
mess. Your assistance will be greatly appre-
ciated by me and all the residents in
Sun City West.

Sincerely
Barbara J. Driscoll

Socket No. W 013037-08-0227
S.W. 01303A-08-2007

02/08/09

Arizona Corporation Commission,
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZPM Water. We are retired on a fixed income and do not have any extra funds to pay an increase of nearly 80% in water rates.

Please protect us by drastically slashing the rate increase you allow AZPM Water to have. AZPM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial crisis. To seek an enormous rate increase from people whose income base is shrinking month after month is unconscionable. Your assistance will be greatly appreciated by us and by all the residents of Sun City West.

Sincerely,

Nicholas A. Croppi JoAnne Croppi

NICHOLAS A. AND JOANNE CROPPI

12631 W. Prospect Drive

Sun City West AZ 85375

15711 W. White Horse Drive
Sun City West, AZ 85375
February 10, 2009

Arizona Cooperation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Re: Docket No W-01303A-08-0227
and
No SW 01303A-08-2007

Dear Commissioners,

I am a full-time resident and homeowner of Sun City West, AZ. I am caught by surprise at such an astronomical rate increase requested by Arizona American Water Company. This is not the community of South Pasadena, CA. Sun City West is a retirement community and to expect retirees to pay an increase of 79.96% in water rates is appalling.

Please keep the residents of this community by drastically cutting the rate increase you allow Arizona American Water to have.

All retirees here cannot go out and find any available job with unemployment rising and temporary help becoming non-existent. Food prices are rising each week.

Sincerely,
Helen Jane Nelson

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, Az. 85007

2/9/09

Docket No. W-01303A-08-0227
and

SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are Cappalled, sickened, disgusted, by the ridiculously high rate increase requested by az/am water. We are retired with a small income and do not have any extra to pay an increase of 49.9% in water rates.

Please protect us by drastically slashing the rate increase you allow az/am water to have. az/am water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

Marian and Sharon Domingo
12419 Cedar St.
Phoenix, Az. 85375

2/10/09

Arizona Corporation Commission
1200 W Washington St. Rm 1
Phoenix, AZ. 85004

Docket No. W-01303A-08-0227 and
S W - 01303A - 08 - 2007

Dear Commissioners,

I Live in Sun City West, AZ. I am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am ~~a~~ retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

Felma Brunsmann
22741 N. Padabo Dr.
Sun City West AZ.
85375

February 9, 2009

Arizona Corporation Commission
200 W. Washington St. Room I
Phoenix, Az. 85007

Packet # W-01303A-08-0227 and
SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Az. and are appalled by the ridiculously high rate increase requested by Az/Am Water Co. Being retired we live on a very fixed income and would find it very hard to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Az/Am Water to have. We have elected you to be responsible stewards. We trust you will do your job when anyone asks for a 500% increase in operating income.

Your assistance will be appreciated by us and our fellow residents of Sun City West.

Gods Blessings to all of you
to do the right thing.

Sincerely

Therese Richard Adams
15145 W. Sunlight Dr.
Sun City West, Az. 85375

Feb 10, 2009

Arizona Corporation Commission
1200 West Washington Rm 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and
SW-01303A-08-2007

Dear Commissioners,

We are retired and live in Sun City West, Arizona. We are upset by the high rate that is being requested by AZ/Am Water. We are on a fixed income without extra income. The increase of 79.96% increase would be a hardship for us.

Please do not let AZ/Am Water increase the rates they are asking for.

Sincerely,

Robert & Norma Slaughter
19615 N. 132nd Ave.
Sun City West, AZ 85375

Feb 10, 2008

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, Az. 85007

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have the extra money to pay an increase of almost 80% in water rates.

Please help us by drastically slashing or eliminating this rate increase that AZ/AM Water is seeking.

Your assistance in this matter is greatly appreciated by all of us in the retirement community of Sun City West.

Sincerely
Joseph C. & Sue C. Simon
22138 N. Hobo Lane
Sun City West, Az
85375
(623) 256-6376

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

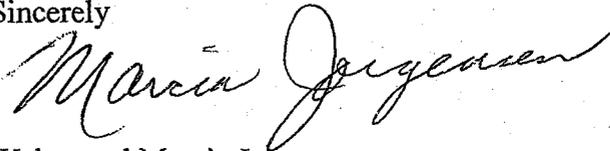
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script that reads "Marcia Jorgensen". The signature is written in black ink and is positioned above the typed name.

Walter and Marcia Jorgensen
15805 W. Huron Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Charles & Joyce Puma
12821 W Paintbrush Dr
Sun City West, AZ 85375
623-546-1071

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and I'm appalled and very much concerned by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Janet L. Fickett

12710 W. Blue Bonnet Lane

Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No. W01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We reside in Sun City West and are appalled at the increase Arizona American Water is requesting.

In an economy like ours why do they think they can bilk the public like this. It is an outrage. Just where do they think we are going to pull the money from? We can't just print more money. What don't they understand about bailouts etc. that are going on. If they need so much money maybe they can ask Citi Bank CEO for some of his.

It is time for our elected officers of the commission to work for us! Don't give them this ridiculous increase no matter how much they tell you they don't have any money to keep going. Bet they have plenty if a thorough search was done.

Thank you for any help you can give us. They have us over a barrel here.

Sincerely,


Susan Giusto
Sun City West, AZ 85375

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are part of the Stardusters Condominium Association of Sun City West, Arizona and we are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Joan Cutrone February 10, 2009

Address: 12763 W. Ballad Dr.

Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

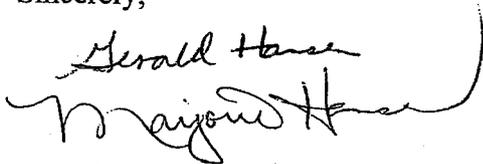
Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Handwritten signatures of Gerald and Marjorie Hansen. The signature for Gerald Hansen is written above the signature for Marjorie Hansen.

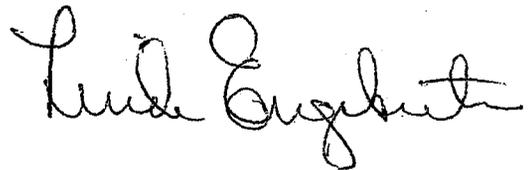
Gerald and Marjorie Hansen
19227 N 130th Ave
Sun City West, AZ 85375

Paul and Linda Engebretson
15428 W Via Manana
Sun City West, AZ 85375
February 4, 2009

To Whom it May Concern:

We are residents of Sun City West, Arizona, and were recently informed that our water bill, from Arizona Water, is to increase by almost 80%. We are protesting this increase, which seems exorbitant, and out of line. As seniors, our income is fixed, and this is more than many of us are able to pay. Please intervene with our company to make this is more fair fee. Thank you so much for your attention to this detail.

Sincerely,



Paul and Linda Engebretson
RE: Docket #SW-01303A-08-0227

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are part of the Stardusters Condominium Association of Sun City West, Arizona and we are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Al & Arlene Bowman February 10, 2009

Address: 12759 Ballad Dr.

Sun City West, AZ 85375

February 09, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. RUCO's ridiculous recommendation doesn't protect utility customers. A 10% increase would be ample.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,

Murdo Smart
Mary Smart

Murdo and Mary Smart
14419 W Blackwood Dr.
Sun City West, AZ 85375

Feb. 9.2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and I am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired , a widow, on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script that reads "Lois V Nelson". The signature is written in dark ink and is positioned to the right of the word "Sincerely".

Lois V Nelson
12705 W Gable Hil; Dr
Sun City West, AZ 85375

Feb. 10, 2009
Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Norbert & Elsie Weninger
13335 W. Beardsley Rd
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the exhorbintant rate increase requested by Arizona American Water Company. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water Company to have. They are asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Donald and Helen Schneider
14645 W. Arzon Way
Sun City West, Arizona 85375

14825 W. Via Montoya
Sun City West, AZ 85375-2904
February 9, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Benjamin R Houden

Dolores Houden

Benjamin and Dolores Houden

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are shocked by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Robert and Linda Gagnon
20403 n 124th Drive
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission

Docket NO. W-01303A-08-227 and SW-01303A-08-2007

Dear Commisioners,

We live in Sun City West Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water.

We are retired and on a fixed income and do not have extra income to pay a rate increase of this magnitude.

Please protect us from this outrageous request . This increase would drastically impact the way of life of many people and lower our property values in an economy that is in crisis.

Thank you for your consideration.

Michael and Joan Janis
126354 w Paintbrush Drive
Sun City West,Arizona 85375

Nancy Landwert
NANCY LANDWERT

12442 W Eveningside Drive

Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are amazed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and **DO NOT** have any extra income to pay an increase of 79.96% in water rates.

Surely the cost of providing our community with water can not have increased so drastically for the AZ/Am Water Corp. If as I have heard this increase is to enable them to provide water to other area that are developing it would seem to me that it should not be at the expense of those on fixed incomes.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely


Nancy Landwert

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial crisis. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,


Jim and Barbara Bromwich

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

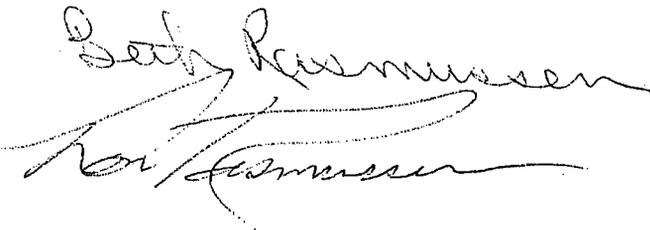
Dear Commissioners,

We live in Sun City West, Arizona and are) extremely upset by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Don and Beth Rasmussen
13447 W Gable Hill Dr
Sun City West, Arizona 85375

The image shows two handwritten signatures in cursive. The top signature is for Beth Rasmussen and the bottom signature is for Don Rasmussen. Both signatures are written in dark ink and are positioned below the typed names of the signatories.

