

WS-02987A 08-0180



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

470

Investigator: Reg Lopez

Phone: [REDACTED] 3: 50

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2009 75513

Date: 2/9/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Jan Last: Roberts

Account Name: Jan Roberts

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: 0000000000

CBR: [REDACTED]

State: AZ Zip: 00000

is: Cellular

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following customer e-mail:

From: JAN ROBERTS [REDACTED]  
Sent: Wednesday, February 04, 2009 4:26 PM  
To: Utilities Div - Mailbox  
Subject: Comment on WS-02987A-08-0180

Arizona Corporation Commission DOCKETED

FEB 10 2009

DOCKETED BY [Signature]

Comment attached  
WS-02987A-08-0180

I am totally OPPOSED to allowing Johnson Utilities to increase their wastewater rates. An almost 21% increase is not justified. Their pricing plan is already totally unfair, as single persons are charged the same as large families. Their monthly charge of over \$41 is ridiculous are compared to other areas of the State. Apache Junction is around \$15 dollars I feel this is a way for them to collect the monies they will be losing in their pending lawsuit, not operational costs. Even if costs have risen, they could make some cuts like everyone else or balance out their fees depending on the number of persons living there. Allowing this huge increase would be a flagrant disregard for the welfare of all the residents forced to use their facility.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer, left a voice mail message and provided my name and toll free tel # for the ACC Tucson office, and acknowledged her e-mail regarding Johnson Utilities proposed rate increase. I expressed thanks for taking the time to express his opinion and that her comments would be noted as a permanent record in this rate application. I advised her comments would be considered before a decision is reached in this matter.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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I e-mailed Trish Meeter @ ACC Phoenix Office to please have this docketed towards docket no. WS-02987A-08-0180 under Johnson Utilities-Sewer. File closed.

\*End of Comments\*

**Date Completed: 2/9/2009**

**Opinion No. 2009 - 75513**

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