

W-03211A-08-0622



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ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

2009 FEB 4 A 8 45

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2009 - 75216

Date: 2/3/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Ryun Last: Mann

Account Name: Christopher Gayle Group, LLC

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Flagstaff

CBR: [REDACTED]

State: AZ Zip: 86001

is: [REDACTED]

Utility Company: West Village Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Recived the following letter dated 1-18-09 re: the following docket # W-03211A-08-0622:

Christopher Gayle Group, LLC  
Ryun Mann  
[REDACTED]  
Flagstaff, AZ 86001

Arizona Corporation Commission  
DOCKETED

FEB 04 2009

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, AZ 85007-2929

DOCKETED BY [Signature]

Dear Whom It May Concern:

January 18th, 2009

I, Ryun Mann, as managing member acting on behalf of Christopher Gayle Group, LLC, the property owner of premises located at [REDACTED] am writing this letter in response to a customer notification that was received. This letter is in regards to Mr. and Mrs. F. Wayne Thompson dba West Village Water Company application to the Arizona Corporation Commission for an adjustment to rates. Being a business and property owner myself I can understand the need for an increase in rates. However, I cannot justify an increase of 596% from what I am currently paying versus the new rate. I am currently paying \$39.00/month and the proposed rates would be \$232.50/month plus \$5.05/1000 gallons. Not only is that a lot of money for a meager average water use of less than 700 gallons per month, but that is an increase of 50% per year for the last 12 years since the last increase. In my mind a fair increase would be that of roughly a CPI increase or less. That being the case that would be an average of 3% per year multiplied by 12 years for a 36% increase, which would bring my rate to \$53.04, which is far easier to absorb. If West Village had even asked for a CPI increase each year it would have been even easier to have dealt with then a large increase once in 12 years as proposed, especially considering the economic times that we are going through. Pretty poor timing if

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you ask me. The proposed rates are far greater than that of which I would pay if I were to be on City of Flagstaff water and sewer. If I were on City of Flagstaff water and sewer the breakdown would be as follows: Base charge for 3/4" meter- \$6.48 plus \$3.17/per 1000 gallons of potable water plus \$3.01 per 1000 gallons of wastewater for a total of \$12.66 plus 8.1 % tax for a grand total of \$13.69 a far cry from any of the numbers above.

Thanks for the opportunity to give my input and if you have any questions or concerns you may reach me at

[REDACTED]  
Sincerely,  
Ryun Mann, mananging member  
Christopher Gayle Group, LLC  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

I called the customer and acknowledged receipt of his letter and expressed thanks for taking the time to express his opinion on the proposed rate increase. I advised that his comments would be considered by the ACC's Commissioners before a decision is rendered.

E-mailed this to Carmen Madrid @ ACC's Phoenix Office to have this docketed towards the Companys's rate application under docket no. W-03211A-08-0622. File closed.  
\*End of Comments\*

**Date Completed: 2/3/2009**

**Opinion No. 2009 - 75216**

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