Date 2/09/2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am disgusted by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Ken Keat
14301 W Horizon DR
Sun City West, Az. 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 59% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,


Angela Bellan

13311 W. Broken Arrow Drive

Sun City West, AZ 85375

Date February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and I am appalled, sickened, disgusted, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script that reads "Lois K. Kreager". The signature is fluid and extends across the width of the text area.

Lois K. Kreager
14033 W. Via Montoya
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ. 85007

Docket No. W-01303-A08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am disgusted, by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of a huge 79.96% in water rates.

Please protect us in the raising of the rates, especially at this time when the country is in such a financial mess.

Someday you and other fellow workers will get OLD and be on a fixed income.

Your assistance will be greatly appreciated by us and all of the Sun City West residents.

Sincerely,

*Inabel Arndt
Sun city W. az.
Help us please*

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303-A08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am disgusted, by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of a huge 79.96% in water rates.

Please protect us in the raising of the rates, especially at this time when the country is in such a financial mess.

Someday you and other fellow workers will get OLD and be on a fixed income.

Your assistance will be greatly appreciated by us and all of the Sun City West residents.

Sincerely,

Virginia Lasley
20007-124th Dr.

Date 2/10/08

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Ella Cook
21914 N Sonora Ln
Sun City West, AZ 85375

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

(10% MAX increase per year
over 5 years)

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me (us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

Robert J. Cook
Ella Jean Cook

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

L. Beesley

14202 W. Sable Ct.

Sun City West AZ 85375

February 9, 2009

Arizona Corporation Commission

1200 W. Washington St., Room 1

Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled and shocked by the ridiculously high rate increase requested by AZ/AM Water! We are retired, on a fixed income, and bought in Sun City West with the plan that it was a senior place to live with reasonable rates. We don't feel that an increase of 79.96% in water rates is reasonable for anyone especially a senior community.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. We believe that they also need to tighten their spending and plan better as all of us have had to do. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Michael & Kathleen Cravatta

13702 W Caballero Dr.

Sun City West, AZ 85375

Michael J. Cravatta
Kathleen Cravatta

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

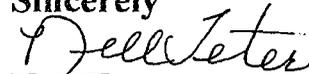
RE: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My name is Nell Teter, a single woman living in Sun City West, Arizona. The increase of rates requested by the Arizona/American Water Company is an astronomical jump and definitely out of line. No doubt some increase is due them but many who live in this retirement community are on fixed incomes. And that is where I am. How we will manage an increase of nearly 80% in water rates ^{are} beyond our budgets. We are in an economic recession and have no extra dollars to pay this if approved by the Commission.

Please give additional thought to their request and disallow that high increase. Certainly I, and others who have financial difficulties, will appreciate your consideration of this request. .

Sincerely



Nell Teter

12930 W. Flagstone Drive
Sun City West, AZ 85375-3222

Feb. 10, 2009

Arizona Corp. Commission
1200 W. Washington St., Rm. 1
Phoenix, AZ. 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, AZ. and are very concerned and disturbed by the incredible and excessive high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Virginia Stevens
D.A. Stevens

Date 2-10-09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me (us) and all of the residents in Sun City West.

Mary Kovac



Bob and Mary Kovac
22905 N. Adkison Dr.
Sun City West, AZ 85375

2/9/2009

N.G. (NICK) REISLER

& JOSETTE

21760 N. Verde Ridge Drive
Sun City West Arizona 85375
Phone: (623) 214-3488
E-mail: ngr304@cox.net

Date February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and we are appalled and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial crises. We as retired people will not get any stimulus package to cover any unpredictable (like water rates increase Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are extremely upset by the ridiculously high rate increase requested by AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Am Water to have. Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Douglas and Patricia McCarter
15358 W. Black Gold Lane
Sun City West, AZ 85375

Thomas M. Hinkes
21042 N. 123rd Drive
Sun City West, Arizona 85375-1940

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West and are appalled, sickened, disgusted, choose a word or substitute one; by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to charge. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Thomas M. Hinkes
Sandra K. Hinkes

Thomas M. and Sandra K. Hinkes



Renata H. Begin
13805 W Via Manana
Sun City West, AZ 85375-2067

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Renata H. Begin

Renata H. Begin

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

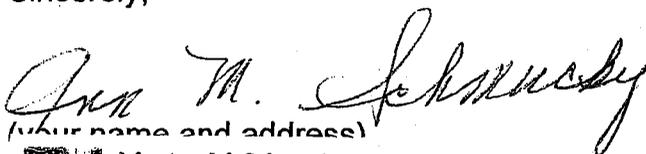
Dear Commissioners,

We live in Sun City West, Arizona and are very concerned about the ridiculously high rate increase requested by AZ/AM Water. We retired on a fixed income, but no citizen should be required to pick up a rate hike of 79.96% in water rates.

Please do not approve this exorbitant rate increase you are allowing AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess.

Your assistance will be greatly appreciated by the senior residents in Sun City West.

Sincerely,


(your name and address)



Ms. Ann M. Schmucky
14114 W. Via Manana
Sun City West, AZ 85375

A Good Credit Score is 700 or Above. See yours in just 2 easy steps!

2/9/2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

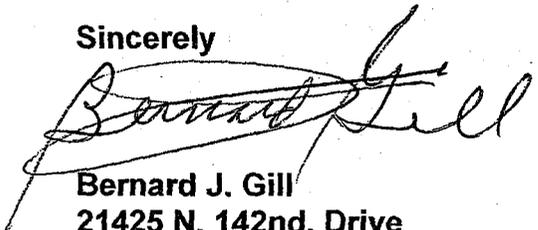
February 9, 2009

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 59% in water rates.

Please protect us by drastically reducing the rate increase you allowed AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial recession. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script that reads "Bernard J. Gill". The signature is written in black ink and is positioned above the typed name and address.

Bernard J. Gill
21425 N. 142nd. Drive
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington Street
Room 1
Phoenix, Arizona 85007

Re: Docket No. W-01303A-08-2007 and SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West Arizona and I am appalled by the ridiculously high rate of increase requested by the Arizona American Water Company. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow the Arizona American Water Company to have. They are asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West and the surrounding area.

Thanking you in advance for your consideration in this matter.

Yours truly


Evelyn C. Lewis
13244 W. Bellwood Drive
Sun City West, Arizona 85375

2/9/09

Arizona Corporation Commission
1200 W. Washington St. room 1
Phoenix, Az. 85007

Docket No. W-01303A-08-0227 and
Sw-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Az. and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79% in the water rate.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. Your assistance will be greatly appreciated by us.

Sincerely

Ed Hirsch

Dorothy Hirsch

Ed & Dorothy Hirsch

14813 W. White Horse dr.

Sun City West, Az. 85375

EUGENE AND LEONA ALBERS

13252 W. Pomegranate Dr.
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

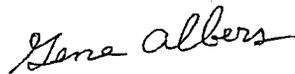
Dear Commissioners,

As residents of Sun City West, Arizona, we are stunned by the exorbitantly large rate increase requested by ARIZONA AMERICAN WATER CO. (AZ/AM). Our community consists primarily of retired citizens on fixed income and in these difficult economic times with such low rates of return on interest income necessary to supplement Social Security, we do not have the ability to pay an increase of 79.96% in water rates.

Please recognize the serious impact of such a large increase on our citizens by drastically reducing the rate increase you grant AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when we are already being squeezed by the economic crises facing this country,

Your favorable response to this request will be greatly appreciated and go a long way to easing concerns and worries of residents in Sun City West.

Sincerely,



Eugene Albers

February 9, 2009

Arizona Corporation Commission
1200 West Washington Street
Room 1
Phoenix, Arizona 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am disgusted by the ridiculously high rate increase requested by Arizona American Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96 per cent in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. Arizona American Water is asking for a 500 per cent increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Betty J. Fink
13249 West Bellwood Drive
Sun City West, Arizona 85375

Date Monday, February 09, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Frederick D James

02/09/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

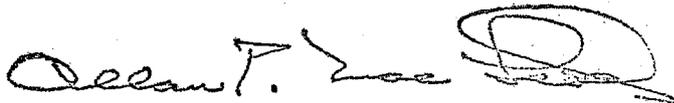
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are shocked by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Allan MacLeod


Sandy Reed

15310 W. Gunsight Dr.
Sun City West, AZ 85375-3025

Otto Fuchs
19615 North Bellwood Drive
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Re.:

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

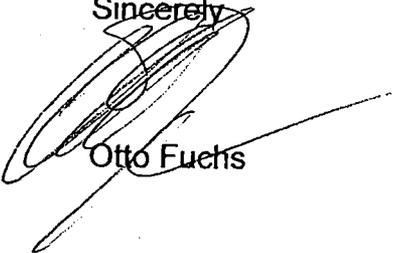
Dear Sir, or Madam:

We live in Sun City West, Arizona and are upset and puzzled by the 79.96% increase requested by AZ/AM Water. Although we do understand the water shortage problems in the southwest U.S., we fail to comprehend the size of the rate increase, particularly in view of the deflationary pressures facing the entire global economy.

Please protect us by reducing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when the entire world is in a financial deflation.

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Otto Fuchs

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled, sickened and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely



Earl L. Kelso
14515 W. Granite Valley Dr. Apt B210
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate of increase requested by Arizona American Water. One of us is on disability and the other is trying to retire on a fixed income and we will not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you will allow Arizona American Water to allocate. It is hard to understand that they are asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Jim and Joan Hayes".

