

E-01345A-08-0426



0000093597

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

ORIGINAL

Investigator: Reg Lopez

Phone: [Redacted] -9 A Fax: [Redacted]

Priority: Respond Within Five Days

AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2009 75387

Date: 2/5/2009

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: George W. Last: Mitchell

Account Name: George W. Mitchell

Home: [Redacted]

Street: [Redacted]

Work: [Redacted]

City: Hidden Valley

CBR: [Redacted]

State: AZ Zip: 00000

is: Fax

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [Redacted]

Contact Phone: [Redacted]

Nature of Complaint:

*****SEE COMPLAINT 75339 AS CROSS REFERENCE*****

Received the following letter from the customer expressing his opinion on the sale of a certain part of APS' territory in Pima County to Electrical District No.3. APS' Docket No. E-01345A-08-0426. *****The last part of the customer's letter addresses his opinion.

Mr. Mike Gleason
1200 W Washington St
Phoenix, AZ 85007-2996

Arizona Corporation Commission
DOCKETED

[Redacted]
Maricopa AZ 85239

FEB 09 2009

DOCKETED BY [Signature]

A.P.S. VAMPIRE METERS

1-25-09

I am writing this letter to draw your attention to A.P.S. & the Vampire Electric meters they operate on some of their residential customers. These meters have been around for years & were featured on 10-31-06 Ch 5 news. A.P.S. has a Vampire meter operating on my property at 53177 W Cardinal in Hidden Valley Arizona 1997. Please see enclosed letter dated 3-2-08 to Mr. Jack Davis requesting that A.P.S. remove this Vampire & replace it at their expense with a meter that does not steal 10% of electric. I am also enclosing my electric bills for April, May, June, July, Aug & Sept, 07 months when my 200 A breaker is turned off yet they bill 400 KWHS for the month of July. I have written complaint letters that always seem to end up with the protectors of the domain. Jon Bennett, Allison & Hobbich of A.P.S. who are experts at skirting the issues. Yes I am on A.P.S. unusual

4/15/09

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treatment list.

Now I wonder if Mr Froetscher thinks his selling all the Vampire meters to Ed. 3 will do his loyal customers any favors & solve all A.P.S. problems. I am hoping the Corporation Commission will not let this sale be denied. I am interested in your reply.

Sincerely
George Mitchell


End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I faxed the following reply to the customer:

I faxed the customer the following. (Copy of my fax attached which reflects I am with the Az Corporation Commission, my name, local and toll free rel#, fax # and e-mail address) :

This is in response to your letter dated January 25, 2009, regarding your concern with Arizona Public Service Company ("APS"). Your letter, which was addressed to former Chairman Mike Gleason, has been submitted to APS for their reply to you and to this Commission. Please allow five business days for a reply. In regards to the sale of a part of APS territory in Pima County to Electrical District No.3, I have noted your opinion stating "I am hoping the Corporation Commission will not let this sale be denied". Your comments on the pending sale will be noted for the record in APS' application and I extend thanks for taking the time to express your opinion in that matter.

I e-mailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed under APS docket no. E-01345A-08-0426. File closed.
End of Comments

Date Completed: 2/5/2009

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