

WS-02987A-08-0180



0000093308

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM/ED

RECEIVED

Investigator: Trish Meeter

Phone: [REDACTED] **Fax:** [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 75101

Date: 1/30/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Patrick **Last:** O Hanlon

Account Name: Patrick O Hanlon **Home:** (000) 000-0000

Street: n/a **Work:**

City: n/a **CBR:** [REDACTED]

State: AZ **Zip:** n/a **is:**

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

1/30 RECEIVED FROM DOCKET CONTROL EMAIL

From: PATRICK OHANLON [REDACTED]
Sent: Friday, January 16, 2009 2:21 PM
To: MAILBOX E-docket
Subject: document comment

Comment for docket WS-02987A-08-0180 Johnson utilities, I am in opposition to the rate hike request. Current rate is to high.
Patrick Ohanlon
End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED
FEB 04 2009

Investigator's Comments and Disposition:

1/30
January 30, 2009

DOCKETED BY [Signature]

RE: JOHNSON UTILITIES

Dear Mr. O Hanlon:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Your letter regarding the Johnson Utilities ("JU") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the JU application.

The concerns raised in letters and emails received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Trish Meeter
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 1/30/2009

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