



ARIZONA CORPORATION COMMISSION

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UTILITY COMPLAINT FORM

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[REDACTED] In so doing they keep incomes lower. We, the average household consumer cannot shield our incomes in this manner. In all fairness, are careful audits done by independent auditors before you agree to these increases? We want transparency and accountability from these corporations and also from this commission. Raising utility rates while citizens and residents of Arizona are losing their jobs, their homes and investments not to mention retirements makes utility bill increases counter-productive. I hope you will address these concerns.

Sincerely  
Carol J Spencer  
\*End of Complaint\*

**Utilities' Response:**

[REDACTED]

**Investigator's Comments and Disposition:**

[REDACTED]

Called consumer to acknowledge receipt of opinion and explained docketing process.  
\*End of Comments\*

**Date Completed: 2/6/2009**

**Opinion No. 2009 - 75493**

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[REDACTED]