Jim and Joan Hayes
13202 W Gemstone Dr
Sun City West, AZ 85375

February 8, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disappointed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Scott & Kathleen Parry
13011 W Tangelo Dr
Sun City West, AZ 85375

Date

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

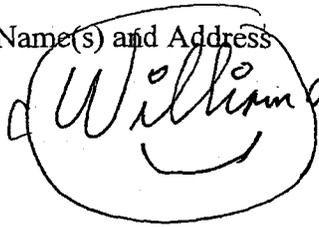
Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

 William W. Lopez, MD
18418 N. SPANISH GARDEN DRIVE
SUN CITY WEST, AZ
85375

2/9/2009

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

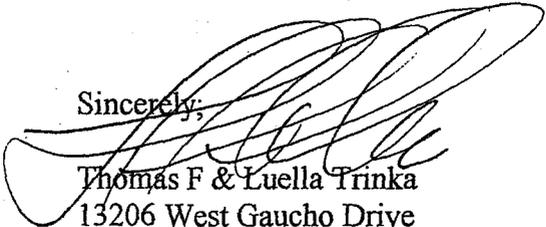
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have the extra income to pay an increase of 79.76 % in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in financial stress. Your assistance will be greatly appreciated by us and all of the residents of Sun City West.

Sincerely,



Thomas F & Luella Trink
13206 West Gaucho Drive
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

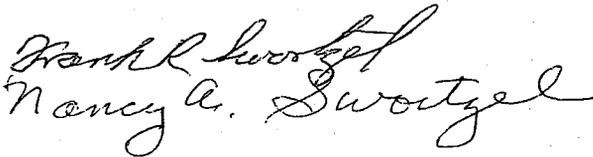
We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Frank R. Swortzel

Nancy A. Swortzel

Handwritten signatures of Frank R. Swortzel and Nancy A. Swortzel. The signature for Frank R. Swortzel is written in cursive and is positioned above the signature for Nancy A. Swortzel, which is also in cursive.

15156 W Via Manana
Sun City West, AZ 85375

John and Maureen Mackin
22816 N. Dusty Trail Blvd.
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

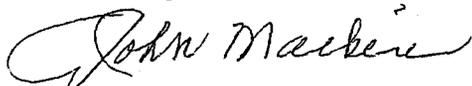
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,


Maureen Mackin

John and Maureen Mackin

13323 W. Blue Bonnet Drive
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay the unbelievable requested increase of 79.96%(!!) in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in the worst financial condition we have experienced in our lifetime. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



W. R. Chandler

Feb 10 2009
Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No W-01303A-08-0227 and SW-01303A-08-2007

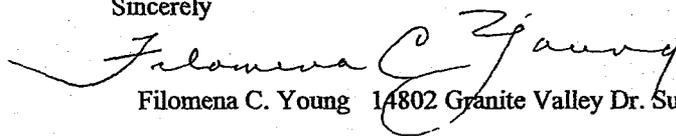
Dear Commissioners:

I live in Sun City West, AZ and am not pleased by the ridiculously high rate increase

Requested by AZ/AM Water Co. I am retired on a fixed income and do not have any

Extra income to pay an increase of 79.96% in water rates. Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have A 500% increase in operating income at a time when the entire country is in a financial mess Your assistance will be greatly appreciated by me and all the residents of Sun City West.

Sincerely



Filomena C. Young 14802 Granite Valley Dr. Sun City West, AZ. 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

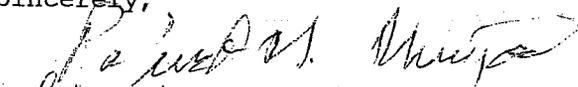
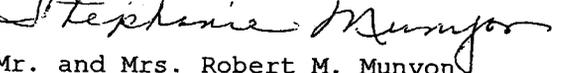
RE: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are apprehensive about the high rate increase requested by Arizona American Water. We are retired, on a fixed income and do not have extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. They are asking for a 500% increase in operating income at a time when the entire country is in financial straits. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Mr. and Mrs. Robert M. Munyon
14308 W. Whitewood Drive
Sun City West, AZ 85375
623/556-4167

/sam

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Robert and Joyce Krauter
15617 White Horse Dr.
Sun City West, AZ 85375

Edgar Walter and Judith F. Walter
15426 West Domingo Lane
Sun City West, AZ 85375 – 3005

February 10, 2009

The Arizona Corporation Commission
1200 Washington Street, Room 1
Phoenix, AZ 85007

Re: Sun City West Water Rate Increase

Gentlemen,

My wife Judith and I are both on Social Security. The increase of our monthly check for the year 2009 was 5.8%.

Everything from gasoline to groceries and electric bills has gone up substantially over the past year.

However, no one has asked for an exorbitant rate hike like the Arizona American Water Company. 59% borders on insanity.

Apparently, they think they can manipulate the Commissioners by asking for an outlandish rate hike and then still receive an improperly high increase.

Kindly do not fall for this ploy.

We respectfully ask you to lower this increase to the single digits.

Thank you.

Sincerely yours,


Edgar Walter, Judith F. Walter

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

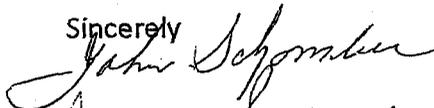
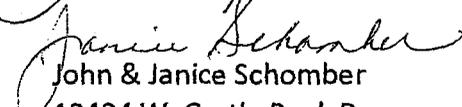
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



John & Janice Schomber
13434 W. Castle Rock Dr.
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St. Room # 1
Phoenix, AZ 85007

Dear Commissioners:

My spouse, Nancy, and I reside in Sun City West, AZ. We are extremely concerned relative to the proposed rate increase by Az/AM Water. We request you review this extremely carefully and agree to a reasonable rate increase. Thank you for your attention to this issue.

Sincerely,

A handwritten signature in cursive script that reads "Leon A. Swier". The signature is written in dark ink and is positioned above the typed name.

Leon & Nancy Swier
15422 W. Gunsight Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ. 85007

Docket No. W-01303-A08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am disgusted, by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of a huge 79.96% in water rates.

Please protect us in the raising of the rates, especially at this time when the country is in such a financial mess.

Someday you and other fellow workers will get OLD and be on a fixed income.

Your assistance will be greatly appreciated by us and all of the Sun City West residents.

Sincerely,

Wayne E. Horton
26024 N. 124 Dr
SC West, az. 85375

Al R & Barbara A. Froese
22502 N Sonora Lane
Sun City West, AZ 85375

Date: February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

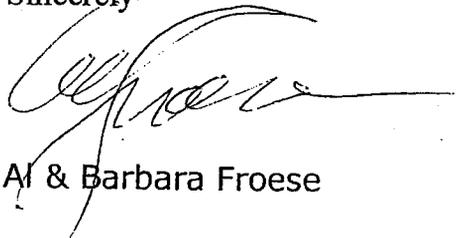
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled and sickened, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

A handwritten signature in black ink, appearing to read 'Al & Barbara Froese', with a long horizontal flourish extending to the right.

Al & Barbara Froese

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

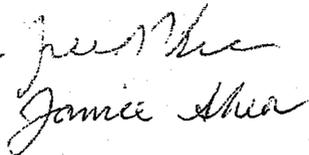
Dear Commissioners,

We live in Sun City West, Arizona, and are deeply concerned with the unwarranted high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a deepening financial mess. Your assistance will be greatly appreciated by us and other communities whose residents live mostly on fixed incomes.

Sincerely,

Speed and Janice Shea

A handwritten signature in cursive script that reads "Janice Shea". The signature is written in dark ink and is positioned below the typed name "Janice Shea".

**PAUL W. STONE
SHIRLEY A. STONE**

13414 West Castle Rock Drive
Sun City West, AZ 85375
623-544-6733 pwstone@msn.com

Date February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

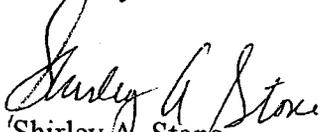
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely


Shirley A. Stone
Paul W. Stone

Feb 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for an increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Margaret Crist

John Crist

John & Margaret Crist
14031 W. Antelope Ct.
Sun City West, AZ
85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

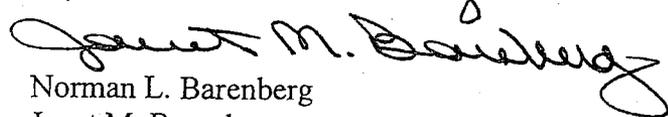
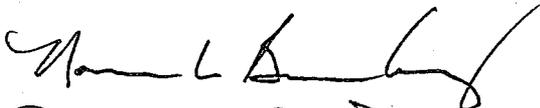
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Norman L. Barenberg
Janet M. Barenberg
15624 W. Greystone Dr.
Sun City West, AZ 85375

2/9/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are very much alarmed by the incredibly high rate increase requested by AZ/AM Water. We are retired and on a fixed income and simply cannot afford an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial crisis. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Bob Clark
Carol Clark

Bob and Carol Clark
21305 N. Limousine Dr.
Sun City West, AZ 85375

An Injustice that Needs Correction

From: **PAUL MATTSON** (PDM17035@msn.com)

Sent: Mon 2/09/09 11:00 PM

To: Arizona Corporation Commission

Cc: PORA PORA (pora@suncitywest.org)

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are highly disturbed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please recind the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Paul Mattson
DeLores Mattson

Paul & DeLores Mattson

12611 Foxfire Drive

Sun City West, AZ 85375

Tel # 623 546-8481

BETTY J. FEAR

13940 W. Meeker Blvd. Ste 115, Box 435 Sun City West, AZ
Cell: 602-793-0140 Fax: 623-546-9494 fearbetty@aol.com

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when I, and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Betty J. Fear

Residence: 13422 W Castle Rock Drive,
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners;

My wife and I live in Sun City west, Arizona. Late last year we received a notice that our water rates were being considered to be increased 59%. I thought it was a typographic error and ignored it. I now find this is seriously being considered, with a **projected increase of nearly 80%**. I am amazed at such an attempt at increasing an already costly product, which is essential to life. We are retired and such an increase will have a tremendous impact on us financially.

Please protect us by not allowing this proposed increase to AZ/Am Water. It is disappointing, to say the least, that Az/Am Water is requesting your approval for such an increase when our entire Nation is undergoing such financial difficulties. Thank you in advance for your support in not allowing this outlandish increase request to occur.

