

W5-03478A-08-0454



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

ORIGINAL

17  
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Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75363

Date: 2/5/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: Richard D. & Patsy Vest  
First: Richard D. Last: Patsy

Account Name: Richard D. Vest

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR: [REDACTED]

State: AZ Zip: 85367

is: Message

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Richard D. Vest

[REDACTED]  
Yuma, AZ 85367

Phone (Home): [REDACTED]

Alternate (Daytime): [REDACTED]

Email: [REDACTED]

Name of Utility Co.: Far West Water & Sewer, Inc.

Name on Bill: Richard & Patsy Vest

Account Number: [REDACTED]

Company Contacted: Yes

RECEIVED  
2009 FEB - 5 P 3: 48  
AZ CORP COMMISSION  
DOCKET CONTROL

Jan.26.09 - Attempted to Ask questions by phone, was told questions by email only.

An increase of 214% over 3 years is unthinkable. It appears lack of planning (5 yrs or beyond) is part of the problem. Everyone is aware costs are increasing, but to the degree Far West Water is asking. NO! We the customer are paying public have to have faith that the Arizona Corporation Commission will ask them the tough questions and adjust Far West Rate Increase Request to a much more reasonable increase. Finally, I would hope Far West Water Rate Increase does not include monies to Pay for the Fatal deaths of an Employees in the Yuma Arizona in which Far West Water was Found Guilty of unsafe work practices in confined spaces.

Thank you,  
Richard & Patsy Vest  
\*End of Complaint\*

Arizona Corporation Commission  
DOCKETED

FEB 05 2009

Utilities' Response:

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

2/5/09 I contacted consumer and informed him that his opinion regarding the Far West Water Company had been received and will become part of the permanent file. I informed him that distribution will be made to Commissioners and all staff members involved. He appreciated the information. Closed

Filed in Docket No. WS-03478A-08-0454

\*End of Comments\*

**Date Completed: 2/5/2009**

**Opinion No. 2009 - 75363**

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WS-03478A-08-0454

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75366

Date: 2/5/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Bobby & Pauline Last: Hickman

Account Name: Bobby & Pauline Hickman

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

1/23/2009

Bobby & Pauline Hickman

[REDACTED]  
Yuma, AZ 85367

Phone: [REDACTED]

Email: [REDACTED]

Docket you wish to comment on: Far West Sewer & Water Co./ Request for rate increase

Docket Number: WS-03478A-08-0454

Case or Utility Name: Far West Sewer & Water Co.

Position on Docket: Con

About three years ago, upon returning for the winter months, we were surprised that we were being charged for sewer service the seven or eight summer months that we had our water turned off and were not here living on our property. This change effectively more than doubled our yearly sewer fee at that time. Now they are asking for a huge increase again. We were never notified about the last change and we are not sure if you are aware that it occurred.

Most of us in this Foothills neighborhood are down here on a seasonal basis and only use the sewer when we are here. To have two such huge adjustments in a short period of time seems to us to be indefensible. We realize that from time to time rate increases are necessary, but the amount in this case sounds really extreme.  
\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

2/5/09 I contacted consumer and informed him that his opinion regarding the Far West Water Company had been received and will become part of the permanent file. I informed him that distribution will be made to Commissioners and all staff members involved. He appreciated the information. Closed

Filed in Docket No. WS-03478A-08-0454  
\*End of Comments\*

**Date Completed: 2/5/2009**

**Opinion No. 2009 - 75366**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Filed in Docket No. WS-03478A-08-0454  
\*End of Comments\*

Date Completed: 2/5/2009

Opinion No. 2009 - 75367

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WS-03478A-08-0454

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75369

Date: 2/5/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Betty & Norman Last: Miller

Account Name: Betty & Norman Miller

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

1/31/2009

Betty & Norman Miller

Phone: [REDACTED]

Docket you wish to comment on: Rate Application  
Docket Number: WS-03478A-08-0454  
Case or Utility Co.: Far West Water & Sewer Company  
Position on Docket: Con

We are very much opposed to Far West Water & Sewer Co. (Company) filing an application with the Arizona Corporation Commission for an increase in annual revenues for sewer service. How can any utility increase their revenues 214.8 percent in annual revenue over its current revenue? Why do they need so much money? Will this be going to cover some law suits they have against them?

