

ORIGINAL



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Sheila Stoeller

From: cowlescm@juno.com  
 Sent: Friday, January 30, 2009 11:27 AM  
 To: Mayes-WebEmail; Newman-Web; Pierce-Web; Kennedy-Web; Stump-Web  
 Subject: Az. - Amer. Water Rate increases Docket #SW-01303A-08-0227 - 4-01303A-08-0227

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Dear Commissioners

We are taking the liberty of attaching a copy of our recent Open Letter to Mr. Daniel Pozefsky - RUCO Attorney- on the subject of requested rate increases by Az.-Amer. Water

We would like our position entered into the discussion officially and this seems like an adequate way to do it.

We appreciate your kind indulgence and interest in our thoughts.

Cordially,  
 Cliff Cowles, President  
 N.W. Valley Taxpayers Assn. Inc.

Arizona Corporation Commission  
**DOCKETED**

FEB -2 2009

Letter-to-the-Editor - Viewer Opinion  
 Guest Opinion 1/30/09

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AZ CORP COMMISSION  
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OPEN LETTER TO DANIEL POZEFSKY - RUCO

Az.-American Water Co is asking the Az. Corp. Comm. (ACC) permission to raise our rates here in Sun City West by 76% . PORA has chosen to intervene in this matter on our behalf and we should give thanks. Their effort alone cannot cause this insult and insanity to go away , however.

We have as our citizen's 'defender' an organization called RUCO. They are supposed to be our Clark Kent on all water issues. They are failing us totally at this very moment.. One of their lawyers tells us that while Az-Amer. wants a 76% increase on S/C West water rates RUCO is only recommending a 59% increase. We have only one thing to say --"Are they 'frickin' crazy??" Only, 59% ??

We won't bore you with Mr Daniel Pozefsky's rationale (he's the RUCO law- yer from whom we get these figures). Suffice to say, it's 'garbage' ration- ale. He talks about infrastructure costs , salaries, retirement etc. He's try- ing to convince us that this garbage warrants this idiotic rate increase. Venture to say that NO company, EVER passed along a 75% or 59% in- crease to it's customers. Mr. Pozefsky--Where have you been the last 50 years ?

Despite all your so-called investigation and it's well meaning, have you employed an auditor to read their books? You aren't an auditor. An aud- itor would have special talents that could be used to the people's bene- fit. How can you recommend to RUCO or allow RUCO to recommend any rate increase, let alone a 59% increase when you have not yet em- ployed an auditor? Of course, Az.-Amer. Water may well have some re- luctance to have anybody who can really read their books look at them.

Quite frankly, with or without an auditor such a callous, I-don't-care- about- the- citizens attitude, is beyond understanding. Rate increases , historically, only inch up

over a period of years. Your stats and the fact that RUCO has rushed out a recommendation is looking more and more like a prepared scenario that just now is being acted out after all has been pre-ordained. RUCO has taken off its Clark Kent defender togs and 'joined' the Water Co. brass in their attempt to rape these cities with outlandish increases. Arizona-American Water is foreign owned and operated ... doesn't have the slightest idea how to make a profit... nor have they ever heard of customer relations. And, RUCO is defending them, not the citizens of Arizona.

There is hope however. The ACC is comprised of elected, mature, AMERICAN, Arizonans, savvy in the ways of business and hopefully, protective of its own.

Cliff Cowles, President  
N.W. Valley Taxpayers Assn.  
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