

W. 01303A-08-0227  
SW. 01303A-08-0227



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**ORIGINAL**

**ARIZONA CORPORATION COMMISS**

**UTILITY COMPLAINT FORM RECEIVED**

47 CD

**Investigator:** Richard Martinez

**Phone:** [REDACTED]

31 A 10: 09

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

**Opinion No. 2009 75284**

**Date:** 2/4/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Grant & Janet

Landis

**Account Name:** Grant & Janet Landis

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Sun City West

**CBR:**

**State:** AZ **Zip:** 85375

**is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Havasu Water District

(SW-01303A-08-0227 & W-01303A-08-0227)

Received the following correspondence:

Reference Docket: # SW-01303A-08-0227

Dear Sir,

We are very concerned about the water increase that has been proposed. We are retired and will have a difficult time with that much increase. They should have had a contingency plan if they needed money for improvements. Instead they want to saddle the consumers with their improvements at a terrible cost.

Please see that this doesn't happen.

Sincerely,

Grant & Janet Landis  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Arizona Corporation Commission  
**DOCKETED**

FEB 05 2009

DOCKETED BY [Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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2/04-

I called customer and left a voice mail message that the ACC is in receipt of their correspondence regarding their Opinion against the proposed rate increase for Arizona American Water Company. I also told customer that their opinion would be docketed so that the Commissioners will have an opportunity to read their concerns prior to rendering their decision. FILE CLOSED.

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I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards ARIZONA-AMERICAN WATER DOCKET NO. SW-01303A-08-0227 and W-01303A-08-0227

\*End of Comments\*

**Date Completed: 2/4/2009**

**Opinion No. 2009 - 75284**

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