We don't mind a little increase to cover the current costs but if this application is approved we would be paying close to \$900 annually just to flush our toilets! Good grief! That doesn't even take into consideration our water usage. We are only here in Yuma less than 180 days each winter. There needs to be an adjustment from the Company for winter residents.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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2/5/09 I contacted consumer and informed him that his opinion regarding the Far West Water Company had been received and will become part of the permanent file. I informed him that distribution will be made to Commissioners and all staff members involved. He appreciated the information. Closed

Filed in Docket No. WS-03478A-08-0454  
\*End of Comments\*

**Date Completed: 2/5/2009**

**Opinion No. 2009 - 75369**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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\*End of Comments\*

Date Completed: 2/5/2009

Opinion No. 2009 - 75371

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WS-03478A-08-0454

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 75373**

**Date:** 2/5/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Darryl & Rita **Last:** Dupuis

**Account Name:** Darryl & Rita Dupuis

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Yuma

**CBR:**

**State:** AZ **Zip:** 85367

**is:**

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

Darryl & Rita Dupuis  
[REDACTED]  
Yuma, AZ 85367

Docket you wish to comment on: Far West Water and Sewer Co.  
Docket Number: WS-03478A-08-0454  
Case or Utility Name: Far West Water and Sewer Co.  
Position on Docket: Con

The phase 1,2,+3 increases that Far West Water & Sewer Co. are requesting are out of line and unrealistic for the average consumer to comply with.

We have to question the company's method of operating their business. Obviously they are in a financial crisis but why has it been allowed to get to this drastic condition.

Management has created a huge mess and now want a "Bail Out" from the users. (Doesn't that sound political?)

We say no, no, no. Shame on them for asking for such unreasonable rate increases. They need to pay their own mistakes.

We are here 5 ½ months per year and already pay year round sewer fees. That in itself seems unreasonable let alone a huge increase tacked on.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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2/5/09 I contacted consumer and informed him that his opinion regarding the Far West Water Company had been received and will become part of the permanent file. I informed him that distribution will be made to Commissioners and all staff members involved. He appreciated the information. Closed

Filed in Docket No. WS-03478A-08-0454  
\*End of Comments\*

**Date Completed: 2/5/2009**

**Opinion No. 2009 - 75373**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Yuma, AZ 85367  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/5/09 I contacted consumer and informed him that his opinion regarding the Far West Water Company had been received and will become part of the permanent file. I informed him that distribution will be made to Commissioners and all staff members involved. He appreciated the information. Closed

Filed in Docket No. WS-03478A-08-0454  
\*End of Comments\*

**Date Completed: 2/5/2009**

**Opinion No. 2009 - 75376**

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W=03478A-08-0454

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 75380**

**Date:** 2/5/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Walter & Phyllis **Last:** Patroske

**Account Name:** Walter & Phyllis Patroske

**Home:** (000) 000-0000

**Street:** [REDACTED]

**Work:** (000) 000-0000

**City:** Yuma

**CBR:**

**State:** AZ **Zip:** 85367

**is:**

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** n/a

**Contact Phone:** n/a

**Nature of Complaint:**

February 2, 2009

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington  
Phoenix, Arizona 85007

Ref: Docket No. WS-03478A-08-0454

Dear Sirs,

We are writing to express our opposition to the proposed rate increase by Far West Water & Sewer Company. When we first read the "Public Notice Of Public Comment Letter" we received recently, we thought there was a misprint where it said, "an approximate 214.8 percent increase". Increases for public services are inevitable. But a 2 14.8% increase spread over 3 years is outrageous to say the least. In these "times" of "financial crises" it seems ludicrous to propose such an increase.

We are on "fixed income" and at best only receive small cost of living increases to our pensions. In our over 40+ years of working, the largest pay increase we ever saw was just over 10% with many years at 5% or less and a number of years with no increase at all.

If this proposal is approved it will have a significant impact on our personal budget.

