

W-03443A-08-0313  
W-03443A-08-0177



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ARIZONA CORPORATION COMMISSION RECEIVED

UTILITY COMPLAINT FORM

2009 FEB 11 P 12:28

ORIGINAL

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2009 - 75025

Date: 1/28/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Jerry

James

Account Name:

Jerry James

Home: [REDACTED]

Street:

[REDACTED]

Work: [REDACTED]

City:

Chino Valley

CBR: [REDACTED]

State:

AZ

Zip: [REDACTED]

is: E-Mail

Utility Company: Appaloosa Water Company

Division:

Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-03443A-08-0313

The rate increase proposed is unfair and needs to be inspected and thoroughly investigated before proceeding.

\*End of Complaint\*

Utilities' Response:

na

\*End of Response\*

Arizona Corporation Commission

DOCKETED

FEB 11 2009

Investigator's Comments and Disposition:

I emailed the following response to customer:

RE: Appaloosa Water Company

Dear Mr. Jerry James:

Your email dated January 27, 2009 regarding the Appaloosa Water Company rate application sent to the Arizona Corporation Commission ("Commission") office will be placed on file with the Docket Control Center to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Appaloosa Water Company rate case.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 535-0148 or directly at 520-628-6556.

Thank you,

Richard Martinez  
Public Utilities Consumer Analyst II  
Arizona Corporation Commission  
Utilities Division  
[REDACTED]

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E-mailed Guadalupe Ortiz @ ACC's Phoenix Office to have this OPINION docketed towards Appaloosa Water Company - Docket No. W-03443A-08-0313. FILE CLOSED.

\*End of Comments\*

**Date Completed: 1/28/2009**

**Opinion No. 2009 - 75025**

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