

W-01303A-08-0227  
SW-01303A-08-0227



0000093278

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 74995

Date: 1/28/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: William Last: Backer

Account Name: William Backer

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Lake Havasu City

CBR: [REDACTED]

State: AZ Zip: 86404

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

1/28/09 Received correspondence

HAVASU WATER DISTRICT

Date: 01/23/2009

Name: William D. Becker

Address: [REDACTED]  
Phone: [REDACTED]  
Email: [REDACTED]

Arizona Corporation Commission  
DOCKETED

FEB 03 2009

DOCKETED BY [Signature]

RECEIVED  
2009 FEB -3 P 2:06  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Docket No.: W-01303A-08-0227

Utility Co.: Arizona American Water Company

Comments: I wish to register my opposition to the Arizona-American Water Company request for an 80% plus increase in our homeowner's water bill. I understand that costs may be going up but the company has stated that they have over a 400% increase in labor and management costs since 2001. This business practice on their part is unacceptable. Their markedly increase costs should not be passed off on the homeowners. The company management should be held accountable for their cost decisions such as extending out new infrastructure, etc. Please do not let this massive cost increase to the homeowners be accepted.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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1/28/09 I spoke with Ms. Backer and advised her that their letter regarding the Arizona American Water Company ("Arizona-American") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the application. She thanked me for the calling and acknowledging their letter she knows what a difficult job we have and appreciates everything we do.

\*End of Comments\*

**Date Completed:** 1/28/2009

**Opinion No.** 2009 - 74995

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