

W-01303A-08-0227  
SW-01303A-08-0227



ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 78072 Date: 4/6/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Lenore Last: Lewis

Account Name: Lenore Lewis Home: (000) 000-0000

Street: [REDACTED] Work: (000) 000-0000

City: Sun City West CBR:

State: AZ Zip: 85375 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins Contact Phone: [REDACTED]

Nature of Complaint:

4/6/09 Received correspondence from Ms. Lewis

\*\*\*\*\*Arizona Corporation Commission  
SUN CITY WEST WATER DISTRICT DOCKETED  
\*\*\*\*\*

APR 21 2009

February 13, 2009

Arizona Corporation Commission  
1200 W. Washington St. Room 1  
Phoenix, AZ 85007

DOCKETED BY [Signature]

RECEIVED  
2009 APR 21 P 4: 07  
CORP COMMISSION  
DOCKET CONTROL

Docket No. w-01303A-08-0227 and SW-01303A-08-2007 Dear Commissioners:

We live in Sun City West, Arizona and are disgusted by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by me and all of the residents in Sun City West.

Sincerely,

Lenore R Lewis  
\*End of Complaint\*

Utilities' Response:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

4/6/09 I spoke with Ms. Lewis and advised her that her letter regarding the Arizona American Water Company "AAWC" rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application. She appreciated the call. CLOSED.

\*End of Comments\*

**Date Completed: 4/6/2009**

**Opinion No. 2009 - 78072**

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W-01303A-08-0227  
SW-01303A-08-0227

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Deb Reagan

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 78222**

**Date:** 4/13/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** John W. and Shirley A Miller

**Account Name:** John W. and Shirley A. Miller

**Home:** (000) 000-0000

**Street:** [REDACTED]

**Work:**

**City:** Sun City West

**CBR:**

**State:** AZ **Zip:** 85375

**is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:** Karl Wilkins

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

\*\*\*\*\* W-01303A-08-0227 AND SW-01303A-08-0227 \*\*\*\*\*

\*\*\* SUN CITY WEST WATER DISTRICT \*\*\*

Customer sent the following correspondence -

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

John W. and Shirley A. Miller  
\*End of Complaint\*

**Utilities' Response:**

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed: 4/13/2009**

**Opinion No. 2009 - 78222**

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