Sincerely Yours


Theodore C. Wells

14423 W Whitewood Dr
Sun City west, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

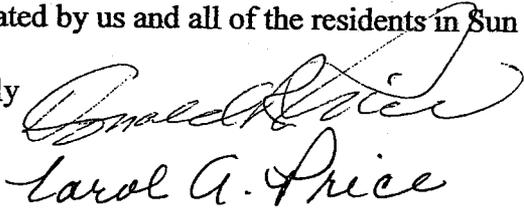
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Donald R. & Carol A Price
13612 W. Gemstone Dr
Sun City West, AZ 85375

21216 N 134th Way
Sun City West, AZ 85375
February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

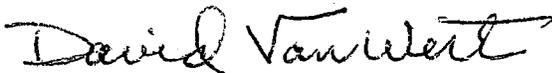
Dear Commissioners,

I live in Sun City West, Arizona and am more than upset by the ridiculously high rate increase requested by AZ/AM Water. I am retired, on a fixed income, and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we, and the entire country, are in a financial mess. Your attention to this matter will be greatly appreciated by me and all of the residents in Sun City West.

We need your HELP!!
THANKS!!!

Sincerely,



David Van Wert

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

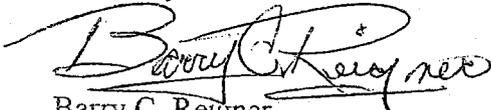
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled, sickened and disgusted by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do *not* have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when the entire country and I are in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

A handwritten signature in black ink, appearing to read "Barry C. Reigner". The signature is stylized with a large initial "B" and a long horizontal stroke.

Barry C. Reigner
15357 W. Gunsight Dr.
Sun City West, AZ 85375

FEBRUARY 9,2009

ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON ST. ROOM 1
PHOENIX, AZ 85007

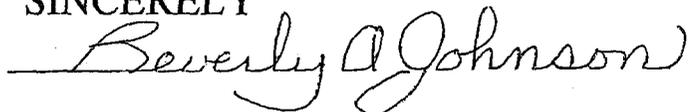
DOCKET NO. W-01303A-08-0227 AND SW-01303A-08-2007

DEAR COMMISSIONERS,

I LIVE IN SUN CITY WEST, ARIZONA AND I AM APPALLED BY THE RIDICULOUSLY HIGH RATE INCREASE REQUESTED BY AZ/AM WATER. I AM RETIRED AND ON A FIXED INCOME. MY HUSBAND DIED IN NOVEMBER AND I DO NOT HAVE ANY EXTRA INCOME TO PAY AN INCREASE OF 79.96% IN WATER RATES.

PLEASE PROTECT ME BY DRASTICALLY SLASHING THE RATE YOU ALLOW AZ/AM WATER TO HAVE. AZ/AM WATER IS ASKING FOR A 500% INCREASE IN OPERATING INCOME AT A TIME WHEN I AND THE ENTIRE COUNTRY IS IN A FINANCIAL MESS. YOUR ASSISTANCE WILL BE GREATLY APPRECIATED BY ME AND ALL OF THE RESIDENTS IN SUN CITY WEST.

SINCERELY



BEVERLY A JOHNSON
14130 SKY HAWK DRIVE
SUN CITY WEST
AZ 85375

14103 W. Whitewood Dr.
Sun City West, Az 85375
Feb. 10, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, Az 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West and are in utter disbelief at the outrageously high rate increase requested by the Arizona American Water Company. We are retired and on a fixed income and feel the 79.96% increase in water rates is unreasonable.

Please protect us by slashing the rate increase requested by the Arizona American Water Company and allowing a reasonable increase more in line with previous years. The company is asking for a 500% increase in operating income at a time when we and the entire country are in financial crises.

Your assistance in this matter will be greatly appreciated by us and all the residents of Sun City West.

Sincerely,

Mr. & Mrs. Joe Rodriguez
Mr. & Mrs. Joe Rodriguez

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303-A08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am disgusted, by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of a huge 79.96% in water rates.

Please protect us in the raising of the rates, especially at this time when the country is in such a financial mess.

Someday you and other fellow workers will get OLD and be on a fixed income.

Your assistance will be greatly appreciated by us and all of the Sun City West residents.

Sincerely,

Frank + JoAnn Kelly

20011 N. 124th Dr.

Sun City West, AZ 85375

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, Arizona 85007

Dear Commissioners,

I am a citizen living in Sun City West, Arizona and I am shocked by the ridiculously high rate increase requested by Arizona American Water. I am retired, but that doesn't mean I can pay this ridiculous increase of 79.96%. I would have to stop eating and taking medication to pay the water bill at this rate.

Please protect us by drastically slashing the rate increase you allow Arizona American Water to have. They are asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Be assured your assistance will be greatly appreciated by me and all the residents in Sun City West.

Sincerely

Mary B. King

Mary B. King
13219 W. Castle Rock Dr.
Sun City West, Arizona
85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, Arizona 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We in Sun City West, Arizona are very disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired and do not have extra income, at this time of our lives, and can not believe they are asking for an increase of 79.96% in water rates.

Please help protect us by slashing the rate increase you allow AZ/AM Water to have. They are asking for a 500% increase in operating income at a time when we and the entire country is in a recession and financial trouble. Your assistance will be greatly appreciated by us and all residents of the Sun Cities.

Sincerely,



Lee & Belva Barnes
14717 W. Ravenswood Dr.
Sun City West, Arizona 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Ron & Karen Eppley

Ron and Karen Eppley
22909 N. Leon Ct
Sun City West, AZ 85375

RECEIVED

FEB 11 2009

AZ CORP COM
Director Utilities

RONALD LANDWERT

12442 W Eveningside Drive

Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are amazed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and **DO NOT** have any extra income to pay an increase of 79.96% in water rates.

Surely the cost of providing our community with water can not have increased so drastically for the AZ/Am Water Corp. If as I have heard this increase is to enable them to provide water to other area that are developing it would seem to me that it should not be at the expense of those on fixed incomes.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely


Ronald Landwert

February 9, 2009

Arizona Corporation Commission

1200 W. Washington Street, Room 1

Phoenix AZ 85007

Dear Commissioners:

We live in Sun City West AZ and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired and on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates. Please protect us by drastically reducing the rate increase you allow AZ/Am Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West. Perhaps they could just decrease the amount of the upper management's bonuses by 500%.

Sincerely,

Jeanne & Roger Pribnow

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am (appalled, sickened, disgusted, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



Marcella Van Horn
14337 W Heritage Dr.
Sun City West, Az 85375

February 9, 2009

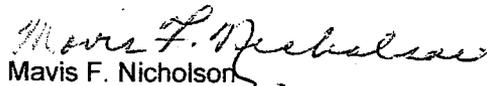
Arizona Corporation Commission
1200 W Washington Street, Room 1
Phoenix, AZ 85007

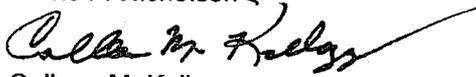
Docket No. W-013303A-08-0227 and SW-01303A-08-2007

We have lived in Sun City West, Arizona for approximately 20 years and are dumbfounded by the greedy rate increase requested by the AZ AM Water. This is the year we are supposed to all be working together to turn around the direction our Country is going. An 80% rate increase is certainly not the answer. Where do you think this money is coming from?

Your assistance in reducing the ridiculous rate increase needs your immediate attention.

Thank you.


Mavis F. Nicholson


Colleen M. Kellogg

19833 N. Greenview Drive
Sun City West, AZ 85375-7500

February 10, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all the residents of Sun City West.

Sincerely,

Glade L. Brown *GLB*
Marlene R. Brown *MRB*
15104 W. Arzon Way
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

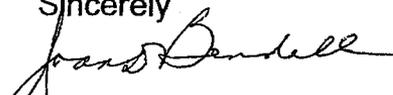
Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are deeply concerned by the extremely high rate increase requested by AZ/AM Water. Like so many others, we are retired on a fixed income and just do not have the extra income to pay an increase of 79.96% in water rates.

Please protect us by not allowing such a ridiculous rate increase to AZ/Am Water. Your understanding and assistance will be greatly appreciated by all of the 30,000 residents in Sun City West.

Sincerely


JOAN D. BENDALL


JAMES R. BENDALL

14215 W. Rico Dr.

Sun City West, AZ 85375

9 February 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

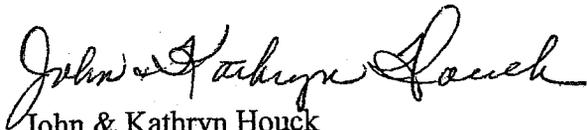
Dear Commissioners,

As resident voters in Sun City West, Arizona, we are appalled and shocked by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when Arizona, the entire country, and we are in a financial mess. This is *not* a "fair and reasonable" request.

Thank you for your understanding and consideration of this matter.

Sincerely,



John & Kathryn Houck
15315 West Gunsight Drive
Sun City West, AZ 85375

Date Feb. 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

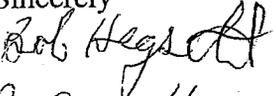
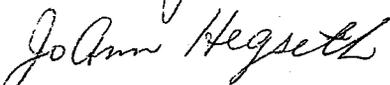
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Bob & JoAnn Hegseth

15715 W Heritage Dr.

Sun City West AZ. 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

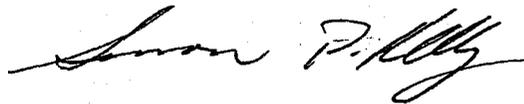
Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az.Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Simon Kelly

14403 Antelope

Sun City West AZ 85375

A handwritten signature in cursive script that reads "Simon P. Kelly". The signature is written in black ink and is positioned below the typed name and address.

