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*Regen Nash*

ORIGINAL

WILLOW Lakes Property Owners Association  
P.O. Box 875  
Benson, AZ 85602  
(520)-586-4241

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Director of Utilities

September 24, 2001

TO: Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

W-02173A-01-0762

Dear Sir:

The Willow Lakes Property Owners Association, Inc., would like to request a modification of our rate case: Decision No. 63588, Docket No. W-02173A-00-0974, effective May 1, 2001.

Our current rates were based on the fact that the gallons used per household would average approximately 3,500 gallons per month. With the installation of new meters, we now know that the actual number of gallons used per household is substantially higher than that figure. With the help of the Staff Report and a new bill count with accurate figures for the months of May, June, July, and August of 2001, we hope that you will consider a new rate table.

The Willow Lakes Property Owners Association, Inc., is a non-profit organization, and at our present water rates our monthly income is too high.

Our customers are very upset and some wonder if they will be able to pay their water bill every month. The situation has become quite serious, but with your help we hope to present to our customers a rate that is both fair and appropriate.

Thank you for your time and consideration.

Sincerely,

*Cheryl Fleming*

Cheryl Fleming, Treasurer  
W.L.P.O.A.