

WS 02987A-08-0180



0000093599

**ORIGINAL**

**ARIZONA CORPORATION COMMI  
UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 - 75486**

**Date:** 2/6/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** John **Last:** Lauck

**Account Name:** John Lauck **Home:** [REDACTED]

**Street:** [REDACTED] **Work:**

**City:** Queen Creek **CBR:**

**State:** AZ **Zip:** 85243 **is:**

**Utility Company:** Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No. WS 02987A-08-0180

2/2/2009

John Lauck  
[REDACTED]  
[REDACTED]  
[REDACTED]

Arizona Corporation Commission

**DOCKETED**

FEB 09 2009

DOCKETED BY [Signature]

RECEIVED  
2009 FEB -9 1 A 9:52  
AZ CORP COMMISSION  
DOCKET CONTROL

Docket you wish to comment on: Johnson Utilities Increase in Wastewater  
Case or Utility Name: Johnson Utilities  
Docket Number: WS-02987A-08-0180  
Position on Docket: Con

We already pay higher rates than any surrounding communities and with the economic conditions people cannot afford any rate increase. Cutting the water rates and raising the wastewater isn't right. Johnson Utilities is doing this because they don't do what's right to begin with. All the spills they've had here in Queen Creek were because they are greedy. Granting this flip flop for them just keeps the consumer in the hole. The consumer needs to be protected from monopoly utilities like Johnson Utilities. Its bad enough our houses aren't worth half of what we've paid for them and our water and wastewater bills from Johnson Utilities are unrealistic. The decrease in the water rates will not be an equal substitute for the increase in waste water and you know it. Then Johnson Utilities will have a consumer open check book for them to make even more profit. Eighty dollars minimum bill is not acceptable every month for water and wastewater.

\*End of Complaint\*

**Utilities' Response:**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

Called to consumer to acknowledge receipt of opinion and explain docketing process.

\*End of Comments\*

**Date Completed:** 2/6/2009

**Opinion No.** 2009 - 75486

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[REDACTED]

[REDACTED]

[REDACTED]

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