Robert E. Beian

14904 W. Tomahawk Way • Sun City West, Arizona 85375-2638 • Phone: 602-803-8770

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income. This is completely unjustified at any time, and especially at a time when we and the entire country is in one of the worst financial messes we have ever experienced. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Robert E Beian

Norma M. Beian

Robert and Norma Beian
14904 W. Tomahawk Way
Sun City West, AZ 85375

E-mail message

From: GeriSCW@webtv.net(Geri Bennett)
Date: Mon, Feb 9, 2009, 10:14am
To: GeriSCW@webtv.net
Subject: WATER REDUCTION

ARIZONA CORP. COMMISSION
1200 WASHINGTON ST. ROOM 1
PHOENIX, AZ 850007

RE: DOCKET NO. W-01303A-098-02777
AND SW-01303A-08-2007

DEAR COMMISSIONERS:

I LIVE IN SUN CITY WEST AZ. AND AM APPALLED, SICKENED AND DISGUSTED BY THE RIDICULOUS HIGH RATE INCREASE REQUESTED BY AZ/AM WATER. I AM RETIRED AND LIVE ON A FIXED INCOME AND DO NOT HAVE ANY INCOME TO PAY FOR AN INCREASE OF 779.96% INCREASE.

PLEASE PROTECT US BY DRASTICALLY SLASHING THE RATE INCREASE YOU ALLOW AZ/AM WATER TO HAVE. AZ/AM WATER IS ASKING FOR A 5005% INCREASE IN OPERATING INCOME AT A TIME WHEN I AND THE ENTIRE COUNTRY IS IN A FINANCIAL NESS. YOUR ASSISTANCE WILL BE GREATLY APPRECIATED BY ME AND ALL THE RESIDENTS OF SUN CITY WEST.

THANKING YOU IN ADVANCE FOR YOUR KIND CONSIDERATION IN THIS MATTER.

SINCERELY,

MRS. GERALDINE (GERI) BENNETT
15613 WHITEWOOD DR.
SUN CITY WEST, AZ 853675

Mrs. Geraldine Bennett

FROM THE DESK OF
ARTHUR BERNDT

February 8, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 59.00% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. I understand Az/Am Water is asking for a 59% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



Arthur Berndt
17406 N 124 Ave.
Sun City West, AZ 85385

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

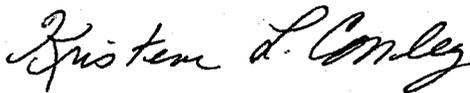
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am horrified by the ridiculously high rate increase requested by AZ/AM Water. I do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial crisis. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely



Kristene L. Conley
13027 W. Butterfield Dr
Sun City West, AZ 85375

*Trisha & Dennis Mitchell
12330 Fieldstone Drive
Sun City West, AZ 8375*

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country are in a financial mess.

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely


Trisha & Dennis Mitchell

Date February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

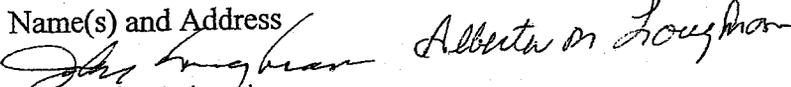
Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Name(s) and Address


John & Alberta Loughran
21617 N. 156th Dr
Sun City West, Az 85375

9 February, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ. 85007

Docket # W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

This proposal by the AZ/AM Water Company is way out of reason. I understand that in today's world prices will increase and are doing so but this request is way out of bounds.

Just a few years ago our rates went up because the company had to install new water treatment equipment to take more arsenic out of the water. OK! The cost of this improvement was to be taken care by this action.

If they need to increase rates to take care of increased operation expenses let them have an increase equal to that need but hardly what they are asking for.

Thank you.



Harold T. Hochstatter
14946 W. Antelope Dr
Sun City West, AZ. 85375

2/9/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Dennis and Tara Hertzog
15167 W. Las Brisas Ln
Sun City West, AZ 85375

A handwritten signature in cursive script that reads "Tara Hertzog". The signature is written in black ink and is positioned below the typed name and address.

February 6, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, Az 85007

REFERENCE; DOCKET #SW-01303A-08-0227

To All Commission Representatives,

This letter is to protest the excessively high water rate hike being proposed. A 79.96% increase in residential water rates is totally absurd and should not be allowed to be approved.

We look to you as our representatives to make sure this increase is not passed. This will place undue hardship on many older, retired people and young families and is far beyond any reasonable rate increase necessary.

Thank you for hearing our adamant feelings towards this increase.

Respectfully Yours,

Susan + Richard
Ziff

SUSAN + RICHARD ZIFF

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ. 85007

Docket No. W-01303-A08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am disgusted, by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of a huge 79.96% in water rates.

Please protect us in the raising of the rates, especially at this time when the country is in such a financial mess.

Someday you and other fellow workers will get OLD and be on a fixed income.

Your assistance will be greatly appreciated by us and all of the Sun City West residents.

Sincerely, MR + MRS PHILIP FIORE
20027 N. 124TH DR.
SUN CITY WEST AZ, 85375

February 9, 2009

Arizona Corp. Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

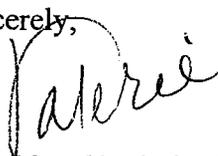
Docket No. W-01303A-08- 0227 and SW 01-0303A-08-2007

Dear Commissioners.

We live in Sun City West, Az. And are upset and appalled by the ridiculously high rate increase that is facing us requested by AZ/AM Water. We are retired and are living on Social Security...and moved to this area because of the low tax rate..utilities..etc..and DO NOT HAVE THE INCOME for a 79.96% increase in water rates.....it is high enough as is!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Please project us by drastically slashing the rate increase you allow AZ/AM Water to have. Az/AM Water is asking for a 500% increase in operating income at a time when we the entire country is in a financial 'MESS'...Perhaps we (I) need to send my letter off to our New President of the U.S....In fact, I will.

Sincerely,



Ronald and Valerie Forster
21011 N. Eden Ct.
Sun City West, Az... 85375

cc: President, Obama.
Washington, D.C.

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate of increase requested by Arizona Am. Water Company. We are retired and on fixed income and do not have any extra income to pay an increase of 79% in water rates.

Please protect us by drastically reducing this rate increase you allow AZ/Am. Water Company. They are asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Dennis & Sharon Brian

Dennis and Sharon Brian
18010 N. 136th Drive
Sun City West, AZ 85375

9 February 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and Docket No. SW-01303A-08-2007

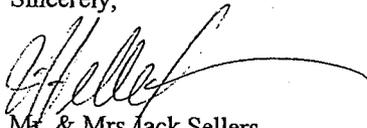
Dear Commissioners,

We live in Sun City West, Arizona and are highly agitated and worried by the ridiculously high rate increase requested by Arizona American Water. We, like many other citizens of this retirement community are living on a declining—not fixed—level of income, thanks to the current frightening economic crisis. There is simply no income available to pay an unbelievably drastic increase of 80% in water rates.

Please protect us by drastically slashing the requested rate increase to a reasonable and affordable level. Granting a 500% increase in the company's operating income at a time when all residents are struggling to stay afloat, especially those of us on a supposedly fixed income, would be irresponsible in the extreme.

Your assistance in this vital matter will be greatly appreciated by Sun City West residents in general, and us in particular.

Sincerely,



Mr. & Mrs Jack Sellers
18011 N. 136th Drive
Sun City West, AZ 85375

Date

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

Claine M Barnes
John I Barnes
15506 W. Futura Dr.
Sun City West, Az 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

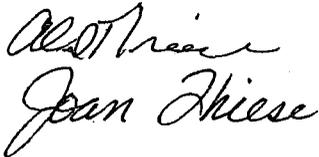
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and we are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Alfred Thiese

Joan Thiese

13655 West Countryside Drive

Sun City West, AZ 85375-4737

Date 2-10-2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, & disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when We and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Handwritten signatures of John C. Lhotka and Roberta Lhotka. The signature of John C. Lhotka is written in a cursive style, and the signature of Roberta Lhotka is written in a similar cursive style below it.

John & Roberta Lhotka
21003 N 124th Drive
Sun City West, Arizona 85375

13665 W. Utica Dr.
Sun City West, AZ
85375
Feb. 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

I live in Sun City West, Arizona and am shocked by the ridiculously high rate increase requested by AZ/AM Water.

I am retired and living on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for 500% increase in operating income at a time when I and the entire country is in a financial mess.

Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Anne Sutorius
13665 W. Utica Dr.
Sun City West, AZ
85375

9 February 2009

Arizona Corporation Commission

1200 W. Washington St.

Room 1

Phoenix, AZ85007

Subj: Docket No. W-01303A-08-0227 and SW – 01303A-08-2007

Commissioners,

We live in Sun City West and are disappointed at the recommendation for the exorbitant rate increase requested by AZ/AM Water. We are retired and an increase of this magnitude just adds to our financial problems.

We ask that you take a close look at this request and reduce it. AZ/AM is probably hurting just like everyone else at this time – they need to “share the hurt” along with the rest of us. We understand an increase may be needed but it has to be something reasonable and affordable.

Your assistance, by reducing this request, will be appreciated by all the residents in Sun City West.

Sincerely

Roger N. Taylor
Judy A. Taylor

Roger and Judy Taylor

19434 N. 130th Ave.

Sun City West, AZ 85375

tishpoint@cox.net

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

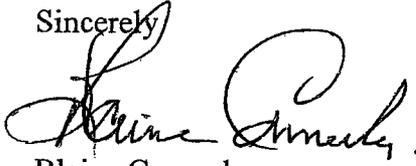
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

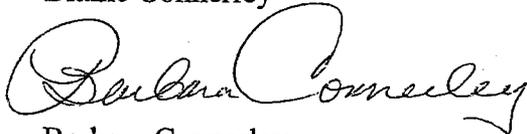
We live in Sun City West, Arizona and are appalled and disappointed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Blaine Connerley



Barbara Connerley

18423 N. Spanish Garden Drive
Sun City West, AZ 85375

February 09, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am (appalled, sickened, disgusted, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

Mary A Lanham
13335 West Bolero Dr
Sun Cty West Az.
85375

Internal Virus Database is out of date.
Checked by AVG - <http://www.avg.com>
Version: 8.0.176 / Virus Database: 270.10.18/1935 - Release Date: 2/4/2009 4:35 PM

2/9/2009

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Ray & Beth Hansen". The signature is written in dark ink and is positioned above the typed name.

