

G-04204A-08-0571

ORIGINAL



0000092871

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 78025

Date: 4/2/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Wes Last: Lusher

Account Name: Wes Lusher

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sedona

CBR:

State: AZ Zip: 86351

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Received the following correspondence)

[REDACTED]
March 27, 2009

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Docket No. G-4204A-08-0571

To Whom It May Concern:

UNS Gas dos not need a 17.92 rate increase! Please do not grant them the increase. My wife and I are on a fixed income, retired, and it would cause a financial hardship if you were to grant them increase.

The inflation rate has not been that great. We are all cutting back and UNS Gas needs to do the same.

Please do not grant the proposed increase. A 2% increase would be better and more understandable. They have recently been granted an increase; they don't need another one at this time.

Sincerely yours,
Wes Lusher
End of Complaint

Arizona Corporation Commission

DOCKETED

APR 7 2009

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 APR -7 P 4: 26

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Unisource ** Energy Services (UNS). Docket No. G-4204A-08-0571. FILE CLOSED.

End of Comments

Date Completed: 4/2/2009

Opinion No. 2009 - 78025

G-04204A-08-0571

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 77838

Date: 3/27/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: George Last: McMahon

Account Name: George McMahon

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Prescott

CBR:

State: AZ Zip: 86301

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: Brenda BeVard

Contact Phone: [REDACTED]

Nature of Complaint:

***** G-04204A-08-0571 *****

Customer sent the following correspondence -

Please accept my comments on the proposed gas rate increase.

I am retired and am on Social security. My 401K has taken a beating in the current economic environment and my income has dropped by over \$7,000. I have a bad heart and being cold places a strain on my heart.

In January with the temperature set sat 68 degrees, with two layers of clothing my bill was \$347.77.

In February with the temperature at 65 degrees and three layers of clothing my bill was \$222.92.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 3/27/2009

Opinion No. 2009 - 77838