

WS-03478A-08-0454



ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

47
CO

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2009 74786 Date: 1/22/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barbara & James Last: Ranshausen

Account Name: Barbara & James Ranshausen Home: [REDACTED]

Street: [REDACTED] Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:
1/21 DOCKET NO. 03478A-08-0454

1/16/09

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED
JAN 23 2009

DOCKETED BY [Signature]

RECEIVED
2009 JAN 23 P 3:55
AZ CORP COMMISSION
DOCKET CONTROL

Re: Docket No. WS-03478A-08-0454

Regarding Far West Water & Sewer Co.
Request to raise residential rates by \$32.63 or 150%

The need for money for Far West is due to their law suit regarding the death of an employee. It is not the residents fault. We should not have to pay for their negligence. To request a rate hike of 150% is blatently unfair. The owners of Far West Water and Sewer should not get a raise of the magnitude. I am hoping that the Commissioners will refuse this rate application.

Sincerely,
Barbara & James Ranshausen
[REDACTED]
Yuma, AZ 85367
[REDACTED]

End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

1/22

Called customer, left voice mail and advised the opinion would be docketed and made available to Commissioners before a decision is rendered.

End of Comments

Date Completed: 1/22/2009

Opinion No. 2009 - 74786