Ray and Beth Hansen

14502 W. Osprey Drive
Sun City West, AZ 85375

February 9, 2009

**Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007**

RE: Docket #W-01303A-08-227/SW-01303A-08-2007

Dear Commissioners:

I am a Sun City West resident; as such I want to convey my dismay to you regarding the proposed huge rate increase requested by the Arizona American Water Company. As a retiree, I am aghast at the arrogance of this company to suggest such a massive rate increase. Does principle come into play at all? I don't care if I am a millionaire many times over, this is just the epitome of taking advantage of a captive audience. All of my costs have gone up appreciably, but whom do I tax to help me with my expenses?

Please, please do not allow this company to get away with such an injustice!

Sincerely,


Beverly Bormann

**12454 Marble Drive
Sun City West, AZ 85375**

Date

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (~~We~~) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (~~We are~~) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (~~We~~) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(~~us~~) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

Mrs. Dorothy Corcoran
12619 Bonanza Dr.
Sun City West, Az
85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Rm. 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West and are shocked by the exorbitant rate increase AZ/AM is seeking!
We are retired and on a fixed income! Please stand up for your citizens by drastically slashing the
rate increase you allow AZ/AM. This 500% increase is totally inappropriate, especially in this very
difficult economic time!

Thank you for your support in this matter.

Sincerely,

*Mary C. Hoffman
Kenneth A. Hoffman*

*12823 W. Paintbrush Dr.
Sun City West, AZ 85375*

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and certainly do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Handwritten signatures of Donie L. Fitzpatrick and Lola M. Fitzpatrick. The signatures are written in cursive and are positioned above the printed name of the couple.

Donie & Lola Fitzpatrick
14634 W Futura Dr.
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

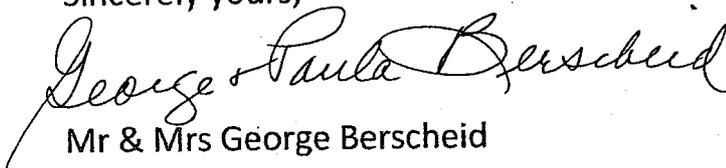
Docket No. W-01303A-08-0227 and
SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, AZ and are astounded by the ridiculously high rae of increase requested by Arizona American Water. We are retired and on a fixed income and do not have any extra income to pay an increase of over 79% in water rates!!

Please consider our situation by drastically cutting the rate increase you allow! Asking for a 500% increase in operating income when we and all of the country are in a financial/economic meltdown is unconscionable . Your assistance will be greatly appreciated by us and all the re4sidents of Sun City West.

Sincerely yours,



Mr & Mrs George Berscheid

13820 W Parada Drive

Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W Washington St, Room 1
Phoenix, AZ 85007

Dear Commissioners,

We live in Sun City West, Arizona and are sickened and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired and on fixed income and do not have extra income to pay an increase of 79.96% in water rates!

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. They are asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents in Sun City West.

Sincerely

Len and Melba Franke
20219 N 124th Dr
Sun City West, AZ
85375

Handwritten signatures of Leonard P. Franke and Melba Franke. The signature of Leonard P. Franke is written in a cursive style, and the signature of Melba Franke is written in a similar cursive style below it.

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

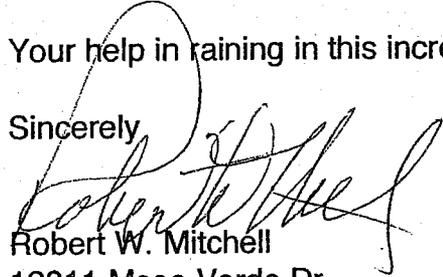
Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Commissioners:

As a property owner and winter resident of Sun City West, Arizona we were very surprised to learn of the unbelievably high rate increase of 79.9% requested by AZ/AM Water. It is hard to understand why, all at once, this exceptionally large rate increase is requested. We request that the Commission reduce this requested amount to a much lower and manageable level.

Your help in raising in this increase is appreciated.

Sincerely,



Robert W. Mitchell
12811 Mesa Verde Dr
Sun City West, AZ 85375

Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are sickened by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Bruce and Sheryll Wallen
15715 W. White Horse Dr.
Sun City West, AZ 85375

Date Feb. 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

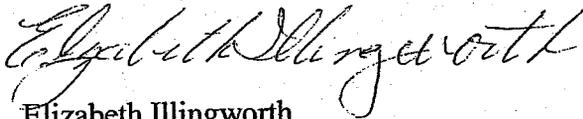
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and live in a Condo with a homeowners association. As I am the treasurer of the association, I am well aware of how this will impact both me and all of my neighbors.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by all of the residents in Sun City West.

Sincerely,



Elizabeth Illingworth
12522 W. Prospect Dr.
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and
SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Eugene and Sharon VanHaven
14233 W Colt Lane
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303-A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, AZ and are appalled by the ridiculously high rate increase requested by AZIAM Water. We are retired and living solely on Social Security benefits and do not have any extra income to pay such a huge increase in water rates.

Please protect us by drastically slashing the rate increase you allow AZIAM Water to have. AZIAM Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Cordially,



Yvonne & Jerry Kohli

14811 W. Antelope Dr.

Sun City West, AZ 85375

February 9, 2007

Arizona Corporation commission
1200 W. Washington St., Room 1
Phoenix, Az 85007 Zoom

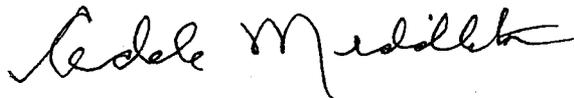
Docket No W-01303A and SW -01303 -08-2007

Dear Commissioners:

We are two widowed sisters who reside in Sun City West, and are appalled by the outrageous rate increase requested by the AZ/AM Water company! We are both retired, living on a fixed income, and would have difficulty paying a 79.96% water rate increase.

Please take into consideration the impact that this request would have on so many individuals during these difficult financial times.

Yours sincerely:



Adele Middleton



Alice Lanigan

2/9/2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

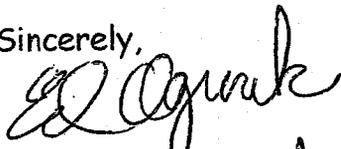
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Virginia Ogurek

Edwin and Virginia Ogurek
13518 W. Prospect Dr.
Sun City West AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 w. Washington St. Room 1
Phoenix, AZ. 85007

Docket No. W-01303A-08-0227
SW-01202A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and I was amazed when I received the reply to my request from Arizona/American on what effect the rate increase would have on my monthly bill for the water that we used. I had received from Arizona/American a notice that if I would submit the name address and account number they would send me a reply showing what effect the requested rate increase would have on usage.

I was shocked when I received their reply which stated that my monthly charge would be increased by 80%. With a return address of SCW you know that I am retired and living on a fixed income. I was self employed and have no access to a pension. I recently celebrated my 84th birthday and our 62nd wedding anniversary. Thanks to the condition we find ourselves experiencing in today's market my retirement reserves have decreased by 30% this past year and I don't need an increase of 80% in my monthly charges for my water usage. An assistance that you can offer will be appreciated.

Sincerely



Don & Harriet Doerr
20411 149th Avenue
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Re: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

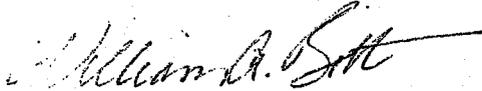
Dear Commissioners:

As a resident of Sun City West, Arizona I want to go on record as opposing the rate increase requested by AZ/AM Water Company. The amount of the proposed increase is ridiculously high and certainly cannot be justified by the quality of service they provide.

Also, to request such an increase in this economic environment is very poor timing on their part.

Please review and act on their request as to what is fair, both to the residents of Sun City West and AZ/AM Water.

Sincerely,

A handwritten signature in cursive script, appearing to read "William A. Bott".

William A. Bott
12345 Eveningside Drive
Sun City West. AZ 85375-1957

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket # W-O1303A-08-0227 and SW-01303A-08-2007

February, 9, 2009

Dear Commissioners:

We live in Sun City West, AZ and are horrified by the ridiculously high rate increase requested by AZ/AZ Water. We are retired on a limited fixed income and do not have the funds to pay such a huge increase in water rates.

Please protect us by slashing or eliminating the increase you allow Arizona American Water to have. They are asking for a 500% increase in operating income at a time when individuals such as ourselves are in dire financial straights. Your assistance will be greatly appreciated.

Sincerely,

Herbert & Marjorie Miller

Herbert J. and Marjorie Miller
20827 N. Stonegate Dr.
Sun City West, AZ 85375

9 Feb 2009

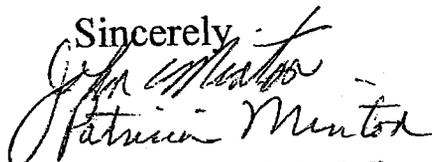
Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Dear Commissioners,

We live in Sun City West and we could not be more outraged by the ridiculously high rate increase requested by AZ/AM Water. We are retired living on a fixed income and have drastically reduced every expenditure possible to make ends meet. We do not have the funds necessary to pay an increase of almost 80% in water rates.

Request you deny the outrageous rate increase request by AZ/AM Water.

Your assistance is greatly appreciated.

Sincerely,

John & Patricia Minton

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket # W-O1303A-08-0227 and SW-01303A-08-2007

February, 9, 2009

Dear Commissioners:

I live in Sun City West, AZ and am appalled by the ridiculously high rate increase requested by AZ/AZ Water. I am retired on a fixed income and do not have the funds to pay such a huge increase in water rates.

