



0000093580

**ORIGINAL ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM**

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75422

Date: 2/6/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Dick **Last:** Cisco

Account Name: Dick Cisco

Home: [REDACTED]

Street: [REDACTED]

Work:

City: n/a

CBR:

State: AZ **Zip:** 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

OPINION THROUGH COMMISSIONER NEWMAN

Arizona Corporation Commission
DOCKETED

Docket No. E 01345A-08-0172

FEB 06 2009

From: Dick Cisco [REDACTED]
Sent: Monday, January 26, 2009 9:42 PM
To: Newman-Web
Cc: Kennedy-Web
Subject: APS

DOCKETED BY [Signature]

I understand your commission is in the process of determining whether APS should get another rate increase. I am very much against any further increases for APS. In the last 12 months APS has increased my monthly equalizer electric bill and will do so again if you approve an increase. APS claims that home use of 880 KW per month will see and increase of 1.9% for winter use and 1.8% for summer. Please tell me what household only uses 880 KW of electricity. It is probably more like twice that amount which would double the increase APS is requesting. I did not get a raise last year and will not receive one this year but every time APS says their credit rating will be damaged they get an increase. I can not afford APS, Qwest and any other utility continually getting increases and my salary staying the same. I NEED HELP TO! Please deny any further increases for these profit for share holder companies.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

AZ CORP COMMISSION
DOCKET CONTROL

2009 FEB -6 11 P 2:17

RECEIVED

ARIZONA CORPORATION COMMISSION

1/18/09

UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Friday, February 06, 2009 10:19 AM
To: [REDACTED]
Subject: IAPS

Dear Mr Cisco,

Your opinion regarding The Arizona Public Service rate case has been received by the Commission and has been docketed so the Commissioners will be aware of your opinion.

If I can be of further assistance please call me at 602-542-0836 or 1-800-222-7000.

Regards,

[REDACTED]
Bradley Morton
Public Utilities Consumer Analyst
End of Comments

Date Completed: 2/6/2009

Opinion No. 2009 - 75422

[REDACTED]