We already have to pay separate billings for the necessity of water, sewer, electric, and gas, plus an almost necessary telephone bill not to mention medical, food, housing, clothing, transportation etc. Of course you have this same experience.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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If somehow we too could receive a 2 14.8% increase in our retirement over the next three years, then, let's go for it!! OTHERWISE LET'S BE REASONABLE!

Sincerely,

Walter & Phyllis Patroske

[REDACTED]  
Yuma, AZ 85367

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

February 5, 2009

Walter and Phyllis Patroske

[REDACTED]  
Yuma, AZ 85367

RE: FAR WEST WATER AND SEWER, INC.  
DOCKET NO. WS-03478A-08-0454

Dear Mr. and Mrs. Patroske,

Your opinion regarding the Far West Water and Sewer Inc. ("Far West") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Far West application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid  
Public Utility Consumer Analyst  
Utilities Division

Filed in Docket No. WS-03478A-08-0454

\*End of Comments\*

WS-03478A-08-0454

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75303

Date: 2/4/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Earl & Dona

Kissinger

Account Name: Earl & Dona Kissinger

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\*PLEASE ALSO SEE INQUIRY 2009-75307\*\*\*\*\*

Received the following customer letter :

January 27,2009

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix, Arizona 85007

Re: Far West Proposed 200% rate change over 3 yrs

To Whom it may concern:

According to an article appearing January 22nd in our local paper, The Sun, Far West is proposing an incredible rate hike for our area. Our area is by and large populated by the over 65 age bracket individuals which are on social security. This is most certainly going to have a severe impact on these individuals.

1. If as the paper indicated, there are 8,000 consumers in our area. Why did Far West not put the "hook up" fees for these consumers into a contingency fund and plan for what obviously would be an area of development? I believe that Far West should be investigated as to where these funds were used and why they didn't have a viable future growth plan.

2. Far West appears to be somewhat inefficient in their handling of received funds. Our checks for payment take longer to be deposited than any other utility. Even the utilities based out of town payment checks clear well before Far West. In fact, utility bills that we pay for "out of State" properties even clear far faster than those we drop off at the local office. This is a small issue but points to basic inefficient methods in the of handling funds.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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3. In other areas of the country, Utilities issue "bonds" for these types of needs. Have they looked into this method? If not, why?

4. Also, in other areas we have lived, Developers have been asked to pay the utility district to cover the impact of their projects on the district. Has this occurred? If they did, where are those funds?  
In conclusion, it does not appear to be an efficiently run organization thus they are burdening those who can most ill-afford it to pay for their lack of "vision". With the current economic conditions it most certainly is NOT the TIME to be adding to their consumers burdens.

Sincerely,  
Ear and Dona Kissinger  
  
Yuma, AZ 85367  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I called the customer, spoke to Mrs. Kissinger, I provided my name and toll free tel # for the ACC Tucson office, and acknowledged their 1-27-09 letter. I expressed thanks for taking the time to express their opinion and that their comments would be noted as a permanent record in this rate application. I advised their comments would be considered before a decision is reached in this matter.

I e-mailed Carmen Madrid @ the ACC Phoenix Office to please have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed.  
\*End of Comments\*

**Date Completed: 2/4/2009**

**Opinion No. 2009 - 75303**

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WS-03478A-08-0454

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Reg Lopez

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 - 75328

**Date:** 2/5/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Mardyth & Roger **Last:** Heenan

**Account Name:** Mardyth & Roger Heenan

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Yuma

**CBR:** [REDACTED]

**State:** AZ **Zip:** 85367

**is:** E-Mail

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Received the following ACC Public Comment Form:

I receive SSI and only have a 3% increase on my income yearly and do not see fit to let the water company run rampant with what little money that I receive. I have never seen anything this ridiculous in all my life. The repairs are the cost of doing business and should not be put upon the customer as the owners are millionaires and could afford to fix the problems themselves. If they need the money they should go h their bank and get a loan like the rest of the community has to when we need to fix things. I don't feel that this raise is reasonable and that since we are in a recession and people are lossing their jobs they can afford this kind of increase. Please take this into account and make them do the right thing and fix it themselves. Thank you. Sincerely yours. Roger & Mardyth Heenan

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I called the customer, left voice mail message, provided my name and toll free tel # for the ACC Tucson office, and acknowledged their letter. I expressed thanks for taking the time to express their opinion and that their comments would be noted as a permanent record in this rate application. I advised his comments would be considered before a decision is reached in this matter.