Please protect the people of Sun City West by slashing the increase you allow Arizona American Water to have. They are asking for a 500% increase in operating income at a time when individuals such as myself are in dire financial straights. Your assistance will be greatly appreciated.

Sincerely,

Herb Miller

Herb Miller
13243 W Kodiak Dr.
Sun City West, AZ 85375

02/10/2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we, and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

R. McClellan
Nancy Rice

Ronald McClellan

Nancy Rice

11936 Greenview Drive
Sun City West, AZ 85375

February 9, 2009

**Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona, and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when I and the entire country are in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

**George E. Nelson
19905 N. 129th Drive
Sun City West, AZ 85375**

A handwritten signature in black ink that reads "George E. Nelson". The signature is written in a cursive style and is positioned to the right of the typed name and address.

2/9/2009

February 9, 2009

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Bruce & Joyce Lambert
15405 W. Whitewood Drive
Sun City West, Arizona 85375

February 10, 2009

Arizona Corporation Commission
1200 W Washington St. Room 1
Phoenix, AZ 85007

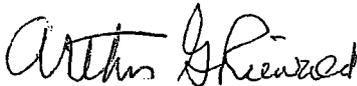
Docket No. W-0130A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We are residents of Sun City West and are concerned by the excessive rate increase requested by AZ/AM Water. We are retired, on a fixed income, and unable to handle a raise of this size.

This is a bad time in our current economy to request a raise of 80%. Please protect us from this excessive request. Thank you for considering the needs of residence in Sun City West.

Sincerely,



Arthur G. Riewald, Ph.D
15179 W Via Manana
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

RE: Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, and disgusted, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time. The entire country and we is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Ronald Mullen
Rosemarie Mullen
15322 W. GUNWRIGHT DR.
SUN CITY WEST, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

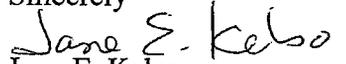
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled, by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely


Jane E. Kelso
20211 N. Medallion Ct.
Sun City West, AZ 85375



Lauren L. Begin
13805 W Via Manana
Sun City West, AZ 85375-2067

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water. Az/Am Water is asking for a 500% increase in operating income at a time when the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script that reads "Lauren L. Begin".

Lauren L. Begin

12726 Mesa Verde Drive
Sun City West, AZ 85375-4266
February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 8e5007

Docket No. W-01303A-08-0227 and
SW-01303A-08-2007

Dear Sirs:

We live in Sun City West and we are very concerned about the very high rate increase requested by AZ/AM Water.

We have seen our income shrink in these difficult economic times and are worried about an increase of 79.96% in water rates.

We ask that you slash the rate increase requested. The Company is asking for a 500% increase in operating income at a time when the entire country is in a financial crisis. Your assistance will be greatly appreciated by the residents of Sun City West.

Sincerely,

Margaret Van de Voorde

Margaret Van de Voorde

Feb 9 2009

Arizona Corporation Commission
1200 Washington St. , Room 1
Phoenix, Az 85007

ocket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Az and are disgusted by the ridiculously high rate increase requested by Az/Am Water.

We are retired on a soc. sec fixed income and do not have extra \$ to pay an increase of 79.96% in water rates!

Please do your job(representing us) by **DRASTICALLY REDUCING** the rate increase YOU allow Az/Am water to have. They are asking for a 500% increase in operating income, maybe they misplaced a decimal point!! 5% would be more appropriate at a time when we and the entire country is in a financial mess caused by GREED. Your assistance will be greatly appreciated by us and all of the residents of Sun City West.

Thank You



Joe & Nancy Nuccio
13035 W Limewood Dr.
Sun City West

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

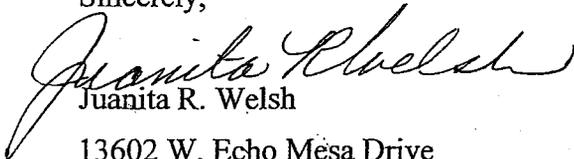
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am shocked and appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country are in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Juanita R. Welsh

13602 W. Echo Mesa Drive
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No, W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, AZ and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have.

Az/Am Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,



Barbara A. Bradford
12536 W. Parkwood Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are so disappointed by the ridiculously high rate increase requested by Arizona American Water. We are trying to live on Social Security and a combined Motorola pension of \$200 a month. It would be a hardship for us to pay that much more for water, since we are already paying over \$50 a month.

We ask that you protect us by drastically slashing the rate increase you allow Arizona American Water to have. This water company is asking for a 500% increase in operating income at a time when the entire country is in a financial mess.

Your assistance in this matter will be greatly appreciated by us and the rest of the residents living in Sun City West. We just don't understand why we have to pay so much more for water than our friends that live in Sun City.

Sincerely,



Gilbert and Jean Thalke
12707 W. Blue Bonnet Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

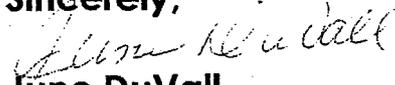
Dear Commissioners,

I live in Sun City West, Arizona and am upset by the extreme rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

With the Recession we are in I think this increase is terrible. I know your rates have been fair in the past but to jump this high 500% is not acceptable. People are having a difficult time as it is with job layoffs and cost of living so high.

Please give this some thought before raising the rates. Thanks for your consideration.

Sincerely,


June DuVall

13602 W Via Tercero
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ. 85007

Docket No. W-01303-A08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and am disgusted, by the ridiculously high rate increase requested by AZ/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of a huge 79.96% in water rates.

Please protect us in the raising of the rates, especially at this time when the country is in such a financial mess.

Someday you and other fellow workers will get OLD and be on a fixed income.

Your assistance will be greatly appreciated by us and all of the Sun City West residents.

Sincerely,

Alfred R. Ferro
20022 N. 124th Dr.
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

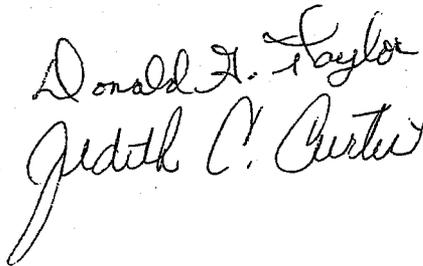
Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Donald G. Taylor
Judith C. Curtis
14906 West Aloha Drive
Sun City West, AZ 85375

Handwritten signatures of Donald G. Taylor and Judith C. Curtis. The signature of Donald G. Taylor is written above the signature of Judith C. Curtis.

February 9, 2009

Arizona Corporation Commission
100 W. Washington St., Room 1
Phoenix, AZ 85007

Case No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Keith Ebersole
Betty Jo Ebersole

Keith and Betty Jo Ebersole

Mr. & Mrs. Melvin Leach
13022 W. Limewood Drive
Sun City West, AZ 85375

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Gentlemen:

Re:
Docket No. W-01303A-08-0227 & SW-01303A-08-2007

Dear Commissioners:

I (We) live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Melvin Leach
Juliana Leach
13022 W. Limewood Drive
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script, appearing to read "Paul and Sarah Ansay". The signature is written in black ink and is positioned above the typed name.

Paul and Sarah Ansay

February 9, 2009

Arizona Corporation Commission
1200 W. Washington Street Rm. 1
Phoenix, AZ 85007

Attn: All Commissioners

Subj: Docket # W-01303A-08-0227 and SW01303A-08-2007

Dear Commissioners,

It has come to our attention, (my husband and me), that AZ/AM Water is requesting an exorbitantly high water rate increase to become effective in the very near future. We would like to ask you to please circumvent this request and positively deny it.

Our entire country is in a financial crisis and those of us on a fixed incomes cannot even begin to think of more rate increases. With the price of fuel skyrocketing (again) and the trickling down effect affecting any and all retail establishments (most retailers move their goods by trucking them to their final destinations) there is no way we can endure another rate increase for anything.

There are many ways to conserve on water. With the exception of grass and flowering shrubs, most of the plants and trees in this area are drought resistant. Redo a bit of landscaping and get into the "southwestern" look. If the golfers insist on golfing on green fairways and having "water hazards" as a challenge, let them pay more money to play. Have restaurants stop automatically bringing water to the tables and only serve water when it is asked for. Charge a sur-tax to those that insist on having and using their pools and spas (surely the building permit bureaus would have records of the homes in this area that have pools). For areas like where we live (Sun City West), have the HOA landscapers water three times a week instead of every day, rain or shine and set their timers to have the sprinklers come on at night and not during the hottest period of the day. Have the golf courses redo some of their landscaping to bring in more "southwestern" flair and eliminate the need for more and more water to keep the fairways green. Establish an ordinance for the homeowners that water more than two or three times a week and impose a sur-tax on them if they do not abide.. And most importantly, STOP BUILDING NEW SUB-DIVISIONS THAT WILL REQUIRE MORE WATER THAN WE HAVE!!

Another thing to take into consideration is the fact that so many of us are "snowbirds". We are gone for the entire summer and still are required to pay the entire monthly expense of water that is not even being used. No one is here bathing, washing, cooking, cleaning etc yet we still are required to pay the same rate as when we are here. In other words, the AZ/AM is already enjoying more money than they are providing product!!

Now is not the time to ask for more money. Now is the time to ask all of us to do our part to help reestablish a sound economy. People of this country need to start conserving, compromising, sacrificing and helping one another out. All the "bail-outs" being considered and given are not going to have any affect on this country until we once again become UNITED.

Please protect us by disallowing this rate increase. Your assistance will be greatly appreciated by me and, I am sure, all the residents of Sun City West and any other retired seniors on fixed incomes.

