

WS-03478A-08-0454



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ORIGINAL

ARIZONA CORPORATION COMMIS:

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 78238

Date: 4/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jack W.

Swanson

Account Name: Jack W. Swanson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

***** WS-03478A-08-0454 *****

Customer sent the following correspondence -

We wish to protest the rate increase that Far West Water & Sewer Co. has requested. This is way out of line and if they are unable to operate efficiently now, why are they adding more areas to this system as it is? We feel an audit & investigation of operations is in order & request the same.

Sincerely
Jack & Mary Lou Swanson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 4/13/2009

Opinion No. 2009 - 78238

Arizona Corporation Commission

DOCKETED

APR 21 2009

DOCKETED BY [Signature]

RECEIVED
2009 APR 21 P 4:03
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78227

Date: 4/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Donald & Dixie Last: Hodgson

Account Name: Donald & Dixie Hodgson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. WS 03478A-08-0454

If you do these proposed rate increases on the sewer, we (Canadians) will not return to this....our winter home. It will be sol as it is just no feasible to pay these outrageous amounts each month when we are only here 3 months each year. I feel many winter feel this way and you will have far less customers. Our home will be sold and we will not be customers of Far West Water & Sewer, Inc.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed.

End of Comments

Date Completed: 4/13/2009

Opinion No. 2009 - 78227