I e-mailed Carmen Madrid @ ACC Phoenix Office to please have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed.

\*End of Comments\*

**Date Completed:** 2/5/2009

WS-03478A-08-0454

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75273

Date: 2/4/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Dewey A. Last: Hays

Account Name: Dewey A. Hays

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following ACC Public Form dated 1-21-09:

It is not fair to the customers of Far West Water & Sewer Inc. who are on fixed incomes of which there is 70-80% of the population in the Foothills. Hikes of this magnitude, if granted would force many of us to give up our homes, make a choice between sewer, medication or food. If they need this much money it is time to put in for a government grant and use our government money to cover to cost to correct their problems and also take a serious hard look at the management & owners of Far West.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer, left a voice mail message, provided my name and toll free tel # for the ACC Tucson office, and acknowledged his letter. I expressed thanks for taking the time to express his opinion and that his comments would be noted as a permanent record in this rate application. I advised his comments would be considered before a decision is reached in this matter.

I e-mailed Carmen Madrid to have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed.

\*End of Comments\*

Date Completed: 2/4/2009

Opinion No. 2009 - 75273

WS-03478A-08-0454

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 75234

Date: 2/3/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Patricia M. Last: Smith

Account Name: Patricia M. Smith

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. WS-03478A-08-0454)

Received the following correspondence:

(The actual complaint form was received blank--ACC staff then called customer and took her Opinion over the phone)

Customer is very much against the proposed increase. Customer said this proposed increase is ridiculous.  
\*End of Complaint\*

Utilities' Response:

na  
\*End of Response\*

Investigator's Comments and Disposition:

I called customer and told her that I would enter her comments into our database for the record. I told customer that I would docket her Opinion so that the Commissioners would have an opportunity to read her concerns prior to rendering their decision.

FILE CLOSED.

\*\*\*\*\*

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc. - Docket No. WS-03478A-08-0454

\*End of Comments\*

Date Completed: 2/4/2009

WS-03478A-08-0454

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

**Investigator:** Reg Lopez

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 - 75263

**Date:** 2/4/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** John R. **Last:** Hayes

**Account Name:** John R. Hayes

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Yuma

**CBR:** [REDACTED]

**State:** AZ **Zip:** 00000

**is:** E-Mail

**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Received the following ACC Public Comment Form dated 1/27/09:

I am writing this letter to express my concern over the sewer rate increase proposed by Far West Water & Sewer, Inc. Senior citizens can not afford to absorb an increase of \$200 as they are living on fixed incomes and live on Social Security which is just enough to live from Check to Check. There are al lot of Seniors Living in Far West Water & Sewer, Inc. service area, Commercial and industrial companies can pass a increase on to their customers, but residential customer have no placed to go but their own income. I have no doubt that the expense is justified, but other ways to obtain the funding should be explored. How about the US Government, they seem to be generous in supporting other failing companies. A 200% increase in these hard economic times could cause a extreme hardship on all families and businesses.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I called the customer, provided my name and toll free tel # for the ACC Tucson office, and acknowledged his letter. I expressed thanks for taking the time to express his opinion and that his comments would be noted as a permanent record in this rate application. I advised his comments would be considered before a decision is reached in this matter.

I e-mailed Carmen Madrid to have this docketed towards docket no. WS-03478A-08-0454 under Far West Water & Sewer. File closed.

\*End of Comments\*

**Date Completed:** 2/4/2009

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 75337

Date: 2/5/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Chuck Last: Stewart

Account Name: Chuck Stewart

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. WS 03478A-08-0454

Consumer against rate increase, he is retired and on a fixed income.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Explained docketing process.  
\*End of Comments\*

Date Completed: 2/5/2009

Opinion No. 2009 - 75337