Sincerely,



Geri Erickson
12931 W. Copperstone Drive
Sun City West, AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

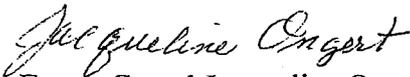
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled and frightened by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,



Ernest G. and Jacqueline Ongert
14605 W. Blackwood Drive
Sun City West, AZ 85375

623-584 3615

9 Feb 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are sickened by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely


David & Patt Cardinal
12930 Meeker Blvd
Sun City West, Az, 85375

February, 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water. My wife and I are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Robert Urbain
Marlene Urbain

Robert and Marlene Urbain
12915 W. Caraway Dr.
Sun City West, AZ 85375
625-214-5842

Mr. and Mrs. Norman G. Kelln
22703 N. Wagon Wheel Drive
Sun City West, AZ 85375
February 9, 2009

Arizona Corporation Commission
1200 W. Washington Street, Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

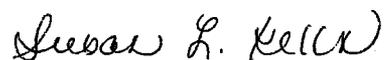
Dear Commissioners:

We live in Sun City West, Arizona. We are dismayed by the high rate increase requested by Arizona American Water. This would be an appalling increase at any time, but it is particularly appalling during these unprecedented economic times. We are retired on a fixed income and find that we are being squeezed from every direction.

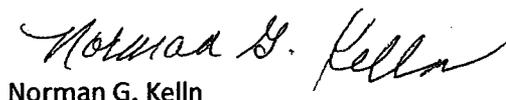
Please consider carefully the rate increase you allow Arizona American Water. Please take into consideration the current economy, the details of their operating expenses (most particularly any salary increases they have granted their executives and other employees), and the necessity of any capital expenditures. In a period of deflation, it seems inappropriate to increase operating costs by granting salary increases. Perhaps any capital expenditures could be postponed until the economy improves.

Your careful consideration will be greatly appreciated by us and all the residents in Sun City West.

Sincerely,



Susan L. Kelln



Norman G. Kelln

FROM THE DESK OF
ALLAN & SHIRLEY BUDD

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the almost 80% rate increase requested by AZ/AM Water. A fair increase for reasonable and material cost increases is understandable. The almost 80% that they are asking for is, in our opinion, not justifiable. We are retired, living on, given the overall economic situation, a declining income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us and our neighbors by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely



Allan & Shirley Budd

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW 01303A-08-2007

Dear Commissioners,

We live in Sun City West and we are very disturbed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM water is asking for a 500% increase in operating income at a time when **we and the entire country is in a financial crisis.** Your assistance is appreciated by us as permanent year-round residents in Sun City West.

Sincerely,

Henry & Margaret Brown
22709 N. Dusty Trail Blvd.
Sun City West, AZ 85375

Date February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income, and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Art & Cindy Boese

21607 137th Way

Sun City West, Arizona

10 February 2009

**Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water!

I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when I and the entire country is in a financial mess.

Your assistance will be greatly appreciated by me and all of the residents of Sun City West.

Yours very truly,

A handwritten signature in cursive script that reads "Elizabeth (Beth) Kapsos". The signature is written in black ink and is positioned to the right of the typed name.

**Ms Betty Kapsos
14607 W Antelope Drive
Sun City West, AZ 85375**

Date 2-10-2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Mr and Mrs Thomas Bedard
18027 North 134th Avenue
Sun City West Arizona 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Mr. Gene Kelly

12913 W. Meeker Blvd.

Sun City West AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

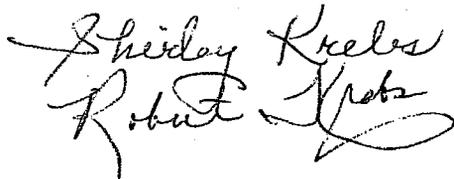
Dear Commissioners,

We live in Sun City West, Arizona and are appalled and disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Robert and Shirley Krebs.....21820 N. Montego Dr.....Sun City West, Az 85375

Handwritten signatures of Shirley Krebs and Robert Krebs. Shirley's signature is on top, and Robert's is below it, both in cursive.

10 February 2009

Arizona Corporation Commission
1200 W. Washington St. Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 *and Sw - 01303A-08-2007*

Dear Commissioners:

I live in Sun City West, Arizona and am appalled by the ridiculously high rate increase requested by AZ/AM Water. I am retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when not only myself but the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.



Frances Milford
12959 W. Chapala Dr.
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission

1200 W. Washington St., Room 1

Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

The block contains two handwritten signatures in cursive. The first signature is 'Joyce Fisk' and the second is 'Matt Fisk'. Both are written in dark ink.

14702 West Calumet Dr

Sun City West, Arizona 85375

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

February 9, 2009

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 59% in water rates.

Please protect us by drastically reducing the rate increase you allowed AZ/Am Water to have. AZ/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial recession. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

A handwritten signature in cursive script, appearing to read "Al Iannarilli".

Al Iannarilli
14512 Greystone Drive
Sun City West, AZ 85375

February 10, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW- 01303A-08-2007

Dear Commissioners,

We live in Sun City West, AZ. We are appalled by the ridiculously high rate increase requested by AZ/AM Water District. We are retired and living on a fixed income. We do not have any extra income to pay an increase of 79.97% in water rates.

We ask that you, the ACC, please protect us by drastically slashing the rate increase you allow the AZ/AM Water District to have. AZ/AM Water is asking for a 500% increase in the Sun City West Water District.

Your assistance will be greatly appreciated by us.

Sincerely,

Ruth B Herron

Billy R Hughey

Billy R. Hughey and Ruth B. Herron
14231 West Aleppo Drive
Sun City West, AZ 85375

623 - 214 - 9543

15104 W. Whitewood Dr.
Sun City West, AZ 85375
February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

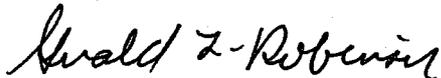
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners:

We live in Sun City West, Arizona and are disgusted by the exorbitant high rate increase requested by Az/Am Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow Az/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country are in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely



Gerald L. Robinson



Elaine J. Robinson

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are amazed by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have extra income to pay an increase of 79.96% in water rates or any increase near that level.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

Gerald A Parker
Beverly Parker

Gerald A. and Beverly Parker

19010 N 133rd Ave

SunCity West, AZ 85375

2/10/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

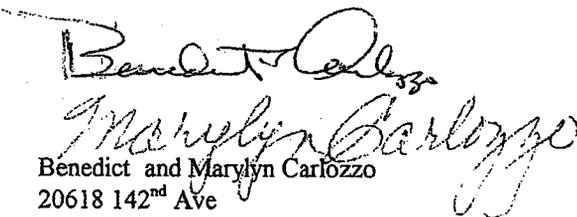
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,


Benedict and Marilyn Carlizzo
20618 142nd Ave
Sun City West AZ 85375

February 9, 2009

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled, sickened, disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 50% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all the residents of Sun City West.

Sincerely,



Ed & Emma Duncan
18227 N. 125th Ave.
Sun City West, AZ 85375

Feb. 9, 2009

**Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007**

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when We and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

**Mr & Mrs. William Wegman
13223 W. Titan Drive
Sun City West, AZ, 85375**

Dale H. Moody

<input type="checkbox"/> 22900 GOVERNORS HIGHWAY MATTESON, IL 60443-2856 Telephone/Facsimile: 708-747-9356 <i>To send Fax you must telephone first. Fax machine does not answer automatically.</i>	<input type="checkbox"/> PLEASE USE THIS ADDRESS FOR ALL MAIL AND/OR SHIPMENTS TO ARIZONA: 13940 W. Meeker Blvd. #115-610 Sun City West, AZ 85375-5878 <u>ARIZONA HOME STREET ADDRESS AND TELEPHONE:</u> 15301 W. Whitewood Drive Sun City West, AZ 85375-6529 Telephone: 623-546-6310
ILLINOIS OR ARIZONA: Cellular Telephone: 708-224-9833 e-Mail: dhmoody356@sbcglobal.net	

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

10 February, 2009

Re: Arizona American Water
Proposed rate increase

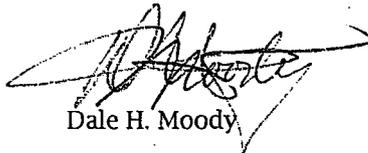
Dear Commissioners,

I have a home in Sun City West, Arizona where I reside about 40% of the time. The proposed rate increase by Arizona American Water borders on being criminal. I am retired and on a fixed income, the resources for which have diminished by close to half of what they were a year ago. The timing of a nearly 80% increase couldn't be worse especially considering that I am not at the Arizona address more than four to five months out of the entire year. A premium increase such as this, for water that I don't use when I am not even in Arizona 60% of the time seems more than a little unfair.

Perhaps Arizona American Water should be looking to recover some of their increased costs from those wasteful users whose excessive watering practices result in the flooding of street intersections and small rivers in neighborhood gutters.

Certainly, Arizona American Water is experiencing rising costs, but I think a more realistic increase should reflect that Sun City West rate-payers are some of the first to suffer during adverse economic times like we are experiencing now. I believe I can speak for other residents of Sun City West in asking for your assistance in drastically lowering the amount of the rate increase requested by Arizona American Water.

Yours very truly,



Dale H. Moody

Date

1/9/09

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

Sam L. Wise
17818 N 134TH AVE
Sun City West AZ 85375

Date *Feb 10, 2009*

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I (We) live in Sun City West, Arizona and am (are) (appalled, sickened, disgusted, choose a word or substitute one) by the ridiculously high rate increase requested by AZ/AM Water. I am (We are) retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when I (We) and the entire country is in a financial mess. Your assistance will be greatly appreciated by me(us) and all of the residents in Sun City West.

Sincerely

Name(s) and Address

*Joe & Marilyn Zang, 12435 W. AURORA DR.
Sun City West, AZ 85375*

Arizona Corporation Commission
1200 W. Washington St., Room 1
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired, on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

Barbara and Gerald Beeghly
14839 West Corral Drive
Sun City West, Arizona
623-546-3214

I did this on computer to make it more readable. I am 80 my husband Gerald is 81. Where are we to get money for such an increase?