

E-01345A-08-0172



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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

41

RECEIVED

Investigator: Deb Reagan

Phone: (602) 364-0236

Fax: (602) 542-2129

Priority: Respond Within Five Days

2009 JAN 16 P 4: 40

Opinion No. 2009 74628

AZ CORP COMMISSION DOCKET CONTROL Date: 1/15/2009

Complaint Description: 08Z Rate Case Items - Other
N/A Not Applicable

Complaint By: First: Dick Last: Pecora

Account Name: Dick Pecora Home: [REDACTED]

Street: n/a Work: [REDACTED]

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone: n/a

Nature of Complaint:

***** E-01345A-08-0172 *****

*** REFERRED FROM CHAIRMAN MAYES OFFICE ***

Arizona Corporation Commission
DOCKETED

JAN 16 2009

Customer sent the following e-mail -

From: Richard C. Pecora [mailto:[REDACTED]]
Sent: Wednesday, January 14, 2009 12:21 PM
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Stump-Web; Kennedy-Web
Subject: 1000 foot electrical extention

DOCKETED BY [Signature]

Arizona Corporation Commission
1200 W. Washington Ave
Phoenix, Arizona 85007

Atten: Paul Newman, Gary Pierce, Kristin Mayes, Sandra Kennedy and Bob Stump;

RE: First 1000 feet of electric at NO COST!

I understand there is now a charge for this 1000 feet of electric. Why weren't we notified or "grandfathered" in????????? We NEED this additional cost like a "hole in the head". Isn't the economy bad enough!?????????????

We paid \$67,500 for our 2 1/2 acres. Our electric is within 1000 feet. We have spent over \$30,000 for house plans. Now we face this added cost. We are on a fixed income so I guess we go no further!..

Please reverse this policy back to the way it was. Thank you.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dick Pecora

[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I spoke with Mrs. Pecora and advised that I would file their opinion in the docket for the pending APS rate case. I also e-mailed her a copy of the February 2008 Decision that eliminated the free footage allowance. Customer thanked me for the information.

End of Comments

Date Completed: 1/15/2009

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